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Erika Mantz
UNH Media Relations

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UNH Dining Gets Top Scores In National Survey

Contact: Erika Mantz
603-862-1567
UNH Media Relations
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DURHAM, N.H. -- University of New Hampshire Dining scored above the college and university food service average in all 23 critical evaluation categories of a national customer satisfaction survey, and increased its own guest satisfaction ratings in 19 categories from 2006 to 2007.

This was the second consecutive year UNH Dining participated in the National Association of College and University Food Services Customer Satisfaction Benchmarking Survey. Below is a sample of the survey results on a 5 point scale by category:

Food Quality: UNH: 4.19; Peer Institution Average: 3.77
Freshness: UNH: 4.04; Peer Institution Average: 3.65
Nutritional Content: UNH: 3.94; Peer Institution Average: 3.88
Value: UNH: 4.00; Peer Institution Average: 3.84

The survey included responses from over 122,000 individuals from coast to coast in 96 institutions; 2,148 people from UNH participated in the survey.

UNH Dining, the university's self-operated food service, provides students, faculty and staff with a wide variety of food options centering on restaurant-quality foods served in modern, convenient locations from morning until late at night. Its employees are committed to continuous improvement with emphasis on sustainability, nutritional education and exceptional customer service. Additional information is available at www.unh.edu/dining or (603) 862-3463.

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