Fiscal Year 2023
(July 1, 2022 - June 30, 2023)
Popular Annual
Financial Report (PAFR)
City of Portsmouth, New Hampshire
For the fiscal year ended June 30, 2023

Prepared by:
City of Portsmouth, Finance Department
Director of Finance and Administration, Judie Belanger

The Government Finance Officers Association of the United States and Canada (GFOA) has given an Award for Outstanding Achievement in Popular Annual Financial Reporting to the City of Portsmouth, NH for the Fiscal Year ended June 30, 2022. The Award for Outstanding Achievement in Popular Annual Financial Reporting is a prestigious national award recognizing conformance with the highest standards for preparation of the state and local government popular reports.

In order to receive an Award for Outstanding Achievement in Popular Annual Financial Reporting, a government unit must publish a Popular Annual Financial Report, whose contents conform to program standards of creativity, presentation, understandability, and reader appeal.

An Award for Outstanding Achievement in Popular Annual Financial Reporting is valid for a period of one year only. This is the City of Portsmouth’s 6th PAFR Award. We believe our current report continues to conform to the Popular Annual Financial Reporting requirements, and we are submitting it to GFOA to determine its eligibility for another Award.
To the Citizens of Portsmouth,

I am pleased to present the Popular Annual Financial Report (PAFR) for the year ended June 30, 2023. This report, prepared for the non-financial reader, includes valuable information on the City’s financial well-being. It highlights various programs and accolades which affirm why Portsmouth is a great place to live, play, work and visit. This PAFR represents our commitment to maintaining clear and consistent communication with you as we look to stay connected and engaged.

This report documents how City Council policies are implemented as a means to achieve established goals for taxpayers and to clearly explain the financial strategies and tactics applied to accomplish that work. Thanks to long-standing municipal financial policies that have served us well and continue to provide the foundation for the City’s AAA bond rating with Standard & Poor’s, Portsmouth has once again finished the fiscal year in a strong financial position.

In making strategic financial decisions such as the establishment of our rate stabilization policies, the timing of bonding and holding the line on rate increases and property tax revaluations, Portsmouth taxpayers were insulated from increases seen in other communities. These tactics were especially critical in FY23, where the limited supply chain and contractor availability made it prudent to advance projects that could be realized and adjust those that could not. Careful examination of each Department’s budget requests, opportunistic use of ARPA and other COVID-relief funds and grants, and the implementation of practical efficiencies wherever possible allowed us to keep the tax rate in check.

The City, specifically our Finance Department, was again recognized for excellence in financial reporting. The Government Finance Officers Association awarded its Triple Crown to commend the Department for the clarity and professionalism of the City Budget, the PAFR and the Annual Comprehensive Financial Report. Our priority is to report the budget and the City’s financial affairs to you in a transparent and easily-understood manner, and to provide extensive detail through links to online documents and guides for those who wish to understand in greater detail how City finances work.

On behalf of the Finance Team led by Director Judie Belanger, I am proud to work in support of the City Council’s focus on a culture of cost management among all employees while maintaining the same level of services that directly support our high quality of life here in the great City of Portsmouth.

I am grateful to the City Department Heads and their staff who work to prepare budgets that allow us to deliver City services diligently and faithfully. We continue to withstand the effects of global economic uncertainty thanks in large part to the City’s long-standing, financial practices and to the professional, loyal, hard-working and dedicated City staff. It is my honor to be the leader of this exceptional organization.

Sincerely,

Karen S. Conard, City Manager
FY23 Budget City Council Goals

- Invite and Honor Input from the Community, and Encourage Increased Participation/Engagement of Youth.
- Identify and Promote Strategies for Local Business Retention and Preservation of Affordable Commercial Spaces.
- Leverage Local Resources and Partnerships to Improve and Support Needs of Residents, Nonprofits, Arts, and Culture Community.
- Proactively Pursue the Integration of Sustainability, Resilience, and Climate Change Mitigation Actions Throughout City Government and the Community.
- Diversify and Enhance the Supply of Housing Choices.
- Continuously Enhance City Council Best Practices to Deliver a Trusted, Transparent, and Responsive Process.
- Consistently Communicate with Community Members and Stakeholders, Respecting Channels of Communication they Prefer and Keeping them Informed.
Tourism Accolades

- Fortune 50 Best Places to Live for Families 2023 (Jun 2023)
- Boston Sunday Globe, Three ways to celebrate Portsmouth’s 400th anniversary
- Smithsonian Magazine, 15 Best Small Historic Towns to Visit in 2023
- The 15 Best Small Towns to Visit in 2023 | Travel | Smithsonian Magazine
- AAA Northern New England Journeys, Travel Destination: Portsmouth NH 400
- How NH Really Started: A 400th Anniversary Return to 1623 - New Hampshire Magazine (nhmagazine.com)
- WorldAtlas.com, 8 Coolest Small Towns in NH for Summer Vacation (Apr 2023)
- Livability.com, Top 25 Best Places to Live in the Northeast; Portsmouth #8 (Mar 2023)
- Travel + Leisure, 10 Best Places to Live on the East Coast – Portsmouth #2 (Feb 2023)
- TheTravel.com 10 Most Beautiful NH Towns You Should Visit (Feb 2023)
- Travel2Next.com, Things To Do in Portsmouth NH:
- Yankee, Holiday Winter Weekend in Portsmouth (Nov/Dec 2022)
- WhereverFamily.com, Romantic Dining in Portsmouth (Dec 2022)
- Country Living, 40 of the Prettiest American Towns to Visit in Winter (#2) (Oct 2022)
- AAA, 6 ways to celebrate the holidays outdoors with family (Oct 2022)
- US News & World Report, Top Romantic Getaways in NH (Nov 2022)
- House Beautiful, 44 Best Cities That Look Like Europe (Sep 2022)
- FamilyTravel.com Best New England Coastal Towns for Family Travel (Sep 2022)
- Livability.com Top 100 Places to Live in the US (Jul 2022)
- Conde Nast Traveler Best Things to Do in Portsmouth (June 2022)
The City of Portsmouth offers several opportunities for Portsmouth Citizens to engage in its local government processes.

**Annual Budget Process**
- Budget Public Hearings (Police & Fire Commissions & School Board)
- Budget Public Hearing (City Council)
- Listening Sessions during City Council Budget Work Sessions

**Capital Improvement Plan (CIP) Process**
- Citizen Project Request Forms
- CIP Public Comments (Planning Board)
- CIP Public Hearing (City Council)

**Other Public Input Sessions**
- City Council Public Comment Sessions
- Boards, Commissions, and Committees Public Input Opportunities
- Planning and Public Works Public Input Sessions
- Master Planning Process
- Neighborhood Outreach Forum
- Economic Development (Sister and Friends Cities Programs)

**Boards, Commissions, Committees**
- Citywide Neighborhood Committee
- Citizen Advisory Committee (for Community Development Block Grant funds)
- Appointed Positions (Boards, Commissions, and Committees)
- Elected Positions (Police Commission, Fire Commission, School Board)

**FY23 Budget Process**

**Spring**
- City Manager’s Budget is submitted to the City Council
- Budget Public Hearing, Work Sessions and Budget Adoption

**Summer**
- New Fiscal Year Begins
- CIP Process Begins (Project Submissions Accepted)

**Fall**
- CIP Citizens Requests Reviewed
- Planning Board Advisory Committee Meets and Reviews CIP Projects
- Planning Board Reviews Draft CIP
- Tax Rate is set by the NH Department of Revenue Administration (DRA)

**Winter**
- CIP City Council Work Session, Public Hearing and Adoption
- Budget Public Hearing for Charter Departments (Police, Fire, and School)
- Proposed Budget Work Session

Reference the FY23 Budget and CIP on the City’s Website:
- FY23 Proposed Budget
- FY23 Approved Budget
- FY2023-FY2028 CIP

Questions?
Email: Hotline@CityofPortsmouth.com
Portsmouth at a Glance...

### Portsmouth at a Glance

Settled in 1623, Portsmouth is the nation's 3rd-oldest city with a rich heritage as a working seaport and the home of the State's only deep-water port. Portsmouth lies along the Piscataqua River, which divides New Hampshire and Maine. It is a regional economic and cultural hub located 56 miles north of Boston, Massachusetts and 53 miles south of Portland, Maine.

### Quick Facts

<table>
<thead>
<tr>
<th>City Government</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incorporated: 1849</td>
</tr>
<tr>
<td>Form of Government: Council-Manager</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>County: Rockingham</td>
</tr>
<tr>
<td>State: New Hampshire</td>
</tr>
<tr>
<td>Tourism Region: Seacoast</td>
</tr>
<tr>
<td>Planning Commission: Rockingham</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Land</th>
</tr>
</thead>
<tbody>
<tr>
<td>Land Area: 16.8 square miles (15.7 square miles of land &amp; 1.1 square miles of water)</td>
</tr>
<tr>
<td>Public Parks &amp; Playgrounds: 200+ acres</td>
</tr>
<tr>
<td>Wetlands: 3,538 acres</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Driving Distance to Selected Cities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manchester, NH: 45 miles</td>
</tr>
<tr>
<td>Portland, ME: 53 miles</td>
</tr>
<tr>
<td>Boston, MA: 56 miles</td>
</tr>
<tr>
<td>Concord, NH: 59 miles</td>
</tr>
<tr>
<td>New York City, NY: 265 miles</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Public Transportation</th>
</tr>
</thead>
<tbody>
<tr>
<td>COAST Bus Services</td>
</tr>
<tr>
<td>- Operates a fixed-route bus service as well as on-demand service for ADA riders</td>
</tr>
<tr>
<td>- Operates a free weekend service around the Downtown on the Vintage Christmas Trolley for the month of December</td>
</tr>
<tr>
<td>- Operates the City's Senior Transportation Services</td>
</tr>
<tr>
<td>Wildcat Transit</td>
</tr>
<tr>
<td>- Provides bus service between downtown Portsmouth and the University of New Hampshire</td>
</tr>
<tr>
<td>Amtrak Passenger Rail Link Service</td>
</tr>
<tr>
<td>- Available between Portland and Boston with stops in Dover, Exeter, and Durham, NH</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Nearest Airports</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pease International Airport</td>
</tr>
<tr>
<td>Manchester-Boston Regional Airport</td>
</tr>
<tr>
<td>Portland International Jetport</td>
</tr>
<tr>
<td>Logan International Airport</td>
</tr>
</tbody>
</table>

2. Source: City of Portsmouth, 2003 Wetlands Inventory

### City Assets, Infrastructure, and Operating Indicators

#### Public Safety - Police
- Police Stations: 1
- Police Vehicles: 35
- Police Canines: 2

#### Public Safety – Fire and Rescue
- Fire Stations: 3
- Fire Engines: 4
- Tower Truck: 2
- Heavy Rescue: 1
- Ambulance: 3
- Forestry Pick Up: 1
- Rigid Hull Inflatable Boat: 1
- Zodiac Boat: 1

#### Education
- High School Buildings: 1
- Middle School Buildings: 1
- Elementary School Buildings: 3

#### Eco Municipality Assets
- Recycling Centers: 1
- LED Streetlights: 1,600
- Electric Charging Stations: 5 (7 plugs)
- Solar Panel Arrays: 2
- City Biodiesel Vehicles: 82
- City Electric Vehicles: 2
- City Open Space: 94 undeveloped parcels (932 acres)

#### Parks, Playgrounds, and Cemeteries
- Playgrounds, Parks, and Ballfields: 26
- Cemeteries and Burial Grounds: 6
- Adopt a Spot Gardens: 48
- Greenspace Maintained: 80+ acres

#### Parking and Transportation
- Parking Garages: 2
- Garage Spaces: 1,491
  - Foundry Place: 600
  - Hanover: 891
- Metered Street Parking Spots: 671
- City Owned Parking Lots: 12
- City Owned Free Lots: 7 lots (464 spaces)
- Private Parking Lots with City Agreements: 2 lots (78 spaces)
- Bike Racks: 39
- Public Transit Options: 3

#### Water System:
- Miles of Water Mains: 191
- Service Connections: 8,661
- Storage Capacity in Gallons (millions of gallons): 11
- Maximum Daily Capacity of Plant (millions of gallons): 4.0
- Water Balance (production v. billed and known use) – percentage: 2.67%
- Fire Hydrants: 1,035
- Precipitation for FY: 46.01 in

#### Sewage System
- Miles of Sanitary Sewers: 107
- Service Connections: 6,792
- Maximum Daily Capacity of Treatment (millions of gallons): 25.3

#### Culture and Recreation
- Libraries: 1
- Community Centers: 2
- Senior Centers: 1
- Boat Dock Facilities: 2
- Swimming Pools: 3
- Tennis Courts: 6
- Pickelball Courts: 8
Portsmouth Demographics

Portsmouth Population Decennial Trends 1960-2020

<table>
<thead>
<tr>
<th>Year</th>
<th>Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>1960</td>
<td>26,900</td>
</tr>
<tr>
<td>1970</td>
<td>25,717</td>
</tr>
<tr>
<td>1980</td>
<td>26,254</td>
</tr>
<tr>
<td>1990</td>
<td>25,925</td>
</tr>
<tr>
<td>2000</td>
<td>20,784</td>
</tr>
<tr>
<td>2010</td>
<td>21,233</td>
</tr>
<tr>
<td>2020</td>
<td>22,548</td>
</tr>
</tbody>
</table>

Educational Attainment

- **High School Graduate or Higher**: 97.2%
- **Bachelors Degree or Higher**: 63.1%
- **Graduate or Professional Degree**: 22.4%

Population by Age Group

- 65 - 84 Years: 84+
- < 5 Years: 4%
- 5 - 17 Years: 18 - 24 Years: 8%
- 25 - 44 Years: 4 - 44 Years: 8%
- 45 - 64 Years: 65 - 84 Years: 8%
- 84+ Years: 4%

Housing Statistics

- **10,435** Households
- **11,184** Housing Units (94% Occupancy)
- **$100,169** Median Household Income
- **$1,660** Median Gross Rent
- **2.07** Average Household Size

Annual Average Unemployment Rates 2011-2023

Portsmouth is consistently lower than the state and region in unemployment rates.

(Source: Portsmouth Economic Development Department)

Educational Attainment

- **High School Graduate or Higher**: 97.2%
- **Bachelors Degree or Higher**: 63.1%
- **Graduate or Professional Degree**: 22.4%

Housing Statistics

- **10,435** Households
- **11,184** Housing Units (94% Occupancy)
- **$100,169** Median Household Income
- **$1,660** Median Gross Rent
- **2.07** Average Household Size

Portsmouth is consistently lower than the state and region in unemployment rates.

(Source: Portsmouth Economic Development Department)
**Total Valuation Before Exemptions**

<table>
<thead>
<tr>
<th></th>
<th>Total</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Commercial</strong> *</td>
<td>$2,751,922,983</td>
<td>1,418</td>
</tr>
<tr>
<td><strong>Residential</strong> **</td>
<td>$3,772,671,596</td>
<td>7,532</td>
</tr>
<tr>
<td><strong>Totals</strong></td>
<td><strong>$6,524,594,579</strong></td>
<td><strong>8,950</strong></td>
</tr>
</tbody>
</table>

* Includes Pease Non-Airport and Utilities, does not include Pease Airport  
** Includes single family, condos, multi-family units, mobile homes, and vacant land.

---

**Economic Indicators**

### Residential Vs. Commercial

1. **Residential Properties** make up **84%** (by count) of the properties in Portsmouth and pay **58%** of the tax burden.  
2. **Commercial Properties** make up **16%** (by count) of the properties in Portsmouth and pay **42%** of the tax burden.

Residential vs. Commercial Properties by Percent of Taxable Parcel Count TY 2022 (FY2023)

- Residential: 84%
- Commercial: 16%

Residential vs. Commercial Properties by Percent of Total Assessed Value TY 2022 (FY2023)

- Residential: 58%
- Commercial: 42%

---

**Median Property Values**

- Single Family - $480,100  
- Residential ** - $432,700  

** Includes single family, condos, multi-family units, mobile homes, and vacant land.

---

**Largest Portsmouth Employers**

**Fiscal Year 2023**

- # Employees
  - 1,600
  - 1,400
  - 1,200
  - 1,000
  - 800
  - 600
  - 400
  - 200
  - 0

- US Dept of State, Consular Center
- Lanza Logistics
- HCA Hospital
- Liberty Mutual
- City of Portsmouth
- Sprague Energy
- Bottomline Technologies
- Service Credit Union
- Amadeus
- Thermo Fisher
- Highland Foods

---

**Top 5 Taxpayers FY2023**

The top 5 Taxpayers in Portsmouth paid 5.78% of the City’s taxes in FY2023.

<table>
<thead>
<tr>
<th>Company</th>
<th>Business Type</th>
<th>Percentage of Total Taxable Property</th>
</tr>
</thead>
<tbody>
<tr>
<td>Public Service of New Hampshire</td>
<td>Utility</td>
<td>1.90%</td>
</tr>
<tr>
<td>HCA Health Services</td>
<td>Medical Building</td>
<td>1.42%</td>
</tr>
<tr>
<td>Arbor View &amp; The Pines LLC</td>
<td>Apartment Complex</td>
<td>0.93%</td>
</tr>
<tr>
<td>Cate Street Development LLC</td>
<td>Mixed Use</td>
<td>0.78%</td>
</tr>
<tr>
<td>Northern Utilities Inc.</td>
<td>Utility</td>
<td>0.77%</td>
</tr>
</tbody>
</table>

* FY = Fiscal Year July 1st to June 30th  
* TY = Tax Year April 1st to March 30th
### Tax Rate Fiscal Year 2023
(Tax Year 2022)
$15.20 (per $1,000)

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Municipal</td>
<td>$7.59</td>
</tr>
<tr>
<td>County</td>
<td>$0.85</td>
</tr>
<tr>
<td>Local Education</td>
<td>$5.40</td>
</tr>
<tr>
<td>State Education</td>
<td>$1.36</td>
</tr>
</tbody>
</table>

### Portsmouth, NH Total Tax Rate
(Fiscal Years 2007-2023)

![Graph showing the total tax rate for Portsmouth, NH fiscal years 2007 to 2023.]

### Where does $1 of your Property Tax Money Go?

![Bar chart showing the distribution of property tax dollars.]

Schools: $0.44  General Government: $0.18  Debt Service: $0.10  Police Services: $0.10  Fire Services: $0.08  Rockingham County: $0.04  Other Non-Operating: $0.04  Capital Outlay: $0.01  Transfers (Indoor Pool, Community Campus, and Prescott Park): $0.01
Property Tax Levy and Taxes

The City Council annually adopts a budget that consists of program-related operating and non-operating appropriations. Estimated Revenues (from fees/fines/etc.) are then subtracted from the annual appropriations resulting in a Tax Levy.

The Tax Levy is the amount of money that the City must raise through property taxes.

Approved Budget
- Estimated Revenues
- Use of Fund Balance
+ War Service Credits
+ Overlay
+/- Special Adjustments by the DRA

___________________________
= Tax Levy

The Tax Rate is set annually in the fall by the State of New Hampshire. Once the tax rate is set, the formula to calculate what your property tax is as follows:

\[
\text{Property Tax} = \frac{\text{Property Assessment}}{1,000} \times \text{Tax Rate}
\]

Property Assessments

Property Assessments, a value placed on each property in the City, are based on the market value and qualified comparable sales for each individual property, as well as other contributing factors, as of April 1st of each year. The State of New Hampshire relies on the assessment of values of properties at market value to attain fairness and equality to ensure the tax burden is proportionally spread across all property types.

Lookup Your Property's Assessed Value Online: http://gis.vgsi.com/portsmouthnh/

Equalized Tax Rate

What is Equalization?
Each year the New Hampshire State Department of Revenue Administration (DRA) performs a statistical study of all of the State’s municipal valuations. The study utilizes sales data to adjust all municipalities to 100% market value. This process is called equalization.

How is Equalization Used?
The State of New Hampshire utilizes the Equalized Value of each Town or City in order to proportionately share common tax burdens such as County Taxes and State Education Property Tax.

Total Equalized Tax Rate 2022 (FY 2023)
(NH Communities with a Population of at Least 20,000 Residents)

Portsmouth had the LOWEST equalized tax rate of $11.73 in Tax Year 2022 (Fiscal Year 2023) among New Hampshire’s 13 Cities and the 54th lowest equalized tax rate in NH out of 234 communities.
Important Dates

**Tax Year**
April 1 – March 30

**Tax Assessment Date**
April 1st
Tax assessments are adjusted annually based upon property inventory as of April 1st per NH RSA 75:8

**City Fiscal Year**
July 1 – June 30

**Tax Rate**
Tax rate is set by the New Hampshire Department of Revenue Administration (DRA) in late Fall (October - November)

Property Tax Bill
Tax bill payment options:
- City Hall (in the Tax Office)
- Online
- Pay by Phone
- Checks by Mail
- Drop Box located in front of City Hall

Tax Bill Due Dates
- **December** - First ½ of the total property tax bill
- **June** - Second ½ of the total property tax bill

Partial payments and pre-payments are accepted and encouraged. Contact the Tax Office at 603-610-7244 for more information.

Go Paperless

Tax Relief
Allowable by State Statute, the City of Portsmouth offers numerous options for Tax Relief for qualified residents.

- **Veteran’s Exemption**
  - Standard & Optional Veteran’s Tax Credit (RSA 72-28)
  - OR - All Veteran’s Tax Credit (RSA 72:28-b)
  - Surviving Spouse (RSA 72:29-a)
  - Optional Tax Credit for Combat Service (RSA 72:28-c)
  - Tax Credit for Service-Connected Total Disability (RSA 72:35)
  - Certain Disabled Veterans – Total Exemption (RSA 72:36)

- **Elderly and Disabled Exemptions**
  - Elderly or Disabled Tax Deferral (RSA 72:38-a)
  - Elderly Tax Exemption
  - Disabled Tax Exemption
  - Blind Tax Exemptions
  - Exemption for Improvements to Assist Persons with Disabilities

- Religious and Charitable Exemptions
- **Solar Energy Systems Exemption**
- **Wind Powered Energy Systems Exemption**
- Financial Hardship Application

Abatement Process
Property owners who wish to contest their assessments may request a review of their value by filing an abatement application with the Assessing Department.

- ✔ March 1st is the deadline to file the abatement application with the Assessor. The application can be found online. The Assessing Department must issue a response no later than July 1st.
- ✔ Property owners wishing to appeal the Assessing Department’s decision can file with either the NH Board of Tax and Land Appeals or Rockingham County Superior Court by September 1st.

Contact the Assessor’s Office for more information:
Phone: 603-610-7249
Online: https://www.cityofportsmouth.com/assessors
The Community Campus is a 72,000 square foot facility managed by the Recreation Department. The City of Portsmouth purchased the building and surrounding acreage in 2022 from the Foundation for Seacoast Health. The building is home to multiple non-profit agencies that service Portsmouth and the greater Seacoast region. Those organizations include Seacoast Community School, Child Advocacy Center of Rockingham County, David Krempels Brain Injury Center, and Seacoast Outright. It will soon be home to Robert J. Lister Academy as well. The Recreation Department hosts all of its youth enrichment programs at the Campus now, and a full-time afterschool program is slated to be start there in the near future.

A sampling of programs hosted at the Community Campus:
- Snapology STEM Camp
- Various Afterschool Classes
- Volleyball Program
- Portsmouth High School Cheer Camp
- UNH Extension Master Gardeners Program
- Little League Award Ceremony
- Pre-K Music Together
- Seacoast Table Tennis Club
- Gather Food Bank Mobile Market
- Red Cross Blood Drives
- Seacoast Outright Teen Nights
- Indoor & Outdoor Pickleball
- Open Gym & Basketball Practices
- Various Board Meetings
- WIC Appointments
- Portsmouth Music and Arts Center Arts Camp
- Lego Robotics Program
- Prescott Park Arts Festival Rehearsals
- Senior Supper Club
- Library programs
- NH Humanities Lectures
- Special Events – Valentine’s Dance, Holiday Lunch
- City Meetings
- Community Concerts
- Mom & Me Yoga
- Battle of the Bands Fundraiser
- Intro to Skateboarding Sessions
- Pop Up Family Events – Magic Shows, Center for Wildlife
- ForestKids Outdoor Education
- Special Olympics Young Athletes Program
- Girl Scouts

For program info: cityofportsmouth.com/recreation

City of Portsmouth NH Recreation
PortsmouthRecreation

Community Campus is the Recreational Hub of Portsmouth.

Amenities:
- Gymnasium
- Walking Trails
- Playgrounds
- Indoor & Outdoor Pickleball Courts
- Athletic Fields
- Greenhouse
- Meeting Space
- Art Room
- Teaching Kitchen

The Recreation Department holds over 60 program sessions or events in the Community Campus per year utilized by over 1600 participants, plus is host to multiple tenant programs and events as well.
Police Department

Meet Mason the Comfort Dog
In FY23, the Portsmouth Police Department welcomed Mason the Comfort Dog. Mason is a 14-month-old male, black American Labrador Retriever who comes to the City from a non-profit organization called Hero Pups. Hero Pups provides comfort, emotional support, service, and therapy dogs to first responders and Veterans. Mason was sponsored by AT&T FirstNet. His handler is Detective Rochelle Jones.

Job Description
Mason will help boost morale for police officers, City personnel, and their families and be available for victim interviews to reduce stress. In between, he’ll make appearances at community events, schools, assisted living facilities, and wherever else he is needed that is within his responsibilities.

Things to Remember When Interacting with Mason
Feel free to pet Mason. Please refrain from giving him commands. Please do NOT give him treats (his handler gives him plenty). He will gladly accept toys.

If anyone would like to contact Mason or has a request for an appearance, please email: Masonthecomfortdog@portsmouthnhpd.gov

Fire Department

FY23 Accomplishments
Portsmouth Fire Department received the gift of a 1920 LaFrance Chemical Fire Truck from the Friends of Italian Americans and Bayberry Vintage Autos.

As part of the City’s 400th Anniversary, the Fire Department, the Federal Fire Society and the Mechanic Fire Society hosted three open house events to showcase history of the Fire Service through photographs, artifacts, early fire engines, and informal talks.

The Fire and Information Technology (IT) Departments collaborated on a project to connect all of the Fire Stations together using large screen computer monitors. This system is used for training, allows for live briefing from the shift commander for large/complex events, and sharing of Incident Action Plans.

School Department

Mary C. Dondero Elementary School was recognized as a 2023 National Blue Ribbon School, which recognizes exemplary achievement in education by honoring high-performing schools.

New Franklin Elementary School was named #2 best elementary school in the state of New Hampshire by US News & World Report.

Portsmouth School District was rated #6 in Best School Districts in New Hampshire according to Niche (www.niche.com). Niche also ranked the Portsmouth School System:
• #1 School System in Rockingham County
• #10 Best School District for Athletes in NH
• #13 Best Places to Teach in NH

CHAMPIONSHIP FINALISTS:
• Girls Ice Hockey
• Girls Lacrosse
• Boys Lacrosse

<table>
<thead>
<tr>
<th>Portsmouth School Enrollment</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
</tr>
<tr>
<td>-------------------------------</td>
</tr>
<tr>
<td><strong># of Schools</strong></td>
</tr>
<tr>
<td><strong>Grade Levels</strong></td>
</tr>
<tr>
<td><strong>Total Enrollment</strong></td>
</tr>
</tbody>
</table>
Experience the Recreation Department's Wide-Range of Services and Events!

- A new 20,000 square foot skatepark is under construction and opened in December 2023. The Recreation Department has partnered with First Push Syndicate to offer Intro to Skateboarding sessions throughout the year.
- The Recreation Department manages numerous facilities, programs, and resources. Visit the Department's Website at https://www.cityofportsmouth.com/recreation for information on the Community Campus, Connie Bean Youth Recreation Center, Spinaker Point Adult Recreation Center, Senior Activity Center, and Indoor Pool. The Department also manages a boat launch, marina, athletic turf field complex, South Mill Pond Recreation Complex, and an outdoor pool. There is a bi-annual program guide that lists all of the scheduled activities and events online as well.
- The Recreation Department is synonymous with summer camp. Each year a full day camp takes place at the Connie Bean Center along with a host of other smaller camps. In addition, you can count on the Recreation Department for soccer, basketball, tee ball, arts & theater, STEM programs, and many Seasonal Special Events including the annual Fall Family Fun Fest, Valentine's Day Dance, Tree of Love, Egg Hunt, Fireworks, Turkey Shoot and Holiday Parade.
- The Community Campus facility is the new recreation hub of the City and continues to serve the long-standing non-profit tenants as well as expanded Recreational programs including afterschool programming, open gym, and preschool activities. Bus service from all three elementary schools is available to transport students to the afterschool activities.
- The Senior Activity Center offers many recurring activities & events including a comprehensive monthly senior newsletter. There are lots of day trips, as well as overnight trips to Iceland and Ireland. Special events draw large numbers of seniors, including the annual cookout which serves 250 people and the Thanksgiving and Holiday Luncheons which took place at the Campus thanks to the large gym.
- Portsmouth Seniors can take free medical rides and low cost shopping trips utilizing Portsmouth Senior Transportation in partnership with COAST from Monday – Friday (6am – 6pm). Call TriLink 603-834-6010 or email trilink@communityrides.org for more information.
- The Indoor Pool continues to offer a wide variety of aquatics programs. Participants' favorite programs include open swim, senior aqua fitness, swim lessons, Portsmouth High School's swim team, and private rentals. See pool schedule here https://www.cityofportsmouth.com/recreation/indoor/indoor-pool-schedule.

For All Ages
- Computers, WiFi, printing, scanning, copiers and fax machine
- 3D Printing
- Museums passes
- Fun Stuff to borrow
- Downloadable ebooks, audiobooks, magazines, comics, movies & TV shows
- Research databases for car repair, legal research, language and computer classes and more
- PPL Rex: reading suggestions plus personalized book bundles and book lists
- Exhibits
- Film Screenings
- Eleven Little Free Libraries around Portsmouth
- Cold Weather Coat Swap

The Recreation Department has moved to online registration for all of its programs. Check out the Recreation Department's Website for more information!

In FY23 the Library loaned out 338,163 items.

157,631 people visited the Portsmouth Public Library in FY23.

Visit the Portsmouth's Library's Events Calendar for a full listing of events.
**Highway Division**

1,074 Click N’ Fix Items Addressed in FY23

48 Adopt-A-Spot Gardens within the City

82 City Biodiesel Vehicles

2 City Electric Vehicles

365 Period LED Downtown Street Lights

**Parking Division**

**FY23 Services Provided by the Parking Division helped offset Property Taxes by 67 cents.**

Services Provided:
- Transportation Programs
- Salaries & Benefits
- Paving Parking Lots
- Snow Removal
- Transportation Services
- School Bus Support
- Police Services Support
- Fire Services Support
- Bike/Pedestrian Plan Implementation

**Water & Sewer Divisions**

**FY23 Accomplishments**
- Bellamy Reservoir Water Protection Project
- PFAS Treatment Piloting at Pease
- Sagamore Avenue Sewer Extension Project, Water and Sewer Pipe Replacements and Upgrade
- Sewer Separation Work
- Islington Street Corridor Roadway Improvements

1,035 Fire Hydrants in the City

13 Water Main Breaks

107 Miles of Sanitary Sewers

190 Miles of Water Mains

46.08 Inches of Precipitation

**Stormwater Division**

**FY23 Accomplishments**
- Stormwater BMPs (Best Management Practices) continued
- Stormwater Division Outreach: “Think Blue” Strawbery Banke Museum Exhibit

Stormwater Resources:
[www.cityofportsmouth.com/publicworks/stormwater/about](http://www.cityofportsmouth.com/publicworks/stormwater/about)

Portsmouth Department of Public Works: (603) 427-1530

**What is the Downtown Workforce Parking Program?**

$3 per Hour for a 10 hour parking session

Bring an application, your photo ID, and a check stub from a downtown business to the Foundry Parking Garage.

[https://www.cityofportsmouth.com/publicworks/parkportsmouth/downtown-workforce-parking-program](https://www.cityofportsmouth.com/publicworks/parkportsmouth/downtown-workforce-parking-program)

Learn More About Stormwater Do’s And Don’ts.

[https://youtu.be/Vp5lwUNVzoA](https://youtu.be/Vp5lwUNVzoA)
I am pleased to present the City of Portsmouth’s Popular Annual Financial Report (PAFR) for the Fiscal Year ended June 30, 2023. The PAFR is intended to increase knowledge throughout the community of Portsmouth’s financial condition using a readily accessible and easily understandable report.

This report extracts and summarizes financial information from the Annual Comprehensive Financial Report (ACFR) that may be most informative to the citizenry of Portsmouth, and other interested parties, and is not intended to conform to Generally Accepted Accounting Principles (GAAP).

The PAFR provides pertinent information regarding expenditures, revenues, fund balance, debt service, and capital asset investments for Governmental and Proprietary Funds. It does not include information on all City’s Funds or Component Units.

The Annual Comprehensive Financial Report (ACFR) is presented in accordance with Generally Accepted Accounting Principles (GAAP) and includes additional financial statements, note disclosures and required supplemental information, citywide initiatives, accomplishments, and statistical data. The complete audited ACFR is available on the City’s website at http://files.cityofportsmouth.com/finance/FY23/ACFR23.pdf.

The interactive PAFR is available on the City’s website which offers the ability to “click” on various links identified throughout this publication. Please visit http://files.cityofportsmouth.com/finance/FY23/PAFR23.pdf.

It is my hope that you find this report helpful and easy to read. I welcome any questions, comments, and/or suggestions regarding this document.

Certificate of Achievement for Excellence in Financial Reporting
GFOA awarded a Certificate of Achievement for Excellence in financial Reporting to the City of Portsmouth for its Annual Comprehensive Financial Report (ACFR) for Fiscal Year ended June 30, 2022. The City has received a total of thirty (30) awards for Fiscal Years ending June 30, 1988, 1989, and twenty-eight consecutive years from 1995 to 2022.

Award for Outstanding Achievement in Popular Annual Financial Reporting (PAFR)
GFOA awarded the City an Outstanding Achievement in the Popular Annual financial Reporting for its Fiscal Year ended June 30, 2022 publication. The City has received a total of six (6) consecutive PAFR awards.

Distinguished Budget Presentation Award
GFOA awarded the City the Distinguished Budget Presentation Award for its Fiscal Year beginning July 1, 2022 (FY23) budget document. The City has received a total of seventeen (17) consecutive awards.

Triple Crown
GFOA awarded the City a Triple Crown medallion for receiving all three GFOA Awards (ACFR, PAPR, and Budget Awards) for Fiscal Years 2019, 2020, 2021, and 2022.
### Helpful Financial Terms

<table>
<thead>
<tr>
<th>Term</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Abatement</strong></td>
<td>An official reduction or elimination of one’s assessed valuation after completion of the original assessed value.</td>
</tr>
<tr>
<td><strong>Accrual Basis of Accounting</strong></td>
<td>A basis of accounting in which revenues are recognized in the accounting period in which they are earned, and expenses are recognized in the period in which they are incurred.</td>
</tr>
<tr>
<td><strong>Appropriation</strong></td>
<td>An authorization granted by a legislative body to make expenditures and incur obligations for specific purpose.</td>
</tr>
<tr>
<td><strong>Assessed Valuation</strong></td>
<td>The fair market value placed upon real and personal property for levying property taxes.</td>
</tr>
<tr>
<td><strong>Bond Premium</strong></td>
<td>An amount that the underwriter provides to the issuer at the closing of bonds in addition to the principal (par) amount borrowed.</td>
</tr>
<tr>
<td><strong>Business-Type or Enterprise Funds</strong></td>
<td>A type of fund used in governmental accounting to account for activities that provide goods or services to the public for a fee that is meant to make the entity self-sustaining.</td>
</tr>
<tr>
<td><strong>Capital Assets</strong></td>
<td>Land, improvements to land, easements, building, building improvements, vehicles, machinery, equipment, and all other tangible or intangible assets that are used in operations and that have initial useful lives extending beyond a single reporting period.</td>
</tr>
<tr>
<td><strong>Deferred Inflows and Outflows of Resources</strong></td>
<td>Represents acquisition (inflows) and consumption (outflows) that are applicable to future reporting periods.</td>
</tr>
</tbody>
</table>
| **Fund Balance**                          | The excess of an entity’s assets over its liabilities also known as excess revenues over expenditures or net assets. Fund Balance can be further segmented as follows:  
- Non-spendable – Represents fund balance not available to be spent or legally required to be maintained intact.  
- Restricted – Represents fund balance that is restricted by creditors, grantors, contributors, or laws and regulations of other governments.  
- Committed – Self-imposed limitations set in place prior to the end of the period.  
- Assigned – Represents intentional constraints placed on resources utilized in subsequent periods for capital outlay projects and non-recurring expenditures.  
- Unassigned – Represents fund balance that is available for any purpose. |
| **General Fund**                          | Chief operating fund of the government.                                                                                                    |
| **Overlay**                               | An appropriation to fund potential tax abatements.                                                                                           |
| **State Revolving Loan Fund (SRF)**       | A fund administered by the State for the purpose of providing low-interest loans for investments in water and sanitation infrastructure. |

### GOVERNMENTAL FUNDS:
- General Fund---Account for all general operating expenditures and revenues. This is the City’s largest fund and primarily funded from property taxes.
- Special Revenue Funds---Proceeds of specific revenue sources that are restricted for a specific purpose.
- Capital Funds---Capital projects for City infrastructure improvements.
- Debt Service Funds---Principal and interest payments on a special assessment bond.
- Permanent Funds---Resources that are legally restricted to the extent that only earnings (not principal) may be used for purposes that support the reporting government’s programs.

### BUSINESS-TYPE OR ENTERPRISE FUNDS:
- Water Fund---Production, delivery, and storage of safe water supported primarily with user fees.
- Sewer Fund---Collection, transportation, and treatment of wastewater supported primarily with user fees.

The City’s financial activities in total are made up of two classifications:
Statement of Net Position presents information on all City funds' assets and liabilities, deferred inflow/outflows of resources, with the difference reported as net position. Over time, increases or decreases in net position may serve as a useful indicator as to whether the City’s financial position is improving or deteriorating.

At the close of the fiscal year, the City’s total net position of $293.9 million represents an increase of $26.1 million or 9.7% from FY22.

### City of Portsmouth, NH

#### Statement of Net Position (in Thousands)

<table>
<thead>
<tr>
<th></th>
<th>Governmental Activities</th>
<th>Business-Type Activities</th>
<th>Total</th>
<th>Total Percentage Change</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>2023</td>
<td>2022</td>
<td>2023</td>
<td>2022</td>
</tr>
<tr>
<td>Current and other assets</td>
<td>$135,029</td>
<td>$116,707</td>
<td>$116,707</td>
<td>$64,224</td>
</tr>
<tr>
<td>Capital assets</td>
<td>$270,153</td>
<td>$269,934</td>
<td>$260,977</td>
<td>$260,977</td>
</tr>
<tr>
<td><strong>Total Assets</strong></td>
<td>$405,182</td>
<td>$386,641</td>
<td>$355,681</td>
<td>$355,681</td>
</tr>
<tr>
<td>Deferred outflows of resources</td>
<td>$25,890</td>
<td>$25,341</td>
<td>$1,447</td>
<td>$1,385</td>
</tr>
<tr>
<td><strong>Total assets and deferred outflows</strong></td>
<td>$431,072</td>
<td>$411,982</td>
<td>$357,128</td>
<td>$357,128</td>
</tr>
<tr>
<td>Long-term liabilities</td>
<td>$244,339</td>
<td>$214,199</td>
<td>$171,734</td>
<td>$178,183</td>
</tr>
<tr>
<td>Other liabilities</td>
<td>$27,705</td>
<td>$35,692</td>
<td>$9,899</td>
<td>$6,250</td>
</tr>
<tr>
<td><strong>Total liabilities</strong></td>
<td>$272,044</td>
<td>$249,891</td>
<td>$181,632</td>
<td>$184,433</td>
</tr>
<tr>
<td>Deferred inflows of resources</td>
<td>$9,900</td>
<td>$34,735</td>
<td>$29,611</td>
<td>$1,697</td>
</tr>
<tr>
<td>Net position:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Net investment in capital assets</td>
<td>$163,203</td>
<td>$158,507</td>
<td>$14,949</td>
<td>$109,948</td>
</tr>
<tr>
<td>Restricted</td>
<td>$23,588</td>
<td>$15,727</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Unrestricted</td>
<td>($37,663)</td>
<td>($46,879)</td>
<td>$29,822</td>
<td>$30,508</td>
</tr>
<tr>
<td><strong>Total net position</strong></td>
<td>$149,128</td>
<td>$127,356</td>
<td>$144,771</td>
<td>$140,456</td>
</tr>
</tbody>
</table>

**Net Investment in Capital Assets** is the largest portion of net position and reflects our investment in capital assets (e.g. land, buildings, machinery and equipment), less any related debt used to acquire the assets that is still outstanding. As of year-end, net investment in capital assets is $278.2 million, an increase of $9.7 million from FY22. These capital assets are used to provide services to citizens.

**Restricted Net Position** of $23.6 million represents 8% of resources that are subject to external restrictions on how they may be used.

**Unrestricted Net Position** is the remaining amount of net position not restricted for a specific purpose. There are two reporting mandates from Governmental Accounting Standards Board (GASB): 1) Net pension liability representing the City's share of the New Hampshire Retirement System's unfunded liability and 2) Other Post-Employment Benefits (OPEB) liabilities. This resulted in an ending balance in Unrestricted Net Position of a negative $7.8 million. [Detailed information regarding these liabilities can be found in notes 21 and 22 (pages 83-94) of the Fiscal Year ended June 30, 2023 ACFR.]
### Financial Results – Changes in Net Position

#### Summary of Changes in Net Position (In Thousands)

<table>
<thead>
<tr>
<th>Activities</th>
<th>2023</th>
<th>2022</th>
<th>2023</th>
<th>2022</th>
<th>2023</th>
<th>2022</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>REVENUES</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Program Revenues:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charges for Services</td>
<td>$24,423</td>
<td>$23,871</td>
<td>$28,901</td>
<td>$27,080</td>
<td>$53,324</td>
<td>$50,951</td>
</tr>
<tr>
<td>Operating Grants and Contributions</td>
<td>20,998</td>
<td>12,126</td>
<td>-</td>
<td>-</td>
<td>20,998</td>
<td>12,126</td>
</tr>
<tr>
<td>Capital Grants and Contributions</td>
<td>10,583</td>
<td>3,297</td>
<td>4,731</td>
<td>5,280</td>
<td>15,314</td>
<td>8,577</td>
</tr>
<tr>
<td>General Revenues:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Property Taxes</td>
<td>99,371</td>
<td>97,948</td>
<td>-</td>
<td>-</td>
<td>99,371</td>
<td>97,948</td>
</tr>
<tr>
<td>Interest on Taxes</td>
<td>147</td>
<td>169</td>
<td>-</td>
<td>-</td>
<td>147</td>
<td>169</td>
</tr>
<tr>
<td>Grants and Contributions (not restricted)</td>
<td>1,939</td>
<td>1,639</td>
<td>-</td>
<td>-</td>
<td>1,939</td>
<td>1,639</td>
</tr>
<tr>
<td>Investment Income</td>
<td>3,087</td>
<td>(1,153)</td>
<td>1,305</td>
<td>159</td>
<td>4,392</td>
<td>(994)</td>
</tr>
<tr>
<td>Gain (loss) on sale of capital assets</td>
<td>(13)</td>
<td>(13)</td>
<td>-</td>
<td>-</td>
<td>(13)</td>
<td>-</td>
</tr>
<tr>
<td>Other</td>
<td>938</td>
<td>4,523</td>
<td>-</td>
<td>616</td>
<td>938</td>
<td>5,139</td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td>161,487</td>
<td>142,420</td>
<td>34,924</td>
<td>33,135</td>
<td>196,410</td>
<td>175,555</td>
</tr>
<tr>
<td><strong>EXPENSES</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>General Government</td>
<td>15,741</td>
<td>17,257</td>
<td>-</td>
<td>-</td>
<td>15,741</td>
<td>17,257</td>
</tr>
<tr>
<td>Public Safety</td>
<td>24,021</td>
<td>21,771</td>
<td>-</td>
<td>-</td>
<td>24,021</td>
<td>21,771</td>
</tr>
<tr>
<td>Education</td>
<td>65,178</td>
<td>60,177</td>
<td>-</td>
<td>-</td>
<td>65,178</td>
<td>60,177</td>
</tr>
<tr>
<td>Public Works</td>
<td>24,231</td>
<td>18,139</td>
<td>-</td>
<td>-</td>
<td>24,231</td>
<td>18,139</td>
</tr>
<tr>
<td>Health and Human Services</td>
<td>1,003</td>
<td>683</td>
<td>-</td>
<td>-</td>
<td>1,003</td>
<td>683</td>
</tr>
<tr>
<td>Culture and Recreation</td>
<td>6,072</td>
<td>4,772</td>
<td>-</td>
<td>-</td>
<td>6,072</td>
<td>4,772</td>
</tr>
<tr>
<td>Community Development</td>
<td>970</td>
<td>628</td>
<td>-</td>
<td>-</td>
<td>970</td>
<td>628</td>
</tr>
<tr>
<td>Interest on Long-Term Debt</td>
<td>2,950</td>
<td>3,767</td>
<td>-</td>
<td>-</td>
<td>2,950</td>
<td>3,767</td>
</tr>
<tr>
<td>Water Operations</td>
<td>-</td>
<td>-</td>
<td>10,298</td>
<td>8,986</td>
<td>10,298</td>
<td>8,986</td>
</tr>
<tr>
<td>Sewer Operations</td>
<td>-</td>
<td>-</td>
<td>19,859</td>
<td>17,924</td>
<td>19,859</td>
<td>17,924</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td>140,166</td>
<td>127,194</td>
<td>30,157</td>
<td>26,910</td>
<td>170,323</td>
<td>154,104</td>
</tr>
<tr>
<td>Change in net position before transfers and special items</td>
<td>-</td>
<td>-</td>
<td>4,767</td>
<td>6,225</td>
<td>26,087</td>
<td>21,451</td>
</tr>
<tr>
<td>Transfer in(out)</td>
<td>452</td>
<td>312</td>
<td>(452)</td>
<td>(312)</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Change in net position</td>
<td>21,772</td>
<td>15,538</td>
<td>4,315</td>
<td>5,913</td>
<td>26,087</td>
<td>21,451</td>
</tr>
<tr>
<td>Net Position - beginning of year</td>
<td>127,356</td>
<td>111,818</td>
<td>140,456</td>
<td>134,543</td>
<td>267,812</td>
<td>246,361</td>
</tr>
<tr>
<td><strong>NET POSITION - END OF YEAR</strong></td>
<td>$149,128</td>
<td>$127,356</td>
<td>$144,771</td>
<td>$140,456</td>
<td>$293,899</td>
<td>$267,812</td>
</tr>
</tbody>
</table>

Statement of Changes in Net Position presents revenues and expenses for the City as a whole and compares the changes in net position for the current and prior fiscal year.

**FY23 Total Revenues of $196.4 Million**
Up $20.8M or 11.9% from FY22

**FY23 Total Expenses of $170.3 Million**
Up $16.2M or 10.5% from FY22
General Fund activities are financed by revenues generated from local property taxes, state shared revenues, and other local sources. Actual revenues for FY23, FY22, and FY21 are depicted below.

### Revenues

<table>
<thead>
<tr>
<th>Revenues</th>
<th>Actual 2023</th>
<th>Actual 2022</th>
<th>Actual 2021</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Property taxes</strong></td>
<td>$99,298,398</td>
<td>$95,437,728</td>
<td>$92,170,220</td>
</tr>
<tr>
<td><strong>Licenses and permits:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Motor Vehicles Permits</td>
<td>5,345,495</td>
<td>5,000,874</td>
<td>5,226,849</td>
</tr>
<tr>
<td>Building Permits</td>
<td>1,422,567</td>
<td>1,266,473</td>
<td>1,767,842</td>
</tr>
<tr>
<td>Cable Franchise Fee</td>
<td>360,000</td>
<td>360,000</td>
<td>360,000</td>
</tr>
<tr>
<td>Other Licenses and Permits</td>
<td>728,453</td>
<td>631,257</td>
<td>556,159</td>
</tr>
<tr>
<td><strong>Intergovernmental:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>School Building Aid from State</td>
<td>1,757,196</td>
<td>1,757,196</td>
<td>1,757,196</td>
</tr>
<tr>
<td>Rooms and Meals Tax from State</td>
<td>2,563,046</td>
<td>1,639,197</td>
<td>1,318,163</td>
</tr>
<tr>
<td>Highway Block Grant from State</td>
<td>441,672</td>
<td>426,293</td>
<td>429,034</td>
</tr>
<tr>
<td>School Tuition</td>
<td>6,810,047</td>
<td>6,577,471</td>
<td>6,613,787</td>
</tr>
<tr>
<td>Adequate Education Grant</td>
<td>3,285,215</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td><strong>Charges for services:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>PDA Airport District</td>
<td>3,052,158</td>
<td>2,825,878</td>
<td>2,726,229</td>
</tr>
<tr>
<td>Police Outside Detail</td>
<td>317,721</td>
<td>413,712</td>
<td>197,714</td>
</tr>
<tr>
<td>Ambulance Fees</td>
<td>1,198,254</td>
<td>860,223</td>
<td>935,293</td>
</tr>
<tr>
<td>Net Parking Related Revenue</td>
<td>1,203,647</td>
<td>1,366,294</td>
<td>1,789,564</td>
</tr>
<tr>
<td>Recreation Department</td>
<td>388,564</td>
<td>218,351</td>
<td>21,482</td>
</tr>
<tr>
<td>Other Charges for services</td>
<td>245,309</td>
<td>337,554</td>
<td>206,231</td>
</tr>
<tr>
<td><strong>Investment Income:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Investment Income</td>
<td>1,812,447</td>
<td>201,845</td>
<td>526,494</td>
</tr>
<tr>
<td><strong>Interest on Taxes:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Interest on Taxes</td>
<td>147,262</td>
<td>168,752</td>
<td>191,444</td>
</tr>
<tr>
<td><strong>Fines and Costs:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fines and Costs</td>
<td>1,159,490</td>
<td>986,490</td>
<td>616,806</td>
</tr>
<tr>
<td>Other Revenues</td>
<td>493,145</td>
<td>907,155</td>
<td>676,400</td>
</tr>
<tr>
<td><strong>Other Financing Sources:</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bond Premium</td>
<td>4,763</td>
<td>132,611</td>
<td>-</td>
</tr>
<tr>
<td>Transfer In</td>
<td>1,744,576</td>
<td>1,421,368</td>
<td>1,394,259</td>
</tr>
<tr>
<td><strong>Use of Fund Balance:</strong></td>
<td>3,450,000</td>
<td>5,696,000</td>
<td>2,200,000</td>
</tr>
</tbody>
</table>

**Total Revenues:** $137,229,425 $128,632,721 $121,681,166

---

**Actual Revenues Comparison**

<table>
<thead>
<tr>
<th>Revenues</th>
<th>FY23 (in Thousands)</th>
<th>FY22 (in Thousands)</th>
<th>FY21 (in Thousands)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Licenses and Permits</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Intergovernmental</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Charges for Services</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Investment Income</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Interest on Taxes</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Fines and Costs</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Other Revenues</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Other Financing Sources</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Use of Fund Balance</td>
<td>3,450,000</td>
<td>5,696,000</td>
<td>2,200,000</td>
</tr>
</tbody>
</table>

---

Total Revenues: $137,229,425 $128,632,721 $121,681,166
Revenues collected from property taxes, state shared revenues and other local revenues are used to fund the General Fund expenditures only. Actual Expenditures for FY23, FY22, and FY21 are depicted below.

### Operating Expenditures represent 80.7% of the total Expenditures

<table>
<thead>
<tr>
<th>Expenditures</th>
<th>FY23</th>
<th>FY22</th>
<th>FY21</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Government</td>
<td>$23,271,336</td>
<td>$20,968,405</td>
<td>$20,027,270</td>
</tr>
<tr>
<td>Police Department</td>
<td>$12,646,674</td>
<td>$12,261,722</td>
<td>$11,737,056</td>
</tr>
<tr>
<td>Fire Department</td>
<td>$10,226,092</td>
<td>$9,812,552</td>
<td>$9,501,041</td>
</tr>
<tr>
<td>School Department</td>
<td>$57,928,462</td>
<td>$53,547,130</td>
<td>$52,008,812</td>
</tr>
<tr>
<td>Transfers</td>
<td>783,043</td>
<td>327,486</td>
<td>174,344</td>
</tr>
<tr>
<td><strong>Total Operating</strong></td>
<td>$104,855,607</td>
<td>$96,917,295</td>
<td>$93,448,523</td>
</tr>
<tr>
<td>Debt Service</td>
<td>$13,712,906</td>
<td>$13,639,841</td>
<td>$13,231,740</td>
</tr>
<tr>
<td>Rockingham County Tax</td>
<td>$5,546,962</td>
<td>$5,677,887</td>
<td>$5,667,030</td>
</tr>
<tr>
<td>Capital Outlay</td>
<td>$985,000</td>
<td>$1,080,000</td>
<td>$1,276,000</td>
</tr>
<tr>
<td>Other Non-Operating</td>
<td>$4,870,510</td>
<td>$4,688,498</td>
<td>$3,893,367</td>
</tr>
<tr>
<td><strong>Total Non-Operating</strong></td>
<td>$25,115,378</td>
<td>$25,086,226</td>
<td>$24,068,137</td>
</tr>
<tr>
<td><strong>Total Expenditures</strong></td>
<td>$129,970,985</td>
<td>$122,003,521</td>
<td>$117,516,660</td>
</tr>
</tbody>
</table>

### Non-Operating Expenditures represents 19.3% of the total Expenditures

- **Transfers**- Annual transfer for operating expenses for the Indoor Pool, Community Campus, and Prescott Park
- **Debt Service**- Principal and Interest on Long-Term Debt
- **Rockingham County Tax**- Portsmouth’s apportionment of the Rockingham County Tax Obligation
- **Other Non-Operating**- Overlay, Capital Outlay, Contingency, IT Equipment Replacement, and Rolling Stock

![Actual Expenditures Comparison](chart.png)
The General Fund balance sheet is prepared using the modified accrual basis of accounting. There are no long-term assets or liabilities reported on this statement.

**Fund Balance is the excess of an entity’s assets over its liabilities.**

Total Fund Balance of $55,367,957 or 41.8% of appropriations, represents an increase of $5,183,346 or 10.3% from prior year.

**Unassigned Fund Balance Ordinance**

The unassigned portion of the fund balance represents available resources that can be spent for future needs.

The City Council adopted in Fiscal Year 1998 the “Unassigned Fund Balance Ordinance.” In Fiscal Year 2013, the ordinance was amended mandating that the City will maintain an unassigned fund balance of between 10% and 17% of general fund appropriations.

Unassigned fund balance at the end of the fiscal year was $18,168,568 or 13.72% of the final general fund budget. This is an increase of $1,011,767 or 5.9% from prior year.
The City invests in capital improvements each year. The chart to the right depicts a 3-year history of capital expenditures to purchase, construct or improve infrastructure Citywide. These projects are funded through annual appropriations, bonds, loans, grants and other capital contributions.

Governmental Activities
Capitalized Assets
• Multi-Purpose playing field
• Cate Street Connector
• Longmeadow Road
• Corporate Drive
• Banfield Road Culvert and Pedestrian accommodations
• City Hall improvements
• Police Station improvements

Water Fund Activities
Capitalized Assets
• Pease Water Treatment building and equipment
• Madbury Water Treatment Facility
• Madbury Well
• Peirce Island force main
• State Street, Sagamore Avenue, Maplewood Avenue waterline replacements

Sewer Fund Activities
Capitalized Assets
• Mechanic Street force main
• Peirce Island force main

PORTSMOUTH IS A “AAA” BOND RATED COMMUNITY

In June 2023, Standard & Poor’s Rating Group (S&P) affirmed the City’s AAA bond rating for the thirteenth consecutive time.

A bond rating is a grade given to bonds issued that indicates a community’s credit worthiness, similar to your own personal credit score.

A “AAA” rating represents the highest credit rating available and translates to significant savings to you as the taxpayer through reduced interest rates on bonds which funds major capital projects.

At the end of FY23, debt for Governmental activity totaled $260.6 Million (excluding unamortized premiums). This represents a reduction of $1.25 million from last year’s total debt of $261.9 million. The net decrease is primarily attributable to:

➢ Reduction of outstanding debt principal of $22 million
➢ Issuance of General Obligation (GO) bonds of $20.7 million
Enterprise Funds – Water & Sewer Funds

An Enterprise Fund establishes a separate accounting and financial reporting mechanism for municipal services for which a fee is charged in exchange for goods and/or services to the public. The City of Portsmouth has two Enterprise Funds: Water Fund and Sewer Fund and each are accounted for separately.

How is my water & sewer rate established?
The City’s water and sewer rate structure is a two-tiered inclining rate, meaning the first 10 units (a unit of 100 cubic feet of water or 748 gallons) of water consumed each month is billed using one rate, and water consumed greater than 10 units per month is billed at a higher rate. Since the large volume users have a greater impact on the water system, a second tier at the higher rate captures the additional costs incurred to serve them.

**FY23 WATER RATE**

<table>
<thead>
<tr>
<th>Consumption per month</th>
<th>1st Tier Rate (10 units or less)</th>
<th>2nd Tier Rate (over 10 units)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>$4.54</td>
<td>$5.46</td>
</tr>
</tbody>
</table>

**Irrigation Meter Consumption Rates**

<table>
<thead>
<tr>
<th>1st Tier Rate [0-10 units]</th>
<th>2nd Tier Rate [11-20 units]</th>
<th>3rd Tier Rate [over 20 units]</th>
</tr>
</thead>
<tbody>
<tr>
<td>$5.46</td>
<td>$10.30</td>
<td>$12.71</td>
</tr>
</tbody>
</table>

**FY23 SEWER RATES**

<table>
<thead>
<tr>
<th>1st Tier Rate (10 units or less)</th>
<th>2nd Tier Rate (over 10 units)</th>
</tr>
</thead>
<tbody>
<tr>
<td>$15.78</td>
<td>$17.36</td>
</tr>
</tbody>
</table>

Did you know the City offers Water & Sewer Assistance Programs?
The City offers Water and Sewer payment assistance for qualifying customers who are residential homeowners or tenants. Information regarding these programs can be found on the City's Website at https://www.cityofportsmouth.com/public-works/water-and-sewer-assistance-programs or call our billing department at (603) 610-7248 or (603) 610-7237.

**What is the meter charge on my monthly bill?**
The monthly meter charge is for ongoing maintenance and service of meters installed on the property and is based on the service size. The typical residential meter is 5/8” and is $4.95/month.

**Did you know the City offers new toilet and washing machine rebates for qualifying appliances?**
For more information visit https://www.cityofportsmouth.com/publicworks/residential-toilet-and-washing-machine-rebate-program-additional-information
The Water and Sewer funds are reported on the proprietary fund financial statements and use the full accrual basis of accounting similar to the private sector. Each report equity as net position. The Statement of Revenues, Expenses, and Changes in Net Position for FY23 and FY22 is displayed below for comparison.

<table>
<thead>
<tr>
<th>Water 2023</th>
<th>Water 2022</th>
<th>Sewer 2023</th>
<th>Sewer 2022</th>
<th>Total 2023</th>
<th>Total 2022</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating Revenues:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Charges for services</td>
<td>$9,056,883</td>
<td>$8,445,746</td>
<td>$18,121,938</td>
<td>$16,907,554</td>
<td>$27,178,821</td>
</tr>
<tr>
<td>Licenses and permits</td>
<td>1,158,020</td>
<td>1,071,703</td>
<td>138,241</td>
<td>151,835</td>
<td>1,296,261</td>
</tr>
<tr>
<td>Department revenue</td>
<td>230,101</td>
<td>207,715</td>
<td>196,185</td>
<td>202,198</td>
<td>426,286</td>
</tr>
<tr>
<td>Other revenue</td>
<td>-</td>
<td>42,450</td>
<td>-</td>
<td>51,195</td>
<td>-</td>
</tr>
<tr>
<td>Total Operating Revenues</td>
<td>10,445,004</td>
<td>9,767,614</td>
<td>18,456,364</td>
<td>17,312,782</td>
<td>28,901,368</td>
</tr>
<tr>
<td>Operating Expenses:</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Personnel services</td>
<td>2,767,375</td>
<td>3,584,565</td>
<td>3,963,314</td>
<td>4,293,254</td>
<td>6,730,689</td>
</tr>
<tr>
<td>Non-personnel services</td>
<td>3,928,740</td>
<td>2,063,640</td>
<td>7,745,045</td>
<td>5,415,543</td>
<td>11,673,785</td>
</tr>
<tr>
<td>Depreciation</td>
<td>2,573,747</td>
<td>2,202,290</td>
<td>5,035,803</td>
<td>5,047,923</td>
<td>7,609,550</td>
</tr>
<tr>
<td>Total Operating Expenses</td>
<td>9,269,862</td>
<td>7,850,495</td>
<td>16,744,162</td>
<td>14,756,720</td>
<td>26,014,024</td>
</tr>
<tr>
<td>Operating Income</td>
<td>1,175,142</td>
<td>1,917,119</td>
<td>1,712,202</td>
<td>2,556,062</td>
<td>2,887,344</td>
</tr>
<tr>
<td>Non-operating Revenues (Expenses):</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Intergovernmental revenues</td>
<td>-</td>
<td>-</td>
<td>3,564,327</td>
<td>-</td>
<td>3,564,327</td>
</tr>
<tr>
<td>Investment income</td>
<td>365,670</td>
<td>38,845</td>
<td>939,710</td>
<td>120,204</td>
<td>1,305,380</td>
</tr>
<tr>
<td>Bond amortization</td>
<td>245,204</td>
<td>218,174</td>
<td>332,469</td>
<td>398,087</td>
<td>577,673</td>
</tr>
<tr>
<td>Interest expense</td>
<td>(1,273,562)</td>
<td>(1,135,890)</td>
<td>(3,447,705)</td>
<td>(3,167,930)</td>
<td>(4,721,267)</td>
</tr>
<tr>
<td>Loss on disposal of capital assets</td>
<td>-</td>
<td>-</td>
<td>(13,388)</td>
<td>-</td>
<td>(13,388)</td>
</tr>
<tr>
<td>Total Non-operating Revenues (Expenses)</td>
<td>(662,688)</td>
<td>(878,871)</td>
<td>1,375,413</td>
<td>(2,649,639)</td>
<td>712,725</td>
</tr>
<tr>
<td>Income Before Contributions and Transfers</td>
<td>512,454</td>
<td>1,038,248</td>
<td>3,087,615</td>
<td>(93,577)</td>
<td>3,600,069</td>
</tr>
<tr>
<td>Capital contributions</td>
<td>1,035,778</td>
<td>460,641</td>
<td>131,175</td>
<td>4,819,279</td>
<td>1,166,953</td>
</tr>
<tr>
<td>Transfer out</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>(451,789)</td>
<td>(451,789)</td>
</tr>
<tr>
<td>Change in Net Position</td>
<td>1,548,232</td>
<td>1,498,889</td>
<td>2,767,001</td>
<td>4,413,709</td>
<td>4,315,233</td>
</tr>
<tr>
<td>Net Position at Beginning of Year</td>
<td>61,538,760</td>
<td>60,039,871</td>
<td>78,917,294</td>
<td>74,503,585</td>
<td>140,456,054</td>
</tr>
<tr>
<td>Net Position at End of Year</td>
<td>$63,086,992</td>
<td>$61,538,760</td>
<td>$81,684,295</td>
<td>$78,917,294</td>
<td>$144,771,287</td>
</tr>
</tbody>
</table>

The total net position for the Water and Sewer Funds at the end of the year increased by $4.3 million for a total of $144.8 million. The Water Fund increased by $1.5 million, and the Sewer Fund increased by $4.4 million. Key elements of the changes include:

- Operating revenues over operating expenses of $2.9 million represent a decrease of $1.6 million from the prior year. Charges for services in the business-type activities experienced an increase of $1.8 million. The Water Fund experienced an increase in operating revenues of $677,390 or 7% and the Sewer Fund experienced an increase in operating revenues of $1,143,582 or 6.7%, both primarily as a result of rate increases.
- Non-operating revenues of $5.5 million represent an increase of $4.7 million primarily due to an increase in investment interest rates and a first-year payment of a 30-year State Aid Grant (SAG) for the Peirce Island Waste Water Treatment Facility (PIWWTF) State Revolving Fund (SRF) Loan.
- Non-operating interest expense increased by $417,447 to $4.7 million.
- Capital contributions and intergovernmental revenues decreased $548,640 from prior year primarily from the one-time principal forgiveness in FY22 of $4.1 million and the first year of the PIWWTF SAG of $2.2 million in FY23.
Next Year’s FY24 Budgets

At the time of publication of the PAFR for year ending June 30, 2023, Fiscal Year 2024 is underway, and the budget document is available for review at the Public Library, City Clerk’s office as well as on the City’s website. The document describes the strategy implemented to continue the services, critical infrastructure needs, and fiscal stability of the City.

**General Fund**

*Fiscal Year 2024 Budget*

**Operating Budget**

- General Government: $25,761,257
- Police Department: $13,959,993
- Fire Department: $11,243,307
- School Department: $60,680,961
- Transfers to Other Funds: $920,094

*Total Operating*: $112,565,612

**Non-Operating**

- Debt Service: $13,180,206
- Rockingham County Tax: $5,730,000
- Capital Outlay: $1,820,000
- McIntyre Settlement: $500,000
- Legal Fees: $450,000
- Other Non-Operating: $4,377,557

*Total Non-Operating*: $26,057,763

**Total Annual Budget**: $138,623,375

The FY24 General Fund Final Budget of $138,623,375 includes two supplemental appropriations:

- $890,000 for Collective Bargaining; and
- $450,000 for Outside Legal Counsel.

**Water and Sewer Rates**

Both the Water and Sewer Division user rates have been set based on a two-tier inclining rate block structure based on units of water consumed. One unit is equal to 100 cubic feet or 74.8 gallons of water.

- **The FY24 water user rates reflect a 4.5% increase from FY23.**
  - First 10 units of water consumed per month increased from $4.54 to $4.74.
  - Over 10 units per month increased from $5.46 to $5.70.

- **The FY24 irrigation rates are based on a three-tier inclining rate structure.**
  - First 10 units of water consumed $5.70/unit
  - 10 units up to 20 units consumed $10.76/unit
  - Above 20 units consumed $13.28/unit

- **The FY24 sewer user rates reflect a 4.5% increase from the FY23 rates.**
  - First 10 units of water consumed per month increased from $15.78 to $16.49.
  - Over 10 units per month increased from $17.36 to $18.14 per unit.

**Tax Rate**

The tax rate approved by the Department of Revenue Administration is $16.13 per $1,000 of assessed value.

![Image of tax rate]

<table>
<thead>
<tr>
<th>Unit of Water Consumed</th>
<th>FY23 Rate</th>
<th>FY24 Rate (Increase)</th>
</tr>
</thead>
<tbody>
<tr>
<td>First 10 units</td>
<td>$4.54</td>
<td>$4.74 (+4.5%)</td>
</tr>
<tr>
<td>Over 10 units</td>
<td>$5.46</td>
<td>$5.70 (+4.5%)</td>
</tr>
<tr>
<td>First 10 units</td>
<td>$15.78</td>
<td>$16.49 (+4.5%)</td>
</tr>
<tr>
<td>Over 10 units</td>
<td>$17.36</td>
<td>$18.14 (+4.5%)</td>
</tr>
</tbody>
</table>

**Operating Budget**

<table>
<thead>
<tr>
<th>Operating Category</th>
<th>FY24 Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Government</td>
<td>25,761,257</td>
</tr>
<tr>
<td>Police Department</td>
<td>13,959,993</td>
</tr>
<tr>
<td>Fire Department</td>
<td>11,243,307</td>
</tr>
<tr>
<td>School Department</td>
<td>60,680,961</td>
</tr>
<tr>
<td>Transfers to Other Funds</td>
<td>920,094</td>
</tr>
</tbody>
</table>
Did you know . . .

You can donate funds to a City Project?  
Go to the City’s Website [https://www.cityofportsmouth.com/city/pay-my-bill](https://www.cityofportsmouth.com/city/pay-my-bill) to donate, or scan a QR code below with your mobile phone.

- City Cemetery Improvements
- Skateboard Park
- Portsmouth Public Library
- Community Education Scholarships

The City has a webpage dedicated to providing the public information about City Projects?

You can find the Project Page on the City’s Department of Public Works Page on the City’s Website.  [https://www.cityofportsmouth.com/publicworks/projects](https://www.cityofportsmouth.com/publicworks/projects)

City projects in progress are listed as well as additional project information including:

- Project Description
- Project Status
- Designer
- City Staff Contact
- Unique Project Webpage Address
Download City Apps

**Portsmouth Click N' Fix**
Connect with the Public Works Department, send images, report issues, and more!

**ParkMobile**
View parking amenities and pay for parking (as well as feed the meter) all from your cell phone. **Residents get a discount when using the Park Mobile App!!**

**ChargePoint Mobile App**
The ChargePoint App helps the user find and utilize City ChargePoint EV Charging Stations.

**Dockwa**
Find and reserve available Prescott Park dock spaces online.

**Libby** and **Hoopla**
Explore Library Apps that allow you to download ebooks, audio, and magazines.

**Smart911**
This allows for Citywide Emergency alerts including snow parking bans.

FOR THE MOST UP-TO-DATE LIST OF RESOURCES TO CONNECT WITH THE CITY OF PORTSMOUTH, VISIT: https://portsnh.co/connect

Visit CityofPortsmouth.com to:
- Pay your Parking Ticket, Water/Sewer Bill, Property Tax Bill, and more;
- Renew your Motor Vehicle Registration;
- Register or Renew your Dog License;
- Utilize City Project Pages to find information and sign up for email notices on individual projects;
- Get a City permit online with ViewPoint Cloud Permits;
- Research property values through the Vision Software system;
- View 3D maps of the City through MapGeo;
- Sign up for the City's Newsletter; and
- Send questions by email to: hotline@cityofportsmouth.com

Watch City Meetings LIVE from anywhere (plus recent or archived City Meetings) on the City's YouTube Channel https://www.youtube.com/user/CityofPortsmouth and TV Channel 22.
<table>
<thead>
<tr>
<th>Name/Department</th>
<th>Telephone Number</th>
<th>Primary Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Portsmouth City Hall (Switchboard)</td>
<td>603-431-2000</td>
<td>Portsmouth City Hall 1 Junkins Ave Portsmouth, NH 03801</td>
</tr>
<tr>
<td>Mayor</td>
<td>603-610-7200</td>
<td>Portsmouth City Hall</td>
</tr>
<tr>
<td>City Manager</td>
<td>603-610-7202</td>
<td>Portsmouth City Hall</td>
</tr>
<tr>
<td>Deputy City Manager</td>
<td>603-610-7297</td>
<td>Portsmouth City Hall</td>
</tr>
<tr>
<td>Finance Department Director of Finance and Administration</td>
<td>603-610-7223, 603-610-7839, 603-610-7712, 603-610-7244, 603-610-7249</td>
<td>Portsmouth City Hall</td>
</tr>
<tr>
<td>Portsmouth Public Works</td>
<td>603-427-3530</td>
<td>Public Works Building 680 Peverly Hill Road Portsmouth, NH 03801</td>
</tr>
<tr>
<td>Portsmouth Police Department</td>
<td>Emergency – 911 Non-Emergency 603-427-3500</td>
<td>Portsmouth Police Department 3 Junkins Avenue Portsmouth, NH 03801</td>
</tr>
<tr>
<td>Portsmouth Fire Department</td>
<td>Emergency – 911 Non-Emergency 603-427-3515</td>
<td>Portsmouth Fire Department – Station 1 170 Court Street Portsmouth, NH 03801</td>
</tr>
<tr>
<td>Portsmouth Public Library</td>
<td>603-427-1560</td>
<td>Portsmouth Public Library 175 Parrott Avenue Portsmouth, NH 03801</td>
</tr>
<tr>
<td>Portsmouth School Department</td>
<td>603-431-0680</td>
<td>Portsmouth School Department 1 Junkins Avenue Portsmouth, NH 03801</td>
</tr>
<tr>
<td>City Clerk’s Office</td>
<td>603-610-7245</td>
<td>Portsmouth City Hall</td>
</tr>
<tr>
<td>Health Department</td>
<td>603-610-7273</td>
<td>Portsmouth City Hall</td>
</tr>
<tr>
<td>Inspection Department</td>
<td>603-610-7243</td>
<td>Portsmouth City Hall</td>
</tr>
<tr>
<td>Planning Department</td>
<td>603-610-7296</td>
<td>Portsmouth City Hall</td>
</tr>
<tr>
<td>Human Resources</td>
<td>603-610-7270</td>
<td>Portsmouth City Hall</td>
</tr>
<tr>
<td>Legal Department</td>
<td>603-610-7204</td>
<td>Portsmouth City Hall</td>
</tr>
<tr>
<td>Recreation Department</td>
<td>603-766-1483</td>
<td>Connie Bean 155 Parrott Avenue Portsmouth, NH 03801</td>
</tr>
<tr>
<td>Senior Services</td>
<td>603-610-4433</td>
<td>Portsmouth Senior Activity Center 125 Cottage Street Portsmouth, NH 03801</td>
</tr>
<tr>
<td>Welfare</td>
<td>603-610-7267</td>
<td>Portsmouth City Hall</td>
</tr>
</tbody>
</table>

**Happy 400th Birthday, Portsmouth!**

In FY2023, the City celebrated its 400th Birthday. Check out photos from the festivities on the Portsmouth, NH 400th Website: [https://www.portsmouthnh400.org/](https://www.portsmouthnh400.org/)