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TOWN OF DERRY



Derry Public Library
Derry, NH
Derry, NH
Derry, NH

ANNUAL REPORT FISCAL YEAR ENDING JUNE 30, 2011



TOWN OFFICERS

Town Council

Bradley N. Benson, Chair
Councilor at Large
(2014)

Janet Fairbanks
District #1
(2012)

David E. Milz
District #2
(2013)

Neil F. Wetherbee
District #3
(2014)

Brian K. Chirichiello
District #4
(2013)

Kevin L. Coyle
Councilor-at-Large
(2012)

Joel C. Olbricht
Councilor-at-Large
(2013)

Treasurer

Rita Correia
(2013)

Town Clerk

Denise E. Neale
(2013)

Moderator

Margaret Ives
(2012)

Supervisors of the Checklist

Roland Routhier, Chair
(2012)

Renee Routhier
(2014)

Judy Strakalaitis
(2016)

Derry Public Library Trustees

Joan Crimlisk
(2013)

Elizabeth Ives
(2013)

Dorothy Wiley
(2014)

Phyllis Howard
(2014)

Christine Wellington
(2014)

Charles Zoeller
(2012)

Jack Robillard
(2012)

TOWN OFFICERS

Town Council
Beverly M. Brown, Chair
(2014-2015)

John F. Williams
(2014-2015)

David E. Miller
(2014-2015)

John F. Williams
(2014-2015)

John A. Dwyer
(2014-2015)

David L. Gault
(2014-2015)

David E. Miller
(2014-2015)

Treasurer
Beverly M. Brown
(2014-2015)

Town Clerk
David E. Miller
(2014-2015)

Inspector
Morgan D. ...
(2014-2015)

Supervisors of the ...

John F. Williams
(2014-2015)

David E. Miller
(2014-2015)

David E. Miller
(2014-2015)

Barry Public Library Trustees

David E. Miller
(2014-2015)

David E. Miller
(2014-2015)

David E. Miller
(2014-2015)

David E. Miller
(2014-2015)

David E. Miller
(2014-2015)

David E. Miller
(2014-2015)

David E. Miller
(2014-2015)

TOWN OFFICERS

(Continued)

Taylor Library Trustees

Candace Andrews
(2013)

Ben Hamblett
(2013)

Barbara Holmes
(2014)

Amy Huntemann
(2014)

Pamela Otis
(2012)

Trustees of Trust Funds

Douglas Newell, Chair
(2012)

Michael Gill
(2013)

Betsy Burtis
(2014)

TOWN OFFICERS

(Continued)

Richard Johnson (2014)	Taylor Library Trustees The Honors (2015)	Charles A. Jones (2011)
Patricia Cole (2013)		Angie Thompson (2012)
Bob Smith (2014)	Trustees of First Parish Richard Cole (2013)	Douglas Powell Clark (2012)

TOWN DEPARTMENTS AND OFFICES

EXECUTIVE DEPARTMENT

John P. Anderson, Town Administrator (October 25, 2010)

R. Gary Stenhouse, Town Administrator (October 2010)

Larry Budreau, Human Resources Director & Assistant Town Administrator

IT/GIS

Douglas Rathburn
Manager

Derry Cable Television

Chris Martin
Administrator

FINANCE DEPARTMENT

Frank Childs, Chief Financial Officer

Janice A. Mobsby, Controller

David N. Gomez, Assessor

Nancy H. Watson, Tax Collector / Municipal Agent

Jill McLaughlin, Human Services Administrator

POLICE DEPARTMENT

Edward B. Garone, Chief

George Feole, Captain

Vern Thomas, Captain

Marlene Bishop, Animal Control Officer

FIRE DEPARTMENT & EMERGENCY MANAGEMENT

George Klauber, Chief

PLANNING DEPARTMENT

George Sioras, Director

PUBLIC WORKS DEPARTMENT

Michael Fowler, Director

Thomas Carrier, Water/Wastewater Superintendent & Deputy Director

Eric Bodenrader, Parks and Recreation Director

Alan Côté, Superintendent of Operations

Robert Mackey, Code Enforcement

TOWN DEPARTMENTS AND OFFICES

EXECUTIVE DEPARTMENT

Larry Johnson, Town Administrator (March 21, 2010)
B. Gary Stewart, Town Administrator (October 2010)
Larry Johnson, Finance Director & Assistant Town Administrator

Barry Cole, Treasurer
Chris Johnson
Administrative

ITERS
Doretha Robinson
Manager

ENGINEERING DEPARTMENT

Frank White, Chief Engineer (2008)
James A. White, Jr., Consulting
David M. Green, Assistant
Marty H. Wilson, Town Engineer (Interim April
to May 2010), Interim Town Administrator

POLICE DEPARTMENT

Edward R. Green, Chief
George Ford, Captain
Wm. Thomas, Sergeant
Michele Bishop, Animal Control Officer

FIRE DEPARTMENT & EMERGENCY MANAGEMENT

George Klauer, Chief

PLANNING DEPARTMENT

George Stone, Director

PUBLIC WORKS DEPARTMENT

Richard Foster, Director
Thomas Curtis, Water/Wastewater Supervisor & Deputy Director
Eric Robinson, Parks and Recreation Director
John F. Johnson, Supervisor of Operations
John Mackey, Chief of Maintenance

TOWN BOARDS & COMMITTEES

PLANNING BOARD

David Granese, Chair
(2013)
Jim MacEachern
(2013)
David Milz
Council Representative

John O'Connor, Vice Chair
(2012)
Jan Choiniere
(2014)
John P. Anderson
Town Administrator

Frank Bartkiewicz, Sec.
(2012)
Darrell Park
(2014)
Randy Chase
Administrative Rep.

Alternates

Anne Arsenault
(2012)

Michael Fairbanks
(2013)

Ann Marie Alongi
(2014)

ZONING BOARD OF ADJUSTMENT

Allan Virr, Chair
(2014)
James Webb
(2013)

David Thompson, Vice Chair
(2012)
Ernest Osborn
(2013)

Albert Dimmock
(2014)

Alternates

John DeBonis, Jr.
(2012)
Donald Burgess
(2014)

Betsy Burtis
(2013)

Louis Serrecchia
(2013)
Lynn Perkins
(2014)

HIGHWAY SAFETY COMMITTEE

Alan Cote, Public Works
Chief Edward B. Garone, Police
Chief George Klauber, Fire
Jane Simard, School

Grant Benson, Jr., Chair,
Tom Caron
Randall Chase
Mike Houghton
Albert Dimmock
Kathy Garafolo

DERRY HOUSING AUTHORITY

Robert Fleig, Executive Director

Board of Commissioners

J. Leonard Sweeney III, Chair
(2016)

Sandra Amabello, Vice Chair
(2013)

Frederick Tompkins
(2014)

Thomas G. Hosey, Treasurer
(2015)

Lt. Christopher Williams
(2012)

David E. Milz
Council Representative

TOWN BOARDS & COMMITTEES

PLANNING BOARD	PLANNING BOARD	PLANNING BOARD
Frank Bertolucci, Sec. (2013)	Robert Brown, Vice Chair (2013)	John Giamberini, Chair (2013)
Joseph Park (2014)	Joseph J. DeStefano (2014)	David J. DeStefano (2014)
Kathy Clark Administrative Rep.	Joseph J. DeStefano Administrative Rep.	David J. DeStefano Administrative Rep.
Ann Marie Alongi (2014)	Joseph J. DeStefano (2014)	David J. DeStefano (2014)

ZONING BOARD OF ADJUSTMENT	ZONING BOARD OF ADJUSTMENT	ZONING BOARD OF ADJUSTMENT
Albert Dimock (2014)	David J. DeStefano, Vice Chair (2013)	John Giamberini, Chair (2013)
Joseph Park (2013)	Joseph J. DeStefano (2013)	David J. DeStefano (2013)
John Giamberini (2014)	Joseph J. DeStefano (2014)	David J. DeStefano (2014)

HIGHWAY SAFETY COMMITTEE	HIGHWAY SAFETY COMMITTEE	HIGHWAY SAFETY COMMITTEE
David J. DeStefano, Chair	Joseph J. DeStefano, Vice Chair	John Giamberini, Vice Chair
Joseph Park	Joseph J. DeStefano	David J. DeStefano
John Giamberini	Joseph J. DeStefano	David J. DeStefano

DEPT. HEADS ALLEGORIC	DEPT. HEADS ALLEGORIC	DEPT. HEADS ALLEGORIC
Robert Brown, Executive Director	Joseph J. DeStefano, Executive Director	John Giamberini, Executive Director
Joseph Park	Joseph J. DeStefano	David J. DeStefano
John Giamberini	Joseph J. DeStefano	David J. DeStefano

CONSERVATION COMMISSION

Margaret Ives, Chair (2013)	Paul Dionne, Vice Chair (2012)	Jim Arruda (2012)
Beverly Ferrante, Treasurer (2014)	Dennis Wiley (2012)	Paul Doolittle (2013)
Riccardo Buzzanga (2014)	Neil Wetherbee Council Representative	

Alternates

Richard Tripp (2013)	Margaret Kinsella (2012)	Marianne Page (2012)
	James Dignan (2012)	

HERITAGE COMMISSION

Frank Santiago, Chair (2013)	Donald Kirkland, Vice Chair/Sec. (2014)	Karen Blandford-Anderson (2014)
Elaine Connors (2013)	Janet Fairbanks Council Representative	

Alternates

Roger Konstant (2014)	Vacant (2012)	Marion R. Pounder (2013)
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SOUTHERN NEW HAMPSHIRE PLANNING COMMISSION

David Gomez (2012)	Jack Dowd (2012)	Beverly Ferrante (2012)	Joel Olbricht (2012)
	Anne Arsenault (2012)	Frank Bartkiewicz (2012)	Darrell Park (2012)

Alternate

Brian Chirichiello
(2012)

ENERGY & ENVIRONMENTAL ADVISORY COMMITTEE

Tom Cardon, Chair (2013)	Tom Minnion, Vice Chair (2013)	Jonathan Keaney, Secretary (2012)
	Mary Lomont Till (2012)	Maureen Reno (2014)

Alternates

Chris Cox (2013)	Jim Ricker (2012)	Marc Flattes (2014)
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DERRY REDC LOAN REVIEW COMMITTEE

Carl Accardo
(2012)

Robert Gorham
(2012)

Lauren Neves
(2012)

John Phelan
(2012)

Cathy Taylor
(2012)



TOWN OF DERRY DEPARTMENTS & DIVISIONS

Town Council / Town Administrator

Derry Community Television

Finance Department

Assessing

Finance

Human Services

Tax Collector

Fire Department

Ambulance Services

Dispatch Services

Emergency Management

Human Resources

Public Health

IT/GIS

Planning Department

Police Department

Animal Control

Public Library

Public Works

Buildings & Grounds

Cemetery

Code Enforcement/Building/Zoning

Engineering

Highway

Parks & Recreation

Transfer Station

Vehicle Maintenance

Water/Wastewater

Supervisor of the Checklist

Taylor Library

Town Clerk

Treasurer

Trust Funds

BOARDS & COMMITTEES

Conservation Commission

Energy/Environmental Advisory Committee

Heritage Commission

Highway Safety Committee

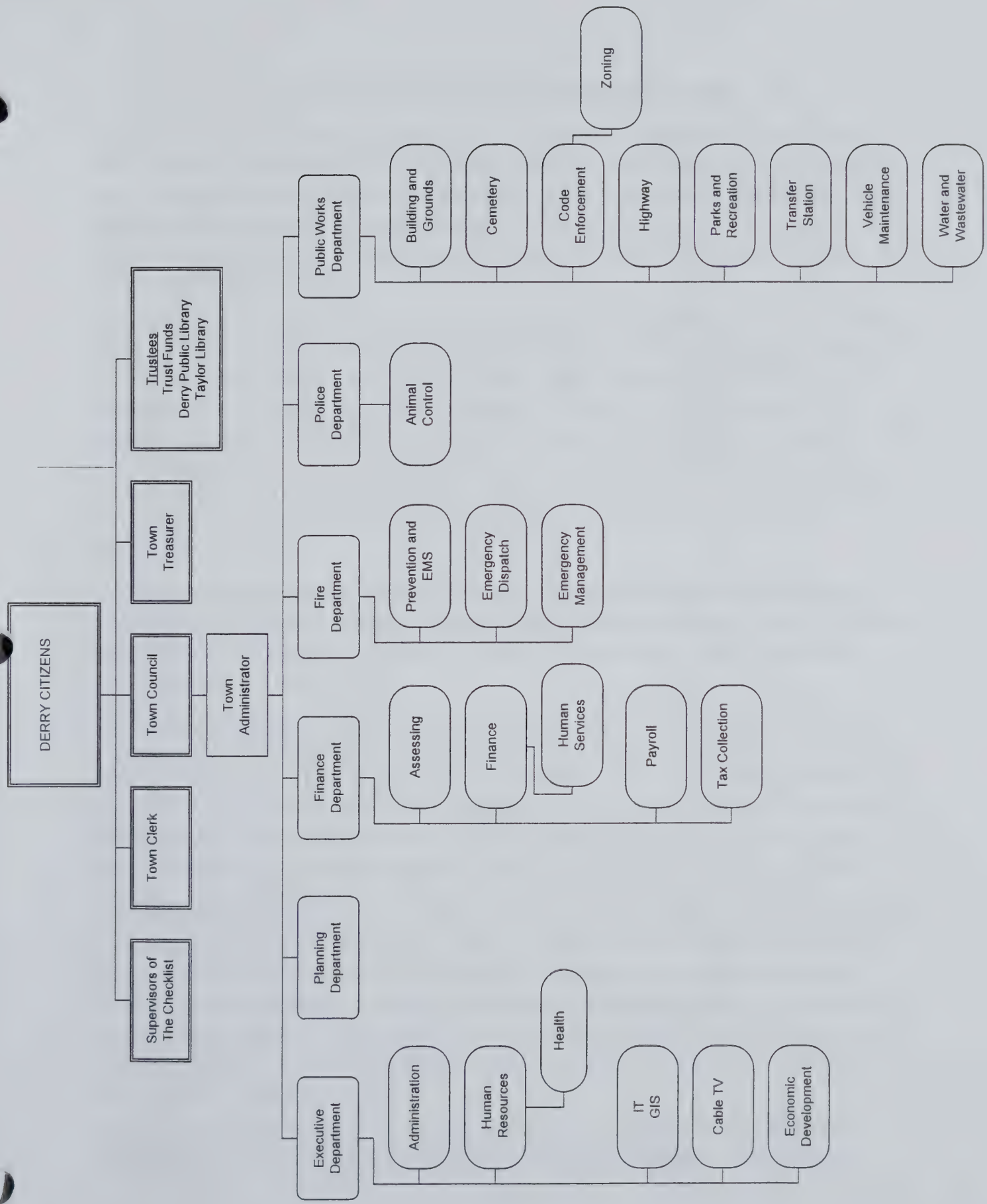
Housing & Redevelopment Authority

Planning Board

Southern New Hampshire Planning Commission

Zoning Board of Adjustment





DERRY CITIZENS

Supervisors of The Checklist

Town Clerk

Town Council

Town Treasurer

Trustees Trust Funds
Derry Public Library
Taylor Library

Town Administrator

Executive Department

Planning Department

Finance Department

Fire Department

Police Department

Public Works Department

Administration

Human Resources

Health

IT GIS

Cable TV

Economic Development

Assessing

Finance

Human Services

Payroll

Tax Collection

Prevention and EMS

Emergency Dispatch

Emergency Management

Animal Control

Building and Grounds

Cemetery

Code Enforcement

Zoning

Highway

Parks and Recreation

Transfer Station

Vehicle Maintenance

Water and Wastewater



Town Council Chair and Town Administrator's Report

Thank you for giving me the opportunity to serve as your Town Administrator since October 2010. The first year has gone by so fast; hard to believe a year has gone by. Prior to coming to Derry, I served for the last ten and a half years as the Town Manager in Boothbay Maine. I am gratified and encouraged by the warm and heartfelt welcome I have received from our citizens, the business community, my colleagues in municipal government and our elected officials. Thank you for your hospitality.

Council Chair Brad Benson and I would like to highlight the accomplishments of the last year. The Town Council adopted a 2012 fiscal year budget that reflects the continued downshift of costs from the state to the Town for the cost of public pensions for employees. This approved budget for FY 2012 of \$42,796,132 had an increase of \$548,331 or 2.47% over the FY 2011 budget. This increase is significantly below the voter approved tax cap for our community. The Town's budget eliminated four full time positions, converting one of these to part time. We thank the entire Derry legislative delegation, especially Senator Rausch, for working tirelessly for the restoration of the school aid. Without that money, our tax bills would have risen significantly.

The Town Council approved the Rt. 28/Manchester Road TIF road improvement/widening project, and as we finalize this report, bids have been opened and a contract awarded to begin the project this fall with a completion date set for fall 2012. Significant private investment has already begun in this area of Derry.

The Public Works Department completed renovations at Hood Park; these included additional retaining walls to create additional useable park area and the prevention of further erosion. In addition a new handicap accessible restroom was finished. The Fordway, Drew Road and South Avenue bridge replacement projects were completed on time and under budget. Veterans Hall building improvements were completed. I trust that citizens using this facility have seen the excellent work done, including replacement of all doors and windows with energy efficient improvements, replacement of the boiler with a new 85% efficient boiler, installation of insulation behind the bleachers, repair of the stairs in front of the building, structural repair of the roof trusses and support members and a significant improvement to the administrative work space. The DPW also worked with the Derry Rail Trail Alliance to have the section from Bowers Road to the Windham town line constructed and opened to the public. In addition, the Town worked long and hard with State of New Hampshire authorities to upgrade the intersection of Broadway and Crystal and Birch Streets, which included providing 19 additional downtown parking spaces. Many jobs well done!

A grass roots community task force effort led by Councilor Olbricht with the help of our economic development consultant and the Derry Downtown Committee – "Moving Derry



Forward” - produced several excellent meetings and a plan for doing just that. We thank all involved in this process and those who continue to be involved in this endeavor.

Derry Community Television now has responsibility for two public access channels for those citizens who are Comcast customers; Channel 17 is the government affairs channel, and Channel 23 is the public access channel.

The Farmers Market completed its second year and we consider it to be a huge success in downtown Derry. The market has now moved into its winter schedule at Vets Hall and in January will move to Saturdays at West Running Brook School. A wide variety of commodities and goods are represented. Thank you to all of you who continue to participate in this great local community event.

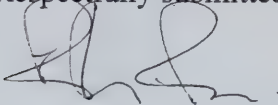
The Fire Department received a new fire engine at the Central Fire Station. This is an impressive piece of machinery that will assist our men and women as they continue to provide top quality fire services to our community.

The Police Department received the delivery of 9 new cruisers and 3 new SUVs that are in service being used to serve and protect the citizens of Derry.

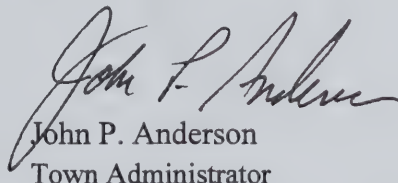
At the Town election in March, citizens re-elected Councilor Neil Wetherbee in Ward 3 and Councilor Brad Benson as an at-large councilor. Thank you to all who participate in our democracy.

Thank you for allowing us the opportunity to continue to work on your behalf to make Derry a great community.

Respectfully submitted,



Brad Benson
Town Council Chair



John P. Anderson
Town Administrator



TOWN OF DERRY, NH
 Town Council Six Year Capital Improvement Plan
 FY 2012 - 2017

SUMMARY	FY 2012	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017
FIRE (1)	\$166,665	\$470,051	\$656,000	\$645,000	\$967,000	\$970,001
EMERGENCY MANAGEMENT	\$0	\$16,750	\$18,000	\$48,500	\$75,000	\$94,000
EXECUTIVE / FINANCE	\$15,001	\$65,001	\$50,501	\$100,001	\$1	\$1
COMMUNITY DEVELOPMENT	\$0	\$0	\$0	\$0	\$0	\$0
POLICE	\$369,560	\$200,530	\$449,994	\$150,000	\$0	\$519,988
PUBLIC WORKS	\$383,501	\$2,190,001	\$1,381,001	\$1,555,001	\$671,001	\$465,001
DERRY PUBLIC LIBRARY	\$0	\$0	\$0	\$0	\$0	\$0
TAYLOR LIBRARY	\$0	\$0	\$0	\$0	\$0	\$0
TOWN OF DERRY GOVERNMENT Sub Totals (excluding W, WW, Cable & DCSD)	934,727	2,942,333	2,555,496	2,498,502	1,713,002	2,048,991
WATER	1,262,000	290,000	4,870,000	270,000	645,000	695,000
WASTEWATER	1,364,000	240,000	7,085,000	1,145,000	200,000	4,800,000
CABLE	31,500	30,000	35,000	32,000	27,000	36,000
TOWN OF DERRY TOTAL CIP	\$3,592,227	\$3,502,333	\$14,545,496	\$3,945,502	\$2,585,002	\$7,579,991

(1) Includes \$826,000 for regional training simulators (FY13-FY17), that would only be funded if grants were received and accepted.



DERRY COMMUNITY TELEVISION

Derry Community Television remains committed to improving our operations so we can meet the changing needs of our viewers. The mission of our government access and public access channels is to provide information and entertainment to the people in Derry while meeting our audience's needs and requests.

Our funding is generated solely from franchise fees paid by Comcast subscribers, with no fiscal impact to taxpayers. With the funding we receive we are able to run two stations from our location at the municipal center.

Derry's Government Access Channel (C17) exists to provide the community with an opportunity to stay informed by viewing first-hand, unedited coverage of its governing boards and committees. C17 airs all scheduled Town Council, Planning Board, Zoning Board, and Conservation Commission Meetings daily. We also provide coverage of special workshops and public hearings, as well as State of New Hampshire meetings that are of interest to the citizens of Derry.

Taped meetings are also available on demand through our website (www.derryctv.com). VOD (video-on-demand) has proven to be very popular with the public and local press. It allows people who were not able to view the meetings live, and those outside of our viewing area, to watch our local government meetings.

Our staff members and volunteers provide professional live coverage for major town events and elections so residents can get information about what is going on in their community as it happens. Events that we covered this year live include the Memorial Day parade and Derryfest. We will also cover the Holiday Parade live this November.

Our government access reporter, Kimberley Haas, partners with town departments and community leaders to create shows that allow taxpayers to see what services are available to them as members of our community. *Police Beat*, *Fire Department Forum*, *Sit Down With...*, *Health Beat*, and *Bettering Our Community* are just a few of the series which have become popular on this channel. At any given time eight to ten series produced by Kimberley run on C17.

Our public access channel (D23) is the way our department increases community awareness and encourages local pride. Daily programs of different interests produced by local residents and professional journalists like staff member Trent Spiner provide an entertaining local viewpoint on what is happening in our own backyards. *The Roving Reporter*, *Business Connections*, *Fun For All*, *Wellness TV*, *Eye On Health*, *Be Fit Be You*, *Joan's Jazz Room Live*, and *Literary Corner* are proudly produced at our station.

Derry Community Television provides community members training, equipment, facilities and broadcast time. Open houses give members of the public an opportunity to learn about what is available to them here. This year we hosted two successful open houses.



Our community bulletin boards allow us to play slides in between our programming on both channels. Slides publicizing events and spreading emergency messages traditionally have been made here at the station. We hope to develop training programs so members of the community and town departments can create their own slides to be played on our channels.

In closing I would like to thank all the volunteers who have helped cover events throughout the year, assistant cable coordinator Debbie Roy, Kimberley and Trent. Without their efforts our stations would not have been able to progress as they have during the course of the last year.

To learn more about C17 or D23, go to our website at Derryctv.com, email us at Derryctv@ci.derry.nh.us or call us at 845-5514. We are located in the lower level of the Derry Municipal Center.

Respectfully submitted,

Chris Martin
Station Coordinator
Derry Community Television, D23
Derry Government Access, GOV-17

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FINANCE DEPARTMENT

FISCAL YEAR 2011 ANNUAL REPORT

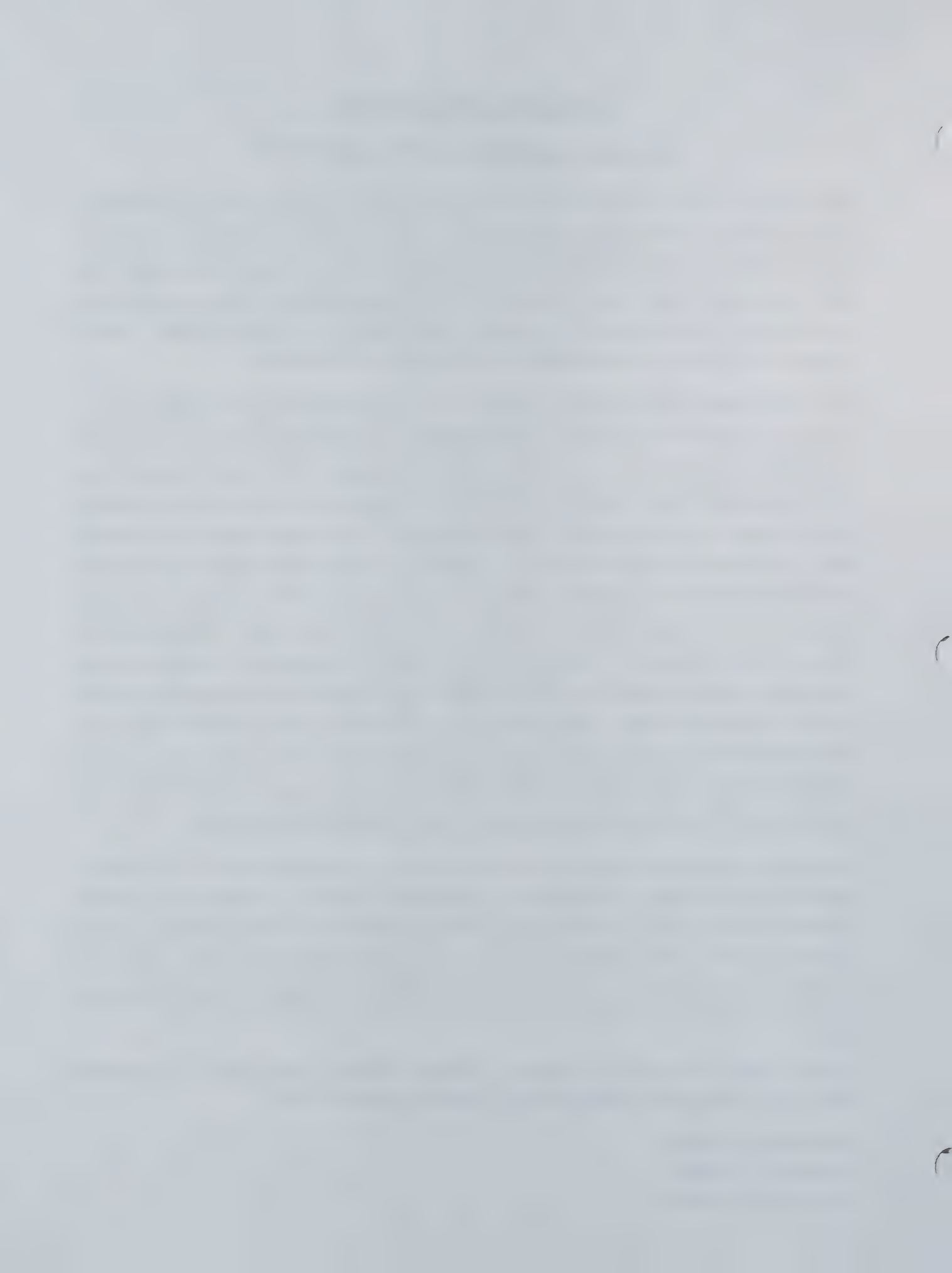
Unlike the prior year, there were only a few minor staffing changes within the Department. Ongoing training of employees continues to be a focus of the Department as we strive to continually improve the professionalism and customer-oriented service of our staff. I am blessed with a dedicated, competent, customer-oriented staff and I continue to thank them for their work effort and professionalism. I particularly want to recognize the continued strong contributions by the Department's Division Heads...Controller Janice Mobsby, Tax Collector Nancy Watson, Assessor David Gomez and Human Services Administrator Jill McLaughlin.

While the consumer price index used to determine the tax cap each year did increase by 1.6%, the Town Council directed that staff develop a budget for them that maintained the 2011 tax rate at the same level as in 2010. Thus, the development of the FY2012 budget was again a significant challenge given inflationary and contractual increases in the Town's operating cost. The Chief Financial Officer and Controller reviewed all budgets with Town departments before the draft budget was submitted to the Town Administrator for his consideration with department heads. Subsequent meetings with the Town Administrator and the department heads were held to reach consensus on the budget that was presented to the Town Council that in fact maintained a level tax rate for Town services. The Town Council then held a series of public workshops with Town staff, as well as a public hearing, to review and discuss the budget, and make changes that they deemed appropriate. During this budget process, the NH General Court made changes in the statutes that increased the amount of contribution that would need to be made in FY2012 to the NH Retirement System. That increase in costs resulted in a \$0.11 increase in the Town services portion of the tax rate, below the \$0.15 increase allowed under the tax cap. Both the budget developed and presented to the Town Council and the final FY2012 budget approved by the Town Council on May 19, 2011 utilized \$212,000 of general fund balance to support the Route 28 Corridor TIF debt service and a small portion of ongoing operating costs.

While difficult economic times continue locally, as well as nation-wide, the Town's finances remain in excellent shape, under girded by a healthy fund balance. In August 2011, Moody's Investor Service reviewed the Town's bond rating and determined that the proposed TIF bond and existing bonds should remain rated at Aa2. A key accomplishment, discussed more in the Finance division section of this report, was being awarded a Certificate of Achievement for Excellence in Financial Reporting for the Town's FY2010 Comprehensive Annual Financial Report.

Separate reports follow for the Assessing, Finance, Human Services and Tax Collection Divisions, providing more details on division operations during FY2011.

Respectfully submitted,
Frank L. Childs
Chief Financial Officer



Assessing Division

Fiscal Year 2011 was, as were past years, a very productive and busy year for the Assessing Office. Although our plan did not include an assessment update for 2010, we were very busy reviewing the Town's exempt property and, the 284 elderly and blind personal exemption files, the 1,052 veteran credit file and the 307 current use accounts. The Town is required to review these files periodically, at least once in the five year Department of Revenue Administration (DRA) review cycle, which for Derry was due for tax year 2010 (Fiscal Year 2011). Also, we did complete cycled inspections of all condominiums in 2010 and addressed assessment changes for that class of property. Assessing sent assessed value change notices to all properties affected. The notice explained the process and directed property owners to call Assessing with any questions.

Through the past year, there have been continued concerns expressed by real estate professionals at all levels, and the general public in regard to the real estate market and what that all means to the Town and its assessment base and taxes. Our continued efforts to monitor the ever changing real estate market and subsequent recommendations to the Town Council (the Board of Assessors) on how the Town needs to address those changes keeps us very active, in tune and on our toes.

Each year the DRA, as required by State Statute, performs an equalization study of all communities in the State. The DRA's study conducted for 2010 indicates that the Town's overall level of assessed value to market value was 100.2% (for 2009 it was 95%). The Town's targeted range is 90-100%, while the acceptable range by State Standards is 90% to 110%.

Also, the DRA's study indicates the co-efficient of dispersion (C.O.D.) to be 12.7% for year 2010 (9% for 2009). Though this C.O.D. is considered to be in the 'good' range for tax year 2010, it is important to note that the increase is an indication that work must be done to update assessments, work that is planned for the tax year beginning April 1, 2012 (FY12). The C.O.D. is the measure by which assessments can be compared within similar classes of property and different classes of property. Any decision to conduct assessment updates and revaluations must consider this number above all others. The approved FY12 Town Budget authorized funding to continue with the cycled inspections and assessment update program for 2012. We do expect that the level of assessment (ratio) and the co-efficient of dispersion will climb during tax year 2011 since we will not be performing an assessment update until tax year 2012.

The Town's 2011 net taxable valuation is \$2,485,998,094, the figure that will be used by DRA to set the 2011 tax rate in October 2011. The net valuation increased by \$4,280,935 above the 2010 tax year. That increase reflects the cycled inspection completed this summer and building permits issued since April 1, 2010.

The Town's 2010 net taxable valuation, upon which the tax rate was set, was \$2,481,717,169, with a resulting tax rate of \$28.48 / \$1,000 of valuation.



There is a Village District within the Town of Derry known as Chase's Grove Village District that must be reported to DRA. The net assessed value being reported for this district for 2011 is \$10,870,390. There was no appropriation for this district for tax purposes for 2010; therefore there was no tax rate to report.

The public can access much of the Town's assessment data on-line. Assessment data is updated monthly and may be viewed at www.visionappraisal.com for the Town of Derry. We ask that if you use this tool and find any issues, that you report them to Assessing as soon as you can. We will address them immediately. We have found that the VISION system is very user friendly and it has easy look up and reporting routines. Also, there is one workstation in the public research area at the Municipal Center, next to the Assessor's Office which is available for the general public to access this data. Property record cards are printable from the station, as well as on-line. The on-line feature of the new system has and will continue to save Assessing time as appraisers, realtors, Attorney's, the general public and the various Town departments can easily access the data on-line.

Other on-line features that have been in place since August 2007 and can be found at www.derry-nh.org are the Town's tax maps and 'Derry GIS'. The latter has search fields that will locate owners, assessment information, abutters' lists, the location of town water and sewer lines and many other features. All this information is available to print from your home or office. We also have links on the Assessing site for exemption and Veteran Credit qualifications and application procedures, as well as Current Use information etcetera.

We encourage taxpayers to review the reverse side of their tax bills for very important collection and assessment information, including assistance that is allowed by State Statute that may be available through this office. If you feel you may qualify or have questions, do not hesitate to contact the Assessing Office at 603-432-6104. All applicants must meet various levels of criteria to qualify for any programs offered.

I thank my staff for a job well done, especially during my medical absence from June through mid-September. Their efforts provided a very high and seamless level of service to all our customers during that time. The Assessing staff and I wish to thank the public and other Town departments and staff for their assistance, their cooperation, understanding and patience. We are looking forward to a very healthy and productive Fiscal Year 2012 (Tax Year 2011).

Respectfully Submitted,

David N. Gomez

David N. Gomez, CMA, CNHA
Assessor



Finance Division

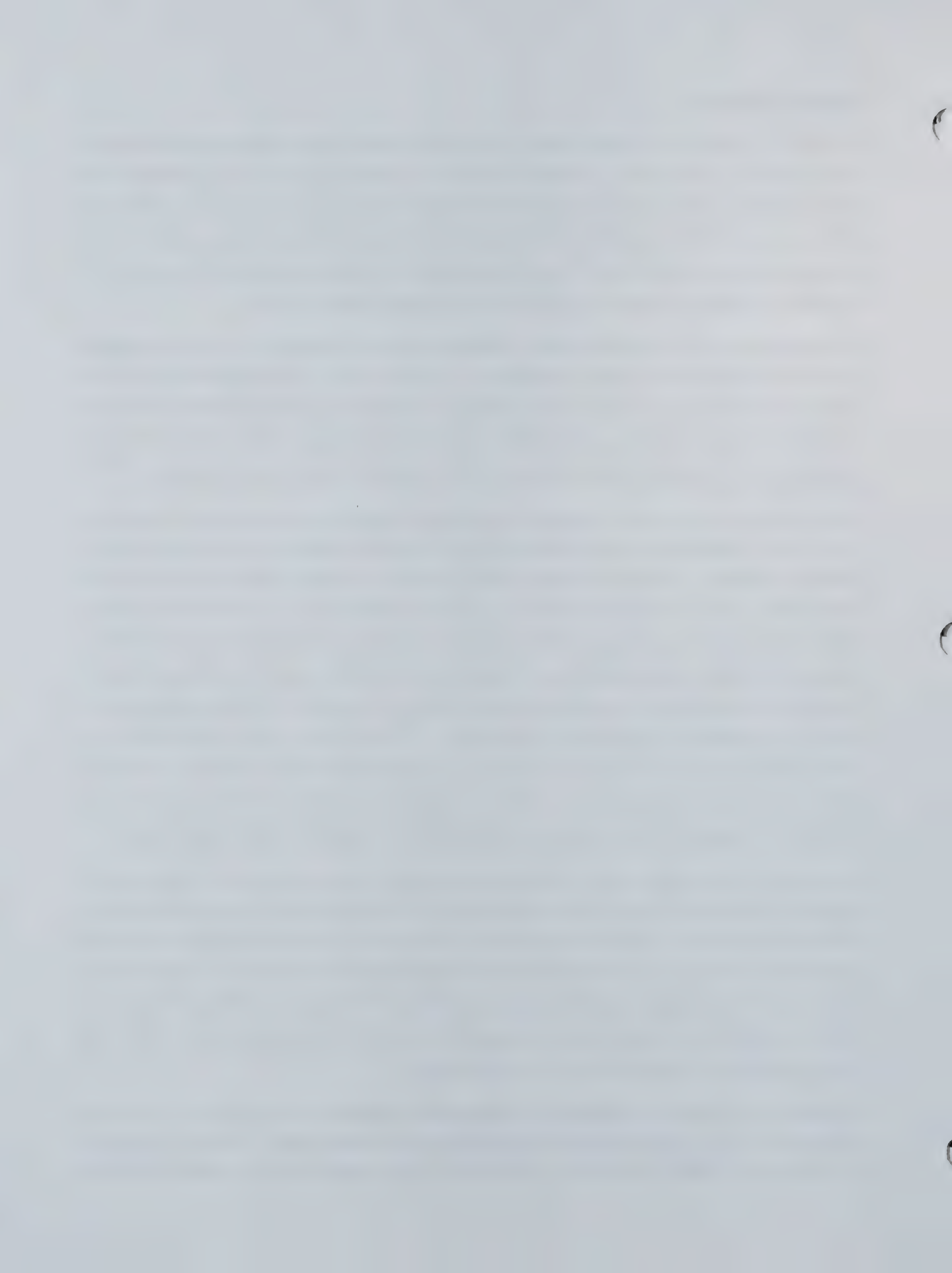
For the 13th year in a row, the Finance division has received the prestigious Certificate of Achievement for Excellence in Financial Reporting as a result of our Town's Comprehensive Annual Financial Report (CAFR) for the period ending June 30, 2010. The CAFR award is the highest form of recognition in governmental accounting and financial reporting. The receipt of this award is not only a tribute to the work of the Finance Department, but to the efforts of other departments throughout the Town. The CAFR provides financial and statistical information that is useful in analyzing the financial health and strength of the Town of Derry.

For the second year of a five year contract, Melanson Heath & Company, PC, is conducting the Town's annual audit. The audit is performed in mid-September, following preliminary field work performed in May. When the final audit and Comprehensive Annual Financial Report are completed prior to December 31st, the reports will be reviewed by the Audit Committee and the Finance Committee. Subsequently, the information will be available on the Town's website www.derry-nh.org, and as a reference item at the Derry Public Library and Taylor Library.

In accordance with the new Government Accounting Standards Board Statement 54 effective June 30, 2011, fund balance has been redefined to provide more clarity to readers of the Town's financial statements. These new categories define the Town's equity position and the effect of Council actions, as well as the restriction of funds due to state law (RSA's), creditor obligations, grantors or donors. As a result, the legal requirements that make the fund equity unavailable for future appropriation were clarified. "Restricted Fund Balance" includes equity that is not available for future appropriation due to obligations of the Town that exceed local control. "Unrestricted Fund Balance" includes funds that may be available for future appropriation. There are 3 categories of unrestricted fund balance: "Committed", which includes funds set aside by legal vote and intention of the Council, which can only become available for a different purpose by a vote of the Council; "Assigned" which includes funds intended to be used by management or the Council that have not been committed for the purpose by an official vote of Council; and "Unassigned" which has no restrictions and is available for future appropriation.

In addition to the annual budget and financial reporting responsibilities, the department is responsible for general billing, vendor disbursements, payroll processing, grant administration, capital asset reporting, internal controls and risk management. Department staff also plays an integral role in the collective bargaining process by providing cost projections for items that are being negotiated, giving the negotiating team critical factual data to assist them in their deliberations. In addition to these routine responsibilities, the department staff assists with special projects and providing general financial advice and recommendations to the Town Administrator, the Town Council and Town Departments.

A Request for Proposal was prepared and circulated by Controller, Janice Mobsby, to provide more options to the Treasurer regarding investment interest opportunities. This effort enabled the Treasurer to expand investments beyond the Town's normal banking relationship with



Citizens Bank, achieving better yields, in fully collateralized/secure banking relationships, with Centrix Bank and Hampshire First Bank.

The financial reporting of several grants with federal funding sources totaling approx. \$1.3 million was effectively managed by the Senior Accountant, Mark Fleischer. The federal grant resources included a US Department of Energy Grant designated for energy upgrades for Veteran's Hall, a US Department of Homeland Security Assistance to Firefighters Grant used to install fire sprinklers in 3 of the Town's 4 firehouses (the 4th one already had a sprinkler system) and Federal Highway Funds that partially funded the Fordway Bridge reconstruction project.

Improvements to town wide inventory controls were implemented to facilitate periodic testing by Finance staff. A physical inventory of the Derry Heritage Commission was conducted by the Senior Accountant and our summer intern, Brad Wiley, to provide a baseline inventory for the Museum. Residents should consider a visit to the historical museum located at 29 W. Broadway to gain insight into the history of our community.

In addition to normal payroll processing and reporting requirements for 324 employees as of June 30, 2011, Bob McCarthy, the Town's Payroll and Benefit Specialist, provided data for an actuarial analysis of OPEB, the Town's Other Post Employment Benefit obligation associated with retiree health insurance. Bob also collected personnel and benefit information in order for the Town to be eligible for a new opportunity for Federal reimbursement from the Early Retiree Reinsurance Program. His work continued with respect to a variety of insurance/risk management issues that arise.

Statistically, 13,922 invoices were proofed and processed for payment by Senior Bookkeeper Debbie Mailloux who also accounts for long term debt. Debbie sought bids for five new capital leases in FY11.

Besides numerous account reconciliation responsibilities, Bookkeeper Sonata McPhail is responsible for collecting general revenues of the Town. Paula Woodworth also contributes to the collection of Ambulance revenues. The results of collection efforts continue to be favorable.

The division will continue to provide data for sound financial decisions, and review and monitor the effectiveness of Town's policies to safeguard the Town's financial condition and its assets.

Respectfully submitted,

Janice A. Mobsby

Janice A. Mobsby
Controller



Human Services Division

In fiscal year 2011, Human Services provided emergency general assistance to 209 unduplicated households, 16% less than the prior year. Rent and utility assistance were the greatest area of need fulfilled for our clients. Some families and individuals received assistance more than once during the year, depending on their level of need.

Despite budgetary cuts made at the state level and the lack of consumer confidence in the economy, our office volume decreased this year. The decline in general assistance is likely affected by the decline in local unemployment rates and an increase in families and individuals moving in with nearby relatives to reduce their living costs. The number of working clients served increased from 31% last year to 39% this year. Most working clients are the working poor that cannot afford to pay rent, utilities, food and other essentials while working part time hours at minimum wage rates. The number of unemployed clients served decreased from 12% to 6% this year.

The Town workfare program continues to be successful. Individuals with no source of income, who are able bodied, perform duties at various job sites within the Town of Derry while they simultaneously seek employment. We assigned seven clients to the Town workfare program and they worked a total of 459 hours for the Public Works Department, primarily at the Transfer Station.

The Town funds agencies that provide critical services to Derry residents. A Community Service Agency Review Team is utilized annually to review applicants and recommend agency funding in the Human Services Budget. Agencies complete a comprehensive application and are interviewed by the committee. Funding in 2011 was allocated as follows: Big Brothers/Big Sisters - \$500; Community Alliance for Regional Transportation (CART) - \$40,000; Community Caregivers - \$17,000; Community Health Services (CHS) - \$50,000; Rockingham Community Action - \$5,000; Rockingham Nutrition and Meals on Wheels - \$11,615; Sonshine Soup Kitchen - \$1,500; Upper Room - \$39,700; and the YWCA Domestic Abuse Hotline- \$3,300.

Our goal is to provide superior customer service and case management for applicants and clients. The Human Services Administrator attends monthly meetings to stay current on resources available to our community. Some of the topics covered this year included Fuel Assistance, Free Income Tax Filing Assistance, Vocational Rehabilitation, NH Legal Assistance, Legal Advice and Referral Center, and Landlord and Tenant Rights.

If you or someone you know needs direction on where to apply for services, please call 211 or visit their website at www.211nh.org. "2-1-1 NH is a statewide initiative of the United Ways of New Hampshire and an easy-to-remember phone number that connects people in need with health and human services throughout New Hampshire. By dialing 2-1-1, callers are connected with a trained information and referral specialist, at no cost, who can provide them with the information they need to get help or give help".



For further questions regarding Human Services, please visit our website www.derry-nh.org. Click on departments and then Human Services. Categories include: contact information, family assistance, food assistance, fuel assistance, housing and shelter, legal assistance, medical assistance, transportation, and resources for the elderly and disabled.

If you are in need of Town Aid to meet your housing, food, utility or life threatening medication expenses due to an emergency, please stop by the office. You will be asked to complete a contact sheet and the Human Services Secretary will make an initial assessment of your situation. You will receive information about state and local agencies where you may apply for benefits. The Town will also provide you with a listing of required verifications and an application for assistance. Once you have completed the application and gathered the required verifications that apply to your household, the Town will set you up with an appointment time. At the appointment, you will meet with the Human Services Administrator and a determination will be made regarding eligibility. If an applicant does not meet the eligibility criteria, our office will provide referrals to other area agencies that may be of assistance.

Respectfully submitted,

Jill McLaughlin

Jill McLaughlin

Human Services Administrator



Tax Collection Division

The Tax Collector's Office is an integral part of the Town's Finance Department, as exhibited by the many residents we assist with transactions, such as: registering motor vehicles; payment of property tax bills, payment of water and sewer bills, and payments of general invoice billing. This office also receives, records as necessary and deposits the revenues of all Town departments and offers Notary Public services to residents. We annually begin the process of tax liening and deedings as required by state law and are challenged with educating property owners of the consequences of falling behind in their property tax payments. As a part of that process, our staff works with the taxpayer to make payment plans that are within their resources to complete.

Working as an agent for the State of New Hampshire Department of Safety, we annually strive to improve the services we provide and expand those services as the state increases the types of transactions we are allowed to handle locally. Promotion of the ATM machine located in the lobby has been a benefit to those expecting to use credit or debit cards, allowing transactions to be completed without leaving the building. The ongoing promotion of EREG (Electronic motor vehicle registration, available through the Town's webpage at www.derry-nh.org) transactions and the ability to complete address change forms on line through the Town's web page, allows the office to insure correspondence reaches taxpayers' in a timely manner.

Motor Vehicle permits issued in FY11 and the revenue from each of the related sources are set forth below:

Motor Vehicle Permits – 36,101	\$4,001,289
Title Fees	14,122
Municipal Agent Fees	111,063
Transportation Improvement Fees	174,405
Waste Tire Reclamation Fees	<u>105,386</u>
Total	<u>\$4,406,256</u>

We saw a slight improvement in the economy, as the Town experienced a decrease in motor vehicle permit revenue of only \$23,216, a decrease of 0.6% from the previous year. Yet at the same time, the number of vehicle registrations processed was down by 5.6% from FY 10. These changes suggest that while a lower number of vehicles are being registered, that more new/newer vehicles are being purchased and registered. Municipal Agent transaction fees decreased by less than 1%, indicating that people will look to the convenience of completing the registration of their vehicle here rather than incurring the cost of traveling to a motor vehicle sub-station for the state portion. The Municipal Agent fees assist in covering the administrative costs of providing

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residents with the state portion of the motor vehicle registration locally, as well as defraying the cost of mailing renewals to residents.

Property tax collection showed an increase of 1.3% collected for the 2011 preliminary bill as of June 30, 2011, as compared to the same period for the 2010 preliminary bill. The revenue committed for collection increased 1.9 % compared to the 2010 preliminary warrant. Residents continue to inquire in regard to payment by credit and debit card. We continue to investigate the most economical and secure method of these payment options to implement for the benefit of citizens utilizing Town services. In looking to employ such a service, the Town considers the additional costs to the Town to implement this service, as well as the additional fees charged by the credit card company that would be incurred by the citizen when utilizing such a payment option.

The Tax Collector's Office annually handles a steady flow of activity as the Town's fiscal year closes each June 30: the first half estimated property tax bill payments are due; the collection of quarterly utility bill payments takes place; the rush of last minute June MV registrations; and completion of the year- end state inventory of motor vehicle registration supplies. Despite all of this, we had a smooth transition to begin business on July 1' with this year being impacted by the license plate surcharge imposed in 2009 expiring on June 30, 2011; many deferred registering their vehicles in June so as to avoid paying the surcharge. I express my thanks to the Tax Office staff, Deputy Dalia Ragas, Lorene Pirello, Norma Graceffa, Kerry Harrison and Kathi Malloy, as well as all Town Departments, for their assistance and support.

The MS-61 Tax Collector's Report for this fiscal period follows.

Respectfully submitted,

Nancy H. Watson

Nancy H. Watson

Tax Collector/Municipal Agent



NH DEPARTMENT OF REVENUE ADMINISTRATION
MUNICIPAL SERVICES DIVISION
P.O. BOX 487, CONCORD, NH 03302-0487
(603)271-3397

TAX COLLECTOR'S REPORT

For the Municipality of Derry _____ Year Ending June 30, 2011

DEBITS

UNCOLLECTED TAXES BEG. OF YEAR*		Levy for Year of this Report	PRIOR LEVIES (PLEASE SPECIFY YEARS)	
			2010	2009 & PRIOR
Property Taxes	#3110		5,247,841.69	39.99
Resident Taxes	#3180			
Land Use Change	#3120			
Yield Taxes	#3185		3,830.11	9,374.99
Excavation Tax @ \$.02/yd	#3187			
Utility Charges	#3189		700,901.25	28.99
Property Tax Credit Balance**	< >		(98,413.87)	
Other Tax or Charges Credit Balance**	< >		(4,491.82)	
TAXES COMMITTED THIS YEAR				
Property Taxes	#3110	35,275,644.38	35,918,228.58	
Resident Taxes	#3180			
Land Use Change	#3120			
Yield Taxes	#3185	1,804.84	6,076.68	
Excavation Tax @ \$.02/yd	#3187			
Utility Charges		4,160,525.39	127.57	163.50
Utility Transferred to Tax			49,611.71	
Balance correction			0.09	441.67
OVERPAYMENT REFUNDS				
Property Taxes	#3110	3,589.97	281,349.35	428,176.47
Resident Taxes	#3180			
Land Use Change	#3120			
Yield Taxes	#3185		5.10	
Utility Refunds		2,612.96	100.00	
Excavation Tax @ \$.02/yd	#3187			
Interest - Utility Charges		20,997.94	9,054.93	73.36
Interest - Late Tax	#3190		152,259.48	2,549.76
Resident Tax Penalty	#3190			
TOTAL DEBITS		\$39,465,175.48	\$42,266,480.85	\$440,848.73

*This amount should be the same as the last year's ending balance. If not, please explain.

**Enter as a negative. This is the amount of this year's amounts pre-paid last year as authorized by RSA 80:52-a.

**The amount is already included in the warrant & therefore in line #3110 as postive amount for this year's levy.



TAX COLLECTOR'S REPORT

For the Municipality of Derry _____ Year Ending June 30, 2011

CREDITS

REMITTED TO TREASURER	Levy for Year of This Report	PRIOR LEVIES (PLEASE SPECIFY YEARS)		
		2010	2009 & PRIOR	
Property Taxes	29,831,137.81	39,781,818.10	(714.34)	
Resident Taxes				
Land Use Change				
Yield Taxes	1,802.04	8,975.40	9,374.99	
Interest (include lien conversion)		152,259.48	2,549.76	
Penalties				
Excavation Tax @ \$.02/yd				
Utility Charges	3,492,350.31	684,429.28	(19.43)	
Utility Interest	20,997.94	9,054.93	73.36	
Conversion to Lien (principal only)		1,455,439.20		
DISCOUNTS ALLOWED				
ABATEMENTS MADE				
Property Taxes		161,352.42	429,408.71	
Resident Taxes				
Land Use Change				
Yield Taxes				
Excavation Tax @ \$.02/yd				
Utility Charges	74,750.08	12,207.50	205.27	
utility Transfer to Tax				
Write Off		7.83	6.65	
CURRENT LEVY DEEDED				
UNCOLLECTED TAXES - END OF YEAR #1080				
Property Taxes	5,551,943.40			
Resident Taxes				
Land Use Change				
Yield Taxes	2.80	936.49		
Excavation Tax @ \$.02/yd				
Utility Charges	601,133.55	0.22		
Property Tax Credit Balance**	(103,846.86)		(36.24)	
Other Tax or Charges Credit Balance**	(5,095.59)			
TOTAL CREDITS	\$39,465,175.48	\$42,266,480.85	\$440,848.73	

**Enter as a negative. This is the amount of taxes pre-paid for next year as authorized by RSA 80:52-a
(Be sure to include a positive amount in the appropriate taxes or charges actually remitted to the treasurer).



TAX COLLECTOR'S REPORT

For the Municipality of Derry Year Ending June 30, 2011

DEBITS

	Last Year's Levy	PRIOR LEVIES (PLEASE SPECIFY YEARS)		
	2010	2009	2008	2007 & PRIOR
Unredeemed Liens Balance - Beg. Of Year		1,416,678.46	785,643.47	504,646.85
Liens Executed During Fiscal Year	1,562,271.04			
Interest & Costs Collected (After Lien Execution)	9,882.32	111,126.15	173,976.76	121,024.02
Overpayments/Refunded		621.72		
TOTAL DEBITS	\$1,572,153.36	\$1,528,426.33	\$959,620.23	\$625,670.87

CREDITS

REMITTED TO TREASURER		Last Year's Levy	PRIOR LEVIES (PLEASE SPECIFY YEARS)		
		2010	2009	2008	2007 & PRIOR
Redemptions		319,400.47	694,265.04	542,536.57	265,884.28
Interest & Costs Collected (After Lien Execution)					
	#3190	9,882.32	111,126.15	173,976.76	121,024.02
Approved Adjustments			278.89		
Unreconcilable difference			120.26		
Abatements of Unredeemed Liens		2,343.90	5,119.32		
Liens Deeded to Municipality					
Unredeemed Liens Balance - End of Year					
	#1110	1,240,526.67	717,516.67	243,106.90	238,762.57
TOTAL CREDITS		\$1,572,153.36	\$1,528,426.33	\$959,620.23	\$625,670.87

Does your municipality commit taxes on a semi-annual basis (RSA 76:15-a) ? Yes

Under penalties of perjury, I declare that I have examined the information contained in this form and to the best of my belief it is true, correct and complete.

TAX COLLECTOR'S SIGNATURE: Nancy H. Watson

DATE September 14, 2011



DERRY FIRE DEPARTMENT AND BUREAU OF EMERGENCY MANAGEMENT
ANNUAL REPORT 2011

The Derry Fire Department is a full service fire department that provides emergency services and protection from fire, natural and manmade disasters and medical emergencies. It provides these services through four integrated and related areas within the Department – Fire, EMS, Emergency Dispatch and Emergency Management.

The Derry Fire Department provides fire protection through education, enforcement and suppression activities. We respond from four fire stations located throughout the Town and from Administrative and Code Enforcement offices located in the Municipal Center.

The Derry Fire Department strives to provide a safe, healthy and pleasant environment in which to work in. We accomplish this with a systematic approach which includes programs of preventative maintenance, replacement of outdated inefficient equipment, new technologies and quality products. This report reflects changes made during FY 2010.

Through our internal Comprehensive Quality Insurance (CQI) committee the Fire Department continues to review and modify our response zones as well as the numbers and types of resources that we send on all calls. These changes have allowed us to maintain response times and maintain staffing and resources in areas of the Town. The changes also allowed us to have an operational plan that continued to have the four stations located throughout the Town to remain open. We continue to address the problem that several areas of the Town do not meet the nationally accepted response times for responding to medical emergencies and fires. Further, in 2009/10 the Department modified the manner in which apparatus respond to calls based on the E-911 call determinant. Medical emergency calls that are determined to be at an alpha level (as determined by the call taker at E-911 in Concord) are now dispatched to respond with normal traffic flows and without emergency lights and sirens. This mode of operation is done so for the safety of the firefighters as well as for the safety of the citizens.

During this year the Department was forced to deal with a number of long-term vacancies due to retirements, personnel injuries and illness. In order to remain within the budget that was adopted by the Town Council, the Department was required to reduce our daily minimum staffing to 15 on-duty personnel.

Last year the Town Council approved a False Alarm Ordinance. The ordinance allows the Town to fine occupancies that have numerous false alarms due to improper maintenance or carelessness. The intent of this ordinance was to make occupancies that had numerous false alarms to become aware and then to properly maintain or upgrade their alarm equipment. The long term impact will assist the Department in having apparatus ready to respond to true emergencies when needed. To date, this has been determined to be a successful program.

In July of 2008 the Fire Department embarked on an energy conservation initiative pursuant to the goals established by the Town Administrator. This initiative targeted all aspects of the department; operations, training, apparatus and facilities. The Fire Department has continued to



reduce its energy consumption and make a positive impact on the “carbon footprint” that we leave in our community. This is being accomplished through directives, changes in operations, building enhancements, efficient use of technology, developing an internal paradigm shift by our Department members and through future capital projects that are described in the facilities portion of this report.

BUREAU OF EMERGENCY MANAGEMENT

For the Town of Derry Bureau of Emergency Management, the year was more one of preparation than actual emergency action – as forces of nature and industrial accidents were more threatening than real. However, this afforded time for planning, preparations and training which will serve well in the future.

EMERGENCY MANAGEMENT

In early July during a heat wave, the Bureau did arrange cooling stations at the Marion Gerrish Community Center and the Derry Public Library. These were used by a modicum of residents, with the high point six at any given time. Yet these venues did demonstrate the versatility and hospitality of the Derry community.

Two months later Hurricane Earl threatened the region. This was the first Hurricane to threaten New England since Hurricane Bob in 1991. Fortunately for New Hampshire, this powerful tropical cyclone made passage seaward around Cape Cod and the Islands. Still, preparations in Emergency management were all present and correct and would stand as excellent training for future storms.

The Town of Derry Bureau of Emergency Management modified FEMA’s *Student Tools for Emergency Planning* (STEP) for local application, keeping in mind that lost school days were a factor. Presentations were made to all sixth grade students at both Gilbert Hood and West Running Brook Middle Schools. The presentations stressed:

- Threats within the local area (flood, power outages, nor’easters, wildfires)
- Derry’s response capabilities
- School preparations and procedures
- Individual responsibility
- Go-bags
- Family communications planning

The presentations were well received by the students and struck the necessary balance between threat awareness and the capacity of the community and individuals to meet the challenges.

In March Town of Derry Emergency Management personnel participated in a regional Hazardous Material spill exercise sponsored by the Department of Homeland Security. This tabletop exercise included many of the towns of Southern New Hampshire and was conducted in Windham. The location of the theoretical incident was in Derry.



Town leadership itself underwent two training sessions in Emergency Management. The first was simply a review of the National Incident Management System and its application to Town of Derry Incident Command System (ICS) and Emergency Operations Center (EOC) procedures. The second was a tabletop exercise, discussion based, based upon the previous summer's wildfires just across the Canadian border. A third Command Post Exercise is planned, but has been delayed owing to some staff medical concerns.

COMMUNITY EMERGENCY RESPONSE TEAM (CERT)

The Derry Community Emergency Response Team (CERT) experienced no actual call-outs this past year, but made excellent use of available time for training and community service. Though all CERT members have undergone Incident Command System (ICS) training, a formal review was held this past year.

Derry CERT became the only such organization in the state to be formally trained in the Department of Homeland Security's First Observer Program, affording each trained member access to calling the Transportation Security Operations Center should suspicious activity be observed. CERT also underwent Energy North Propane Safety Awareness training, inviting other municipalities' CERT's to participate. And Damage Assessment training was undergone in March.

In community service, the CERT members provided traffic control for both of the Derry Police Department's blood drives (January and June) at *Promises to Keep*.

Trailer maintenance and individual training have also taken team members time and attention – Chairman Mike Stripling is now a certified instructor for New Hampshire's Fire Academy. A CERT brochure has been printed and will be employed for public information and recruitment purposes. Similarly, a CERT handbook is in draft and should be printed shortly.

The greatest immediate challenge facing CERT is recruitment. There will be an ongoing effort in the coming months to increase the number of volunteer participants.

FIRE DEPARTMENT

PERSONNEL

Congratulations to the following who received awards from the New Hampshire Fire and EMS Committee of Merit:

EMS Director Chuck Hemeon who was awarded the 2011 Dr. Dave Connor Memorial Emergency Medical Services Appreciation Award. This prestigious award is given to the very special individual who has demonstrated unremitting, heartfelt, dedication to emergency medical services in New Hampshire and whose accomplishments have assisted in changing the face of the New Hampshire Trauma and EMS System.



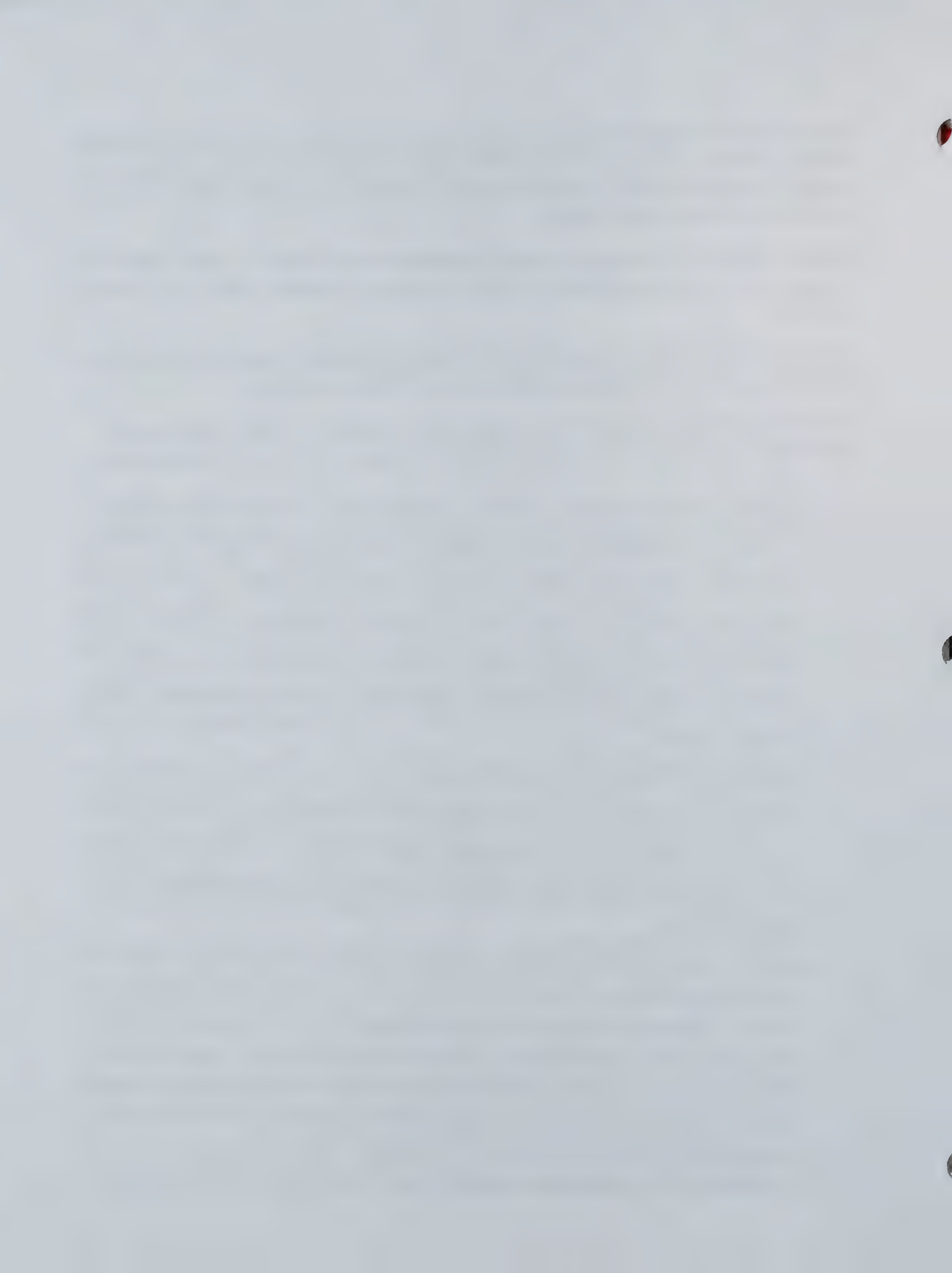
Recently Retired Firefighter/Paramedic Ed Gannon was awarded the EMS Educator of the Year Award. Paramedic Gannon has taught EMS classes throughout the state for many years, including emergency medical technician training to Pinkerton Academy students who are enrolled in the Health Services Program.

Battalion Chief Mike Gagnon and members of Battalion 4 were awarded "Letters of Merit" for saving the life of a seriously injured driver of a car that was entrapped upside in the water on Pond Road.

Battalion Chief Jack Webb and members of Battalion 2 were awarded "Letters of Merit" for their actions during a serious and dangerous structure fire at 78 Warner Hill Road.

This year also saw the retirement of five members of the Department, all these people brought unique skills and personalities that greatly added to the successes of the Derry Fire Department:

- Paramedic Edward Gannon - 6/14/84 to 10/29/10 He is a tireless worker willing to respond at any time of the day or night. Paramedic Gannon was extremely dedicated to the Derry Fire Department and was willing to work extra hours when called on. He always found extra projects and often worked late into the night. Ed served on the advisory board of the Greater Derry Salvation Army; participated in many community fundraising activities including traveling to Seattle, Washington to participate in a Firefighter Stair Climb to raise money for a local child with cancer. He always was willing to give to the community on his own time and assisted Pinkerton with setting up training at the Derry Fire Department for these students. He continues mentoring students at Pinkerton Academy with their EMT training as well as teaching Paramedic students at the Elliot Hospital.
- Firefighter/ Paramedic Carol Sue Sanchez - 8/6/89 to 11/27/10. Carol Sue was the first female firefighter for the Derry Fire Department her cheerful and outgoing personality was positive a example to the men she worked with while also being a vibrant role model to all the young women she interacted with. During her career Carol Sue was very active and always promoted the Department through public awareness. As a female member of the Department she was a "fan favorite" with her patients. She was an inspiration to many of the young girls that she came in contact with throughout her career who aspired to become firefighters.
- Firefighter/ EMT Michael Peterson - 11/1/99 to 11/28/10. Mike joined the Derry Fire Department during the consolidation of the Derry and East Derry Fire Departments in 2005. Firefighter Peterson served the East Derry Fire Department and the Town for over 14 years. This was a second career for Firefighter Peterson who had retired from the U.S. Army where he had performed many assignments including one as a helicopter door gunner in Vietnam. Mike was a colorful person who greatly assisted with the successful merger of the Derry and East Derry Fire Department and brought his leadership and skills to Derry inspiring many of the young firefighters that he worked with.
- FF Michael Scott Director of Fire Prevention - 9/28/80 to 1/28/11 Michael Scott served as a Firefighter, Fire Inspector and ended his career as the Director of Fire Prevention.



During his time in Derry, Mike was known as a caring and compassionate Firefighter/EMT. He cared about his patients and those that worked alongside him. After Mike was assigned to the Bureau of Fire Prevention Mike was able to secure the purchase of a Fire Safety Trailer and equipment for training civilians on the proper and safe use of fire extinguishers. The Department received numerous donations that allowed us to successfully hold our annual Fire Safety Open House. Director Scott helped to develop and oversaw a significant prevention and inspection program that was targeted at multi-family homes and apartment buildings in Derry. This program included a new fire alarm ordinance that required updated smoke detection and alarm systems in all multi-family occupancies through-out Derry. Mike was active not only in the Derry Fire Department but was an active volunteer with the Boy Scouts using his skills and experience to train young boys.

- Firefighter/ EMT Garry Williams - 3/11/79 to 6/1/11 In his final year of service Garry was recognized as the 2011 Emergency Services Provider of the Year. This decision was made unanimously by all Chief Officers of the Department. Firefighter Williams was the most Senior member of the Department – with over 30 years of service to the community. His dedication to the profession, the organization, his fellow firefighters, and the Citizens of Derry is what being a true fire service professional is about. Firefighter Williams never shied away from leadership. As Union President before, during, and after consolidation of the Derry and East Derry Fire Departments – his leadership abilities and confidence of the membership were instrumental in the success of the overall consolidation process.

We wish all of these firefighters success and happiness in their retirement from our Department. As we often say, “They will be gone but never forgotten.”

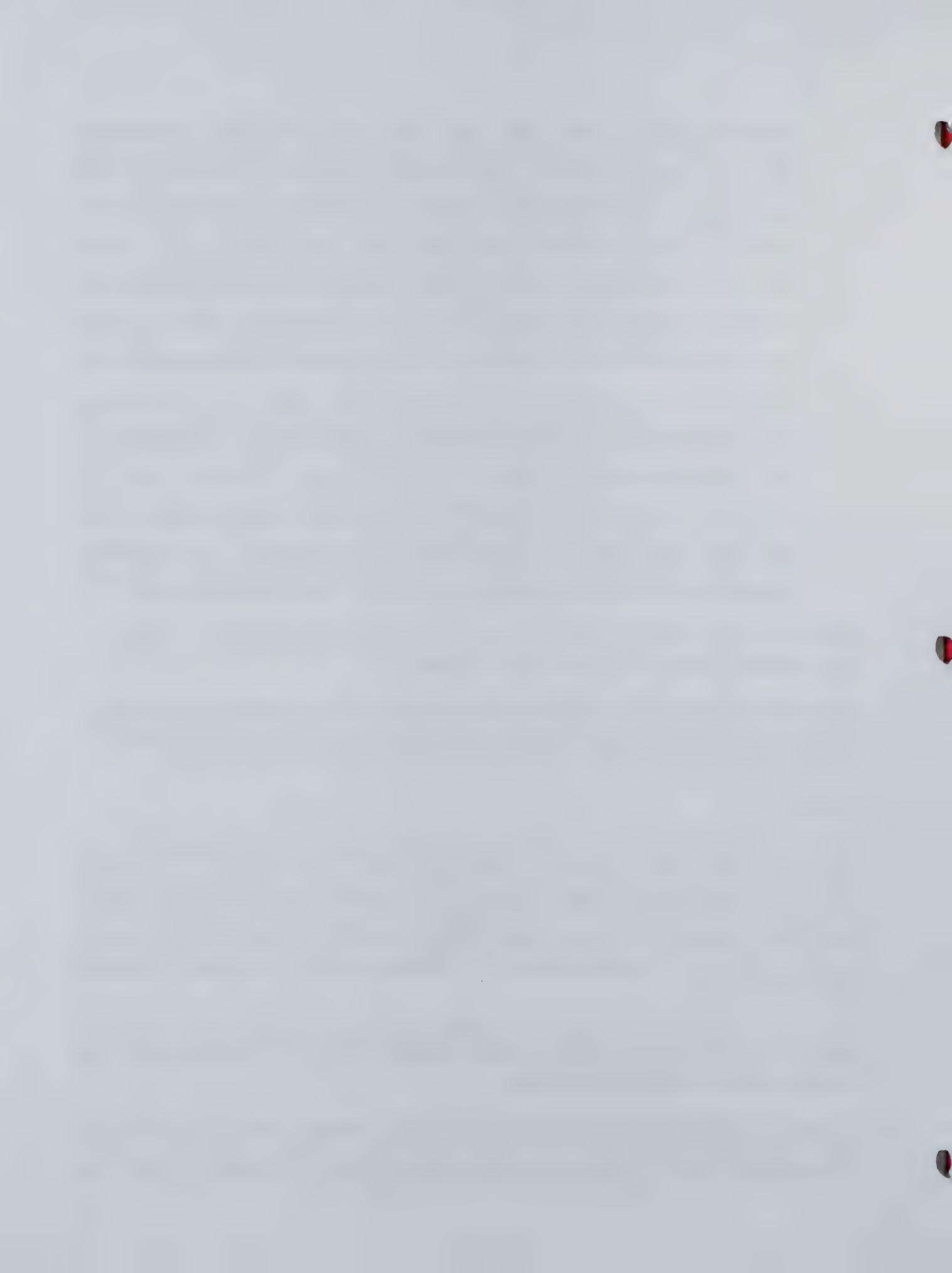
We welcome Jonathan Robertson and Justin Hart to our ranks. Both Jonathan and Justin began their service as temporary employees with the Derry Fire Department filling vacancies that were created by a long term injury and a retirement. We wish them a safe and healthy career.

TRAINING

Between July 1, 2009 and June 30, 2010 members of the department have participated in 4,036 staff/hours of fire, rescue, prevention, and Emergency Management Training. This averages 60.23 hours of training per department member. This Fire training was delivered using a variety of techniques, including the use of an EMS patient simulator, on-line training, traditional class room training, and hands on training. Online training was through the Fire Emergency Training Network and online training available for firefighters through the Federal Emergency Management Agency.

This year’s training has been focused on the following: (a) hands-on Fire Inspector practical training; (b) review and maintenance of basic firefighter skills; (c) Telecommunicator; (d) leadership; and (e) firefighter safety training.

A goal of the Department is to get the individual fire companies more involved with fire inspections of places of assembly and to assist with inspections of Schools. With this in mind, in FY2010 the Derry Fire Department partnered with the National Fire Protection Agency, and



twenty-one department members to start the process of becoming certified as NFPA Fire Inspectors. This six month training process was completed October of 2010 (FY2011). The Department now has over twenty-five certified Fire Inspectors.

In FY2012 the Department will be hosting an Agricultural Rescue Training Program. This class will be presented by instructors from Penn State and is being done with the assistance of J & F Farms, UNH Cooperative Extension Service, and the Rockingham County Cooperative Extension Service. Many of the lessons learned in this program can be applied directly to heavy equipment and general machinery rescue.

This fiscal year Battalion Chief Jack Webb completed his four years of training through the National Fire Academy and was awarded the certification of Executive Fire Officer. This prestigious designation is only given to about 150 fire officers, across the country, each year. Currently, Lieutenant Bill Gillis is in his second year of the same program.

FACILITIES

This year the Derry Fire Department saw the largest facility project completed since the building of the Island Pond Station in 1978. The department received Assistance to Firefighters Grant in 2009. The funds from this Department of Homeland Security grant allowed us to install fire protection sprinklers in 3 of our existing stations. This \$300,000.00 grant allowed the department to protect \$5,943,160.00 worth of Town assets. All of Derry's fire stations, fire department employees, and equipment are now fully protected from the threat of fire.

The Derry Fire Department Central Station is located at 131 East Broadway, just west of the Danforth Traffic Circle and was built in 1972. Central Station is also home to The Derry Emergency Communications Center which dispatches emergency calls for the towns of Derry, Windham, Hampstead, Chester, Auburn and the South Eastern NH Regional Hazardous Materials Team.

This year saw the following improvements at the station. The addition of a fire protection sprinkler system, replacement lighting in the apparatus bays with automatic lighting that is energy efficient and improves safety by applying good lighting when and where it is needed. The outside area on the east side of the station has been improved to offer public education programs at the station and the wooden stockade fence was replaced with a new vinyl fence following damage from a storm the year before.

The Derry Fire Departments Hampstead Road Station is located at 74 Hampstead Road and was built in 1974 as a 3 bay call fire station. An addition was added in 1994 to increase the apparatus bay area and to increase the size of the administrative, living quarters, and a training room.

This year saw the following improvements at the station. The installation of fire protection sprinklers, reconfiguration of the stairwell that allows access to the employee workout facility and storage area. Other improvements were mostly cosmetic dealing with the exterior of the station.

The Derry Fire Departments English Range Road Station is located at 1 English Range Road and was built in 2001. This station also houses the antique fire apparatus and Museum collection.

1. The first part of the document discusses the importance of maintaining accurate records of all transactions and activities. It emphasizes that this is crucial for ensuring transparency and accountability in the organization's operations.

2. The second part of the document outlines the various methods and tools used to collect and analyze data. It highlights the need for consistent data collection procedures and the use of advanced analytical techniques to derive meaningful insights from the data.

3. The third part of the document focuses on the implementation of data-driven decision-making processes. It provides a framework for how to integrate data analysis into the organization's strategic planning and operational decision-making.

4. The fourth part of the document discusses the challenges and risks associated with data management and analysis. It addresses issues such as data privacy, security, and the potential for bias or misinterpretation of data, and offers strategies to mitigate these risks.

5. The fifth part of the document provides a summary of the key findings and recommendations. It reiterates the importance of a data-driven approach and offers practical advice on how to effectively implement data-driven strategies in the organization.

6. The sixth part of the document includes a detailed appendix of references and sources used in the research. This section provides a comprehensive list of academic papers, industry reports, and other relevant materials that informed the analysis.

7. The seventh part of the document contains a list of figures and tables that are referenced throughout the text. These visual aids are used to present complex data in a clear and concise manner, facilitating a better understanding of the findings.

8. The final part of the document is a concluding statement that summarizes the overall purpose and objectives of the study. It expresses the hope that the findings and recommendations will be valuable to the organization and its stakeholders.

This year saw the following improvements at the station. New driveway lighting was installed to provide security to the parking area, new audio speakers were installed to improve communication, the physical training area has been improved to include a new air conditioner and updated weight training equipment.

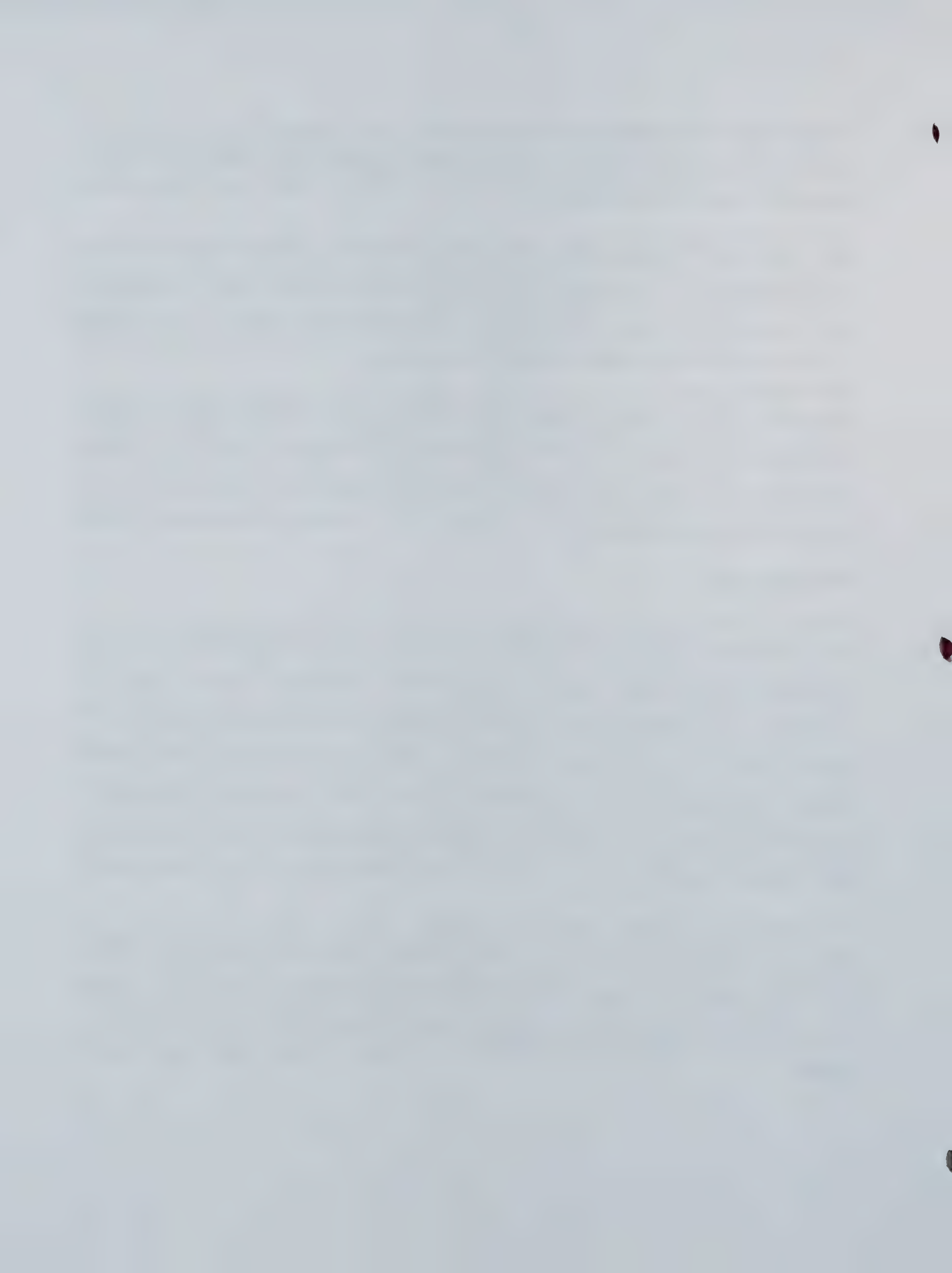
The Derry Fire Departments Island Pond Station is located at 190 Warner Hill Road and was built in 1978. This year saw the following improvements at the station. This station experienced the most change of any of our stations this year due to the fire protection sprinklers. Construction of a 20' X 30' pump house located to the rear of the apparatus bay house's two large vertical cisterns that hold 7,500 gallons of water each to supply the sprinkler system. Also included in this building are the fire pump and sprinkler system controls.

Other improvements at the station are a new emergency power generator that now runs on propane and will automatically transfer power in the event of a power outage. This system should prove not only more reliable, but efficient as well. With efficiency in mind, an on demand water heater was installed to replace the older style electric system. The new system runs on propane and will only use energy when hot water is needed rather than continuously trying to keep water hot. An additional plymo-vent was added to the rear bay preventing harmful emissions from entering the building.

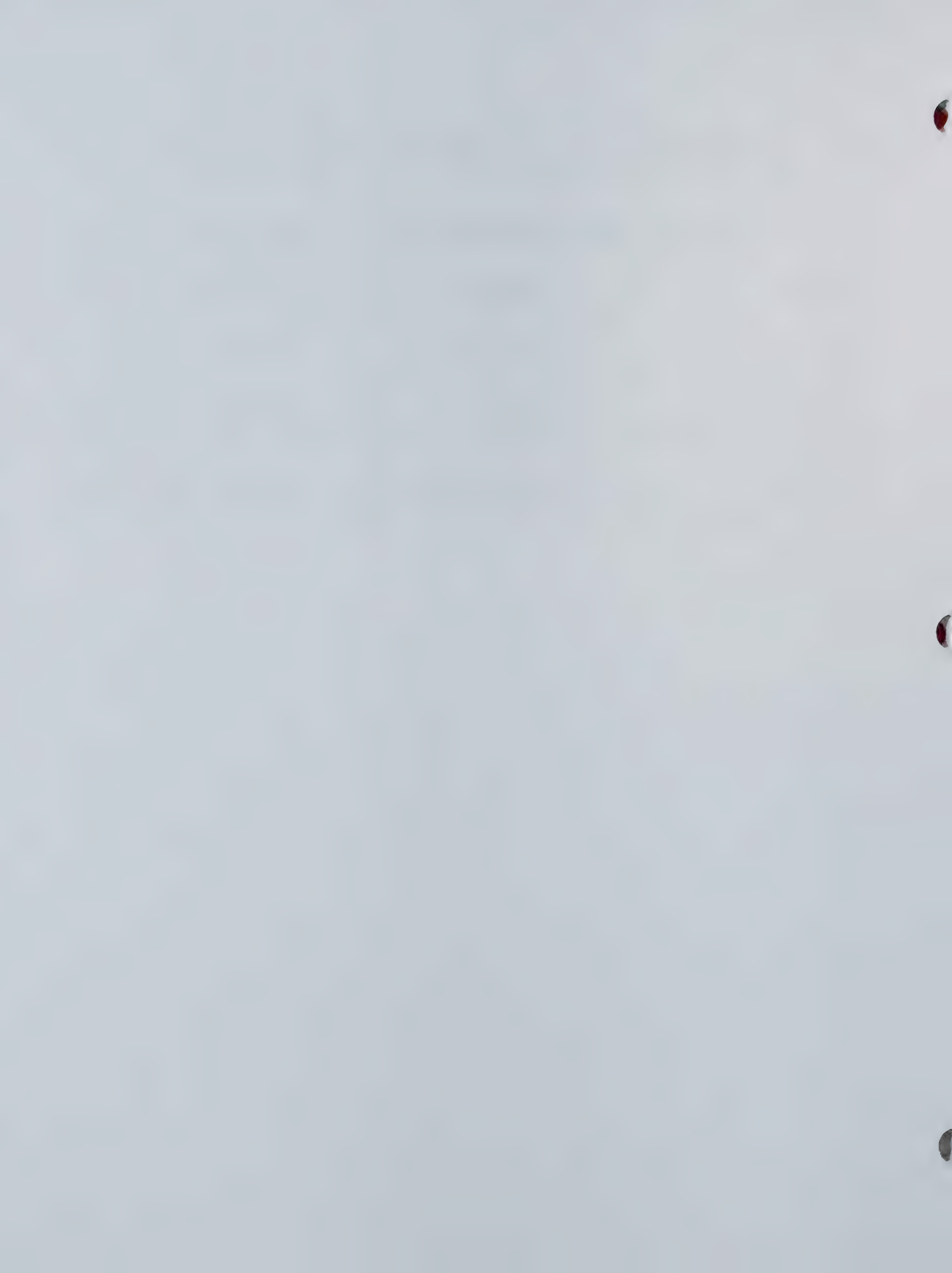
FIRE PREVENTION

The Bureau of Fire Prevention is responsible for all fire code and gas piping inspections, plan reviews, and public safety and fire education. The Bureau completed a number of multi-family occupancy inspections during the year as the Department emphasized residential inspections. The Bureau has been working with local businesses and multi-family owners to bring their buildings into Fire Code compliance. With a sluggish economy the Department is working with a number of property owners to develop acceptable timelines to complete the improvements required to meet the fire code requirements. The Bureau continues to be a busy office. Although the economy remains slow the Bureau continues to be busy with occupancies throughout Derry requesting change of occupancy and usage, renovations, upgrades and additions. The Bureau has seen numerous requests from businesses and homes for inspections for gas and oiled fired heating upgrades and replacements. We issued 237 gas piping permits, 165 gas burner permits, and 78 oil burner permits this year.

The Department is continuing to emphasize fire safety and public education to be the primary means of keeping our community safe from the devastating effects of fire. This year we did 80 presentations for our middle and elementary classrooms. We were able to reach 2854 students out of 4148 students. Fire safety talks and fire extinguisher training was provided to 1476 persons. Our open house was a great success which was attended by over 547 people. One hundred twenty-two public education presentations were given this year with a total of 4,877 attendees.



Prevention Activity			Inspections		Permits	
	Occurrences	Persons	Residential Occupancy	31	Burning permits (*Derry Only)	3691
Educational Facilities	80	2854	Commercial Occupancy	47	Assembly permits	71
Fire Station Tours	15	181	Educational	38	Blasting permits	2
Public Safety Programs	19	939	Assembly	71	Plans Reviewed	68
Fire Ext. Training	7	356	Day Care	8	Gas Piping Permits	239
Open House	1	547	Gas Pipe Residential	212	Gas Burner Permits	204



Total		4877	Gas Pipe Commercial	27	Oil Burner Permits	64
			Oil Burner	64		
			Gas Burner /Wood Stove/ Fireplace/	207		

TOOLS AND EQUIPMENT

The Derry Fire Department has continued to maintain all essential equipment, personal protective equipment, and uniforms during these times of reduced budgets. This has been accomplished by careful management and planning. All members have worked diligently to maintain and improve the department inventory of equipment.

The greatest challenge of FY11 was the outfitting of the new Engine 1. This project was completed using existing tools and equipment budgets and by combining existing equipment. This caused the suspension of scheduled planned purchases. The need for a replacement of four gas meters will require a multiyear phase in.

Personal Protective Equipment (PPE) has been inspected and replaced as required. This replacement program has paid dividends, if continued; the department will not be required to complete a 100% replacement in a single fiscal year.

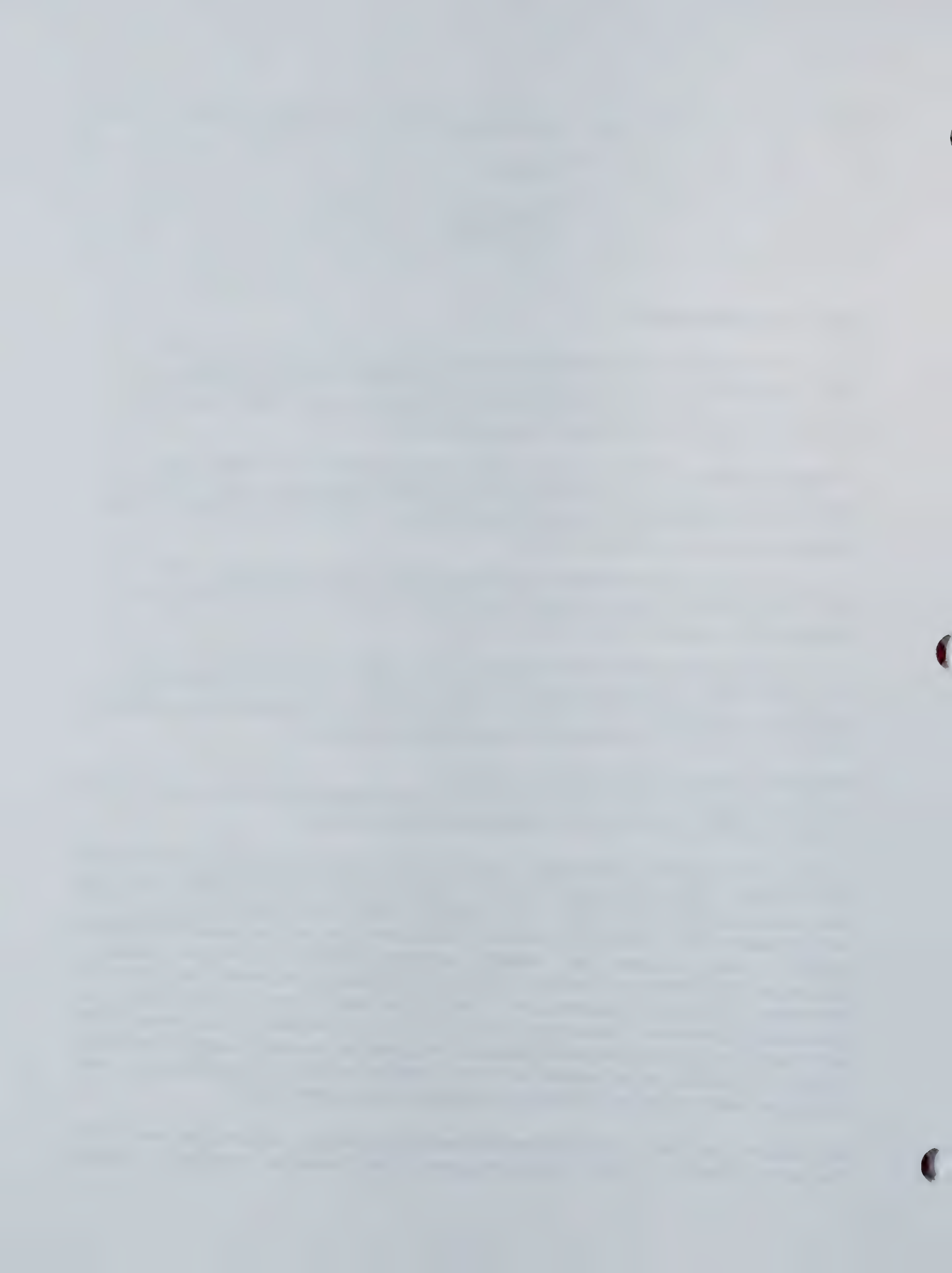
The Quartermaster system has completed year 5 of the 6 year plan. This has allowed level funding of uniforms. The department is attempting to meet and exceed NFPA standards; this appears to be an obtainable goal. In the upcoming year the Derry Fire Department is planning to explore online ordering to streamline purchases and control inventory.

EMERGENCY MEDICAL SERVICES AND AMBULANCE

Derry Fire Department firefighter/EMS providers provide emergency medical services to Derry residents, businesses and visitors at a level unsurpassed in our region.

The Derry Fire Department successfully completed the process of recertifying and relicensing our EMT/Basics, Intermediates and Paramedics whose National Registry of EMTs certifications were due to expired in March, 2011. The Director of EMS, a New Hampshire Department of Safety, Bureau of EMS licensed EMS Instructor/Coordinator, provided Bureau of EMS approved refresher training programs and required continuing education to on-duty companies. Continuous EMS training is scheduled for the first full week of each month. Each Derry Fire Department EMS provider has available to them no less than 36 hours of EMS refresher and continuing education each calendar year. Between July 1, 2010 and June 30, 2011 a total of 2412 staff hours of refresher and continuing education was provided by using a variety of techniques, including high fidelity patient simulation, on-line distributive education, traditional class room training and hand's on training validating essential EMS psychomotor skills.

New this last year Derry Fire Department Paramedics successfully completed the State of New Hampshire, Bureau of EMS training program called Paramedic Interfacility Transport

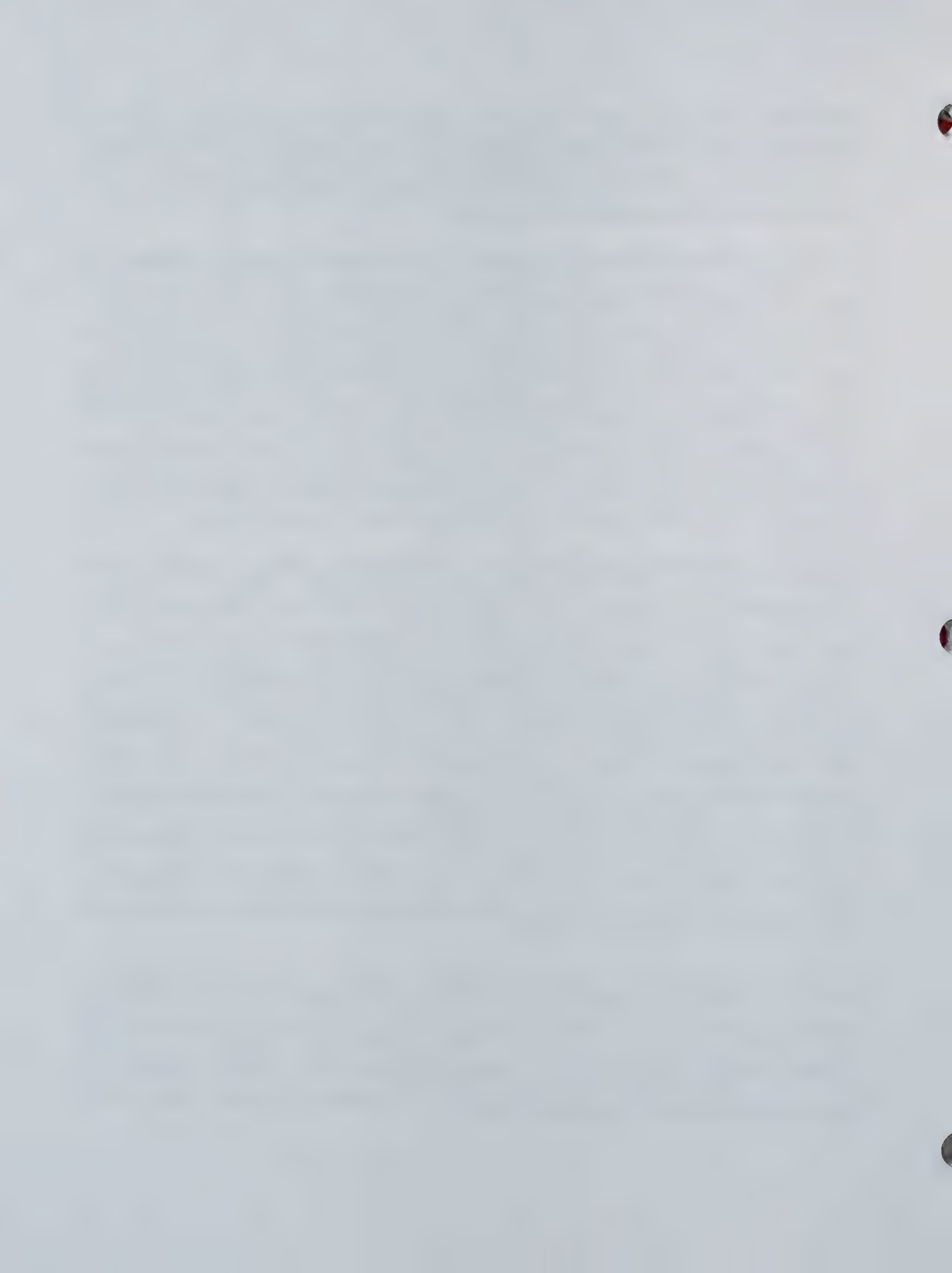


certification, The purpose of this training is to reconcile the unique aspects of interfacility transfers with current NH EMS laws, licensure and acute care protocols. An Interfacility transfer is defined as an EMS transport from one medical facility to another medical facility that provides a higher level of care. Derry Fire Paramedics are the only fire based Paramedics in our region certified to perform this advanced transfer service.

The Derry Fire Department continues to promote our 2007 HeartSafe Community Initiative. The Fire Department continues to offer American Heart Association CPR/AED training free of charge to the public on the third Wednesday of every month. To date over 950 residents have been trained in American Heart Association CPR/AED and over 28 Public Access AEDS have been registered. According to the American Heart Association only 8% of out of hospital cardiac arrest victims survive to hospital discharge. Out of hospital cardiac arrest survival rates across Derry, as a direct result of this Community Initiative have increased to +- 30%. This HeartSafe Initiative will allow anyone from Derry the opportunity to become CPR/AED trained and certified. Victims of sudden cardiac arrest cannot rely on 911 or the emergency medical services alone, emergency personnel cannot access or initiate lifesaving treatment quick enough before irreversible injury occurs, saving lives takes a community of trained CPR/AED providers. Because of our community champions we are well on our way to saving more lives.

The Derry Fire Department responds emergency medical apparatus based on a Medical Priority Dispatch System. In collaboration with the New Hampshire Bureau of Emergency Communications E911, requests for medical aid are assigned call determinants. These descriptors are determined by highly trained E911 telecommunicators in Concord. Call determinates range from a low medical priority to those determined to be high medical priority. Low level medical priority responses are determined not to be life threatening which sends Derry emergency medical apparatus without warning devices with traffic to the scene. E911 stays on the line with the caller until EMS arrives on scene allowing for responses to be upgraded to lights and sirens if the patient's condition deteriorates while EMS is in route. High medical priority level responses are considered potentially life threatening sending the closest Derry emergency medical apparatus with additional equipment and personnel with warning devices to the scene. The rationale behind responding emergency apparatus based on a Medical Priority Dispatch System provides for a reasonable and safe response protecting both the general public and Derry Fire personnel during the response. When a resident spots a Derry Medic unit or engine on the roadway without lights and sirens it does not mean they are not responding to a call. Derry is one of only a few communities that respond emergency medical apparatus based on these nationally recognized call descriptors.

The Derry Fire Department continues to promote an Elderly Falls Prevention Program in collaboration with the Rockingham County Visiting Nurses Association. Our falls prevention program was established to address a serious public health problem, elderly residents who have fallen and refuse treatment and transport to the hospital by EMS. Injuries in our elderly population resulting from falls have life changing implications with both high morbidity and mortality rates. Many of these fall victims refuse to be transported, fearing a loss of their independence and placement into nursing homes.

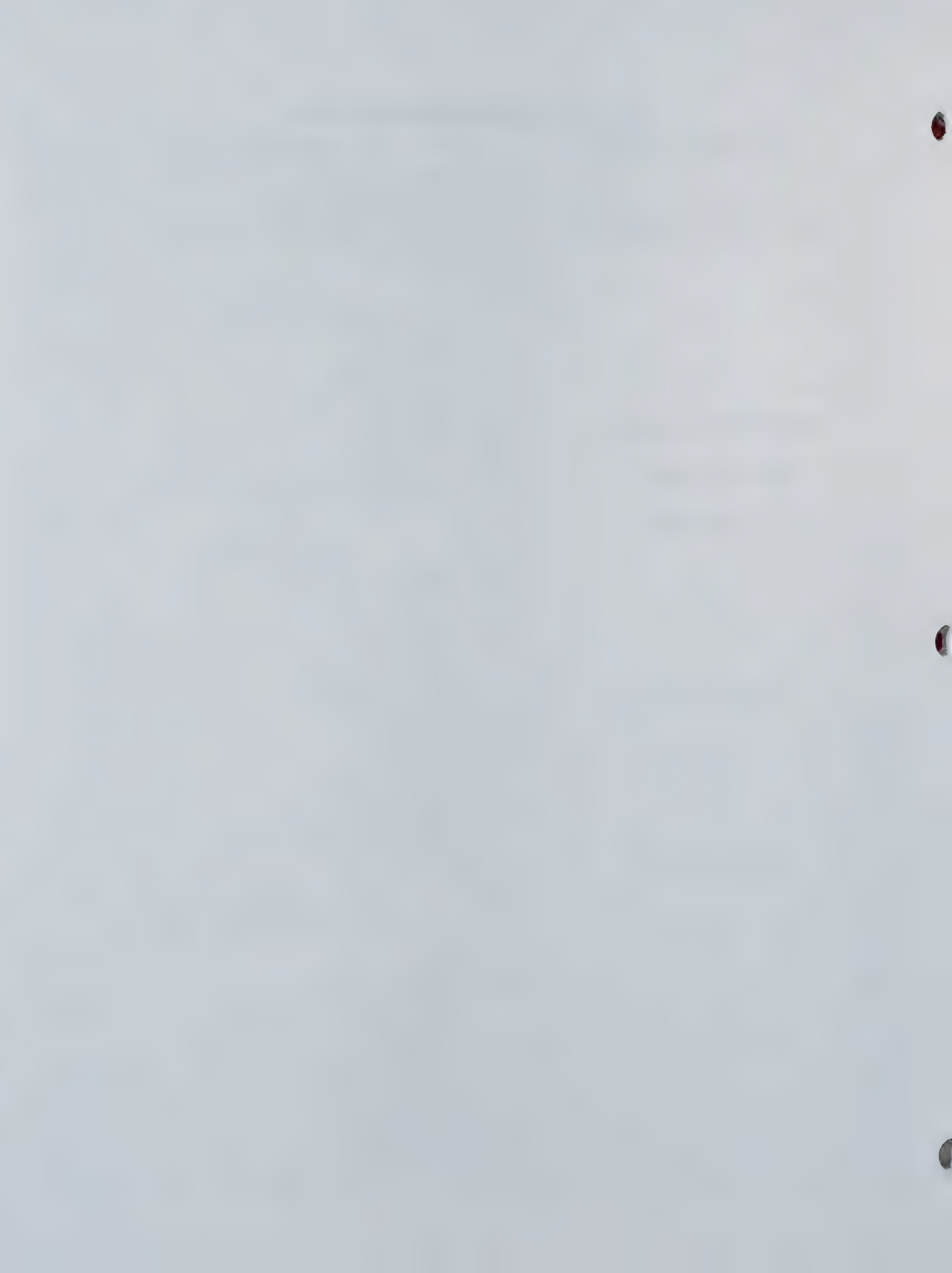


This unique program will identify elderly fall victims seen by EMS. Our mutual goal is to ensure a safe and healthy home for our elderly residents. Derry Fire Department personnel advocate for our elderly population by obtaining their permission so that their protected health information can be released to Rockingham VNA. Rockingham VNA staff will contact the fall victim as well as their personal physician and schedule a home health and safety inspection. The services provided by Rockingham County VNA to our elderly population has significantly reduced additional falls and injuries associated with these falls. This unique collaboration has improved the quality of life of our elderly population.

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Derry Fire Department EMS Patient Encounters

Total EMS by Community		EMS Response Breakdown	
Atkinson	2	ALS 911 Response (Scene)	2819
Auburn (Contracted for EMS Transport Services)	166	ALS Intercepts other Towns	4
Chester (Contracted for EMS Transport Services)	145	Hospital to Hospital Emergency Transfers	10
Hampstead	19	Mutual Aid	106
Londonderry	61	Total	2939
Manchester	3	Response Disposition	
Raymond	1	Cancelled Enroute	51
Salem	3	Dead on Scene	20
Sandown	2	No Patient Found	20
Windham	15	Patient Refuses Care	469
Total EMS Other Communities	417	Standby Only	6
Derry	2522	Treat and Release	10
Total EMS Responses	2939	Treated, Transported by Law Enforcement	3
		Treated, Transported BLS/ALS	2360
Total Transports		Total	2939
BLS	576	Hospital Destinations	
ALS1	1674	Brigham and Women's, MA	1
ALS2	100	Children's Hospital, MA	3
SCT	10	CMC, NH	57
Total	2360	Dartmouth Hitchcock Medical Center	1
		Elliot Hospital, NH	241
Derry Transports		Exeter Hospital, NH	5
BLS	466	Holy Family, MA	8
ALS 1	1572	Landing Zone	4
ALS2	75	Leahy Clinic, MA	2
SCT	10	Mass General, MA	2
Total	2123	Parkland Medical, NH	2022
		Southern NH Medical Center, NH	10
Chester Transports		St Joseph's, NH	4
BLS	20	Total	2360
ALS1	81	EMS Response by Location Type	
ALS2	15	Airport	1
SCT	0	Farm	2
Total	116	Health Care Facility	410
		Home Residence	1807
Auburn Transports		Industrial Place	9
BLS	30	Jail/Sally Port	21
ALS1	81	Place of Recreation	52
ALS2	10	Public Building	95
SCT	0	Street/Highway	430
Total	121	Trade or Service	112
		Total	2939



COMMUNICATIONS CENTER

The Derry Fire Department Communications Center is responsible for dispatching the fire and emergency medical services for the Towns of Derry, Auburn, Chester, Hampstead and Windham. Additionally, Derry Fire Alarm provides dispatching, record keeping and support for the Southeastern New Hampshire Hazardous Materials Mutual Aid District and is the Coordination Center for the Southern Tier of the NH Statewide Fire Mobilization plan. Derry Fire Alarm Communications Dispatchers dispatched a total of 7804 calls for service last year. Derry Fire Alarm has consistently seen calls dispatched increase over the years. We currently staff one dispatcher on per shift and between overlap and second dispatcher coverage we have an additional 62 hours per week of "double coverage." As call volumes increase it would be our goal to have double coverage 24/7.

Over the past year we have seen several new initiatives and changes within the Communications Center. The towns risk management provider, Primex awarded the Derry Fire Department Communications Center a grant that allowed us to purchase two brand new 24/7 intensive use dispatch chairs. These chairs replaced our existing 24/7 intensive use chairs which were 5-7 years old and reaching the end of their life span. The new chairs are better designed and equipped to provide ergonomic adjustments. Along with ergonomics training class and the ability to adjust our dispatch consoles the Dispatchers are better able to sit for long periods of time in a comfortable environment, which is ergonomically safe. This will help to reduce dispatcher fatigue, and injuries. We have also upgraded our touch screen dispatch consoles to newer, more efficient touch screens.

The Derry Fire Department Communications and Information Technology bureau also worked with the State of NH and its two way radio vendor to come into compliance with the States "Public Safety Interoperability Communications" project. This was a lengthy project that involved a complete inventory and reprogramming of all portable radios, mobile radios, and base station radios. The reprogramming of these radios statewide allows all public safety agencies within New Hampshire to have the ability to communicate with all dispatch centers and responders, and common channels to be used for interoperability statewide. We have also begun the process to upgrade all of our radio licenses with the Federal Communications Commission to be "narrow band compliant." This is an initiative that began close to two decades ago and mandates all radio users in the band we operate on to utilize 12.5 kHz emissions instead of the previous 25 kHz emission technology. All of our current radios meet the standards, we need to modify our existing licenses, and then work to program our radios as well as our contract agencies radios to be compliant on or before January 1, 2013.



Fire and Rescue Responses by Units									
STATION 1		STATION 2		STATION 3		STATION 4		ADMIN/STAFF	
Unit	Responses	Unit	Responses	Unit	Responses	Unit	Responses	Unit	Responses
CAR 1	615	MEDIC 2	215	MEDIC 3	33	MEDIC 4	498	CHIEF	3
CAR 2	21	E2	469	E3	912	E4	517	U 1	5
MEDIC 1	2304	TANK 2	3	TOTAL	945	TRUCK 4	344	K 1	9
E1	2323	U2	13			R4	4	K 2	16
E6	2	TOTAL	700			4-Mar	2	TOTAL	33
TANK 1	113					TOTAL	1365		
F 1	8								
R 1	238								
RQTR	1								
U 3	25								
TOTAL	5650								

Fire and Rescue Responses by Type		Communications Center Calls Dispatched	
Structure	41	Derry	4393
Vehicle	15	Auburn	464
Brush	58	Chester	421
Fires, other types	43	Hampstead	1021
Alarm call no fire	422	Windham	1491
Hazardous Condition	117	SENH Haz-Mat	14
Good Intent	248	Total Calls Dispatched	7804
Service Call	461		
EMS /Rescue Responses(Does not include Pt's treated/transported in other call types)	2988		
Total Responses	4393		

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Human Resources Annual Report Fiscal Year 2011

The Human Resources (HR) Department strives to ensure that Town jobs are staffed appropriately, that employees have meaningful, enjoyable and challenging career opportunities and that personnel and labor administration activities are timely and effective. The Department supports the negotiation and administration of seven union contracts, facilitates dispute resolution, provides recruiting assistance to Town departments, administers drug testing programs, maintains personnel and related records, advises managers regarding the employment relationship and assists employees however possible. The Department sponsors and facilitates employee safety, wellness and social activities – relying upon the support and participation of members of the Town Wide Joint Loss Management Committee (safety) and the Employee Activities Committee (wellness/social.)

Fiscal Year 2011 highlights:

- Contract negotiations continued with the Derry Police Patrolman's Association (expired 6/30/08) and the Derry Police Supervisors (expired 6/30/10). Negotiations were initiated with the Professional, Administrative and Technical Employees (PATE) and Support Staff units, both in anticipation of their 6/30/11 contract expiration.
- The Town eliminated one full-time position in FY11 (from 237 to 236) and recruited twelve employees to fill vacant positions in Finance, Fire, Human Services, Police, and Public Works.
- Facilitated the recruiting process which resulted in hiring John P. Anderson as Town Administrator in October 2010.
- Derry employees participated in the annual United Way Campaign and the United Way "Day of Caring," the Salvation Army Backpack Program, "Go Red for Women" (American Heart Association), the Governor's Council on Physical Activity and Health's Intergenerational Wellness 5k Walk, the 18th Annual CIGNA/Elliot 5k Road Race, "Zumba," and much more.
- Employees attended the 5th Annual Health and Wellness Fair and the 12th Annual Employee Recognition Luncheon, (sponsored by the Employee Safety and Activities Committees) and the 4rd Annual Derry Municipal Center Cookout, (provided by the HR Department).

Respectfully submitted,

Larry Budreau

Larry Budreau
HR Director / Assistant Town Administrator



Public Health Department Annual Report
Fiscal Year 2011

The Derry Public Health Department has two main functions. Its primary role is to serve the residents of the Town of Derry with a part-time Health Department which focuses on inspections of local food service establishments, daycares, foster care homes, residential complaints, and is available on a part-time basis to answer residents' questions regarding personal and community health. Its secondary function is funded through State and Federal grants. These activities include demonstrating public health capabilities and public health emergency preparedness planning through a regional collaboration of ten towns. This planning collaborative includes the towns of Atkinson, Chester, Danville, Derry, Hampstead, Londonderry, Plaistow, Salem, Sandown, and Windham.

Activities performed by the Health Department for the Town of Derry:

- **Food Service Inspections**

The Town of Derry has approximately 154 Food Service Establishments, each of which requires a minimum of two inspections annually. The Department's Health Officer is responsible for inspections and enforcing the NH Rules for the Sanitary Production and Distribution of Food. Additionally, the Health Officer responded to approximately 12 reports/complaints of food service health violations. The Health Department works closely with the NH Food Protection Bureau to ensure all cases of potential food contamination or agro-terrorism are reported and investigated.

- **Residents' Health Complaints**

During FY11, the Health Department responded to over 256 phone calls, 14 emails and 19 walk-in customers. 100 of those contacts were related to residential health complaints. The Health Department responded to complaints regarding air and water quality, lack of heat and hot water, rodent and insect infestations, suspected lead and mold issues, trash and squalor conditions, and other of health related concerns. The Health Officer often coordinates inspections with the Derry Building Code Director, as well as the Derry Fire Inspector.

- **Day Care and Foster Care Inspections**

There are 18 licensed Day Care facilities that are inspected by the Health Department. There are currently 19 Foster Care homes that are inspected as well. During FY 11, the Health Department made 12 Foster Care or Day Care inspections. The State of NH requires that these facilities be inspected a minimum of once every three years. However, the Health Department will conduct an inspection and possible follow-up inspections if a complaint is filed against one of these types of facilities.

Activities performed by the Derry Health Department under the Greater Derry Public Health Network grants:

- **Regional Public Health Emergency Planning**

The Greater Derry Public Health Network (PHN) facilitates regional public health emergency planning for 10 towns in the Greater Derry Public Health Region. A multi-jurisdiction, multi-discipline planning advisory group meets bi-monthly to collaborate in the development of a regional Public Health Emergency Response plan, to identify training needs, and to support drills



and exercises that inform planning improvements. PHN activities are funded by grants from Centers for Disease Control and Prevention (CDC) and New Hampshire Department of Health and Human Services (NH DHHS).

The Greater Derry PHN engages broad based community sectors in public health preparedness and health and wellness activities, including seasonal influenza, bed bugs, and mosquito-borne illness education.

- Development of Volunteer Medical Reserve Corps

The Greater Derry Public Health Network Coordinator serves as the director of the Greater Derry Medical Reserve Corps (MRC). The Greater Derry MRC is a volunteer organization that supports clinical response during a public health emergency or disaster. Activities of the Greater Derry MRC are coordinated through grants from the NH DHHS and the National Association of County & City Health Officials (NACCHO). These funds support volunteer recruitment, outreach, and training in emergency response concepts and public health topics.

Respectfully submitted,

Garrett Simonsen

Public Health Network Coordinator

Paul Raiche

Health Officer



Information Technology/GIS

2011 continued to be a busy year for the IT Department. We continue to focus on virtualization with more than 65% of our server inventory now virtualized. Our next area of focus will be the consolidation and virtualization of the Fire Department's infrastructure. We anticipate doing this over the course of the next two years.

We continue to upgrade and expand our current wide area capabilities (WAN). We will be upgrading our current WAN capabilities to our outlying fire stations in order to achieve true network speeds. This will allow the department greater flexibility when conducting training and other communications based exercises. Existing hardware, now eight years old, will be replaced by more efficient hardware technology. Our new fiber infrastructure has now been utilized to implement new camera security systems at the wastewater, transfer and library facilities. High resolution security video is now processed and transferred directly to the Police Department over this fiber network.

Our Recreation Department is currently getting ready to implement the ability to register, sign up and pay for events utilizing ActiveNet and our recently upgraded Recware software application. This fall season will be the first time this will be available to the public. This is a major milestone for the Town of Derry and will provide a much greater level of service to the users of the town's recreation programs.

Another major upgrade that we are putting the finishing touches on is the conversion to WebQA for our permitting and code enforcement applications. This new application includes a customer portal which allows permits and applications to be filled out and submitted online. Our inspectors and health officers will be utilizing the latest tablet technology to access and process information while out in the field. All data and related documentation will be hosted in a cloud environment once again negating the need for hardware and computing resources in-house.

Things have been relatively quiet on the GIS front. Over the past year the GIS has been used to assist in a various projects such as a downtown parking analysis study and various utility projects. We continue to update and make available various layers and data as needed.

Our roadway management software, RoadManager, is currently being upgraded to allow greater capability. The new upgrade allows all roadway management data to be directly linked to GIS mapping. This visual aid will enhance the ability to make decisions based not only tabular data but geographic location and attributes. This will be a very exciting addition to our current system.

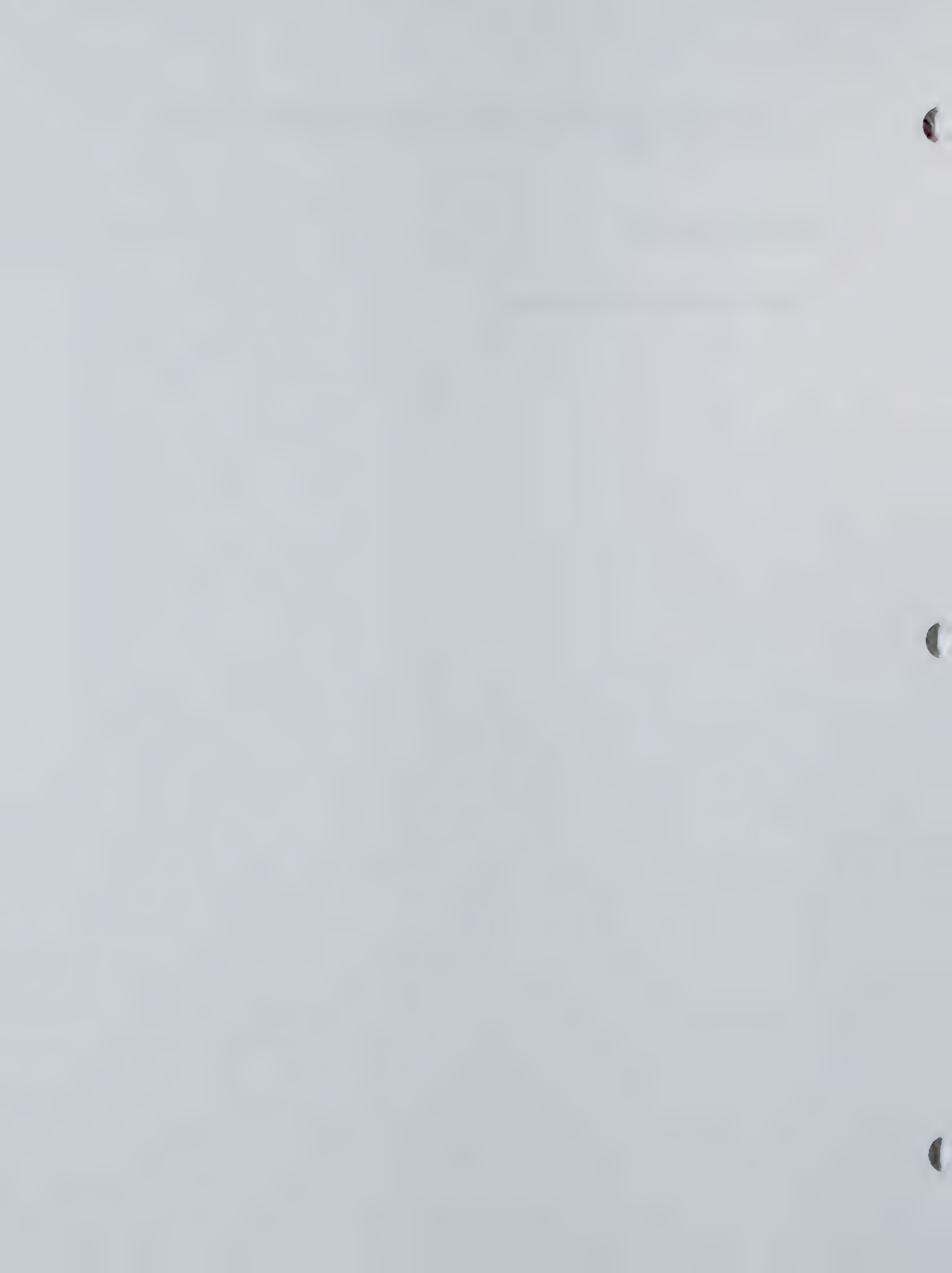
In the future we will be looking to assist and become a valuable asset in the redevelopment of Derry's downtown area. GIS by nature lends itself to the sort of analysis required when making decisions pertaining to business development.



We continue to look forward to the coming year and any new and exciting technologies it may bring.

Respectfully Submitted,

Douglas A. Rathburn, IT/GIS Manager



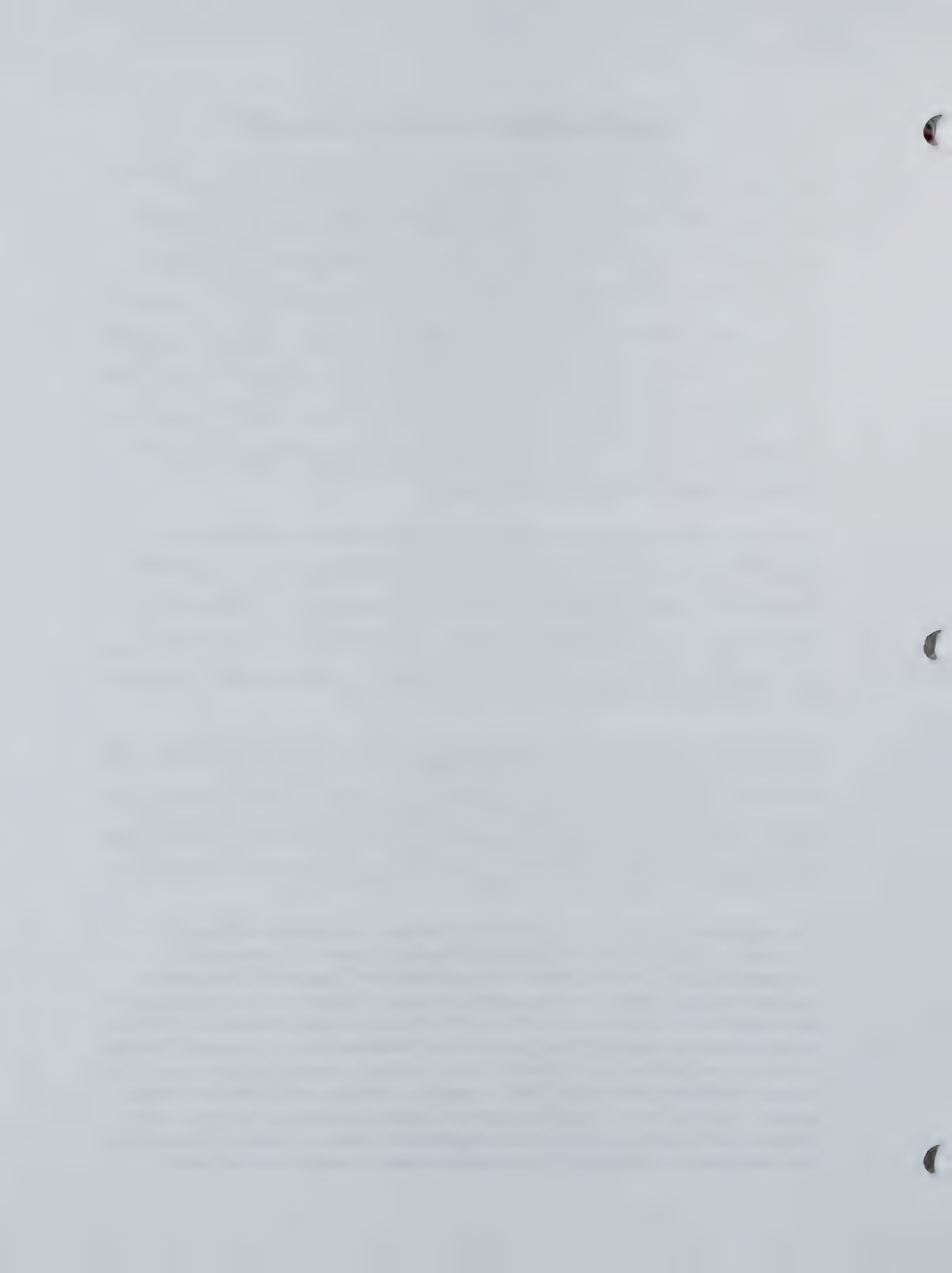
PLANNING DEPARTMENT FISCAL YEAR 2011

Fiscal Year 2011 continued to see an increase in activity in the Department. This trend has continued the past three years. Additionally we saw our first new residential subdivision plans submitted to the office and Planning Board for review and approval. This is the first time in almost three years that this has occurred! Small commercial businesses have been active with change of uses of new businesses as well as major commercial projects having received approval and are now under construction or work to begin in the Fall of 2011. Specifically the new super Wal-Mart site plan was approved by the Planning Board and construction will begin October 2011. Work also is underway for the redevelopment of the former car dealerships on Manchester Road and Ashleigh Drive. New retail development will be built at those locations and the department will be reviewing plans in the Fall of 2011 for additional retail space. With the approvals of these projects, and in particular the Wal-Mart superstore, and the widening of Route 28 (Manchester Road) by the town, there has been a lot of serious interest in that area for future retail development. This is good news for the development of the TIF (Tax Increment Finance District) in that road corridor.

This past year saw revisions to both the town Zoning Ordinance and Development Regulations. For the first time in many years the Department revised our applications and fees associated with development plans submitted to the Planning Board which allowed us to generate additional revenue for the department as well as streamline the applications forms and procedures and process. A big thank you to our planning staff, Finance Department, and the Public Works Department for their work on the documents, fee schedule and the revisions to the escrow and letters of credit procedures. So far it has been a smooth transition with the new changes and process.

The other major piece of work this last year was the creation of a new commercial zoning district along Route 28 in the vicinity of the Robert Frost Farm and Museum. This new zoning designation protects the historic integrity of the museum site and creates a limited commercial district around the site but strikes a balance between the landowners in the district to develop their properties commercially and being sensitive to a national register historic site. Great job by the Planning Board, staff, as well as the landowners and the New Hampshire State Preservation Office, to accomplish this goal!

The department continues our work with the Southern New Hampshire Planning Commission, the Southern New Hampshire Regional Economic Development Corporation, CART, and the Greater Derry-Londonderry Chamber of Commerce on regional planning, business, and transportation issues. This past year our department has taken a more active role in the activities of the Downtown Committee and look forward on its progress and exciting, future plans for the Downtown. Also, other areas of the town continue to see new businesses locate in Derry including a manufacturing company that moved from Nashua that makes HVAC systems to a building on B Street that brought almost 75 jobs to Derry. In addition, Sanmina Corporation continues its growth in the computer parts business and has seen an employment increase to almost 125 workers at their facilities on Linlew Drive. New restaurants have opened in town and more



anticipated later in the year. This business expansion has confirmed our thoughts about seeing an increase in plans and activity in the Planning Department this past year.

In closing I would like to once again thank the members of the Planning Board for their continued support and assistance with our department and welcome aboard our new members and a kudos to our chairman, David Granese, for his excellent chairmanship. I also want to once again thank and acknowledge the staff in the Police, Public Works, Code Enforcement, and Fire Departments for their cooperation and efforts on making the Technical Review Committee (TRC) a success and our efforts to be business-friendly and our expedited review of development plans and permitting.

Finally, I would like to acknowledge and thank Liz Robidoux, our new Planning Assistant! Liz provides excellent staff assistance to the Planning Director and Planning Board for all her hard work and ideas and dedication.

The Planning Department looks forward to continue to provide professional and prompt service to the Town of Derry and its residents and business community.

Respectfully submitted,

George H. Sioras
Planning Director



DERRY POLICE DEPARTMENT ANNUAL REPORT FISCAL YEAR 2011

The Derry Police Department has historically been staffed at an approved staffing level of 77 employees. As this report is prepared and as a result of personnel reductions implemented over the last several years including a further reduction on July 1st 2011, we are operating with an approved 73 positions. Currently, we are recruiting a full-time attorney prosecutor. This number includes one Animal Control employee.

We are currently at our approved sworn officer allotment of 55 officers, which is down from 56 as was approved in the FY 2011 operating budget. That reduction is the result of hiring a civilian attorney to act as our prosecutor. The prosecutor position prior to hiring that civilian was a certified police officer.

Fifty-five officers provide the community with a police officer to citizen ratio of 1.66 officers per 1000 residents. The average ratio for communities our size in this part of the country is 1.9 officers per 1000. Using the current population estimates provided by the State, the Town has a population of 33,109 (2010 census). Utilizing that number as a basis to calculate and the average of 1.9 per 1000 population, the Department should have a sworn officer compliment of 63 officers. While the difference between 1.66 and 1.9 may appear small, the difference represents 8 officers.

Over the past year, several people have retired from the department. Det. Greg Santuccio retired in July 2010 after 22 years of service. Lt. Michael Surette retired in December 2010 after 27 years of service. Sandra Cusson, the Chief's executive secretary for close to 30 years, retired in March. Lastly, Sgt. Peter Morelli retired in May after 22 years of service.

During Fiscal Year 2011, the Department hired four officers to fill vacancies that occurred throughout the year as the result of retirements from the department. Officers Marc Johnson, Thomas Burke, Michael Moulton and Victoria Kidd began working for the department. All of those officers are now assigned as Patrol Officers in the Operations Division.

We continue to receive complaints regarding possible illegal activity on the Rockingham Trail and Weber Forest. The NH Fish and Game Grant funding we have received for the past several years to fund our OHRV patrol of these areas has been gradually reducing. We have carefully managed the OHRV patrols to spread the grant funding we received for FY 2011 throughout the year.

We received a grant through the NH Attorney General's Office again for the year to enforce underage drinking laws. The funds are used to conduct compliance checks of businesses licensed to sell alcoholic beverages. The grant funds patrols to address under aged drinking parties and young persons who are attempting to purchase alcoholic beverages. This year's grant was used to create a public service announcement through Derry Cable Television regarding drinking and driving. Funds were also used to create a video that is used in Driver's Ed classes to caution youth about the perils of drunk driving.

We applied for and received four separate highway safety enforcement grants targeting Red Light violations, Pedestrian Violations (crosswalk), Speeding and DWI violations. This program is funded through the New Hampshire Highway Safety Agency and is a significant supplement to our traffic enforcement effort.



Persistent monitoring and investigation by our detective bureau has led to a tremendous reduction in the amount of vendors involved in illegal activity at the Grandview Flea Market. Vendors who had been displaying counterfeit products have moved on. While there is still work to be done in this area, our efforts are immediately apparent in the lower volume of traffic passing through the Webster's Corner intersection and the reduced number of vendor tents displaying goods at the site. It is noteworthy that our department received recognition at the annual conference of the International Anti-Counterfeiting Coalition for our continuing effort to thwart counterfeiting crime.

Derry experienced a rise in residential burglaries during the year. Many of those were the result of the depressed housing market, where unoccupied homes that were for sale were broken into. The main item stolen was copper plumbing pipes, which were cut out and taken for their scrap metal value. This type of crime has been rampant throughout the region. Lack of controls on scrap metal trading makes this a lucrative crime for burglars. We are working with area police departments to find workable solutions to prevent this crime and identify those who commit it.

Some of our officers are involved in a new cross-training program where patrol officers are temporarily assigned to Detectives. The officers receive hands-on training in crime scene processing, interviews/interrogations, death scene investigations, and other specialty skills during this assignment. Our goal is to prepare officers for future regular Detective assignments and promotions. When they return to uniformed patrol, they will utilize the newly learned skills to solve crimes while they await those opportunities.

We have rejuvenated our Domestic Violence Team. A lean budget, retirements and promotions over the past couple of years led to a dissolution of the existing team. During FY 2011 we assembled a group of patrol officers and provided them with specialized training in DV investigations and follow up procedures. The team members follow up on DV crimes as part of their regular patrol assignment.

We continued our work with the staff at the Derry Municipal Center in developing a comprehensive safety plan for that building. The planning has included training in dealing with aggressive behaviors, employee safety issues, lockdowns and all hazards emergency plans and updating of communications systems capable of supporting our plans. We were able to conduct our first drill at the DMC at the end of the fiscal year.

Our Detective Bureau worked with the Derry School District and Pinkerton Academy to provide Internet Safety/Anti-bullying informational presentations. The presentations were given to students, parents, teachers and school administrators and were well received by all. This program has been an annual and evolving effort for the past five years and involves officers from all areas of the Operations Division. Content is driven by current experiences involving our youth and the internet from the perspective of the schools and police.

The attached crime statistics show that our activity level continues to remain high.

During calendar year 2010, we received 26,273 requests for police service. This number represents a 12% increase from the previous year; however, the total number of crimes reported remains relatively constant with 3902 crime reports, a slight increase from the previous year.



In June of 2011, the department made a conversion to natural gas from propane. It is anticipated that this conversion will enable the department to save approximately 40% in future fuel costs.

During this fiscal year, as part of our ongoing cruiser replacement program, the department acquired nine 2011 Ford Police Interceptors and three 2011 Ford Expedition SUVs. It is expected that these vehicles will be in service a minimum of three years.

Utilizing grant funds from the U.S. Department of Justice, Derry Police purchased and installed the following items: cruiser camera systems (10) for patrol vehicles, AVL (Automatic Vehicle Locating) systems (10) for patrol vehicles, one handheld thermal imaging cameras, ballistic plates for all officers' existing body armor, one Less Lethal Training Target, all-weather jackets for detectives, one crime scene electrostatic dust print lifter, and portable radio ear pieces for all officers.

This past fiscal year we began the process of pursuing national law enforcement accreditation. This is likely to be a multi-year process. We have assigned an officer to begin our agency self-assessment. Over the next several months, we will review existing policies for compliance with national standards and draft new policies to meet those standards. Our goal is to apply for accreditation through Commission on Accreditation for Law Enforcement Agencies (CALEA) in fiscal year 2013.

Animal Control

As you can see from examining the activity level of the animal control bureau, the office remains busy.

Calls for service over that last year increased by just over 11% from 1597 calls to 1779 calls. Other activity remains constant.

During the past year as part of her community outreach, Officer Bishop lectured to a group at a meeting of the greater Derry Humane Society. It is anticipated that Officer Bishop will be involved in future meetings as a result.

As always the men and women of the Derry Police Department remain committed to providing the highest level of service to the citizens of the community with the resources available to us. Given the fiscal realities of the day, the department will work to provide basic and core services to the community. However programs that have been a staple in the community may look different in the future. Programs that are likely to be retooled include the bicycle patrols, OHRV patrols, School Resource Officer programs and Community Relations programs.

Respectfully submitted,

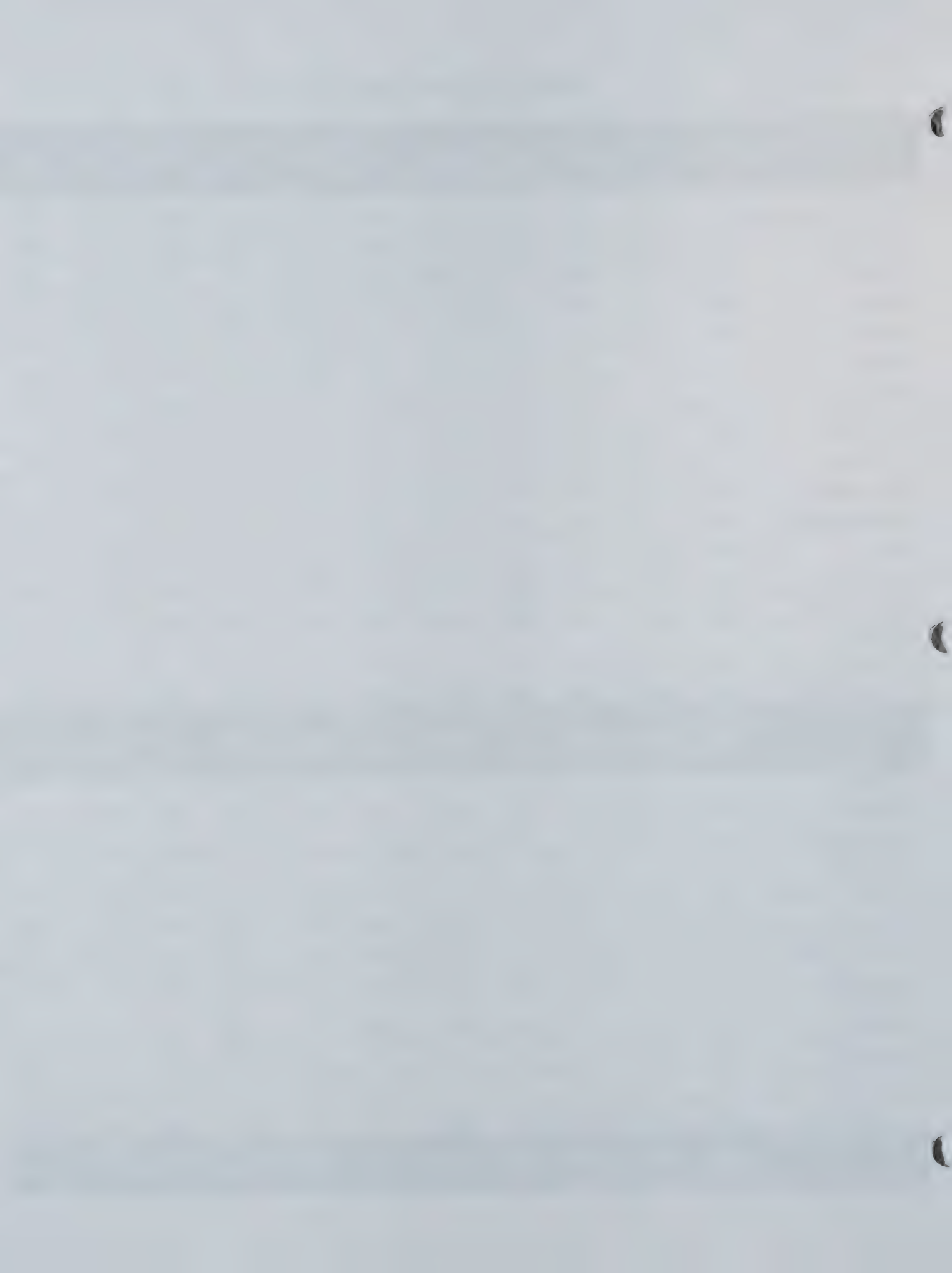
Edward B. Garone

Edward B. Garone
Chief of Police



Offenses Reported 2000-2010

Group A Offenses Reported	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
Arson	32	36	46	27	11	33	32	17	26	21	24
Assaults	695	757	683	597	753	823	731	771	761	823	889
Burglary	159	188	163	124	145	163	150	164	143	154	209
Drugs	124	127	140	133	166	170	161	154	128	142	133
Forgery	20	19	24	28	25	29	32	26	21	42	45
Fraud	30	57	120	115	171	158	173	173	160	155	156
Homicide	1	1	0	0	0	0	0	1	0	1	0
Kidnapping	13	12	12	12	22	19	13	5	9	12	3
Robbery	12	12	5	14	11	12	14	22	10	11	19
Sex Assaults	43	51	94	66	67	74	56	55	49	43	47
Stolen Property	38	27	32	40	55	39	34	26	51	44	94
Theft	548	697	531	596	536	591	574	541	620	635	676
Vandalism	599	535	682	813	825	662	583	519	496	537	497
Vehicle Theft	122	111	78	98	89	54	64	60	63	61	51
Weapons Violations	16	18	6	11	18	12	15	12	7	10	11
Sub Total	2453	2648	2616	2674	2894	2839	2632	2546	2544	2691	2854
Group B Offenses Reported	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
All Other Offenses	781	791	702	528	694	683	627	630	657	660	621
Bad Checks	48	19	10	19	25	19	14	17	13	13	8
Disorderly Conduct	35	34	21	20	29	26	40	26	26	26	20
DWI	139	186	150	138	130	132	118	117	100	93	66
Family Offenses	47	41	40	31	21	26	10	27	27	30	32
Intoxication	125	117	131	95	122	178	107	80	89	86	113
Liquor Law Violations	77	75	95	186	200	194	161	128	125	108	55
Runaways	154	115	74	69	78	44	44	69	102	63	72
Trespassing	67	70	78	46	71	52	55	58	60	28	61
Sub Total	1481	1448	1301	1132	1370	1354	1176	1152	1199	1107	1048
Total Group A and B Offenses	3934	4096	3917	3806	4264	4193	3808	3698	3743	3798	3902



**Derry Police Department
Other Activity Totals
2000-2010**

Activity	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
Incidents Logged	25467	25804	26151	24546	28180	27214	24395	22411	22163	23438	26273
Arrests & Summonses	1635	1441	1465	1576	1906	1887	1535	1397	1302	1339	1311

Traffic	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010
MV Accidents	1004	976	876	842	895	857	730	846	763	723	708
Total MV Stops	8379	8603	10465	9072	11375	9586	7621	6260	5942	6703	7253
Summonses	1916	1816	1623	1470	2002	1262	1189	885	744	831	1186
Warnings	6463	6787	8842	7933	8958	8324	6226	5220	4974	5491	5786
Parking Tickets	1208	1712	900	1329	737	1090	804	698	427	342	495

Animal Control Activity Totals

	FY 2007	FY 2008	FY 2009	FY 2010	FY 2011
Calls received	1460	1980	2118	1597	1779
Dogs picked up	129	137	119	93	110
Euthanized	1	4	1	3	9
Cruelty complaints	7	8	10	16	13
Fees Collected	\$4,025.00	\$4,648.00	\$4,455.00	\$3,355.00	\$3,370.00
Dogs transported to shelters	8	14	12	4	8
Livestock at large	20	37	22	9	19
Dog Bites	16	19	19	20	23
Summons to court	1	3	7	3	2
Nuisance abatements	8	6	11	11	10
Wildlife Pick up Live	21	11	8	15	9
Deceased	59	60	53	55	57
Verbal Warnings	260	400	675	690	132



DERRY PUBLIC LIBRARY

INTRODUCTION

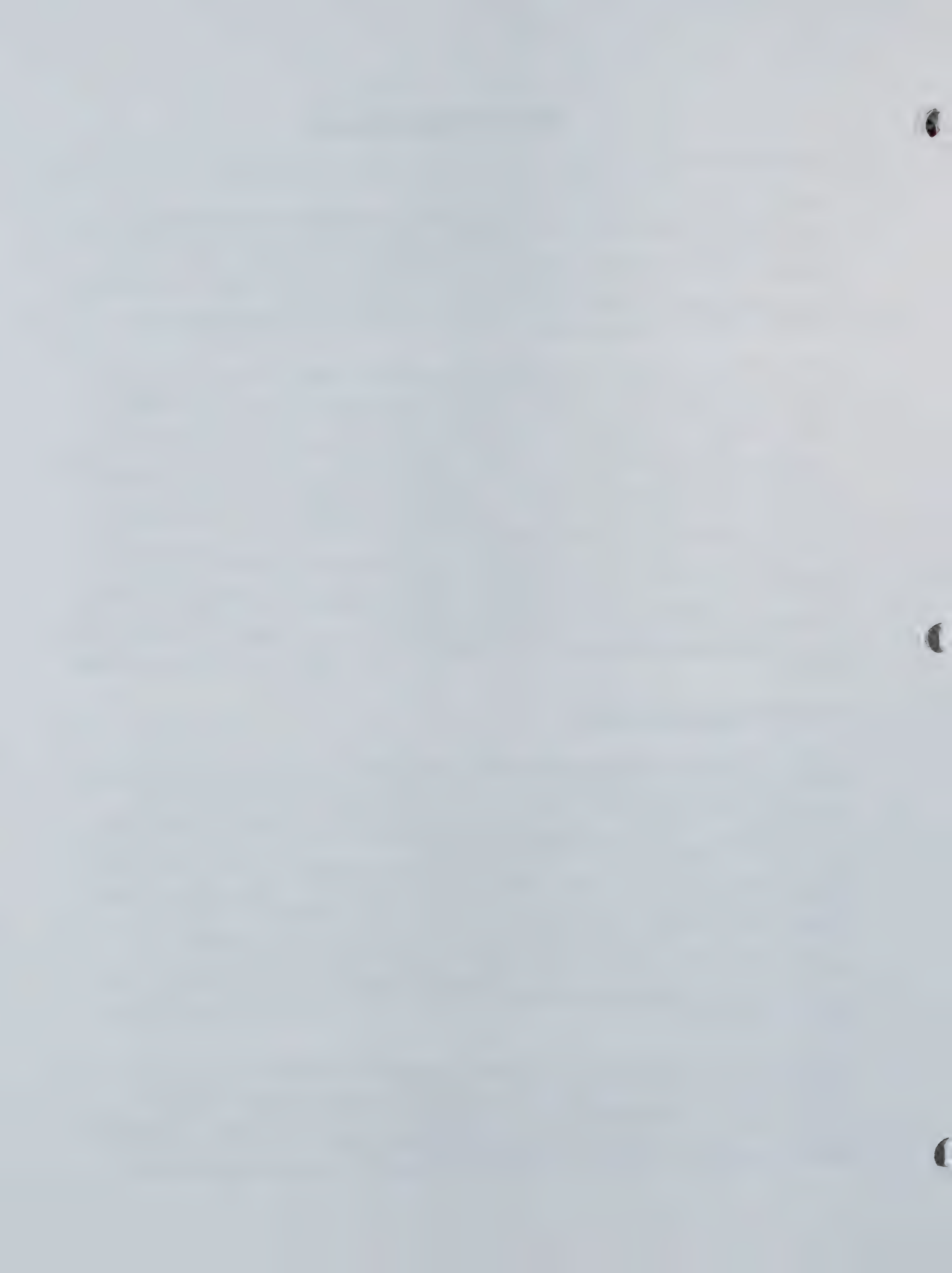
This year the Derry Public Library made great progress responding to the ever-changing needs of our community, and becoming a better, brighter facility in which to do it! While some may question the relevance of public libraries in the Google age, the hundreds of patrons coming through our doors daily belie that misconception. We believe they are coming to take advantage of our unique offerings, whether that is personal assistance answering a question or the enjoyment of an entertaining program.

Thomas Jefferson once said “[a library book] is not, then, an article of mere consumption but fairly of capital, and often in the case of professional men, setting out in life, is their only capital.” In these hard economic times this quote is particularly insightful, as our patrons are using our library to investigate new careers, work from their laptops, write resumes on our public computers, and research essays for a return to school. The Derry Public Library is constantly engaged in short- and long-term planning. Our goals are to maximize our public’s access to information and a better quality of life – whether that information be a job search on the public computers, a test prep book for the GRE, a how-to video on cooking, or a bestselling novel; to decrease our costs and increase our productivity, often by leveraging new technologies; and to respond to the community’s changing interests and demographics. For example, this year we created a new collection which increased patron access to popular “hot” new items, restructured several staff positions to create a more efficient and flexible team of managers, and offered more support and programming for aging baby boomers and new immigrants, as well as Derry school children.

BUILDING IMPROVEMENTS

Library services have changing priorities which dictate different space usage. The demands on the building as well as the staff indicate that our community needs a facility that has more community oriented space. People want to be “Alone Together” in a pleasant, relatively calm, clean environment, which can accommodate them and their 21st century technology needs. When we moved into the building in February of 1990 we had one computer for staff use only, there was no internet access for the general public, and CD technology was just beginning to hit the market. Books and magazines were the primary focus of our collection, with only a few videotapes and audiotapes. Now, though we still have a substantial print collection, our computers number over 40 for staff and the public. More of our purchases consist of other formats including CD’s, DVD’s and the technology required to access online information and services. We began planning this year for a renovation of the library’s main floor with these changing priorities in mind.

It had been almost 22 years since any substantive changes had been made to the main floor, so the charge to the renovation committee was to refine the collection, improve access to the materials, and adapt to changing library use – all without any structural change. The committee in charge of this was a combination of three staff and three trustees. Sherry Bailey, reference librarian, was appointed point person for the entire project. She was also its visionary and



creative director. The committee did everything from the ground up. We measured floor space and we measured shelf space. We experimented with the orientation of shelving to keep sightlines open. Once the philosophical decisions were made we then worked with an architect/draftsman to make sure future generations would have access to complete and correct information.

In addition to new flooring, paint, and furniture, the following was redesigned. Magazine storage was consolidated into one easy access area; back issues are now housed with the most current editions. All genres of fiction were interfiled into one alphabetical run to facilitate ease of expansion. More space was allocated for the Young Adult collection and activities. Media (DVDs, videos, audiobooks) was removed from carts and placed on regular shelving to accommodate more storage with a smaller footprint. Structurally we ran new wiring to expand electrical connections and accommodate patrons plugging in their laptops and other electronic devices. We also installed counter space especially for this purpose.

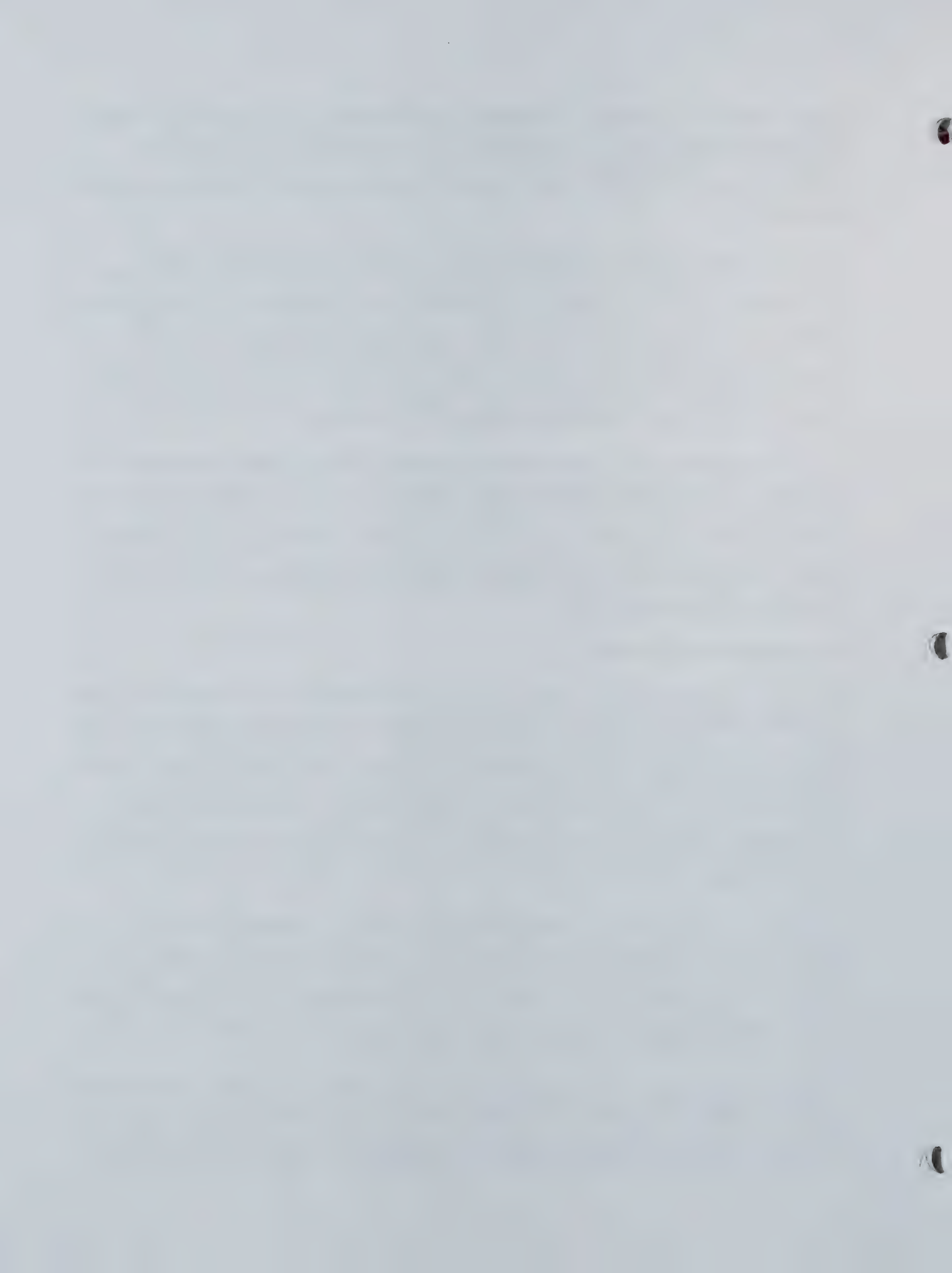
Much of the renovation also involved thriftily repurposing existing storage. We removed some old, unused lockers to create a local community information niche. We acquired new shelving for the New Hampshire Room and re-cataloged materials to the Derry specific historical collection, thereby putting them in one area for easier use for local history. An old computer cabinet was repurposed for more reference staff storage and workspace. We reduced the number of file cabinets allocated for NH Documents storage since the distribution of documents is now being migrated to electronic format.

MATERIALS COLLECTION

Collection development is one of those inconspicuous activities that involves constant evaluation of materials and a good portion of staff time to do correctly. The materials selectors must balance adding to the collection with weeding the collection, since we are constrained by our physical footprint. There are numerous levels of decisions to be made. Is the item on the shelf outdated and needs to be withdrawn? Is it a classic and no matter what the age needs to remain in the collection? Is there a newer edition, or perhaps a newer format? Would we be better served accessing the information in an electronic format? Will this format limit access to some of our patrons who are not proficient with computers? Refining and improving the collection is an ongoing enterprise.

Last summer, in anticipation of revamping the main floor space, we undertook the task of interfiling all of the fiction collections except for Short Stories. Previously they were shelved according to genre, but we discovered that more and more authors were writing across genres. Having an author's works located in several locations was confusing. Now we have created one A-to-Z author alphabet, while the books still retain their genre labels (Mystery, Science Fiction etc.). In total we shifted around 17,000 books by 6,056 authors.

Another trend that has been of particular concern to us is database-savvy patrons putting massive numbers of holds on new material. This process often leaves others without access to new material for months. To address this inequity and increase the fairness quotient we instituted a "Hot Books" designation within new materials. Any one patron is allowed one "Hot" item and



the item, no matter the format, circulates for one week. The fine is \$1.00 a day. Now patrons can walk in at any time and find an array of newly released books or DVDs at their fingertips.

Finally, we also participate in a state-wide program coordinated by the NH State Library (NHSL), Overdrive, which allows patrons to download audiobooks and ebooks to their home computers and hand-held devices (MP3 players, iphones, Nooks, etc.) This is becoming a popular service for a steadily growing group of patrons who are internet connected and technologically savvy. We expect our downloadable offerings to increase this coming year, especially since Amazon's Kindle is poised to become compatible. Many libraries joining together to pool their resources has allowed us to offer a much wider variety of titles and formats than we would be able to on our own.

PERSONNEL

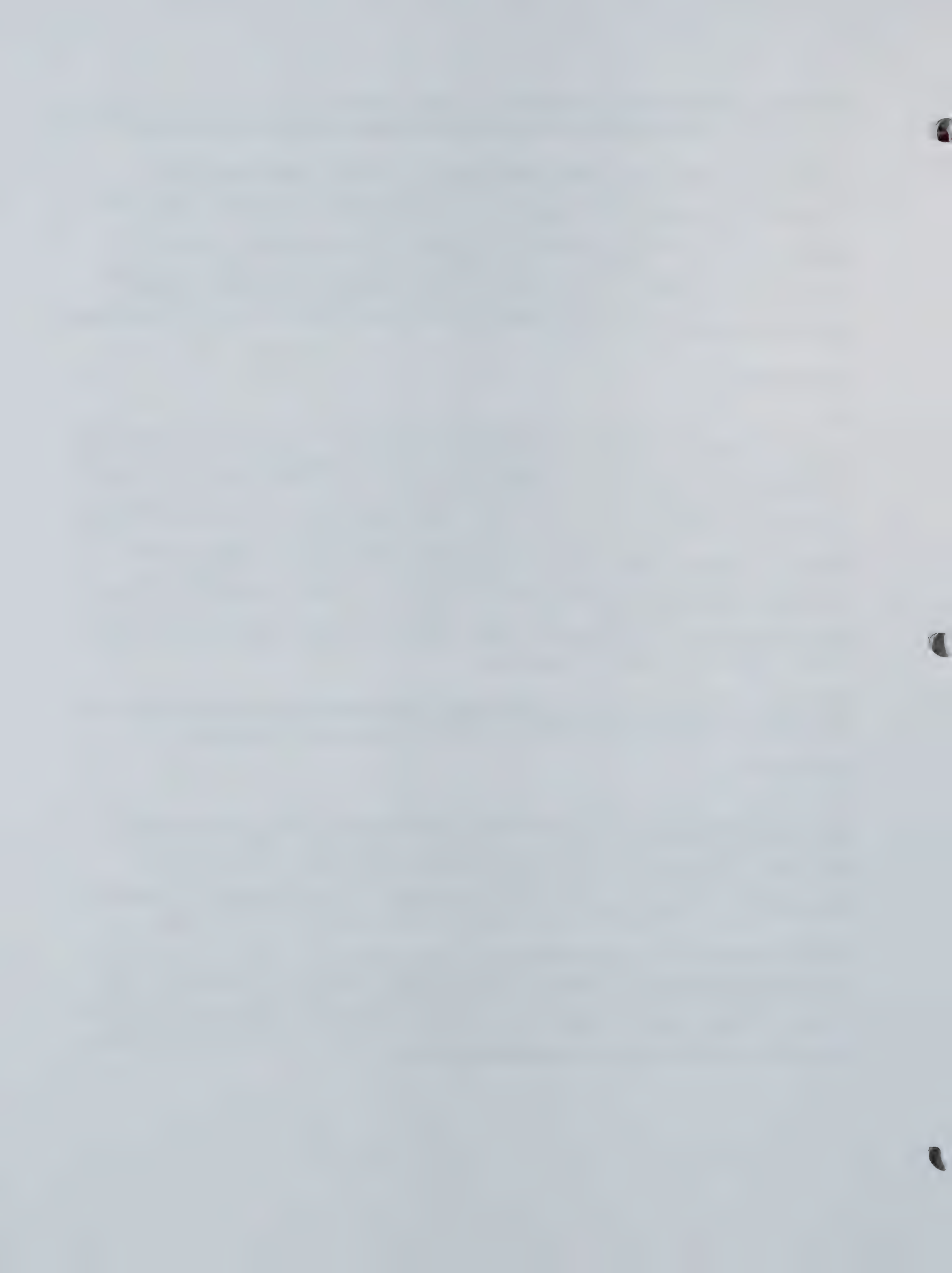
This year, due to several staff openings, especially the assistant director, we had the opportunity to reassess the needs of our organization in relation to our staffing profile. What personnel skills did we need both now and in the immediate future? Several responsibilities we had never been able to emphasize adequately were those of webmaster and publicity coordinator. We decided to fill that need by parsing out those related tasks of the assistant director into a full time webmaster and publicity person. Acquisition duties previously performed by the webmaster were then assigned to a part-time person. With these responsibilities reassigned, we designated the remaining assistant director responsibilities to the head of our reference department, and gave added hours to the reference desk. This, in turn, allowed us to expand our outreach activities, particularly targeting Derry's aging population, while also dedicating another part-time staff member to the needs of Derry's young adults.

On a lighter note, this is the first year we participated in the annual Derry holiday parade. Twelve staff and three trustees performed precision book truck maneuvers and wowed the crowd.

PROJECTS

Reference librarian Christine Sharbrough has been working on our Historic Derry Postcard project, ensuring that all digital photos – front and back – are properly labeled and easily identifiable. We have designed this project such that anyone viewing the cards can post comments and remembrances to share with the community. We hope to expand this project to encompass more of Derry's history as remembered by our residents, beyond postcards.

Our staff continues to invest time and effort into building significant relationships with other community organizations. For instance, both our children's and young adult librarians worked with Derry schools to provide more services to Derry's students, both in the library and on site at the schools. We increased the number of school visits and book talks, in addition to providing programming for some after school enrichment activities.



NETWORK AND COMMUNICATIONS

Long term internet service provider MV Communications abruptly announced this spring that they were no longer going to handle either our consortium (GMILCS) traffic, or host our library web page and emails. The GMILCS Consortium was able to negotiate a contract just for the consortium traffic with Derry's G-4, but not for the consortium's web page and email hosting. However, since Derry Public Library is already a G-4 customer through the town's telephone system, we were able to migrate our web page and email as well.

The Fiscal Year 2011 saw 164,808 visits to our library website, an increase of 5.47% over the previous 2010 fiscal year. By far, the most visited page was our homepage (www.derrypl.org), which logged 125,889 hits. But the greatest increase in web traffic occurred on our Electronic Resources page, which grew by 22.71% to 5,782 visits. This jump corroborated our perception that people want access to reliable, accurate online information such as that available through our many database subscriptions. Databases such as HeritageQuest, American Ancestors, and AncestryPlus provide invaluable genealogy research tools. NoveList allows patrons to find books similar to those they already like. You can learn Brazilian Portuguese and many more languages via our Mango subscription and research journal articles and magazines at EbscoHost.

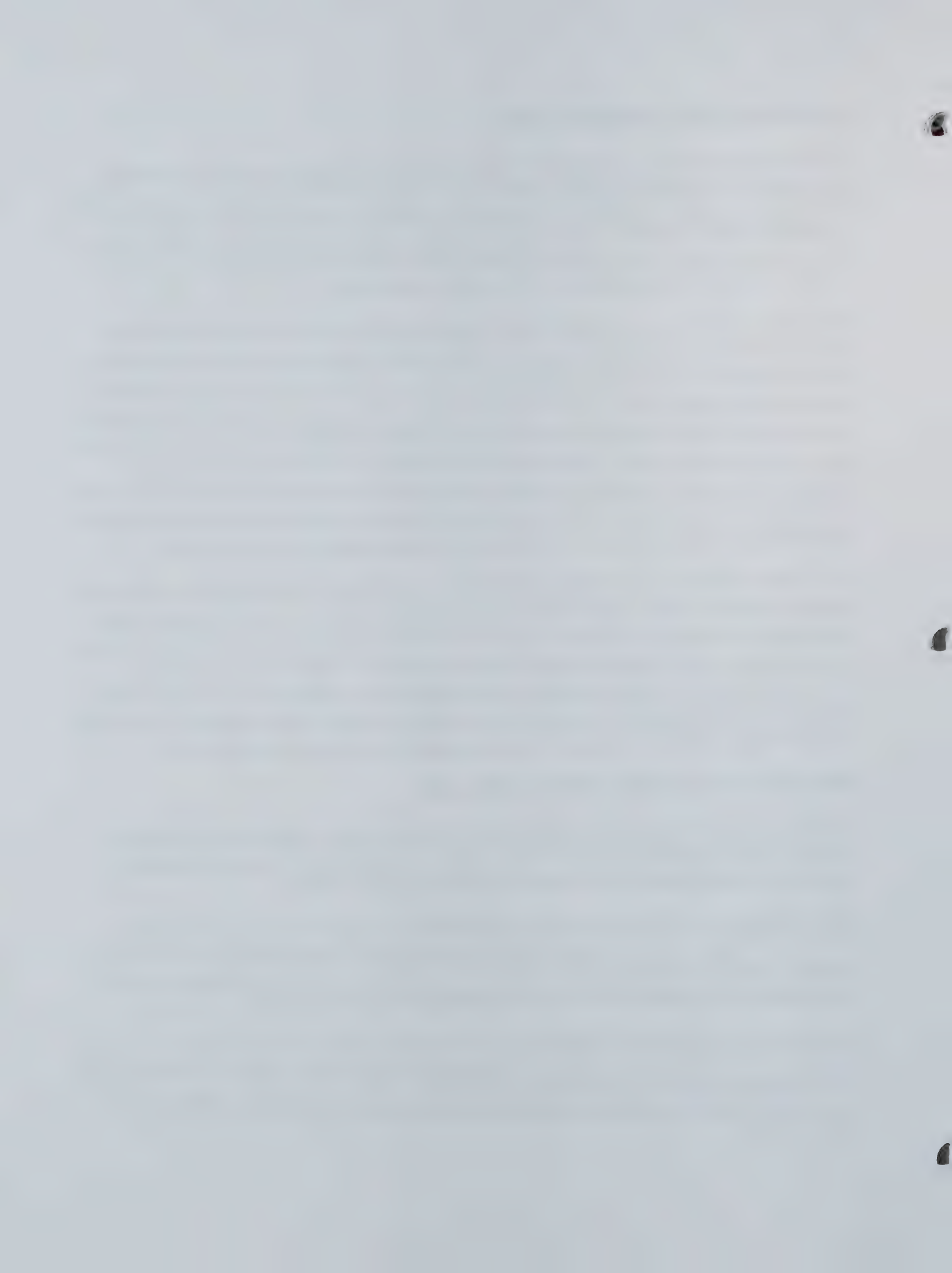
Our goal is to continue to provide accessibility to our online services across a wide spectrum of formats, including improved mobile access. Most of our web traffic comes from people using Microsoft Windows (100,279). But Fiscal Year 2011 brought an explosion of 69% in the number of patrons using Android Smartphones to browse our website. That number jumped from 83 in FY 2010 to 774 in FY 2011. iPhone users to our website also increased from 175 in FY 2010 to 540 in FY 2011. And patrons using the iPad to access our online services went from a miniscule 26 in FY 2010 to 421 in FY 2011, proving that people do love their handheld devices.

FRIENDS OF THE DERRY PUBLIC LIBRARIES

The Friends of the Derry Public Libraries, an all-volunteer support organization for both the Taylor Library and the Derry Public Library, continue to support both libraries through their monthly book sales housed in the basement of the Derry Public Library.

They provided support for events and programs like the young adult summer read project, the "Teen Read Week", Trick or Treat on Main Street, and they fully supported the Poetry Slam program. They also provide manpower in terms of providing refreshments and manpower for larger programs that require more resources that the library staff can provide.

Their museum pass program provided access to 9 museums and cultural sites either for free or at a reduced rate for 482 patrons last year. This program covers some of the larger institutions such as the Museum of Science, and the Museum of Fine Arts in Boston as well as smaller venues such as the Currier Museum in Manchester and the McAuliffe-Shepard Discovery Center in Concord, NH.



BOARD OF TRUSTEES

We are governed by a seven member elected board of trustees. They are all elected for three year terms. Two new trustees were elected in the March, 2011 elections; Christine Wellington and Dorothy Wiley were both elected for three year terms. Long term board member, Phyllis Howard was also reelected. They join Charlie Zoeller, Joan Crimlisk, Elizabeth Ives and Jack Robillard.

Kathleen McPherson, chairman of the Board of Trustees, resigned in August. Elizabeth Ives assumed the duties of the chairman until the June election of officers. The new officers elected for FY11 were Elizabeth Ives, Chairman; Marilyn Sullivan, Vice-chairman; Jack Robillard, treasurer; Joan Crimlisk, Secretary.

Submitted by,

Cheryl Lynch
Director



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PUBLIC WORKS DEPARTMENT

The Public Works Department provides a wide range of services to the residents we serve. The Department is tasked with providing vital community services such as maintaining the roads during winter, processing solid waste, delivering safe drinking water, treating wastewater, parks and recreation management, engineering and code enforcement. The employees of the Public Works Department are a skilled and professional group who stand ready to provide these services on a daily basis.

The highlights of the Department's ten (10) divisions are noted below:

BUILDING & GROUNDS DIVISION

The Building and Grounds Division continued to provide excellent service to the facilities it maintains throughout town. In addition to providing regular custodial and maintenance at the Municipal Center, Veteran's Hall, Adams Memorial Building, and the Police Station, the division also assists with some repairs at other municipal facilities.

For the second time a bid was solicited for purchase of third party electricity supply. This time, in addition to 16 municipal buildings, 930 street lights were added to the bid for a total consumption to approximately 3.8 million kWh annually. The town recently awarded a contract to Intergrys for a 24 month fixed price (July 2011- June 2013) at a rate of 6.98 cents per kWh. The current PSNH default supply rate is 8.89 cents per kWh. For Derry the lower supply rate represents a savings of \$72,500.00 annually.

The Department is now working with the Derry School District to bid the purchase of heating oil for the municipal and school buildings. Combined the school district and the town use approximately 173,000 gallons of heating oil annually. The Town and School District are optimistic that savings will be realized.

CEMETERY DIVISION

The Forest Hill Cemetery remains very well groomed and beautiful as ever. Many residents take advantage of its park like setting as a nice place to walk. Residents are reminded to please leave their dogs at home while walking in the cemetery as dogs are prohibited from the cemetery with the exception of service dogs.

This winter was an exception in many respects for the Town forces, and it became necessary to suspend burials for a period of time in February and March due to the depth of snow and risk of damaging gravestones while plowing out gravesites.

There were a total of 80 burials over the past year at Forest Hill Cemetery. The older portion of the cemetery is nearly at capacity and it is anticipated that the sale of lots in the new area will commence this fall.



Dorothy Goldman continues to train volunteers on how to safely clean and restore headstones. Anyone interested in learning more about this program is encouraged to visit the website: www.forest-hill-1721.webs.com.

Plot owners are reminded to please follow the regulations for the Forest Hill Cemetery regarding the installation of planters, shrubs, and other items in the cemetery. Any questions can be directed to the Public Works Department at 432-6144.

CODE ENFORCEMENT DIVISION

Permit revenues generated this fiscal year were significantly above the projections due primarily to the issuance of the building permit for the new Wal-Mart Store during FY2011. Overall, commercial activity has remained quite active with permits being issued for all types of projects from minor renovations to new structures. New housing starts remained similar to last year with a total of 27 permits issued compared to 26 for the previous year. The total number of permits issued was 954 which was in line with last year's total of 932.

Code Enforcement is responsible for plan review and inspection of residential construction as well as commercial and industrial projects. In addition, zoning code compliance and complaints are handled by this division. This aspect of Code Enforcement typically consumes a large portion of the time and resources of the division as these issues require inspections, notification, follow up and possibly legal action.

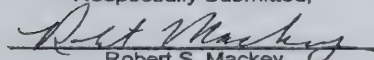


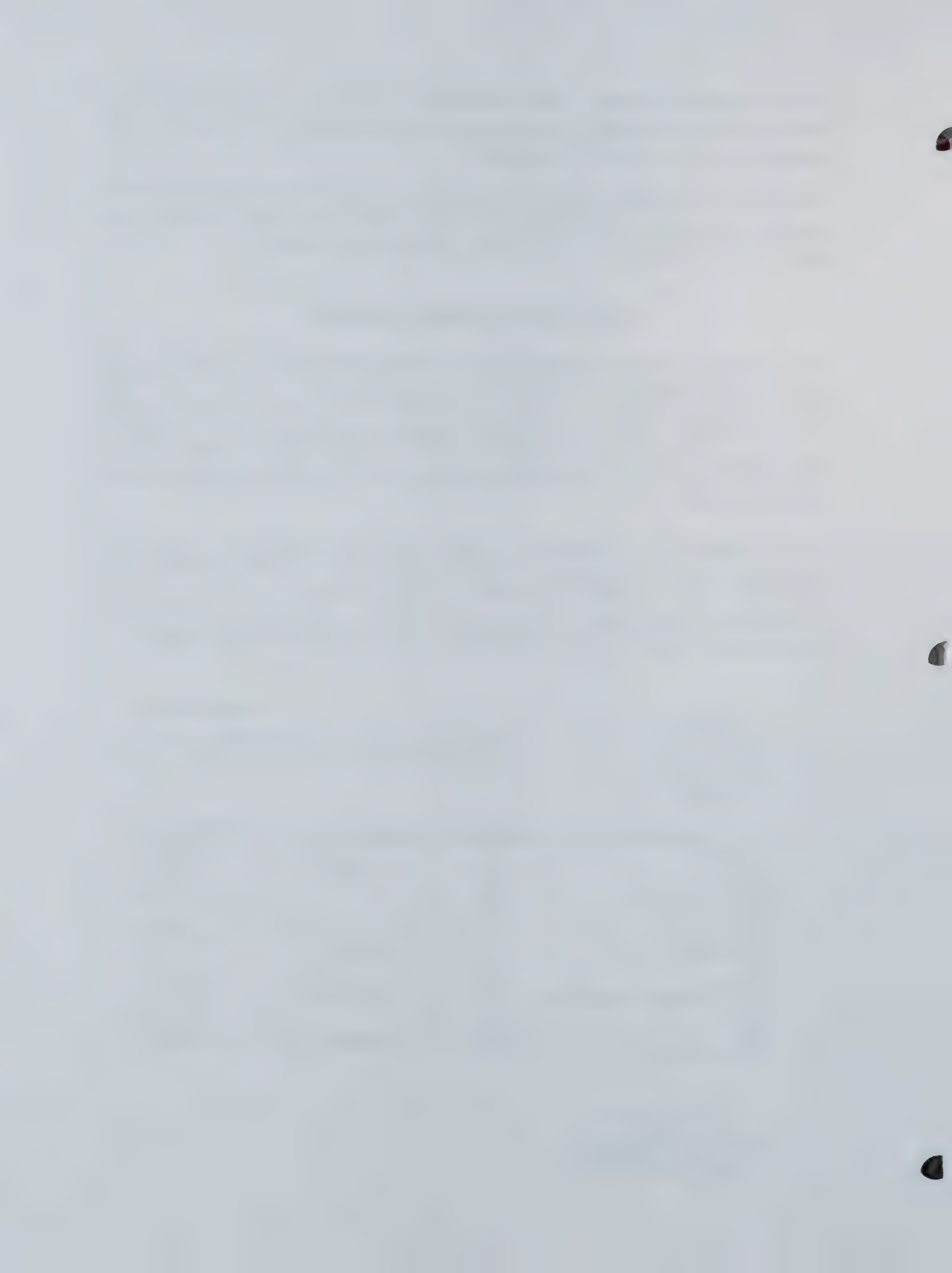
Fiscal Year 2011

OFFICE OF THE BUILDING INSPECTOR
TOWN OF DERRY, 14 MANNING ST, DERRY NH

Type of Permit	# Issued	Construction Costs	Permit Fees
Commercial	41	\$ 17,118,893.00	\$ 149,428.10
Demolition	19	\$ 24,000.00	\$ 525.00
Electrical	369	\$ 872,864.37	\$ 11,717.50
Failed & New Septic	56	\$ -	\$ 2,800.00
Industrial	0	\$ -	\$ -
Masonry/Chimneys	6	\$ 9,601.37	\$ 110.00
New Residential	27	\$ 3,385,500.00	\$ 41,577.10
Other	0	\$ -	\$ -
Plumbing	95	\$ 625,575.00	\$ 2,157.00
Residential Additions & Renovation	269	\$ 4,023,575.90	\$ 28,812.04
Signs	46	\$ -	\$ 2,015.50
Wells	26	\$ -	\$ 685.00
Total fees for Fiscal Year	954	\$ 26,060,009.64	\$ 239,827.24

Respectfully Submitted,


Robert S. Mackey
Code Enforcement Director



ENGINEERING

The Engineering Division provides technical support to a number of DPW divisions. The division reviews and inspects subdivision/site plans, designs sewer and water system improvements and implements the Pavement Management Program. Their role is critical in insuring proper design methods are followed and constructed according to plan.

Division staff was involved in inspecting a major water main expansion project along Hampstead Road/East Derry Road in conjunction with Pennichuck Water Works. Staff also designed a 12" water main replacement along Chester Road and drainage improvements on Adams Pond Road, related to the East Derry water main expansion

The Engineering Division provided technical support for number of projects completed in late Summer 2010 including the completing the Route 102/28 intersection and the Fordway bridge replacement.

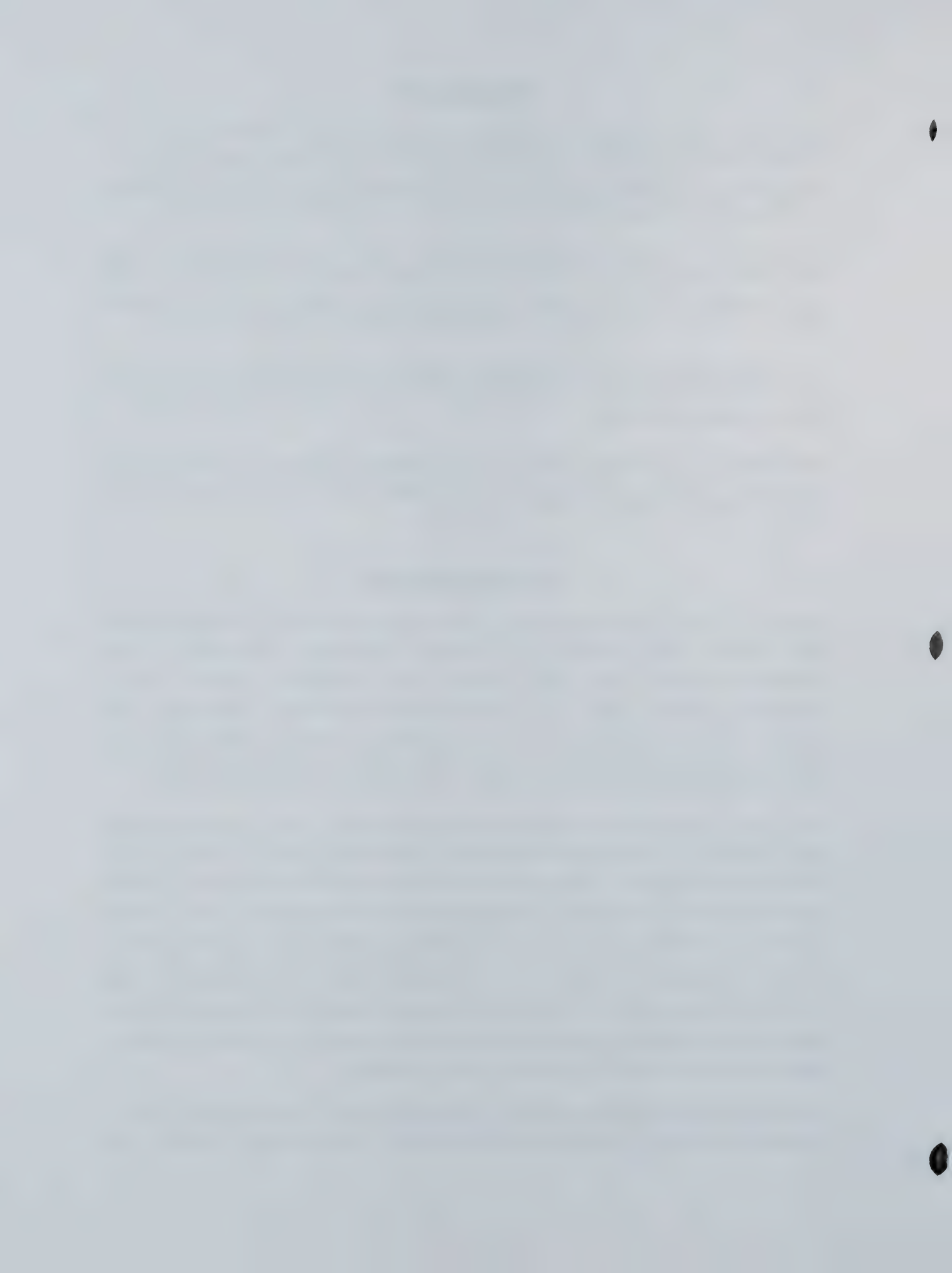
Inspection of site plans and subdivision developments continued at several projects including the Pinkerton Academy freshman building, Harvest Estates, Tsienneto Road medical building and other miscellaneous projects.

HIGHWAY DIVISION

The past year was a quite busy with the reconstruction of both the Fordway and Drew Road bridges. While the economy has been very challenging, it has resulted in very competitive bids and both of these projects came in under the estimated cost for replacement. Although Derry did not experience any significant flooding events this spring to "test" the capacity of these new structures, the regular spring runoff from significant winter snowfall did not create any issues at these two crossings. As this annual report is written, the improvements on South Avenue bridge are nearing completion.

The early part of the winter of 2010/2011 season was quiet with no inclement weather until December 26th. January and February on the other hand were very snowy and kept the crews extremely busy keeping the roads open and safe for travel. Even with the frequency and severity of storms experienced, school was only cancelled 6 times. Despite the severe winter season, the Town of Derry was able to reduce its winter salt usage. On average, Derry uses 3800 tons of salt per year. This past winter season, Derry used approximately 3300 tons of salt, a reduction of 13% over the average. Part of this could be attributed to the weather conditions prior to and following the storms, but improved calibration and increased training of employees and contractors has certainly resulted in less salt use without a significant impact to level of service.

The Town of Derry continues to work in cooperation with the New Hampshire Dept. of Transportation, Dept. of Environmental Services, and UNH Technology Transfer Center



to educate salt applicators on private lots and the general public about responsible salt application.

The long awaited improvements to the intersection of East Broadway, Crystal Ave, and Birch Street have been completed and have been a vast improvement to the capacity of the intersection as well as safety. In addition to having protected left turn movements, the intersection is also equipped with pedestrian signals that help blind pedestrians to find the "Walk Button" by emitting a low beeping noise. The signals also count down the time left to cross the roadway.

Multiple roads were reclaimed and resurfaced in the past year continuing the town's proactive approach to pavement management. Streets upgraded last year included:

Reclaims: Amherst St, Dartmouth Way, Pinehurst Ave, Rocco Dr, and portions of Adams Pond Rd, Florence St, Frankin St Extension , Frost Rd, Maple St, and High St

Shim/Overlays: Eden St, Hall St, Kilrea Rd, Madden Rd, North High St, Rain St, Ringe Rd, Susan Dr, and portions of Berry St, Franklin St Ext, South Railroad Ave, and Summit Ave.

PARKS & RECREATION DIVISION

During fiscal year 2011, the Parks & Recreation division continued to see a significant increase in participation in all of its programs, activities, special events. With the current economic climate, more residents opted to stay closer to home and make use of the park areas, facilities, programming and activities coordinated by the Department. As enrollment numbers increased, the division subsequently expanded its Winter Basketball, T-Ball, and Swim Lessons to include four year old participants. Overall, feedback was extremely positive and provided a benchmark moving forward in assessing other programming specifications and requirements. The Division also provided several new programs targeting our adult populace, which included Gentle Yoga, Adult Tennis League and lessons, Pilates, and Zumba. The Division also continued to meet and expand the number of activities and programming for senior citizens. A program and services survey was released and gave positive data and feedback about the quality recreational opportunities and human service related services that are currently being utilized, as well as an indication as to what types of future and/or additional programming may implemented.

On a more somber note, Barbara Beliveau, the Department's Recreation Coordinator, officially retired at the end of July. Barbara had been involved with the Department, either as an employee or in a volunteer capacity, for well over thirty-five years. Barbara's enthusiasm, dedication, and unparalleled creativity will certainly be missed! We wish her success and happiness in her retirement and have been assured that she will stay actively involved in all of the Department's endeavors.

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TRANSFER STATION DIVISION

The Transfer Station Division continued its commitment to cost effective management of solid waste. The division processed 9,446.13 tons of solid waste, 539.77 tons of cardboard, 774.33 tons of newspaper, and 921.63 tons of scrap metal. Commodity pricing for metals rose steadily throughout the year and reached record prices in later part of the fiscal year. Division revenues from commodity recycling were extremely strong as highlighted below:

Revenues from Commodity Recycling:

	FY 2009	FY 2010	FY 2011
Cardboard	\$71,457	\$59,290	\$68,841
Newspaper	\$57,463	\$70,414	\$57,653
Scrap Metal	<u>\$97,714</u>	<u>\$110,463</u>	<u>\$166,472</u>
Totals	\$226,634	\$240,167	\$292,966

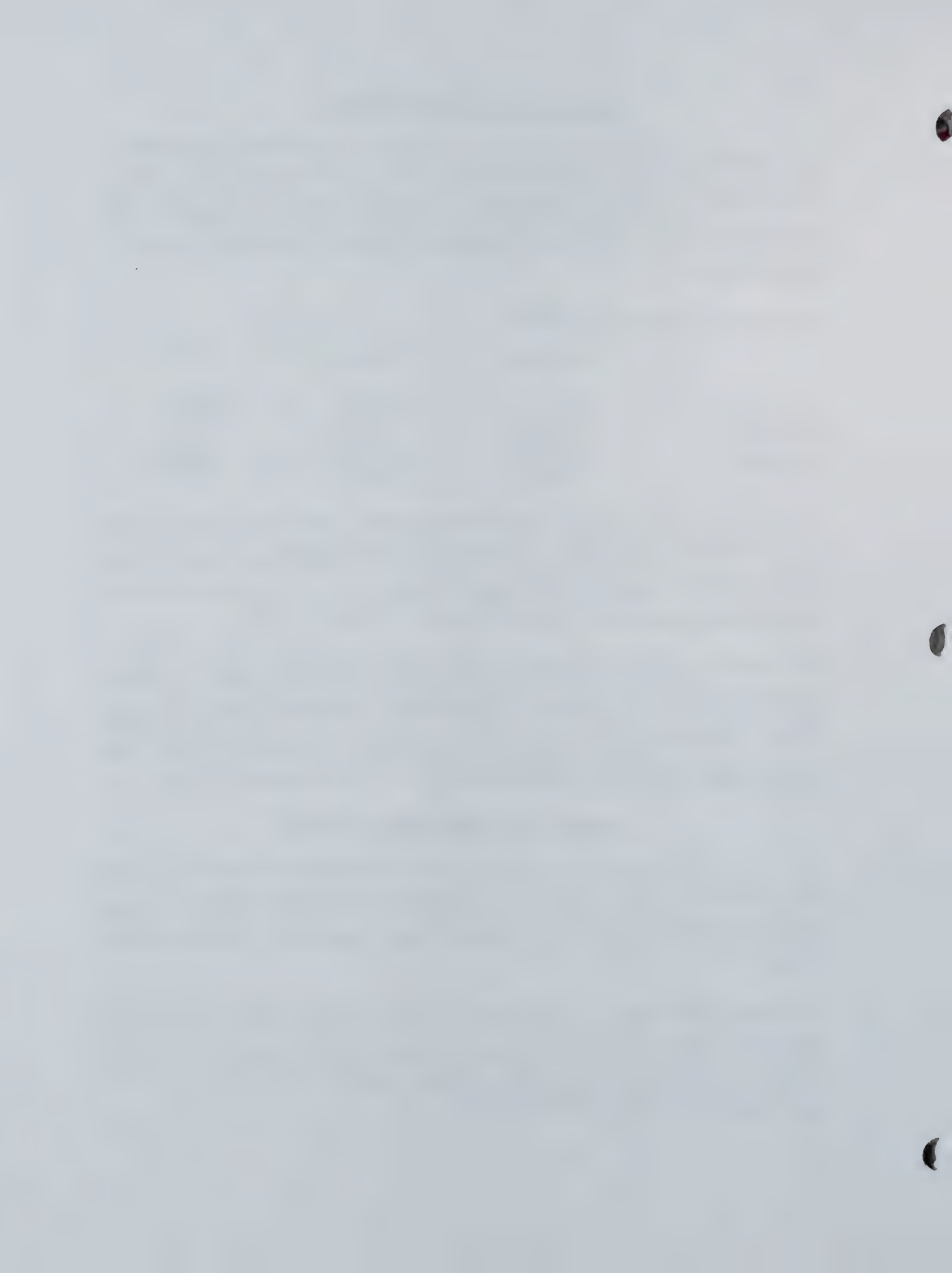
The Transfer Station continues to explore ways to reduce solid waste through offering more options to recycle materials. The latest NHDES data illustrates the commitment by Derry residents, with a 37% recycling rate for calendar year 2009. Derry's rate compares favorably within its peer population group (2nd highest rate out of twenty communities with population greater than 10,000) and the statewide average of 24%.

Site visits to several other communities were initiated in FY 2011 to assist Derry in developing a plan to build a new Transfer Station in FY 2013 or FY 2014. The existing trash building is in poor condition and has outlived its functional lifespan. The future Transfer Station will provide more customer friendly features such as increased lane stacking and more bunkers to further segregate materials. It is anticipated that the new Transfer Station will bring an additional \$200,000 - \$250,000 per year in revenue.

VEHICLE MAINTENANCE DIVISION

The Vehicle Maintenance division is responsible for management of the DPW vehicle fleet. The division works proactively to perform preventative maintenance on the fleet in an effort to lengthen the useable service life of each vehicle. The full service garage performs services ranging from oil changes, safety inspections, to heavy equipment repair.

The Vehicle Maintenance division managed through a difficult winter exacerbated by a long term absence of one mechanic. The vehicle fleet continues to age and costs for replacement parts, snow fighting equipment and tires continue to increase. Future fiscal constraints coupled with an aging fleet will require creative management to maintain a serviceable fleet to support DPW operations.



WATER DIVISION

Average annual water usage in FY2011 for all of Derry's 6 municipal water systems increased for the second year in a row from 1.24 to 1.33 million gallons per day. The core water system supply capacity from Manchester Water Works remains at 2.9 million gallons per day of which 2.86 million gallons has already been purchased under Derry's wholesale water agreement with Manchester Water Works. Total billed water usage from FY2010 to FY2011 increased an average of 5.7 %. The individual water system usage totals are:

System	# of Service	FY08	FY09	FY10	FY11	Annual
<u>Water System</u>	<u>Connections</u>	<u>Usage</u>	<u>Usage</u>	<u>Usage</u>	<u>Usage</u>	<u>Change(10-11)</u>
Autumn Woods	29	8,500	7,013	7,157	7,727	+ 7.9%
Rand-Shepherd Hill	60	18,000	15,300	14,588	15,308	+ 4.9%
Willow Bend	23	8,000	6,127	5,574	5,774	+ 3.6%
Woodlands	60	10,800	9,361	9,767	10,563	+ 8.1%
Core Derry System	3,861	1.193	1.124	1.182	1.257	+ 5.7%

Usage in gallons per day; Core System Usage in million gallons per day

Total metered service accounts increased from 4,005 to 4,033 from FY2010 to FY2011.

Municipal water rates were unchanged in FY2011 at \$22.88 per quarter per living unit as the minimum base charge and the consumption rate is \$2.47 per 100 cubic feet (748 gallons).

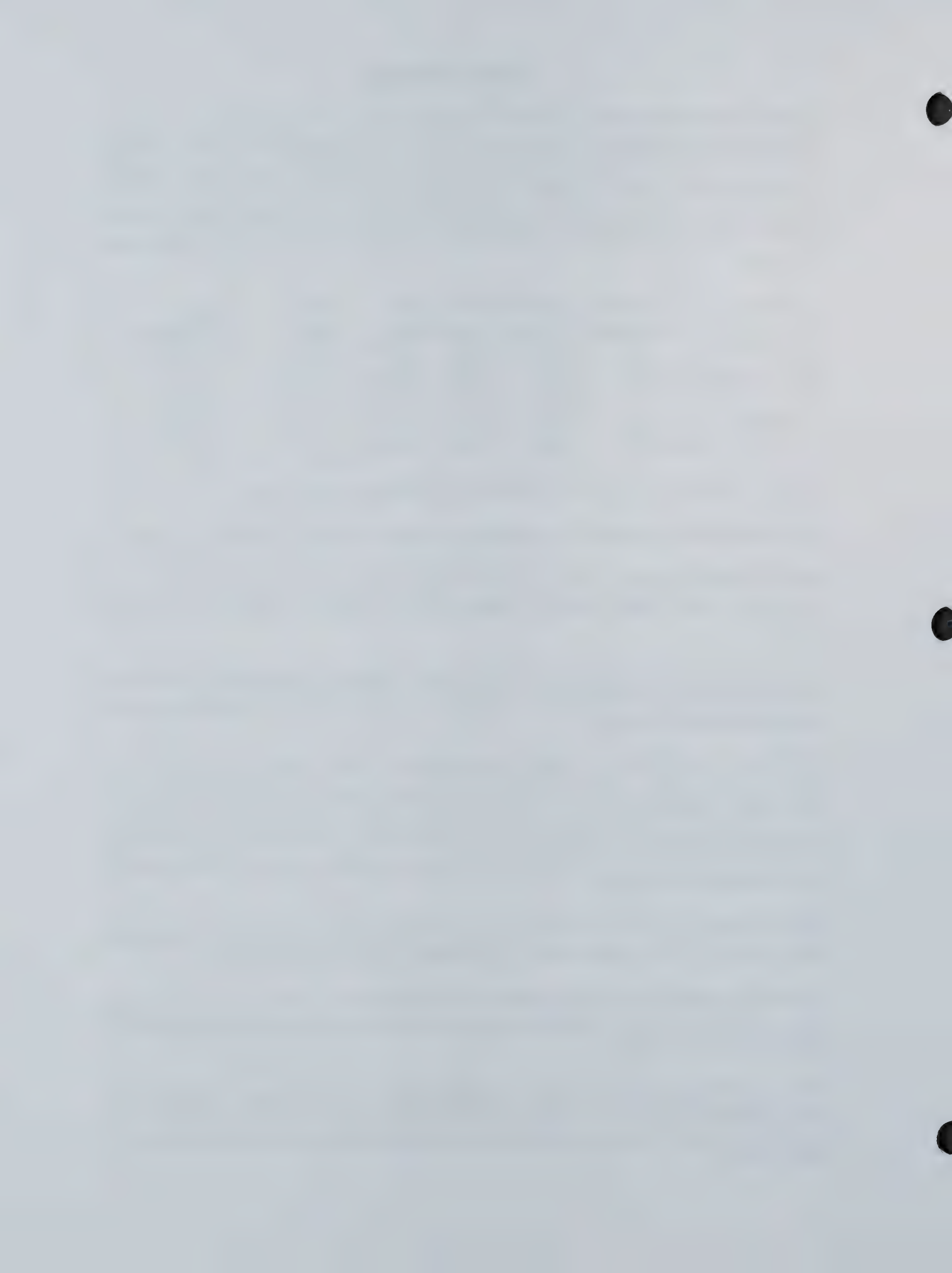
In our ongoing effort to improve meter reading efficiency and accuracy the Water Division added 422 remote radio Orion transponders and replaced 391 existing meters on existing water service accounts.

In FY2011 the Town of Derry and Pennichuck Water Works completed the interconnection of East Derry to the Derry Core Water System, The Derry Water system now includes 6,600 feet of new 12 inch DI water main installed along East Derry and Hampstead Roads and 1,910 feet of 8 inch DI water lines installed along Adams Pond Road. 30 new water service connections were made available for future services and 4 new hydrants were installed.

This new extension provides water service to Derry's 59 Meadowbrook Community Water System (CWS) customers and 579 Pennichuck Water Works customers.

Maintenance activities included flushing of the distribution system, service and gate valve maintenance, hydrant inspections, cross connection control surveys and inspections and booster station repairs.

The Derry Water Systems continue to comply with all EPA primary drinking water quality standards. Copies of the Town's annual Water Quality reports were mailed to all our customers in June and are available on the Town's website and at the Department of Public Works.



WASTEWATER DIVISION

The average annual wastewater discharge flows from the Derry Wastewater Treatment Plant to the Merrimack River in FY2011 averaged 1.57 million gallons per day, a 12.7% decrease over last year. Billable sewer usage increased 4.5% from 333 million gallons in FY2010 to 348 Million gallons in FY2011.

The sewer treatment plant capacity remains at 3 million gallons per day. Municipal sewer accounts however increased from 3,040 in FY2010 to 3,064 in FY2010.

Municipal sewer rates were unchanged in FY2011. Minimum sewer base charges are \$35.66 per quarter per living unit and usage rates are \$2.98 per 100 cubic feet (748 gallons) of usage.

There were no new municipal sewer extensions in FY2011.

Maintenance activities included cleaning 1/3 of the sewer collection system mains, manhole inspections and repairs, and pump station and Wastewater Treatment Plant repairs, and inspection and repairs of sewer cleanouts and air releases. Significant work continued in FY2011 in clearing the Wastewater Treatment Plant lagoon embankments in accordance with directives from the NH Dam Bureau.

The Wastewater Division continues to comply with all EPA wastewater discharge permit requirements. The Town's National Pollutant Discharge Elimination System (NPDES) permit reapplication is under review by USEPA and NHDES. The new permit to be issued in FY2011 is not expected to have any significant changes in its requirements.

Respectfully,

Michael A. Fowler

Michael A. Fowler, P.E.
Director of Public Works



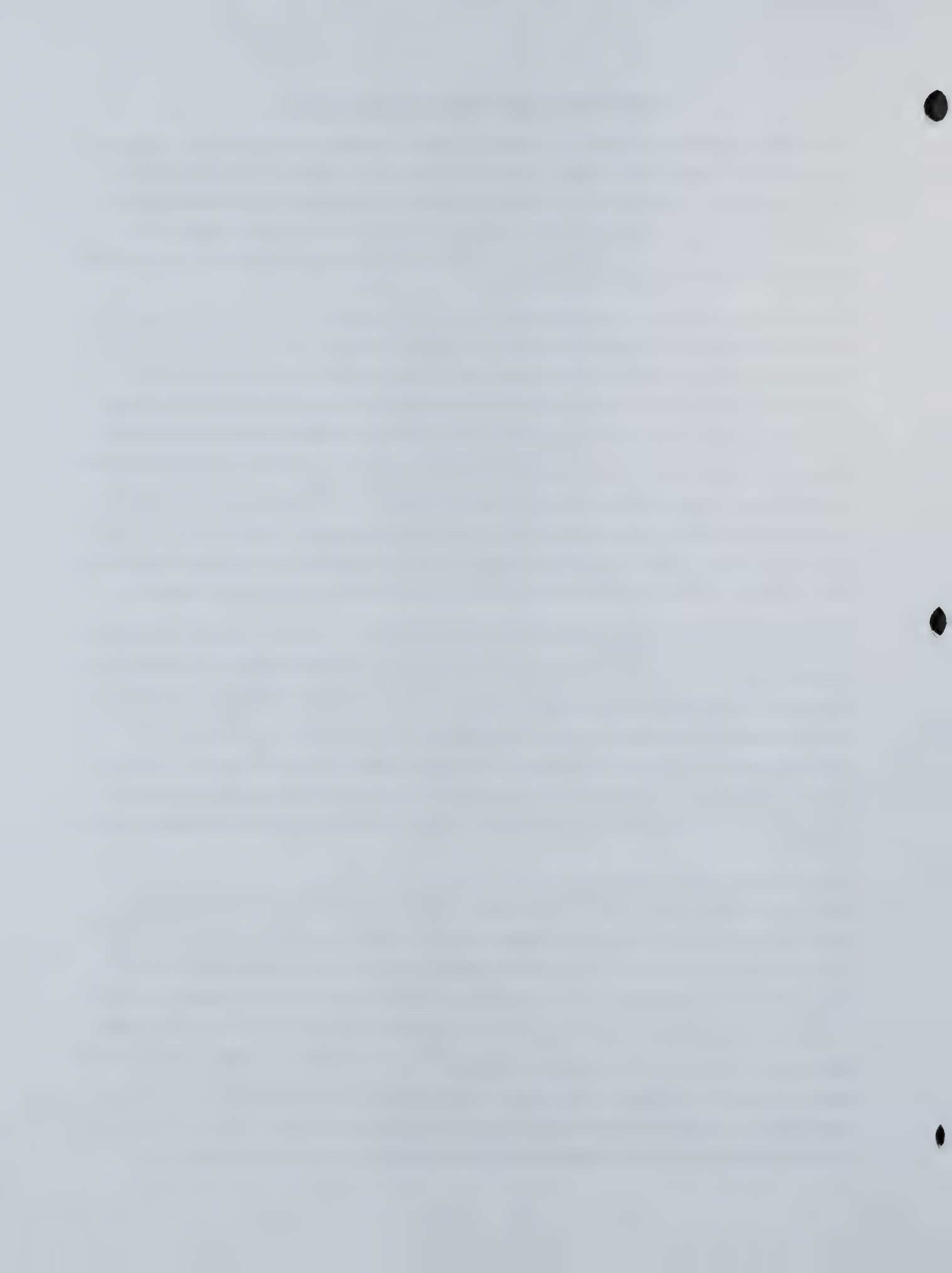
Supervisors of the Checklist Annual Report

In the fiscal year of July 2010 through June 2011, the Supervisors had elections and projects to keep us busy. There are nearly daily registrations and change requests for change of name, address and party. This constitutes pulling a registration or creating a new one, notifying the voter that they or their change has been accepted by letter and then filing the registration. Accurate entry of information into ElectionNet, the state database, is paramount so extreme care is taken for these new or changed registrations.

The first election in this period was the state primary on 9/14/2010. Approximately 3,650 turned out for this election. For the Supervisors any election is the same. We have to be prepared for the entire 21,000 plus voters to come out and vote. That means we have to recruit enough workers and stay at the election the entire time the polls are open which is 7:00am to 8:00pm. To get ready for an election we always have to have a session usually held 10 days prior to the election, which is a Saturday. After this session we have closed the checklist so that we can print it out and get ready for the election. We print the 1,500 page checklist on this Saturday so that we will not tie up the printer that the tax collectors and others use. We then label the individual letters on the checklist so that the ballot clerks can easily find where a letter is to sign in a voter. Usually the Monday morning before the election we pack up the street and district lists, the alpha list of all active voters, the checklist and all the incidentals that we will need at the election.

The next election was the state general election on 11/2/2010. This had a turnout of 9,200 plus!! Those are the type of turnouts that encourage us. It is too bad that that many don't come out for the town elections. We prepared the election as noted above but that is only the beginning of what we do. On the night of the election, we have to hand count the voters checked in on the checklist to match the number of votes from the ballot boxes. We then input all the new registrations and changes from the election. This usually results in lots of letters to voters and filing. After that we scan in everyone who voted by going name by name on the checklist to enter everyone that the ballot clerks signed in as voting. This is the routine we've created for all elections.

We had a 10-year purge of the checklist that started in this time period also. By law every 10 years on the 1 (1991, 2001, 2011...) the checklist must be purged of anyone who didn't vote in any election for the past 4 years and is registered as of a certain cutoff date. This purge used 11/2/2010 as the cutoff date. The ElectionNet software created a list of 4,476 active voters in Derry that needed to be purged. The first step was to build that report and spot check it for any problems. We only found one voter who actually had voter history within the 4-year look back period. We were able to correct his voter record. Next we redesigned the sample letter from the state and did a mail merge to put the letters together. Then came the printing of those 4,476 letters. This had to be done on weeknights in order again to not tie up the heavily used printer. Luckily there is a folding machine that folded all these letters within about 3 hours. At that point we had to stop as there wasn't enough money in the budget to cover the mailing and it was



completed in fiscal year 2011-2012. The state allows from April 1 through September 1 to complete the process.

All in all we kept quite busy and it was a productive year.

We wish to acknowledge the assistance we get throughout the year from other town departments:

Nancy Watson and Michelle Riley trained us on the postage setup and the folding machine.

Chris Martin and Debbie Roy put our session notices on the TV station to get the word out.

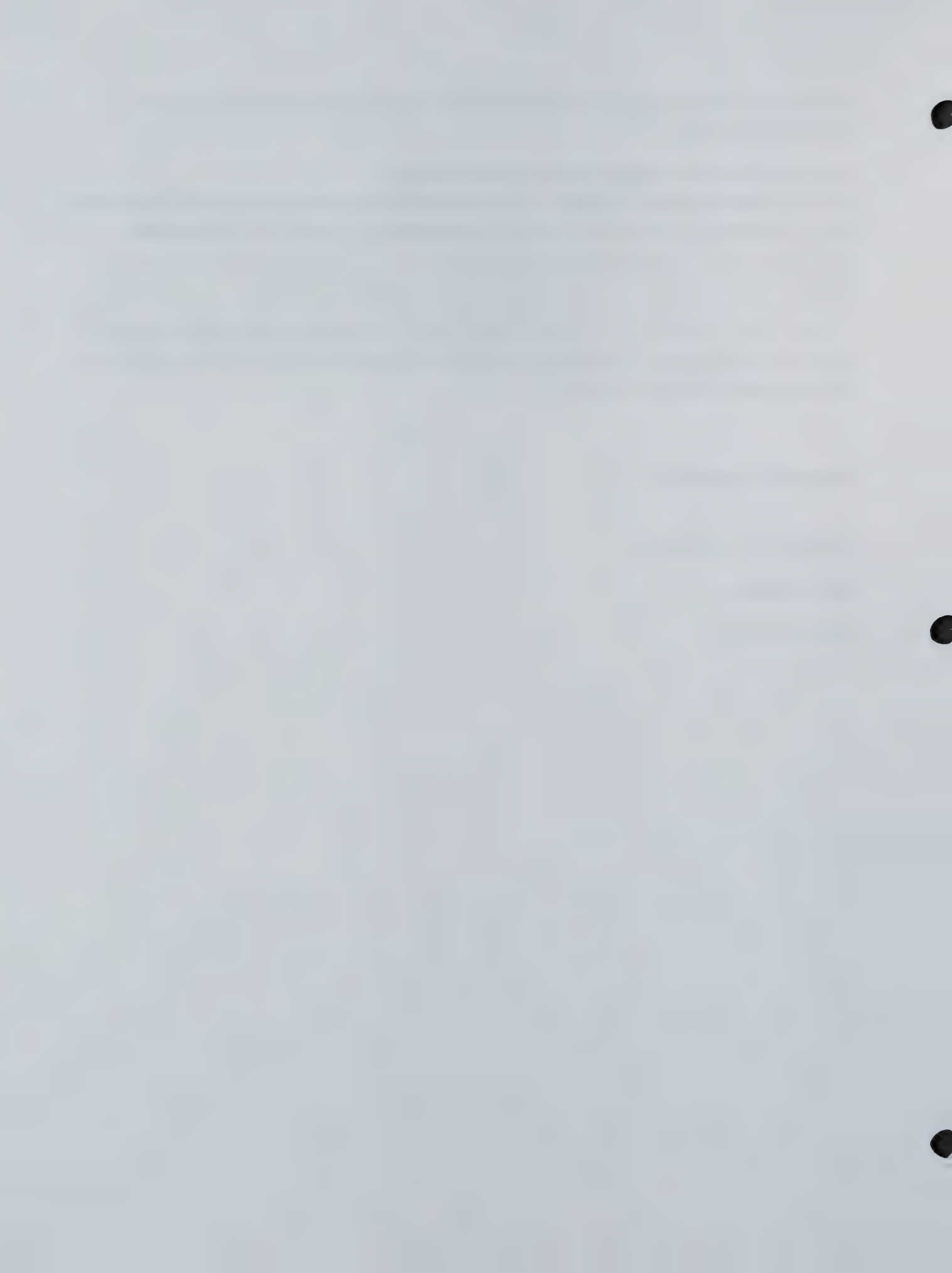
Doug Rathburn and Nancy Bulens keep our computers and printers running so we can keep up with our work. Doug also prints out our giant district maps for each election. Last, but certainly not least, Town Clerk Denise Neale and Deputy Town Clerk Ruth Robinson assist throughout the year by accepting new registrations and change cards any hours that they are open and act as backup at any time that we need them.

Respectively submitted,

Roland Routhier, Chairman,

Renee Routhier,

Judy Strakalaitis



TAYLOR LIBRARY

PROGRAMMING:

Once again we have completed another successful year of programming for children and adults. Our Adult Book Group continues to grow. We meet the second Monday of each month from September through May. We take the month of December and the summer off. Our group now has over twenty members. We average 12 to 15 members on any given month. Any adult who would like a night out is encouraged to join us. We read anything from the classics to mysteries. We also serve delicious refreshments. Where else can you get a free night out with good food and good company? Call to get more information and to register.

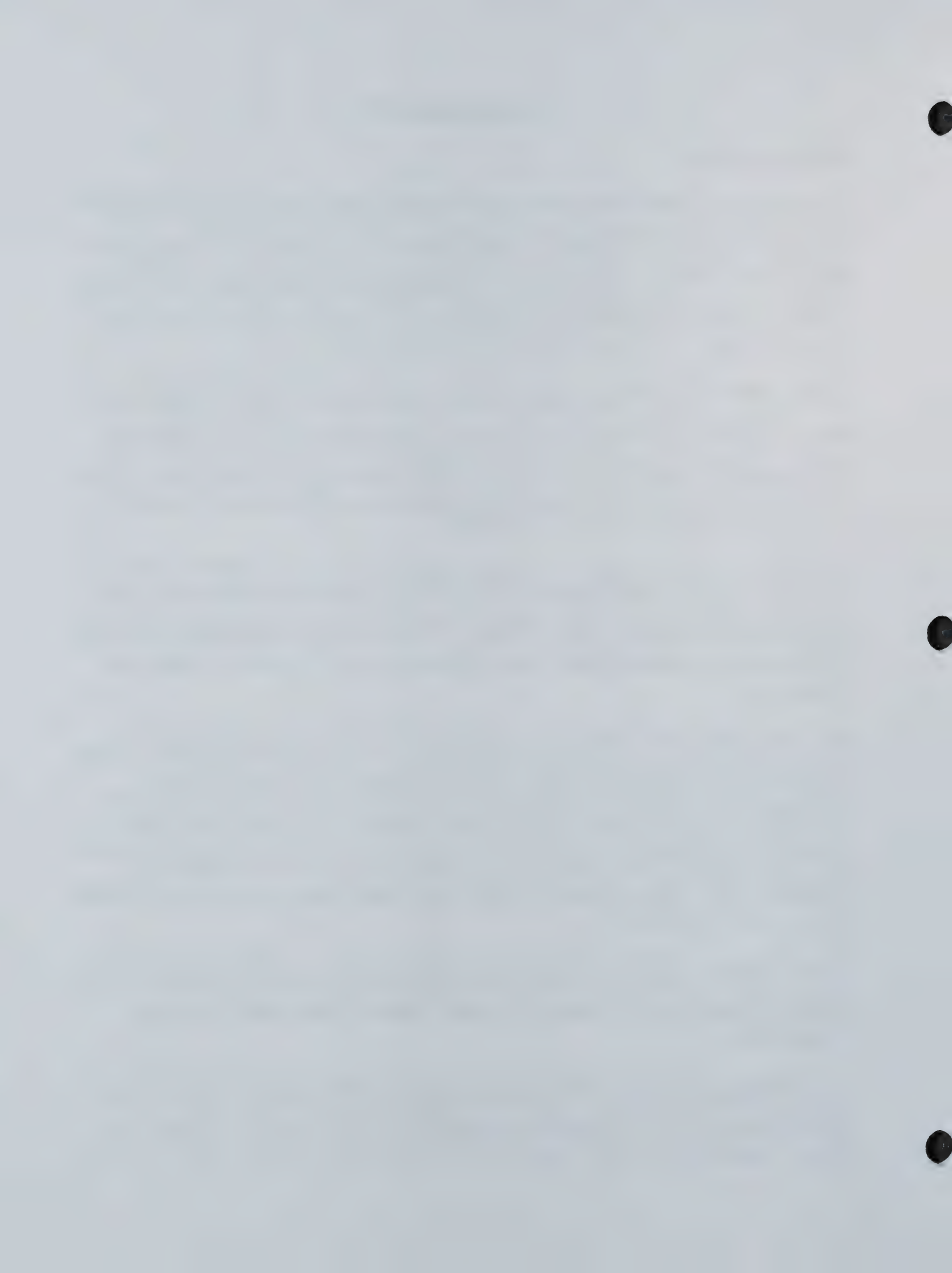
We once again offered five story hours per week for children ages six months through six years old. We meet on Mondays, Wednesdays and Fridays. The Tiny Tot program (6 months to two years) continues to be our most popular story hour. We have been full with 14 children each session. This past session we had a wait list as our space cannot handle more than the 14 little ones. During the summer we were able to take twenty children and even then we had a wait list. We offer stories, rhymes, music, instruments and dancing for our littlest ones. These activities are repeated each week as this is how children learn.

We offered our holiday evening story hours once again this past year. We offered a Halloween evening story hour just before Halloween. The children came dressed in their costumes. They were read Spooky stories, did a theme based craft and had a snack before going home. We also offered a Valentine's Day Story hour in February. The same format was followed with this story hour with stories, a craft and a snack. These programs were led by or soon to be Eagle Scout Adam Burke.

At Christmas time, we once again offered our Polar Express story hour on three consecutive evenings in December. This past year was the tenth year we have offered the program. All three nights were filled with a long waiting list of children hoping to get in. The library was transformed into a train and the children came dressed in their pajamas to enjoy the trip to the North Pole with hopes of seeing Santa Claus when we arrived. We did meet up with Santa Claus. The children got to meet Santa who presented each child with the special silver bell, the first gift of Christmas. After greeting Santa, the children were served hot chocolate and Christmas cookies. The small intimate setting that the Taylor Library lends is a perfect backdrop for our annual trip each year.

Marge Palmer also offered her Adult Holiday Readings in December. We also had a full house for this program. The fireplace was lit and the lights were dimmed. Everyone enjoyed the stories which got us into the mood for the holiday season. Staff and Trustees baked goodies for refreshments.

We continue to offer our ever popular Summer Reading program to the children of Derry. We offered 44 different programs and served 2,893 patrons during the summer. This was a 14% increase from last summer. We received donations from Canobie Lake Park, Victorian Park, Shaw's Supermarket and Clam Haven. The Derry Friends of the Libraries once again offered



their support with the entertainment we offer and helped with the refreshments for our Carnival Night. These programs were done jointly with Derry Public Library and the Parks and Recreation Department. We once again had our volunteers helping us with all of these programs this past summer. Our volunteers gave us 63 hours. Thank you to Adam, Kaylee, Caroline, Katie, Celina, Emily, Anna, Sarah and Rylie. Without your help, it would not have been possible.

Once again our children read and kept track of their books for us. 114 children registered for the reading charts and 52 children actually turned them in. They read 1,976 books.

BUILDING

We continue to accept donations to our building fund in hopes of future expansion.

We continued to make improvements to our building from the recommendations from the Energy/Environmental Advisory Committee. Mike Fowler put out an RFP for our storm windows. We had various businesses bid on the job and a local company was chosen. The windows were installed in January of 2011. What a difference with the heating of the building. We are no longer cold in the winter especially in the adult stacks where the cold air used to leak through the old windows. This coming winter will be the test as to how much we will save in our oil bill. We continue to save on our electrical bill with the changing of our light bulbs.

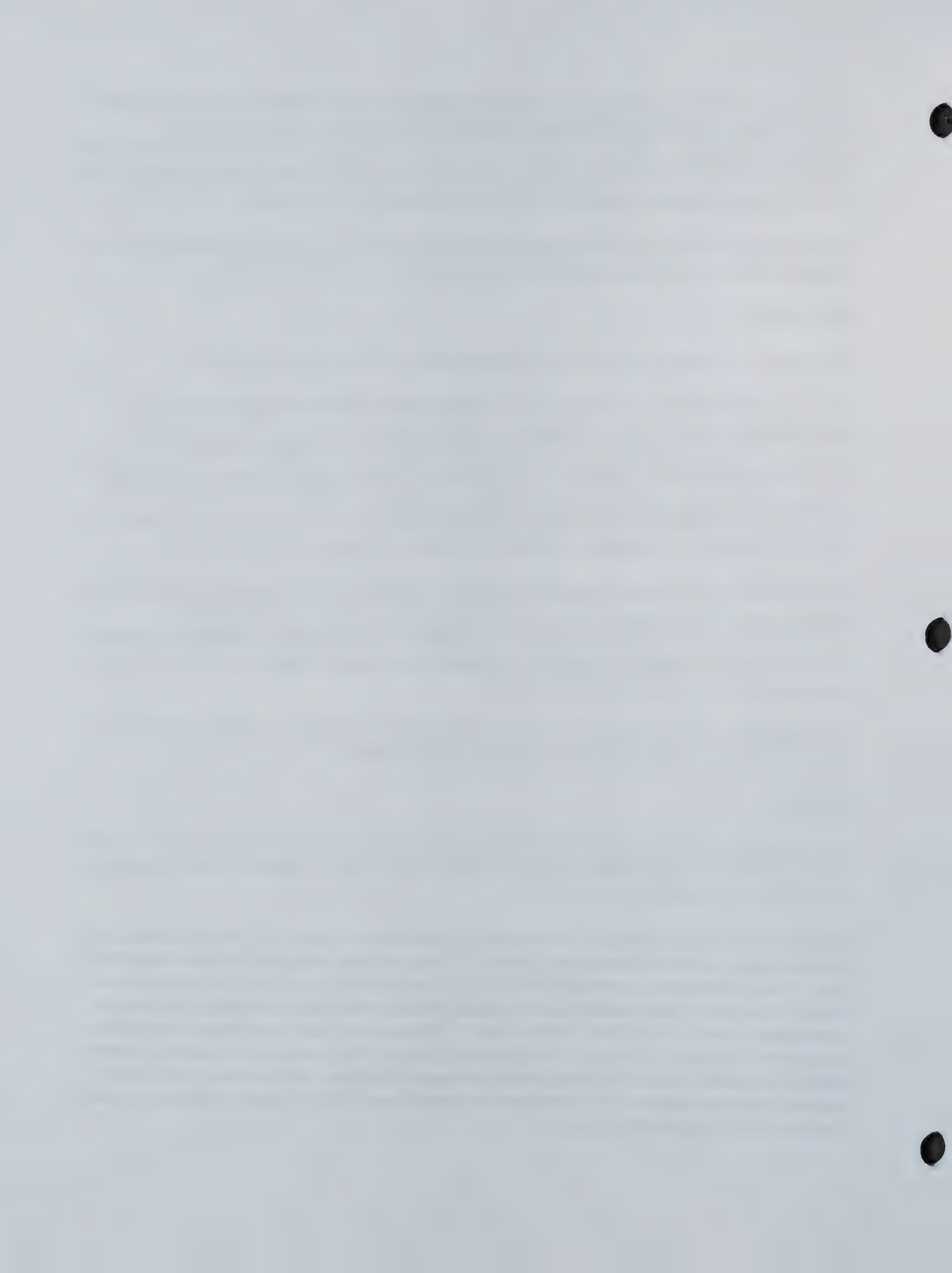
On June 30th we had our new storm door installed. Hopefully this will continue to help with our energy savings. Thanks again to Tom Minnon and his committee for making these recommendations. We still have to get more insulation in the attic and a chimney cover for one of the chimneys. Hopefully, next year we will get some quotes for these items. Once these are accomplished, our checklist will be complete.

Once again the town's Cemetery Crew did a wonderful job keeping our grounds looking great. They mowed and trimmed our property all spring and summer.

OTHER

We continue to add to our CD, Wii, XBOX and Play Station Games. These games are a big hit with our patrons. We are slowly replacing our videos with DVD's as funds allow. This helps to free up space on our movie shelf.

We continue to offer Interlibrary Loan service to the citizens of Derry. If you are looking for a book, movie, CD or any format that a library will loan, we can attempt to get those materials for you. This is a free service provided by NHSL in Concord which covers all the libraries in the state. We are part of the van service that goes all over the state with these books. Our stop for Interlibrary Loans is at the Derry Public Library. We are down there many times a week either dropping off books or picking up our requested materials. Only rarely are we unable to borrow a book for a patron. Most of the time it is either too new the library will not loan it or it doesn't appear in the state database. We have even borrowed from UNH, St. Anselm, Dartmouth, and Southern New Hampshire University



Our three laptop computers continue to get use as patrons come in to check their email, job hunt or just surf the web. Thanks to Comcast for the free internet connection. In the summer time, patrons bring their own laptops and sit out in our picnic grove in the shade and hook into our system. Also, during storms, when a patron loses their power at home, they come to the library and sit in their cars and do their internet searches. Many times, we have helped a patron who needed to send a file to work as they couldn't make their way on the snow clogged highways.

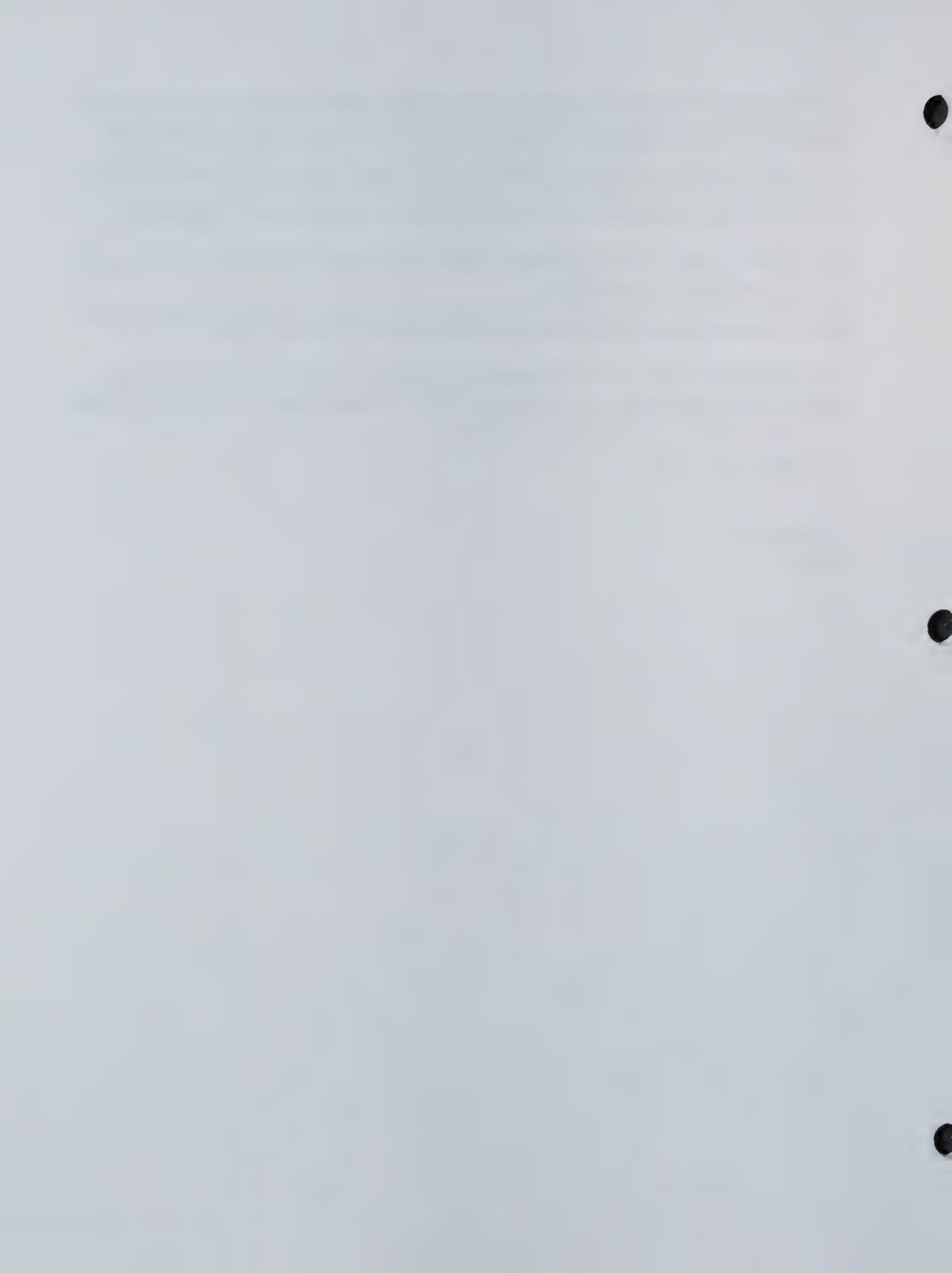
We continue to offer passes to our patrons for free or for a reduced rate to visit various museums in New Hampshire and Massachusetts.

Our website continues to be updated. Please check it out and browse our card catalog for all of the books we have to offer. You can request online to reserve any book we have.

On behalf of the Trustees and the Staff at the Taylor Library, I would personally like to thank you for all the support and invite you to stop and visit "The Little Library on the Hill". You will certainly be surprised at what we have to offer here.

Respectfully submitted,

Linda Merrill
Director



TOWN CLERK REPORT

The Town Election was held on March 8, 2011. We saw a total of 1,932 voters turn out which is 10% of the voters in Derry. The only contested races were for Councilor at Large and the District #3 Council seat. The incumbents returned to their positions on the Town Council.

The Revised Town Charter was not voted on in September of 2010 as planned. The Town and Charter Commission followed all procedures as prescribed by law. The Revised Town Charter was sent to the State in January 2010 for review. As the Charter Commission received no response from the Attorney General's Office, Secretary of State or Dept. of Revenue, the ballots were printed and the Commission disbanded as its duties were complete.

However on September 7, 2010 the Town Clerk received notification from the Secretary of State's Office that some of the Charter Revisions were not in compliance with State Law. It was then necessary for the Derry Town Council by Emergency Preamble to remove the ballot from the September 9, 2010 Election.

The greatest feat that came out of the State of NH's untimely response, was Derry Representatives Phyllis Katsakiores, Jim O'Connor, Beverly Ferrante and Robert Fesh, sponsored HB 70 which passed. This bill requires the State Departments to reply to the Town Clerk and Chairman of the Charter Commission within 14 days of their receipt of the report for a Charter adoption, revision or amendment.

Dog licensing collection of Civil Forfeitures and late fees were below last fiscal year. We believe this was due to the economy; as we are seeing people moving out of town.

There was also a decrease in the amount of Vital Records issued for birth, marriage, death and divorce certificates. However we experienced an increase of Marriage licenses obtained.

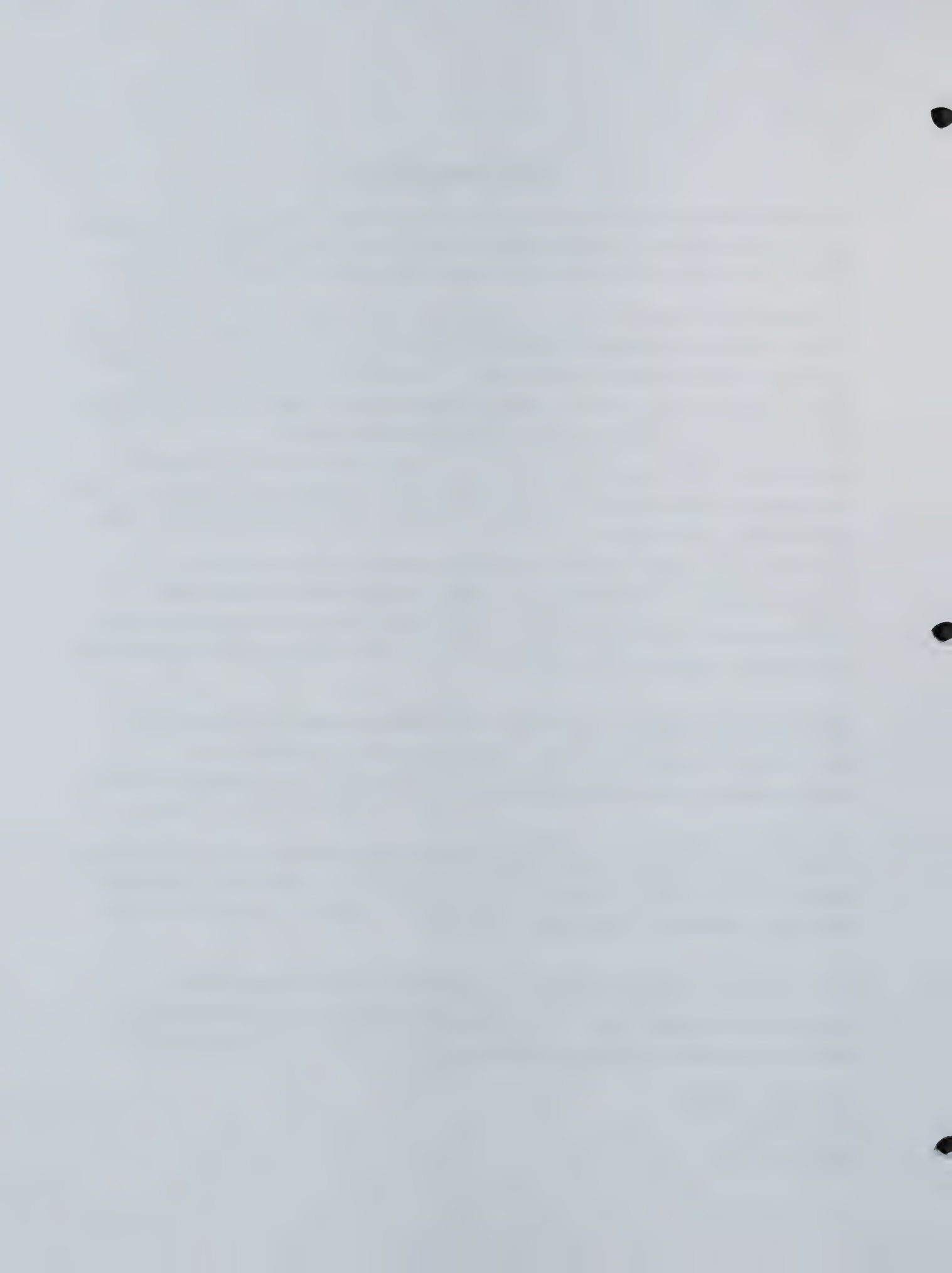
As promised our office is always looking for innovative ways to assist our citizens while keeping costs down. You may now order Vital Records through the Town Clerks office via the town's web page. You can prepay online for pick up in our office or mailing. The new system comes directly to us via EBGOV: Eli-dog and now E-Vitals

Again this year I would like to thank the Town Departments, Election Officials, Sheila Bodenrader, the Town Councilors and our new Town Administrator John Anderson for their support of the Town Clerks office. A special thanks to Ruth Robinson, Deputy Town Clerk again for her dedication in making our office run smoothly.

Respectfully Submitted,

Denise E. Neale

Derry Town Clerk



Town Clerk's Revenue Report

July 1, 2010 – Jun 30, 2011

Description	Processed	Town	Paid to State of NH
DOGS REGISTERED ONLINE	456	*****	*****
DOG LICENSE (Dog Calendar: 5/1-4/30 annually these figures reflect the fiscal year)	4767	\$24,231.50	State \$11,063.50
DOG LICENSE LATE FEES		\$3,214.50	*****
CIVIL FORFEITURES	502	\$12,550.00	Issued by State Statue
UCC	Issued from State of NH	\$3,495.00	*****
Marriages/Civil Unions	242	\$1,442.00	\$8,858.00
VITAL RECORDS	3513	\$12,219.00	\$31,311.00
MISC FEES	Late fees, other fees & reimbursements	\$796.00	*****

TOWN OF DERRY RESIDENT VITALS RECORDED

July 1, 2010 – June 30, 2011

Births 187 Marriage 206 Death 172

Increase in Dogs Licensing by year	FY 2008 – 3,464	FY 2009 – 3,854	FY 2010 – 4,980	FY 2011 - 4767

Collected on behalf of: Animal Control Department

Nuisance Abatements	\$ 2,450.00
Boarding Fees	\$ 1,592.00

Collected on behalf of the: Supervisors of the Checklist

Sales of Checklist & Misc.	\$75.00
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SAMPLE BALLOT



OFFICIAL BALLOT
ANNUAL TOWN ELECTION
DERRY, NEW HAMPSHIRE
MARCH 8, 2011
DISTRICT

Denise E. Yeale
TOWN CLERK

INSTRUCTIONS TO VOTERS

- A. TO VOTE, completely fill in the OVAL to the RIGHT of your choice(s) like this:
- B. Follow directions as to the number of candidates to be marked for each office.
- C. To vote for a person whose name is not printed on the ballot, write the candidate's name on the line provided and completely fill in the OVAL.

COUNCILOR AT LARGE

Three Years		Vote for not more than ONE
DOUGLAS NEWELL	733	<input type="radio"/>
BRADLEY N. BENSON	956	<input checked="" type="radio"/>
JEFF LAWMAN	55	<input type="radio"/>
MARIA LABEL	124	<input type="radio"/>
		<input type="radio"/>
	(Write-in)	

DISTRICT #3 COUNCILOR

Three Years		Vote for not more than ONE
NEIL WETHERBEE	343	<input checked="" type="radio"/>
SHANNON COYLE	238	<input type="radio"/>
		<input type="radio"/>
	(Write-in)	

TAYLOR LIBRARY TRUSTEES

Three Years		Vote for not more than TWO
AIMEE HUNTEMANN	1108	<input checked="" type="radio"/>
BARBARA HOLMES	1296	<input checked="" type="radio"/>
		<input type="radio"/>
	(Write-in)	<input type="radio"/>
	(Write-in)	

DERRY PUBLIC LIBRARY TRUSTEES

Three Years		Vote for not more than THREE
DOROTHY WILEY	1251	<input checked="" type="radio"/>
PHYLLIS D. HOWARD	1171	<input checked="" type="radio"/>
CHRISTINE C. WELLINGTON		<input checked="" type="radio"/>
	1145	<input type="radio"/>
	(Write-in)	<input type="radio"/>
	(Write-in)	<input type="radio"/>
	(Write-in)	<input type="radio"/>

TRUSTEE OF THE TRUST FUNDS

Three Years		Vote for not more than ONE
MARIO IANNACONE	665	<input type="radio"/>
BETSY BURTIS	856	<input checked="" type="radio"/>
		<input type="radio"/>
	(Write-in)	

*Total Votes
1932*

Year	1991	1992
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TONW OF DERRY
TREASURER'S REPORT
GENERAL FUND
JUNE 30, 2011

Beginning Balance, July 1, 2010 \$ 48,221,287.75

Revenue Receipts:

Received from Tax Collector	\$	84,546,478.11	
Received from Town Clerk	\$	114,154.33	
Received from Libraries	\$	82,210.85	
Interest Earned on Investments	\$	65,674.03	
Received from State/County	\$	4,325,455.37	
Received from Federal Funds	\$	380,558.79	

Total Revenue Receipts \$ 89,514,531.48

Other Revenues:

Received from Capital Projects/Other F	\$	-	
Grants	\$	-	
Trust Funds			\$ 1,170,847.10
BAN/BOND			
Capital Lease	\$	-	

Total Other Revenue \$ 1,170,847.10

Disbursements:

Council Orders to Pay	\$	108,326,928.54	
Voided Checks	\$	(762,259.41)	
NSF Checks	\$	5,183.98	

Total Disbursements \$ 107,569,853.11

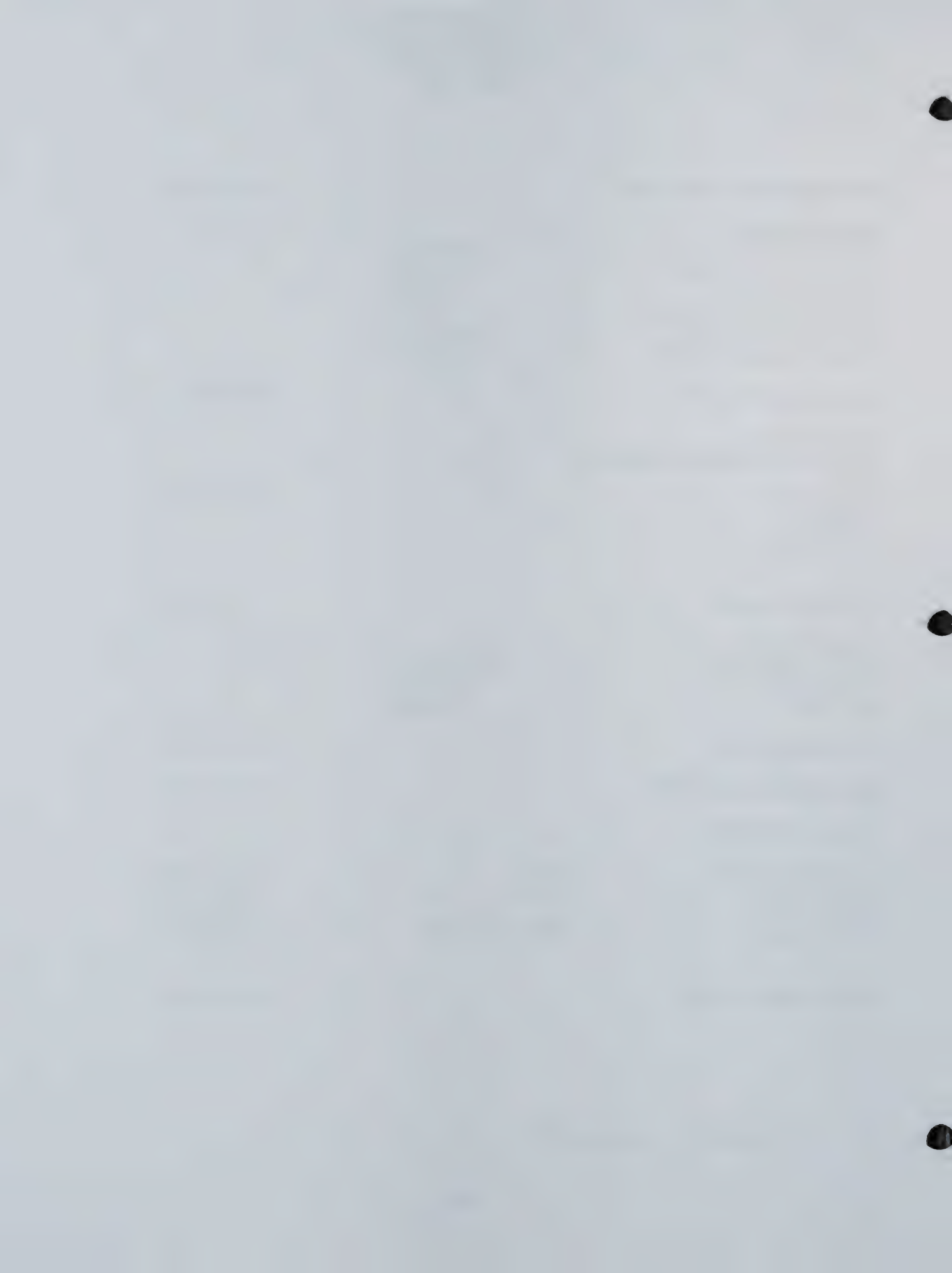
Ending Balance June 30, 2011 \$ 31,336,813.22

OTHER ACCOUNTS

HAMPSHIRE FIRST	CDARS	\$	5,003,699.98
CENTRIX BANK	CDARS	\$	5,000,000.00
CENTRIX BANK	ICS	\$	7,004,834.21
CENTRIX BANK	TARGET ACCOUNT	\$	100,000.00

TOTAL CASH BALANCE \$ 48,445,347.41

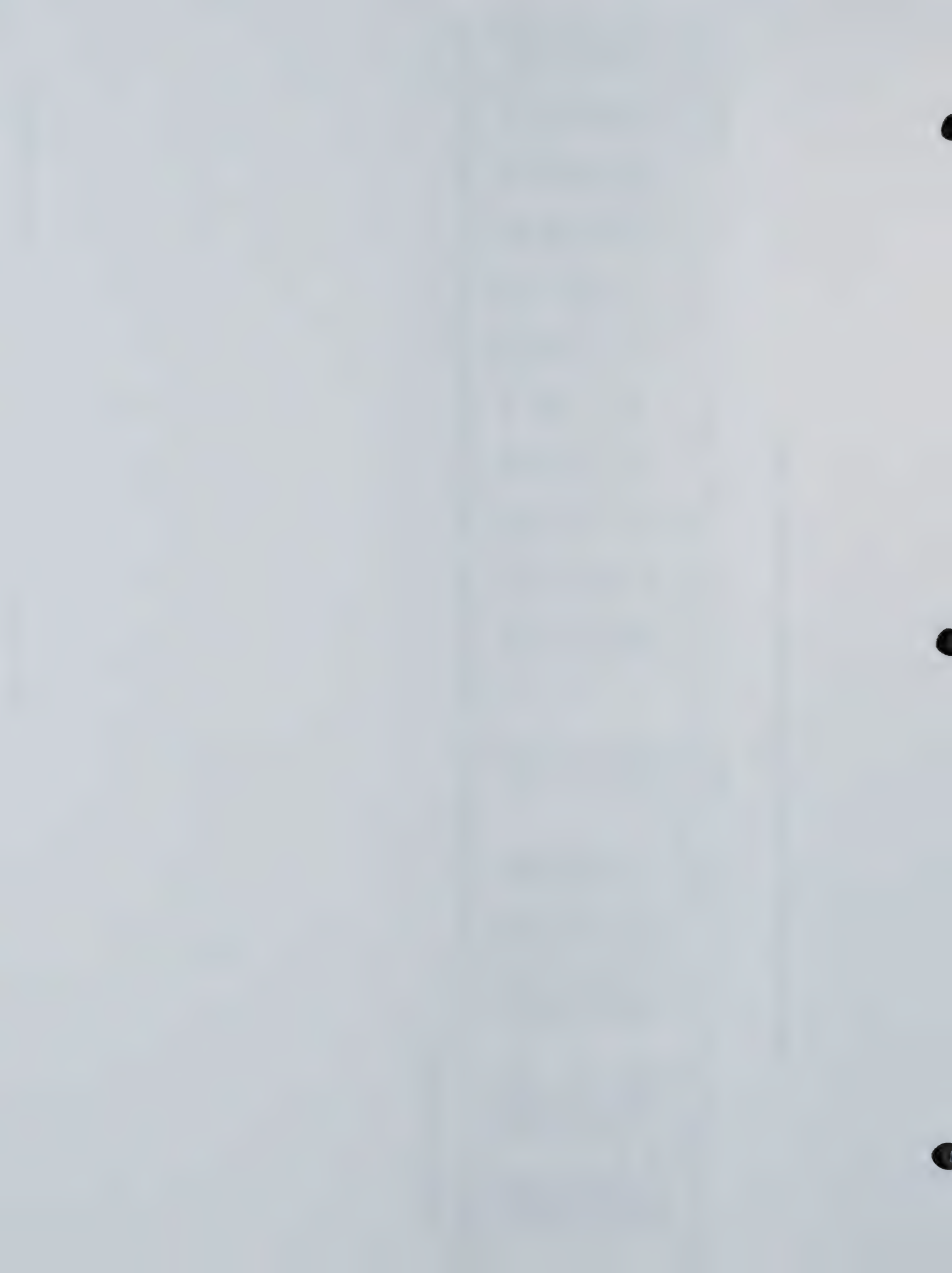
Rita M Correia



**REPORT OF THE TRUST FUNDS OF THE TOWN OF DERRY, NH ON JUNE 30, 2011
MS-9**

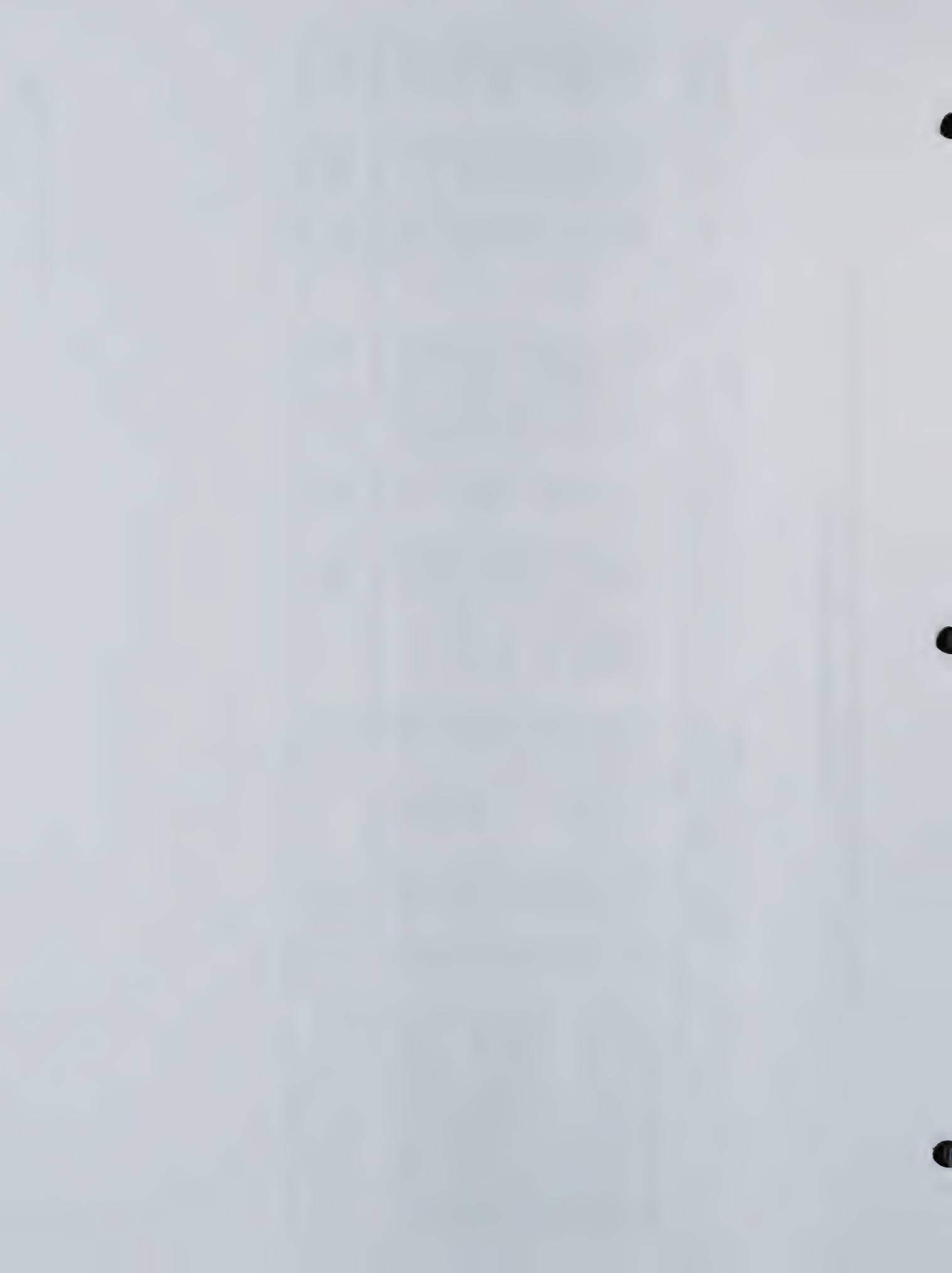
DATE OF CREATION	NAME OF TRUST FUND	PURPOSE OF TRUST FUND	HOW INVESTED	%	PRINCIPAL			INCOME			PRINCIPAL ONLY							
					BALANCE BEGINNING YEAR	NEW FUNDS CREATED	CASH GAINS OR (LOSSES)	BALANCE END YEAR	BALANCE BEGINNING YEAR	INCOME PERCENT	DURING YEAR AMOUNT	EXPENDED DURING YEAR	FEES	BALANCE END YEAR	GRAND TOTAL OF PRINCIPAL & INCOME	BEG OF YEAR FAIR VALUE	UNREALIZED GAIN/LOSS*	END OF YEAR FAIR VALUE
	Total General Funds	Perpetual Care	Stocks & Bonds	35.52%	1,872,377.24	9,150.00	19,031.03	1,900,558.27	32,171.62	34.24%	72,396.27	(55,000.00)	(8,560.01)	41,007.86	1,841,566.15	1,920,525.54	179,356.83	2,099,882.37
	East Derry Cemetery	Cemetery Care	Stocks & Bonds	2.40%	126,508.70		1,285.85	127,794.55	67,512.22	3.49%	7,375.18	(8,357.19)	(872.03)	74,015.37	201,809.92	129,761.88	11,435.33	141,187.21
	Hopkins Home	Derry Visiting Nurses	Stocks & Bonds	5.38%	283,436.09		2,860.67	286,316.86	1,312.35	5.12%	10,923.94	(8,357.19)	(1,279.80)	2,499.30	298,816.26	290,724.67	25,620.24	316,344.91
	Carr Fund	Playground	Stocks & Bonds	48.64%	2,563,625.98		26,056.92	2,589,682.90	154,449.00	48.67%	103,320.26	(55,073.00)	(12,216.40)	190,478.86	2,780,162.76	2,629,549.77	231,750.28	2,861,280.05
	MacGregor Pioneer Park	Park Upkeep	Stocks & Bonds	4.73%	249,122.79		2,532.11	251,654.90	5,416.75	4.59%	9,675.63	(4,000.00)	(1,144.00)	9,948.35	261,603.25	255,529.00	22,518.61	278,047.61
	Taylor Library	Library	Stocks & Bonds	1.18%	62,227.73		632.49	62,860.22	287.61	1.12%	2,376.35	(1,834.28)	(280.98)	548.70	63,408.92	63,827.92	5,624.87	69,452.79
	James Alexander	School	Stocks & Bonds	0.22%	11,769.70		119.63	11,889.33	1,525.64	0.24%	505.39	(2,000.00)	(69.76)	1,971.27	13,860.60	12,072.36	1,063.88	13,136.24
	Sylvanus Brown	Human Services	Stocks & Bonds	0.75%	39,284.14		398.39	39,682.53	13,438.69	0.95%	2,004.50	(2,000.00)	(237.01)	13,206.18	52,899.71	40,304.59	3,551.86	43,856.45
	Edward T. Parker	East Derry Improvements	Stocks & Bonds	0.20%	10,532.89		107.06	10,639.95	183.80	0.19%	407.75	(57.82)	(48.21)	563.34	11,183.29	10,803.74	952.09	11,755.83
	Sarah MacMurphy	Library	Stocks & Bonds	0.04%	1,961.34		19.94	1,981.28	9.07	0.04%	74.90	(348.17)	(6.86)	104.19	1,988.57	2,011.78	177.29	2,188.07
	Helen Hood	Library	Stocks & Bonds	0.22%	1,816.73		120.11	1,936.84	54.47	0.21%	451.25	(348.17)	(53.36)	104.42	12,041.03	12,120.60	1,068.14	13,188.74
	Arts & Crafts	Library	Stocks & Bonds	0.02%	1,182.45		12.02	1,194.47	5.44	0.02%	45.15	(34.83)	(5.34)	579.57	1,204.89	1,212.86	106.88	1,319.74
	Helen Noyes	Memorial Day Flowers	Stocks & Bonds	0.02%	1,182.45		12.02	1,194.47	5.44	0.02%	45.15	(34.83)	(5.34)	579.57	1,204.89	1,212.86	106.88	1,319.74
	Charles Adams	Street Repairs	Stocks & Bonds	0.46%	25,528.03		259.47	25,787.50	10,711.71	0.65%	1,377.56	(200.00)	(162.88)	11,826.39	37,713.89	26,184.48	2,307.53	28,492.01
	Frank Adams	Scholarship	Stocks & Bonds	0.19%	10,171.98		103.39	10,275.37	457.56	0.19%	404.05	(200.00)	(47.77)	613.84	10,888.21	10,433.55	918.47	11,353.02
	Herold V. Abbott	Civic/Education	Stocks & Bonds	0.00%	0.00		0.00	0.00	3,528.15	0.06%	134.11		(15.86)	3,646.40	3,646.40	0.00	0.00	
	Total			100.00%	5,270,738.24	9,150.00	53,572.30	5,333,460.54	291,586.50	100.00%	211,437.10	(126,905.29)	(24,999.95)	351,128.35	5,684,588.89	5,406,275.60	486,540.18	5,892,815.78

* Reflects the increase or decrease of the fair value



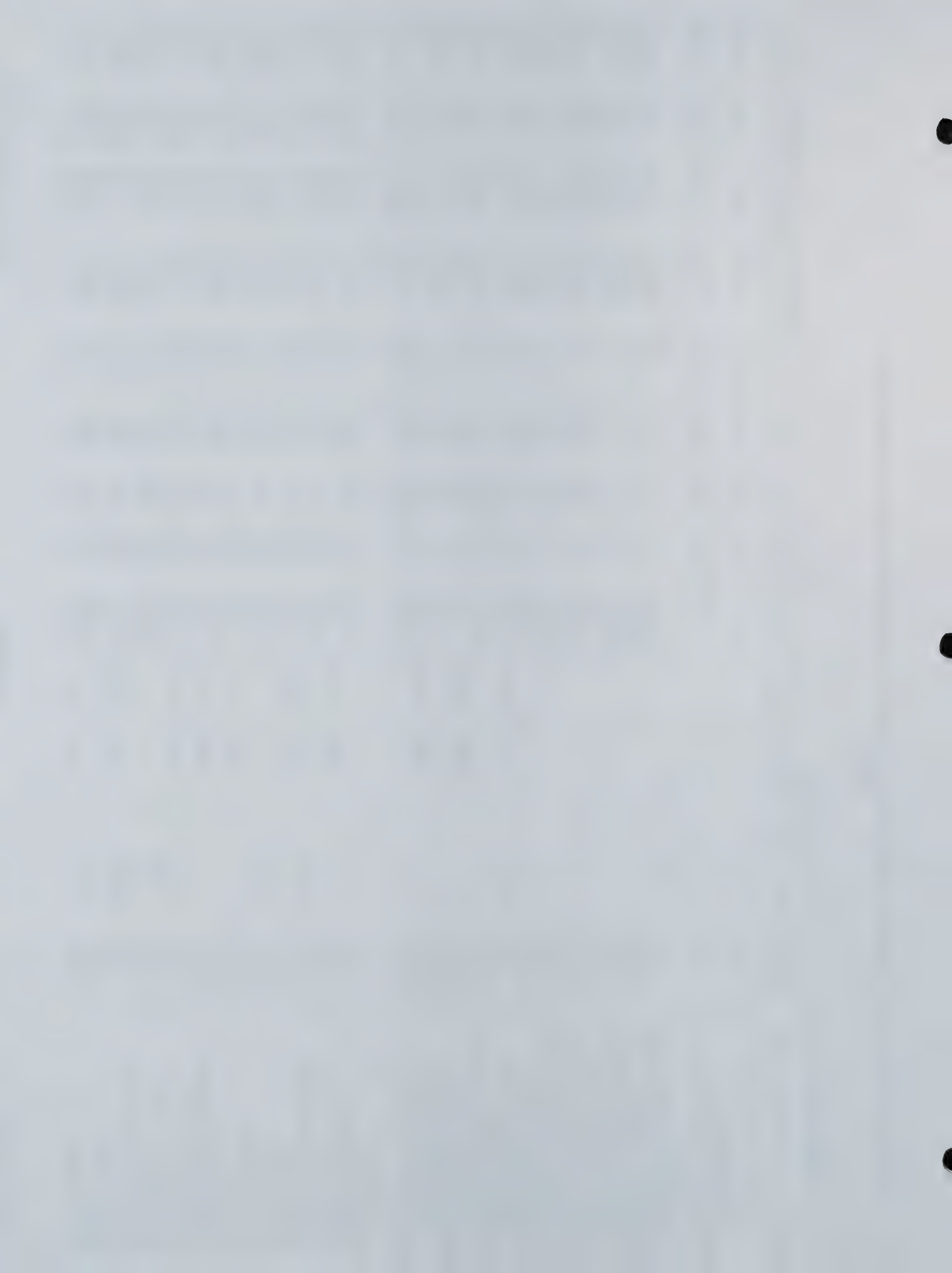
**REPORT OF THE TRUST FUNDS OF THE TOWN OF DERRY, NH ON JUNE 30, 2011
CAPITAL RESERVE FUNDS MS-9**

NAME OF TRUST FUND	%	PRINCIPAL					INCOME				BALANCE END YEAR	FEES	EXPENDED DURING YEAR	GRAND TOTAL OF PRINCIPAL & INCOME	
		BALANCE BEGINNING YEAR	NEW FUNDS CREATED	CASH GAINS OR (LOSSES)	WITHDRAWALS	BALANCE END YEAR	BALANCE BEGINNING YEAR	INCOME PERCENT	DURING YEAR AMOUNT						
TOWN OF DERRY DESIGNATED FUNDS															
WASTE TIRE RECLAMATION EXPENDABLE	6.52%	390,347.61	108,993.00	(128.14)	(71,300.00)	427,912.47	1,794.11	6.52%	3,460.40	(200.82)		5,053.69	432,966.16		
LAND & BUILDINGS FUND	6.29%	376,788.41	80,000.00	(121.83)	(380,000.00)	76,666.58	1,826.03	6.29%	2,871.54	(176.51)		4,521.06	81,187.64		
WASTE WATER CAPITAL IMPROVEMENTS	7.11%	425,640.03	39,327.18	(138.30)	(15,455.00)	449,373.91	2,032.78	7.11%	3,729.91	(216.36)		5,546.33	454,920.24		
COMPENSATED ABSENCES EXPENDABLE	53.55%	3,205,526.23	252,681.00	(1,036.35)	(235,059.00)	3,222,111.88	15,213.91	53.55%	27,800.27	(1,615.52)		41,398.66	3,263,510.54		
FIRE APPARATUS FUND	1.10%	65,746.00	98,750.00	(53.10)	(76,720.00)	87,722.90	787.27	1.10%	1,050.75	(71.13)		1,766.89	89,489.79		
TAYLOR LIBRARY	3.40%	203,784.85	47.97	(65.91)		203,766.91	985.74	3.40%	1,766.33	(102.69)		2,649.38	206,416.29		
ASSESSOR DATA COLLECTION RESERVE	1.79%	107,431.74		(34.77)	(45,000.00)	62,396.97	635.60	1.79%	872.96	(52.20)		1,456.36	63,853.33		
DERRY LIBRARY CAPITAL IMPROVEMENT	0.22%	13,157.56		(4.28)		13,153.28	157.57	0.22%	114.84	(6.65)		265.76	13,419.04		
POLICE VEHICLE REPLACEMENT FUND	0.01%	702.70		(0.23)		702.47	3.41	0.01%	6.09	(0.36)		9.14	711.61		
E-GOVT TECHNOLOGY DEVELOPMENT FU	2.59%	155,288.36		(50.17)	(34,515.00)	120,723.19	628.26	2.59%	1,299.41	(76.64)		1,851.03	122,574.22		
WINTER SNOW/ICE CONTROL FUND	1.73%	103,602.09		(33.50)		103,568.59	502.09	1.73%	897.85	(52.19)		1,347.75	104,916.34		
MUNICIPAL TRANSPORTATION IMPR FUND	0.20%	12,050.08	162,400.50	(6.86)	(165,000.00)	9,443.72	187.77	0.20%	145.21	(9.81)		323.17	9,766.89		
PARKS FACILITY FUND	1.75%	104,502.25		(33.79)		104,468.46	506.44	1.75%	905.64	(52.65)		1,359.43	105,827.89		
WATER COMPENSATED ABSENCES FUND	0.21%	12,665.34	2,500.00	(4.09)		15,161.25	55.15	0.21%	113.00	(6.50)		161.65	15,322.90		
WASTEWATER COMPENSATED ABSENCE	0.21%	12,665.34	2,500.00	(4.09)		15,161.25	55.15	0.21%	113.00	(6.50)		161.65	15,322.90		
FIRE FACILITIES & EQUIPMENT FUND	7.31%	437,342.37	36,250.00	(151.46)	(29,450.00)	443,990.91	2,193.55	7.31%	3,941.47	(232.34)		5,902.68	449,893.59		
EMERGENCY MANAGEMENT EQUIPMENT	0.07%	4,303.60		(1.39)		4,302.21	20.85	0.07%	37.30	(2.17)		55.98	4,358.19		
SUBTOTAL		5,631,544.56	783,449.65	(1,868.26)	(1,052,499.00)	5,360,626.95	27,585.68		49,125.97	(2,881.04)	0.00	73,830.61	5,434,457.56		
DCSD-BUILDING/GROUNDS IMPROVEMENT	2.26%	135,574.91		(43.88)		135,531.03	786.07	2.26%	1,176.04	(68.35)		1,893.76	137,424.79		
DCSD-BUILDING/GROUNDS MAINTENANCE	3.66%	219,143.98		(70.86)		219,073.12	1,062.04	3.66%	1,899.15	(110.39)		2,850.80	221,923.92		
TOTAL CAPITAL RESERVE FUNDS	100.00%	5,986,263.45	783,449.65	(1,983.00)	(1,052,499.00)	5,715,231.10	29,433.79	100%	52,201.16	(3,059.78)	0.00	78,575.17	5,793,806.27		



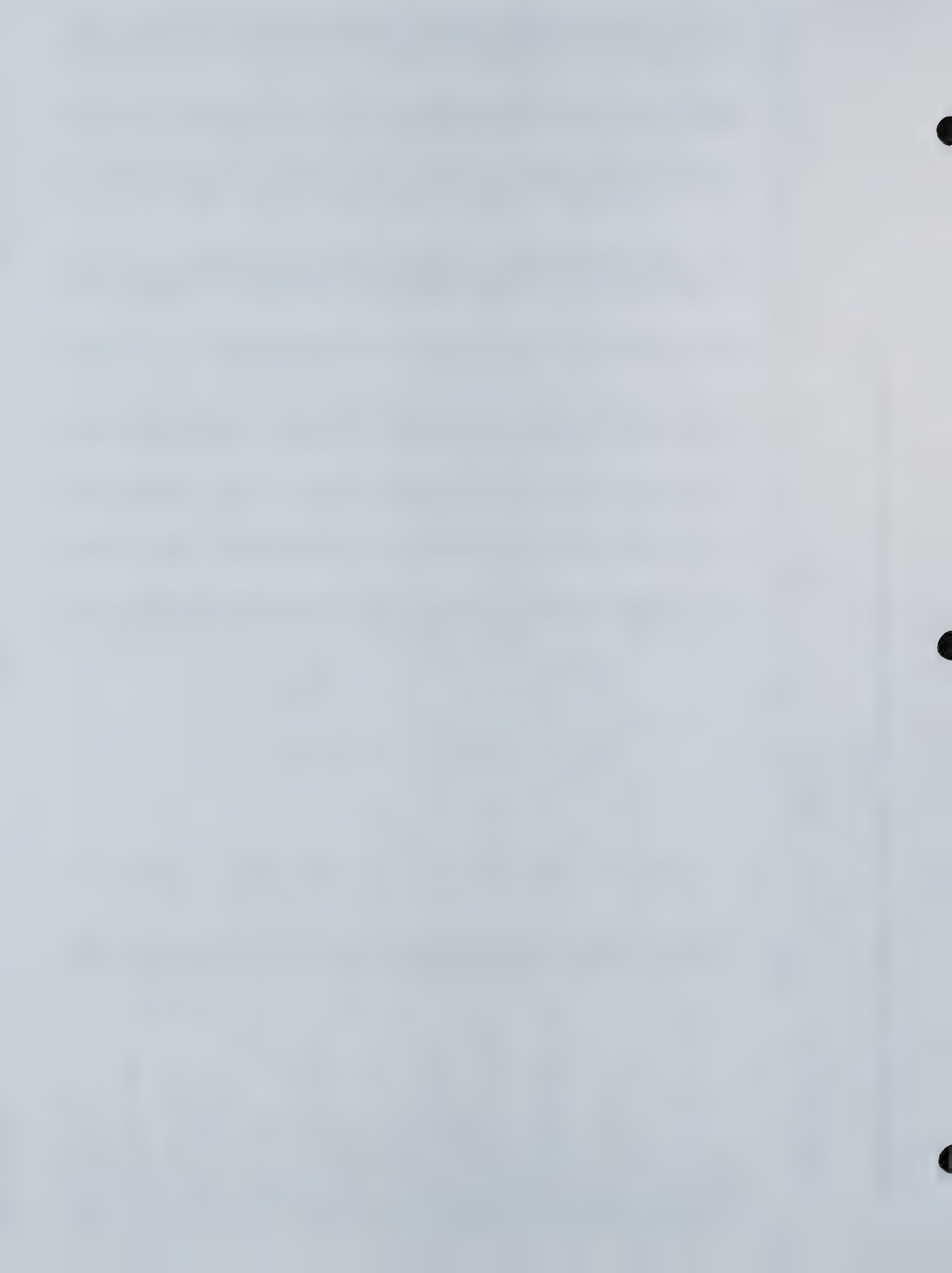
REPORT OF THE TRUST FUNDS OF THE TOWN OF DERRY N.H. FOR YEAR ENDING ON JUNE 30, 2011
MS-10

NUMBER OF SHARES	DESCRIPTION OF INVESTMENT	***PRINCIPAL***										GRAND TOTAL		PRINCIPAL ONLY		END OF YEAR FAIR MARKET VALUE
		BALANCE BEGINNING YEAR	PURCHASES	CASH CAPITAL GAINS	PROCEEDS FROM SALES	GAINS/LOSSES FROM SALES	BALANCE END YEAR	BALANCE BEGINNING YEAR	INCOME DURING YEAR	EXPENDED DURING YEAR	BALANCE END YEAR	PRINCIPAL & INCOME END OF YEAR	BEGINNING YEAR FAIR MARKET VALUE	UNREALIZED GAIN/LOSS*		
	CASH AND CASH EQUIVALENTS	236,145.88	(73,977.38)				162,168.50	44,061.00	348.17	155,031.68	199,440.85	361,609.35	285,517.53	74,395.26	339,912.79	
	INCOME PORTFOLIO															
150,000.00	FILMC DEB 5.75% 1/15/12	0.00					0.00	151,687.50	8,625.00	(8,625.00)	151,687.50	151,687.50	153,152.08	(7,923.49)	145,228.59	
0.00	GOLDMAN SACHS GROUP 6.125% 2/15/33	0.00					0.00	95,848.00	7,622.22	(103,470.22)	0.00	0.00	92,765.86	(92,765.86)	0.00	
	NOTES & BONDS															
100,000.00	BANK OF AMERICA 3.625% 3/17/16	0.00	100,991.00				100,991.00	0.00	(604.17)	604.17	0.00	100,991.00	94,270.72	(94,270.72)	94,270.72	
100,000.00	BELLSOUTH TELECOM 6.375% 06/01/28	99,048.00					99,048.00	0.00	6,375.00	(6,375.00)	0.00	99,048.00	(99,048.00)	(99,048.00)	100,724.76	
150,000.00	BOEING CO. 3.5% 2/15/15	149,563.50					149,563.50	0.00	5,250.00	(5,250.00)	0.00	149,563.50	149,934.11	(960.01)	149,564.34	
100,000.00	CREDIT SUISSE SR NT 5.375% 03/02/16	101,140.00					101,140.00	0.00	5,375.00	(5,375.00)	0.00	101,140.00	103,903.67	515.29	104,418.96	
150,000.00	FED HOME LOAN MTG CORP 4.45% 6/30/25	150,000.00					150,000.00	0.00	6,675.00	(6,675.00)	0.00	150,000.00	142,371.02	(1,606.49)	140,764.53	
0.00	FED NATL MTG ASSN. DISC 1/18/11	148,512.67		149,512.67			0.00	318.16	(318.16)	0.00	0.00	141,923.29	(141,923.29)	(141,923.29)	149,657.40	
150,000.00	GENERAL ELECTRIC 5.00% 02/01/13	149,439.00					149,439.00	0.00	7,500.00	(7,500.00)	0.00	149,439.00	(149,439.00)	(149,439.00)	149,657.40	
100,000.00	GOLDMAN SACHS GROUP 5.25% 04/01/13	102,014.00					102,014.00	0.00	5,250.00	(5,250.00)	0.00	102,014.00	99,730.55	(139.43)	99,591.12	
100,000.00	HONEYWELL INTL SR NT 5.00% 02/15/19	101,350.00					101,350.00	0.00	5,000.00	(5,000.00)	0.00	101,350.00	103,350.18	(2,000.18)	100,655.82	
100,000.00	JPMORGAN CHASE SR NT 4.75% 05/01/13	101,736.00					101,736.00	0.00	4,750.00	(4,750.00)	0.00	101,736.00	101,088.42	(1,022.60)	100,665.82	
100,000.00	MERCK & CO 4.375% 2/15/13	92,502.00					92,502.00	0.00	4,375.00	(4,375.00)	0.00	92,502.00	101,926.08	(2,382.90)	99,543.18	
150,000.00	METRO MINN BAB 4.5% 2/01/21	150,000.00					150,000.00	0.00	6,356.25	(6,356.25)	0.00	150,000.00	147,709.67	(1,896.97)	149,606.64	
150,000.00	MONTGOMERY MN GO 4.9% 2/1/22	150,205.50					150,205.50	0.00	6,410.83	(6,410.83)	0.00	150,205.50	146,545.57	(2,126.24)	148,671.81	
0.00	NEW HAMPSHIRE BAB 4% 6/1/26	0.00	251,442.50				0.00	0.00	6,972.22	(6,972.22)	0.00	0.00	0.00	0.00	0.00	
150,000.00	OHIO ST 4.78% 10/01/20	150,750.00					150,750.00	0.00	7,170.00	(7,170.00)	0.00	150,750.00	143,863.46	(3,546.40)	147,409.86	
100,000.00	PROCTOR & GAMBLE NT 3.50% 02/15/15	101,096.00					101,096.00	0.00	3,500.00	(3,500.00)	0.00	101,096.00	100,954.82	(635.20)	100,319.62	
0.00	SBC COMM. 5.30% 1/15/10	73,794.75					0.00	0.00	1,987.50	(1,987.50)	0.00	0.00	72,195.39	(72,195.39)	0.00	
0.00	TARGET CORP 7.00% 07/15/31	51,280.50					0.00	0.00	4,647.22	(4,647.22)	0.00	0.00	57,718.32	(57,718.32)	0.00	
100,000.00	US TREAS BOND 7.25% 5/15/16	106,265.63					106,265.63	0.00	7,250.00	(7,250.00)	0.00	106,265.63	121,719.06	(3,044.06)	118,675.00	
0.00	US TREAS NOTE 0.875% 5/31/11	247,402.34					(0.00)	0.00	2,187.50	(2,187.50)	0.00	0.00	238,024.15	(238,024.15)	0.00	
0.00	US TREAS NOTE 1.125% 8/15/10	101,347.66					0.00	0.00	2,062.50	(2,062.50)	0.00	0.00	95,216.29	(95,216.29)	0.00	
200,000.00	US TREAS NOTE 4.50% 3/31/12	198,851.56					198,851.56	0.00	9,000.00	(9,000.00)	0.00	198,851.56	202,743.50	(8,676.74)	194,066.76	
200,000.00	US TREAS NOTE 4.625% 2/15/17	199,460.94					199,460.94	0.00	9,250.00	(9,250.00)	0.00	199,460.94	216,503.50	(1,984.34)	214,517.76	
	COMMON STOCKS															
100.00	3M COMPANY	8,407.00					8,407.00	0.00	215.00	(215.00)	0.00	8,407.00	7,484.91	(1,430.99)	8,915.90	
350.00	ABBOTT LABORATORIES	17,264.12					17,264.12	0.00	630.00	(630.00)	0.00	17,264.12	15,514.67	(1,797.31)	17,311.98	
0.00	ADVANCED MICRO DEVICES INC.	11,363.88					0.00	0.00	0.00	0.00	0.00	0.00	8,323.51	(6,323.51)	0.00	
405.00	AETNA INC. NEW	13,371.67					13,371.67	0.00	76.95	(76.95)	0.00	13,371.67	10,233.81	(6,661.25)	16,785.06	
125.00	AFFILIATED MANAGERS GROUP INC.	14,965.34	865.41				15,830.75	0.00	959.17	(959.17)	0.00	15,830.75	11,228.93	(691.45)	11,920.38	
256.00	ALLEGHENY TECHNOLOGIES INC.	0.00	11,712.33				11,712.33	0.00	138.24	(138.24)	0.00	11,712.33	0.00	(15,273.42)	15,273.42	
375.00	ALTECA CORP	18,283.28					8,790.04	0.00	168.90	(168.90)	0.00	8,790.04	18,337.31	(1,988.93)	16,338.38	
100.00	AMAZON.COM	8,188.76					8,188.76	0.00	69.75	(69.75)	0.00	8,188.76	10,353.22	(8,868.84)	19,222.06	
11.305	APACHE CORP	11,305.80	2,926.73				14,232.53	0.00	0.00	0.00	0.00	14,232.53	8,775.41	(6,862.78)	15,658.19	
93.00	APPLE COMPUTER INC.	14,884.66	8,808.62				23,693.28	0.00	0.00	0.00	0.00	23,693.28	13,136.88	(29,344.27)	29,344.27	
0.00	ARCH COAL INC.	12,044.59					0.00	0.00	0.00	0.00	0.00	0.00	(9,704.86)	(9,704.86)	0.00	
700.00	AT&T INC.	16,820.93					16,820.93	0.00	1,190.00	(1,190.00)	0.00	16,820.93	16,045.32	(4,622.46)	20,667.78	
60.00	BAKER HUGHES INC.	2,862.60					2,862.60	0.00	36.00	(36.00)	0.00	2,862.60	2,363.45	(1,728.93)	4,092.38	
0.00	BANK OF AMERICA CORPORATION	10,866.00					0.00	0.00	18.00	(18.00)	0.00	0.00	8,170.01	(8,170.01)	0.00	
100.00	BECTON DICKINSON & CO.	7,924.00					7,924.00	0.00	160.00	(160.00)	0.00	7,924.00	6,407.51	(1,692.47)	8,099.98	
0.00	BEST BUY COMPANY INC.	10,782.50					0.00	0.00	35.00	(35.00)	0.00	0.00	8,021.24	(8,021.24)	0.00	
300.00	BOEING CO.	7,341.00	14,321.46				21,662.46	0.00	420.00	(420.00)	0.00	21,662.46	5,946.04	(14,902.22)	20,948.26	
465.00	CAPITAL ONE FINANCIAL CORP	14,845.62	5,229.77				20,075.39	0.00	81.00	(81.00)	0.00	20,075.39	13,174.63	(9,410.33)	22,584.96	
100.00	CATERPILLAR INC.	6,357.00					6,357.00	0.00	176.00	(176.00)	0.00	6,357.00	5,692.09	(4,315.15)	10,007.24	
510.00	CB RICHARD ELLIS GROUP INC A	9,577.04					9,577.04	0.00	0.00	0.00	0.00	9,577.04	12,037.73	(12,037.73)	0.00	
700.00	CBS CORP NEW CL B	13,892.26					10,176.24	0.00	143.25	(143.25)	0.00	10,176.24	8,186.49	(18,746.42)	18,746.42	
0.00	CELENONE CORP	10,552.15					0.00	0.00	372.00	(372.00)	0.00	0.00	18,057.86	(18,057.86)	19,333.92	
200.00	CHEVRON CORP	7,653.00	10,404.86				18,057.86	0.00	17.90	(17.90)	0.00	18,057.86	7,357.93	(12,903.66)	14,155.24	
445.00	CIGNA	8,613.35	8,304.95				16,918.30	0.00	29.70	(29.70)	0.00	16,918.30	14,135.00	(6,871.67)	21,513.17	
485.00	CISCO SYSTEMS	3,918.05					2,770.62	0.00	29.70	(29.70)	0.00	2,770.62	14,135.00	(6,871.67)	7,263.33	



REPORT OF THE TRUST FUNDS OF THE TOWN OF DERRY N.H. FOR YEAR ENDING ON JUNE 30, 2011
MS-10

NUMBER OF SHARES	DESCRIPTION OF INVESTMENT	***PRINCIPAL***										INCOME		GRAND TOTAL		PRINCIPAL ONLY		END OF YEAR FAIR MARKET VALUE
		BALANCE BEGINNING YEAR	PURCHASES	CASH CAPITAL GAINS	PROCEEDS FROM SALES	GAIND/LOSSES FROM SALES	BALANCE END YEAR	BALANCE BEGINNING YEAR	INCOME DURING YEAR	EXPENDED DURING YEAR	BALANCE END YEAR	PRINCIPAL & INCOME END OF YEAR	BEGINNING YEAR FAIR MARKET VALUE	UNREALIZED GAIN/LOSS*				
249.00	CITIGROUP INC.	0.00	11,578.50		7,469.43	1,481.43	11,578.50	0.00	2.49	(2.49)	0.00	11,578.50	0.00	9,746.26	9,746.26			
0.00	COACH INC.	5,988.00					0.00	0.00	90.00	(90.00)	0.00	5,988.00	0.00	(5,195.09)	0.00			
250.00	COCOA COLA CO.	10,554.37					10,554.37	0.00	447.50	(447.50)	0.00	10,554.37	0.00	3,940.01	15,813.15			
175.00	COLGATE-PALMOLIVE CO.	0.00	14,475.67				14,475.67	0.00	101.50	(101.50)	0.00	14,475.67	0.00	14,378.95	14,378.95			
210.00	CONOCOPHILLIPS	10,863.30					10,863.30	0.00	508.20	(508.20)	0.00	10,863.30	0.00	9,768.47	14,842.51			
315.00	CVSCAREMARK CORPORATION	0.00	11,387.60				11,387.60	0.00	39.38	(39.38)	0.00	11,387.60	0.00	11,127.44	11,127.44			
215.00	DEERE & CO.	12,316.66					12,316.66	0.00	279.50	(279.50)	0.00	12,316.66	0.00	16,663.15	16,663.15			
210.00	DEVON ENERGY CORP NEW	0.00	13,508.27				13,508.27	0.00	136.50	(136.50)	0.00	13,508.27	0.00	15,557.09	15,557.09			
500.00	DISNEY, WALT	15,324.07					15,324.07	0.00	200.00	(200.00)	0.00	15,324.07	0.00	3,424.47	18,348.80			
290.00	EDISON INTERNATIONAL	0.00	10,866.15				10,866.15	0.00	92.80	(92.80)	0.00	10,866.15	0.00	10,563.25	10,563.25			
850.00	EMC	9,639.43					9,639.43	0.00	102.50	(102.50)	0.00	9,639.43	0.00	7,272.90	22,012.45			
0.00	EMERSON ELECTRIC CO.	0.00	10,961.56				10,961.56	0.00	0.00	0.00	0.00	10,961.56	0.00	4,139.96	0.00			
0.00	ENERGIZER HOLDINGS INC.	19,988.84					19,988.84	0.00	664.00	(664.00)	0.00	19,988.84	0.00	0.00	0.00			
0.00	ENERGY	6,472.20					6,472.20	0.00	0.00	0.00	0.00	6,472.20	0.00	13,366.52	15,222.36			
300.00	EXPRESS SCRIPTS	1,608.98					1,608.98	0.00	694.45	(694.45)	0.00	1,608.98	0.00	1,855.84	1,855.84			
415.00	EXXON MOBIL CORP	0.00	4,578.60				4,578.60	0.00	460.00	(460.00)	0.00	4,578.60	0.00	12,278.19	31,746.34			
0.00	FREIGHT-MCMORAN COPPER & GOLD	0.00	13,837.56				13,837.56	0.00	0.00	0.00	0.00	13,837.56	0.00	0.00	0.00			
0.00	FRONTIER COMMUNICATIONS CORP	0.00	471.53				471.53	0.00	0.00	0.00	0.00	471.53	0.00	0.00	0.00			
1,300.00	GENERAL ELECTRIC	24,649.76					24,649.76	0.00	660.00	(660.00)	0.00	24,649.76	0.00	5,283.65	23,045.92			
120.00	GOLDMAN SACHS	3,788.11					3,788.11	0.00	143.50	(143.50)	0.00	3,788.11	0.00	8,793.13	15,012.55			
20.00	GOOGLE INC.	13,509.50					13,509.50	0.00	162.00	(162.00)	0.00	13,509.50	0.00	1,359.32	11,899.93			
720.00	HARTFORD FINANCIAL SERVICES GROUP	28,144.89					28,144.89	0.00	332.50	(332.50)	0.00	28,144.89	0.00	5,265.30	17,847.22			
250.00	HERSHEY COMPANY	10,767.50					10,767.50	0.00	56.00	(56.00)	0.00	10,767.50	0.00	2,005.41	13,359.75			
0.00	HEWLETT PACKARD	9,601.69					9,601.69	0.00	508.06	(508.06)	0.00	9,601.69	0.00	14,353.89	14,353.89			
240.00	ILLINOIS TOOL WORKS	0.00	13,963.58				13,963.58	0.00	86.62	(86.62)	0.00	13,963.58	0.00	12,744.14	12,744.14			
750.00	INTEL CORP	15,052.50					15,052.50	0.00	486.00	(486.00)	0.00	15,052.50	0.00	7,865.04	15,622.80			
180.00	INTERNATIONAL BUSINESS MACHINES	13,799.25					13,799.25	0.00	49.35	(49.35)	0.00	13,799.25	0.00	21,061.22	29,026.26			
705.00	JABIL CIRCUIT INC.	0.00	14,982.31				14,982.31	0.00	821.25	(821.25)	0.00	14,982.31	0.00	13,386.54	13,386.54			
375.00	JOHNSON & JOHNSON	23,161.42					23,161.42	0.00	200.00	(200.00)	0.00	23,161.42	0.00	20,986.45	23,448.30			
500.00	JPMORGAN CHASE	23,297.04					23,297.04	0.00	78.00	(78.00)	0.00	23,297.04	0.00	1,896.41	19,241.80			
320.00	JUNIPER NETWORKS INC.	10,607.38					10,607.38	0.00	237.60	(237.60)	0.00	10,607.38	0.00	9,475.20	9,475.20			
0.00	KIMBERLY CLARK	11,325.70					11,325.70	0.00	147.00	(147.00)	0.00	11,325.70	0.00	10,341.28	0.00			
625.00	LOWES COMPANIES INC.	15,538.33					15,538.33	0.00	225.50	(225.50)	0.00	15,538.33	0.00	4,503.61	13,684.63			
0.00	M & T BANK CORP	0.00	13,472.76				13,472.76	0.00	0.00	0.00	0.00	13,472.76	0.00	16,904.29	0.00			
185.00	MANPOWER INC. COM	0.00	13,472.76				13,472.76	0.00	86.62	(86.62)	0.00	13,472.76	0.00	9,834.05	9,834.05			
0.00	MARRIOTT INTL. INC. NEW CLASS A	0.00	11,654.96				11,654.96	0.00	0.00	0.00	0.00	11,654.96	0.00	0.00	0.00			
0.00	MEDCO HEALTH SOLUTIONS INC.	12,962.00					12,962.00	0.00	427.50	(427.50)	0.00	12,962.00	0.00	10,438.50	12,439.73			
375.00	MERCK & CO. INC. NEW	0.00	13,135.61				13,135.61	0.00	0.00	0.00	0.00	13,135.61	0.00	8,945.12	0.00			
0.00	MET LIFE	7,428.82					7,428.82	0.00	426.55	(426.55)	0.00	7,428.82	0.00	1,359.27	17,719.00			
725.00	MICROSOFT CORP	21,775.00					21,775.00	0.00	114.00	(114.00)	0.00	21,775.00	0.00	11,250.95	11,250.95			
165.00	MONSANTO CO. NEW	0.00	11,485.29				11,485.29	0.00	105.00	(105.00)	0.00	11,485.29	0.00	9,348.93	9,348.93			
0.00	NABORS INDUSTRIES LTD	11,155.20					11,155.20	0.00	201.30	(201.30)	0.00	11,155.20	0.00	13,457.70	13,457.70			
305.00	NORSTROM INC	8,400.29					8,400.29	0.00	228.00	(228.00)	0.00	8,400.29	0.00	3,024.79	10,565.13			
150.00	NORFOLK SOUTHERN CORP	0.00	11,729.97				11,729.97	0.00	114.00	(114.00)	0.00	11,729.97	0.00	10,965.83	0.00			
0.00	OCCIDENTAL PETROLEUM	8,388.30					8,388.30	0.00	105.00	(105.00)	0.00	8,388.30	0.00	5,300.20	5,300.20			
500.00	ORACLE SYSTEMS CORP	12,915.00					12,915.00	0.00	48.45	(48.45)	0.00	12,915.00	0.00	13,143.90	15,946.25			
135.00	PANERA BREAD CO CL A	0.00	9,273.71				9,273.71	0.00	586.50	(586.50)	0.00	9,273.71	0.00	10,521.33	10,521.33			
190.00	PEABODY ENERGY CORP	4,445.91					4,445.91	0.00	201.00	(201.00)	0.00	4,445.91	0.00	2,534.82	19,861.26			
300.00	PEPSICO	0.00	19,346.25				19,346.25	0.00	625.00	(625.00)	0.00	19,346.25	0.00	19,460.82	19,460.82			
1,005.00	PFIZER INC	10,576.80					10,576.80	0.00	83.05	(83.05)	0.00	10,576.80	0.00	4,831.72	15,680.95			
250.00	PHILIP MORRIS INTL	0.00	13,881.39				13,881.39	0.00	380.00	(380.00)	0.00	13,881.39	0.00	12,607.52	12,607.52			
225.00	PNC FINANCIAL SERVICES GROUP	10,317.18					10,317.18	0.00	154.88	(154.88)	0.00	10,317.18	0.00	3,907.69	11,959.06			
760.00	PNM RES INC.	0.00	18,464.02				18,464.02	0.00	40.00	(40.00)	0.00	18,464.02	0.00	17,627.96	17,627.96			
295.00	PROCTER & GAMBLE CO.	11,700.00					11,700.00	0.00	9,737.17	(9,737.17)	0.00	9,737.17	0.00	8,432.18	8,432.18			
0.00	QUEST DIAGNOSTIC INC.	9,288.60					9,288.60	0.00	48.60	(48.60)	0.00	9,288.60	0.00	5,355.91	14,105.83			
380.00	STARBUCKS CORP	0.00	16,151.07				16,151.07	0.00	0.00	0.00	0.00	16,151.07	0.00	14,989.52	14,989.52			
270.00	STRYKER CORP	0.00	0.00				0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00			



REPORT OF THE TRUST FUNDS OF THE TOWN OF DERRY N.H. FOR YEAR ENDING ON JUNE 30, 2011
MS-10

NUMBER OF SHARES	DESCRIPTION OF INVESTMENT	***HOW INVESTED***										***PRINCIPAL***										INCOME			GRAND TOTAL		PRINCIPAL ONLY		END OF YEAR FAIR MARKET VALUE
		BALANCE BEGINNING YEAR	PURCHASES	CASH CAPITAL GAINS	PROCEEDS FROM SALES	GAINS/LOSSES FROM SALES	BALANCE END YEAR	BALANCE BEGINNING YEAR	INCOME DURING YEAR	EXPENDED DURING YEAR	BALANCE END YEAR	BALANCE BEGINNING YEAR	UNREALIZED GAIN/LOSS*	BEGINNING YEAR FAIR MARKET VALUE	GRAND TOTAL PRINCIPAL & INCOME END OF YEAR	GRAND TOTAL PRINCIPAL & INCOME END OF YEAR	UNREALIZED GAIN/LOSS*	END OF YEAR FAIR MARKET VALUE											
510.00	SUNTRUST BANKS INC.	0.00	16,046.13		10,875.85		16,046.13	0.00	10.20	(10.20)	0.00	0.00	0.00	16,046.13	0.00	0.00	0.00	12,368.52											
0.00	TARGET CORP	10,564.00					0.00	0.00	100.00	(100.00)	0.00	0.00	0.00	12,370.00	0.00	0.00	0.00	9,318.47											
500.00	TEXAS INSTRUMENTS	12,370.00					0.00	0.00	255.00	(255.00)	0.00	0.00	0.00	12,370.00	0.00	0.00	0.00	11,029.79											
0.00	TJX COMPANIES NEW	12,810.00			13,106.06		0.00	0.00	90.00	(90.00)	0.00	0.00	0.00	11,925.25	0.00	0.00	0.00	11,925.25											
185.00	UNITED TECHNOLOGIES CORP	9,478.00			12,321.78		0.00	0.00	394.81	(394.81)	0.00	0.00	0.00	5,009.80	0.00	0.00	0.00	21,527.52											
400.00	UNUMPROVIDENT CORP	0.00	10,631.92				10,631.92	0.00	0.00	0.00	0.00	0.00	10,631.92	0.00	0.00	0.00	9,580.48												
200.00	VERIZON	7,466.83	(471.53)				6,995.30	0.00	387.50	(387.50)	0.00	0.00	6,995.30	0.00	0.00	0.00	6,999.24												
215.00	WAL-MART STORES	17,228.47			6,154.91		11,224.61	0.00	398.59	(398.59)	0.00	0.00	11,224.61	0.00	0.00	0.00	10,739.59												
330.00	WASTE MANAGEMENT	9,504.00					9,504.00	0.00	432.30	(432.30)	0.00	0.00	9,504.00	0.00	0.00	0.00	9,784.39												
710.00	WELLS FARGO & COMPANY	10,389.04					10,389.04	0.00	184.96	(184.96)	0.00	0.00	10,389.04	0.00	0.00	0.00	14,348.76												
165.00	ZIMMER HLDGS INC.	0.00	11,102.27				11,102.27	0.00	0.00	0.00	0.00	0.00	11,102.27	0.00	0.00	0.00	9,802.32												
0.00	MUTUAL FUNDS	83,660.80			111,794.60		0.00	0.00	85.47	(85.47)	0.00	0.00	0.00	4,055.00	0.00	0.00	0.00	87,643.26											
100.00	ISHARES COMEX GOLD TR	4,055.00					4,055.00	0.00	0.00	0.00	0.00	0.00	4,055.00	0.00	0.00	0.00	3,707.87												
195.00	ISHARES FTSE/XINHUA CHINA 25 INDEX	13,564.50					13,564.50	0.00	705.01	(705.01)	0.00	0.00	13,564.50	0.00	0.00	0.00	11,424.79												
585.00	ISHARES INCMSCI BRAZIL FREE INDEX	14,405.65					14,405.65	0.00	285.86	(285.86)	0.00	0.00	14,405.65	0.00	0.00	0.00	13,314.92												
1,445.00	ISHARES MSCI CDA INDEX	51,334.45					51,334.45	0.00	1,650.55	(1,650.55)	0.00	0.00	51,334.45	0.00	0.00	0.00	39,092.04												
160.00	ISHARES MSCI EMU INDEX FD	0.00	3,986.66				3,986.66	0.00	107.91	(107.91)	0.00	0.00	3,986.66	0.00	0.00	0.00	4,044.26												
3,200.00	ISHARES MSCI GERMANY INDEX FD	32,886.00	3,986.66				32,886.00	0.00	516.10	(516.10)	0.00	0.00	32,886.00	0.00	0.00	0.00	27,896.66												
900.00	ISHARES MSCI JAPAN	35,829.00					35,829.00	0.00	1,556.55	(1,556.55)	0.00	0.00	35,829.00	0.00	0.00	0.00	30,479.75												
0.00	ISHARES MSCI PACIFIC EX-JAPAN	3,347.00			3,916.51		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2,916.54												
315.00	ISHARES MSCI TAIWAN INDEX FUND	14,818.55					14,818.55	0.00	156.24	(156.24)	0.00	0.00	14,818.55	0.00	0.00	0.00	13,345.34												
265.00	ISHARES MSCI SOUTH KOREA INDEX FUND	6,274.70					6,274.70	0.00	275.18	(275.18)	0.00	0.00	6,274.70	0.00	0.00	0.00	5,732.79												
900.00	ISHARES MSCI SWEDEN INDEX FUND	20,049.40					20,049.40	0.00	479.11	(479.11)	0.00	0.00	20,049.40	0.00	0.00	0.00	17,047.85												
2,000.00	ISHARES MSCI SWITZERLAND INDEX FUND	32,180.00					32,180.00	0.00	949.65	(949.65)	0.00	0.00	32,180.00	0.00	0.00	0.00	25,470.86												
3,125.00	ISHARES S&P SMALL CAP INDEX FUND	184,218.34					184,218.34	0.00	2,342.85	(2,342.85)	0.00	0.00	184,218.34	0.00	0.00	0.00	160,318.12												
586.00	SELECT SEC SPDR MATLS	34,310.00	4,175.83		19,955.74		20,061.36	0.00	1,159.28	(1,159.28)	0.00	0.00	20,061.36	0.00	0.00	0.00	26,882.75												
225.00	SPDR INDEX SHARES FUND ASIA PACIF ETF	15,838.50					15,838.50	0.00	291.01	(291.01)	0.00	0.00	15,838.50	0.00	0.00	0.00	14,969.11												
450.00	SPDR S&P 500 ETF TRUST	60,934.28					60,934.28	0.00	0.00	0.00	0.00	0.00	60,934.28	0.00	0.00	0.00	55,823.31												
2,541.26	TEMPLETON GLOBAL BOND ADVISOR #616	365,910.00					365,910.00	0.00	4,032.39	(4,032.39)	0.00	0.00	365,910.00	0.00	0.00	0.00	318,211.40												
1,492.70	THORNBURTON INTERNATIONAL VALUE I	98,925.00	199,650.00				298,575.00	0.00	16,472.86	(16,472.86)	0.00	0.00	298,575.00	0.00	0.00	0.00	202,767.01												
28,592.98	VANGUARD ADMIRAL GNMA FUND #536	107,000.00	2,316.48				45,975.00	0.00	279.43	(279.43)	0.00	0.00	45,975.00	0.00	0.00	0.00	42,108.03												
15,062.81	VANGUARD ADMIRAL GNMA FUND #539	321,000.00	675.32				309,516.48	0.00	4,015.14	(4,015.14)	0.00	0.00	309,516.48	0.00	0.00	0.00	188,975.26												
17,102.57	VANGUARD INTER FIRM BD INDX SS #1350	97,058.50	799.07		161,700.00		161,175.32	0.00	3,957.49	(3,957.49)	0.00	0.00	161,175.32	0.00	0.00	0.00	152,209.72												
16,556.18	VANGUARD INTERMEDIATE TERM CORP #71	0.00	162,968.88		5,885.00		192,292.57	0.00	6,382.43	(6,382.43)	0.00	0.00	192,292.57	0.00	0.00	0.00	89,092.22												
176.00	WISDOMTREE TRUST	1,718.36	2,337.99				4,056.35	0.00	29.71	(29.71)	0.00	0.00	4,056.35	0.00	0.00	0.00	1,638.36												
TOTAL		5,270,738.24	1,478,435.27	8,261.94	1,468,697.46	44,722.55	5,333,460.54	291,596.50	203,497.10	(143,965.25)	351,128.35	5,684,588.89	5,406,275.61	5,892,815.78															

* Reflects the increase or decrease of the fair value



Derry Conservation Commission

The members of the Derry Conservation Commission conducted 8 site reviews. One of them concerned the site plans for a super Wal-Mart off Ashleigh Drive that involved crossing a conservation easement through a wetland. The easement was modified to accommodate the crossing and Wal-Mart gave \$100,000 to the DCC land use fund as mitigation. The state approved this with specific stipulations for its use. There were 5 dredge and fills.

Zoning ordinances 168-18 and 165-20A pertaining to adding to the limits on developing near wetlands were discussed with the assistance of Cecille Cormier. A public hearing was held. The proposed amendment was sent to the Planning Board for discussion. The amendment proposes no buildings, parking lots or drainage outlets or grading for said systems within the stated limits for vernal pools and wetlands.

Go Green and the DCC combined for a booth at Derryfest. Go Green has many enthusiastic members who primarily focus on increasing recycling efforts in the Derry schools, in apartments and with home owners. Go Green meets monthly the first Thursday of the month at the municipal center. The Go Green Committee comes under the Commission.

We started Land Stewards, a group of volunteers who assist with taking care of our protected lands. The Stewards repaired signs, cleared trails and picked up litter. We have 18 stewards to date covering our protected areas! Phil Auger from UNH Cooperative Ext. conducted a workshop for the Stewards and Commission and held a training session at Broadview Farm on the use of compasses for checking boundaries.

With Go Green we conducted nature walks on Shepard Park, Broadview Farm, the Doolittle property and Cole Marsh. At Broadview Farm the gardening plots are very popular with 45 beds and 32 gardeners.

A major project got underway for curbing invasives at Shepard Park. After Charlie Moreno completed a forestry plan we accepted his advice on curtailing invasives by working with Lennie Lord, Director of the Rockingham County Conservation District to procure a grant from the state Department of Agriculture on Invasive Pest Management. The Commission is following the 3 year plan prepared by Mr. Lord. For two days, one in the fall and one in the spring about 16 volunteers cut invasives and then in the spring planted 350 native seedlings. Selected spraying occurs according to plan. Activities were temporarily stopped once discovering an endangered species on site. With DCC approval, Mr. Lord submitted another request to the state for continued funding of the project and we await news of this.

Respectfully submitted,

Jim Arruda, Ric Buzzanga, Paul Dionne, Paul Doolittle, Beverly Ferrante, Margie Ives, Dennis Wiley, alternates Jim Degnan, Peg Kinsella, Marianne Page, Richard Tripp



Derry Energy & Environmental Advisory Committee

Background:

Committee was established by Town Council on October 27, 2009

First organizational meeting was held November 12th, 2009

First official meeting held December 7th, 2009

Meetings are held first and third Mondays of the month. (One meeting per month in June, July, August)

Members:

Tom Cardon, Chair

Maureen Reno, Vice Chair

Jonathan Keaney, Secretary

Mary Lomont Till

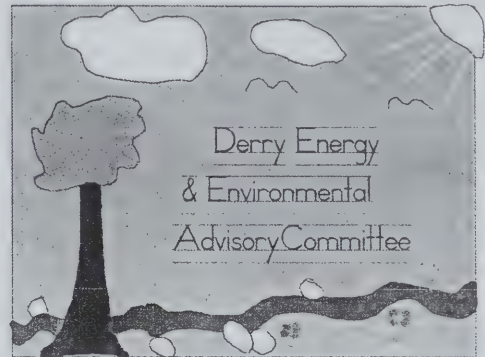
Tom Minnon

David Milz – Town Council liaison

Chris Cox – Alternate

Marc Flattes– Alternate

Jim Ricker- Alternate



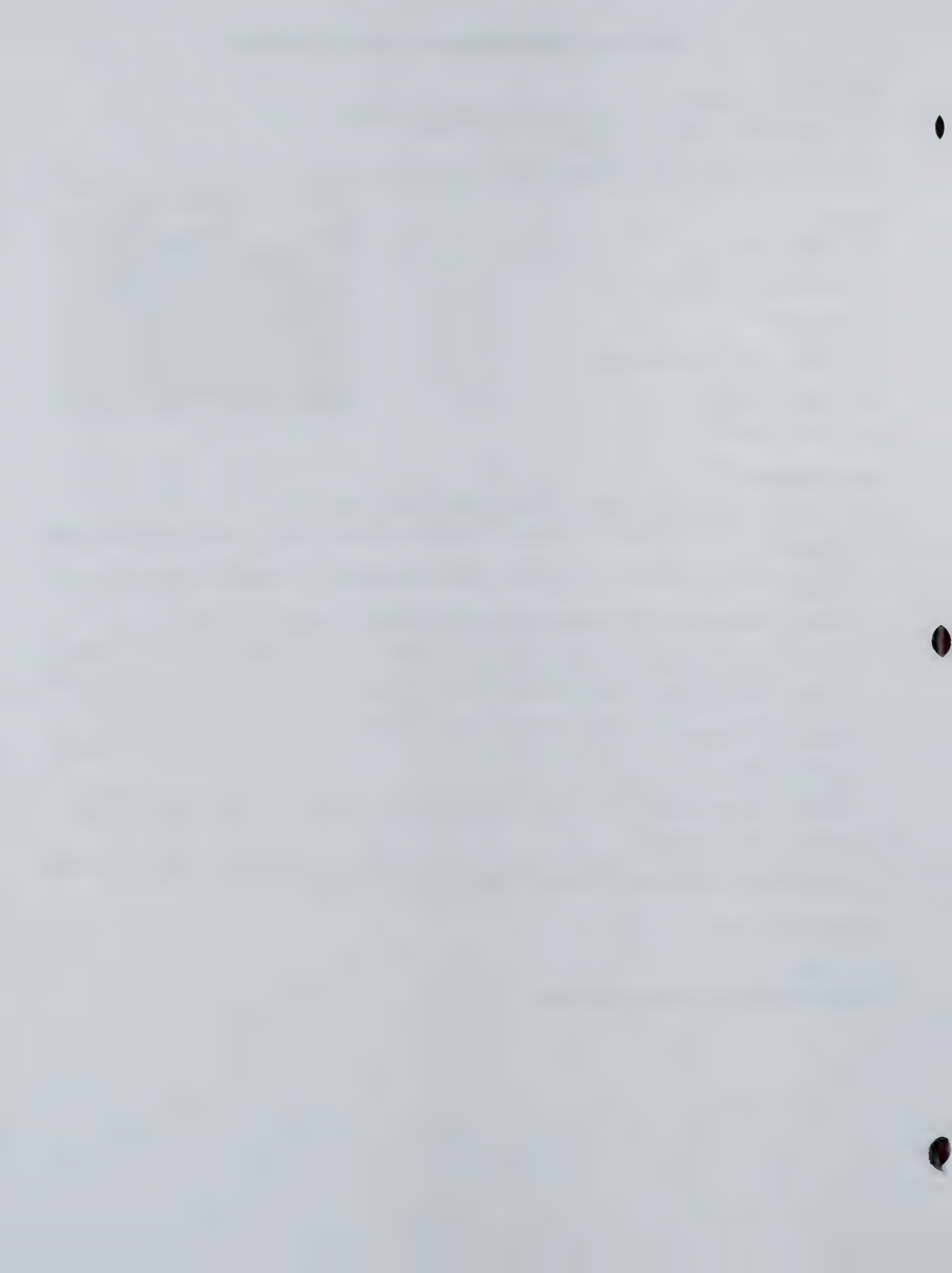
Accomplishments:

- Established twice a year clean-up of Fordway Ext. in October and April.
- Implemented a Derry Adopt-A-Road program to be administered by the Town's Parks and Recreation Department.
- Was instrumental in arranging energy audits of all town buildings by Peregrine Energy at no cost to the town.
- Derryfest participant with solar panel, demo of kilowatt meter, information on energy savings opportunities, electric bicycle, handed out recycle brochures and "Derry Recycles, Do You" buttons.
- Helped sponsor Junior Solar Sprint competition. This is a completion for middle school students who design and build their own solar powered model car. <http://www.nesea.org/k12/juniorsolarsprint/>
- Met with Derry Fire Department for tour and recommendations. Fire stations excel in energy efficiency by all firefighters. Concerns continue at the Central Station over ceiling structure integrity and use of heat to melt snow off roof.
- Met with Joanie Cornetta, Recycle Coordinator at the Derry Transfer Station, on ways to improve recycling. Discussed new transfer station design aimed at doubling the amount of money the town makes on recycled materials.
- Met with New Hampshire experts to discuss ways for residents and business to save money on energy.
- Future projects include television shows; recycle contest and update of website.

Respectfully submitted,

Tom Cardon, Chair

Energy/Environmental Advisory Committee



HERITAGE COMMISSION

The Heritage Commission was established to oversee the preservation of historical features and aspects of the town of Derry. Whether that is physical buildings artifacts, or locations, or the memory of people who have made Derry what it is today, the Heritage Commission takes great pride in being the stewards of this past. Our goal this year was to bring the past to the people of Derry.

The Heritage Commission has been busy with a number of projects to accomplish this goal. The first one was our displays at the Library focusing on "People of Derry". Two (2) displays were created and placed in the glass cabinet at the McGregor Library to showcase people who lived Derry. The "Puppets of Nikki Tilroe", were on display during May. Nikki was a professional puppeteer with Jim Henson, and Kermit Love, as well as a long standing teacher at Chester College. Her collection of puppets were donated to the Derry History Museum by her husband, RD Tilroe, who still lives in town.

The second display focused on "Charles and Helen Marie Zell", longtime residents of Derry and owners of Treasure Masters. Treasure Masters employed a number of Derry residents during its years in business and both Charles and Helen Marie gave a great deal back to the community. They were active in the Boy's and Girl's club, Boy Scouts of America, and Rotary Club, all service organizations that help shape the landscape of Derry. Items on display were also donated to the History Museum by Charles' son Barry Zell.

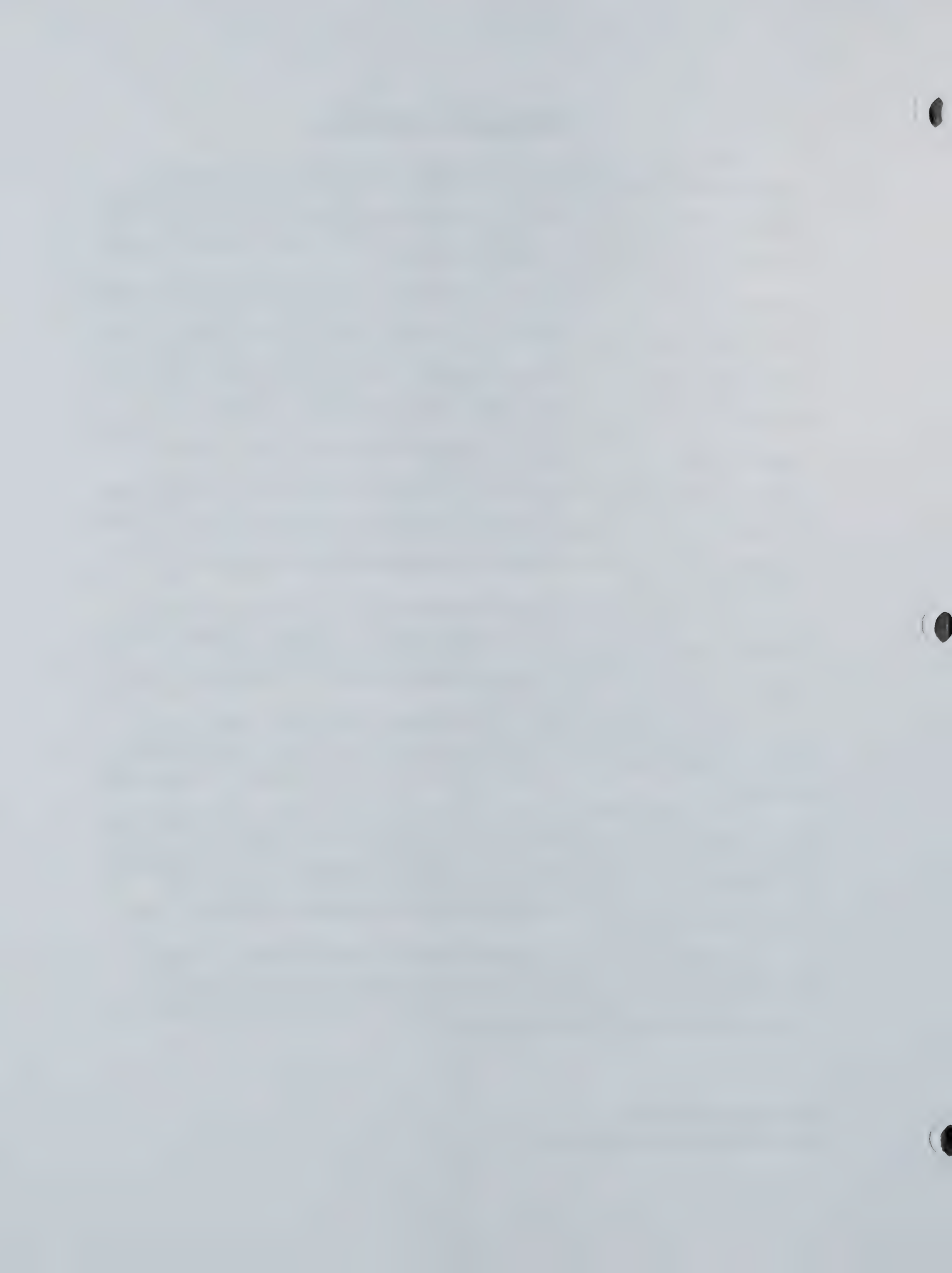
The Derry History Museum was also the site of our first, thorough inventory. Lasting over 3 months the inventory now includes over 10,000 items. Cataloging these items will enable the History Museum to better serve the historians in town and around the country by electronically accessing items that may be of use to townspeople doing research or just browsing through the past.

As we moved into this new year, the Heritage Commission wishes to thank Rebecca Rutter and Bill Petch for their years of service to the town. Both Rebecca and Bill served on the Heritage Commission for a number of year and their efforts are greatly appreciated.

As the keepers of Derry's history we have made it our goal to get the word out to the residents of Derry that we exist, we have a museum, and that the history the museum contains is so rich and interesting, it must be seen to be appreciated. The website for the Derry History Museum is www.DerryMuseum.org and both the museum and the Heritage Commission can be reached via e-mail at DerryMuseum@gmail.com. We would love to hear from you.

In closing, the Heritage Commission wishes to thank the residents of Derry for their generous donations of personal items that help us to preserve the history of our Town. We also wish to thank the Town Council, Town Administrator and support staff for their help and support throughout the year.

Respectfully submitted
Karen Blandford-Anderson, Chair



DERRY HIGHWAY SAFETY COMMITTEE REPORT

July 1, 2010 – June 30, 2011

The Derry Highway Safety Committee was originally conceived to provide a means to access State and Federal funds for safety needs of the Town. The Committee started in the late 1960's and received funds for ambulances, police vehicles, radar units and many more worthwhile projects that have funneled into the Town of Derry by the Committee.

The Committee meets every third Thursday of the month at 9:00 am at the Derry Municipal Center on the 2nd floor, Room 207. The public is welcome to attend any meeting. All safety requests must be submitted in writing and forms may be obtained at the Derry Municipal Center.

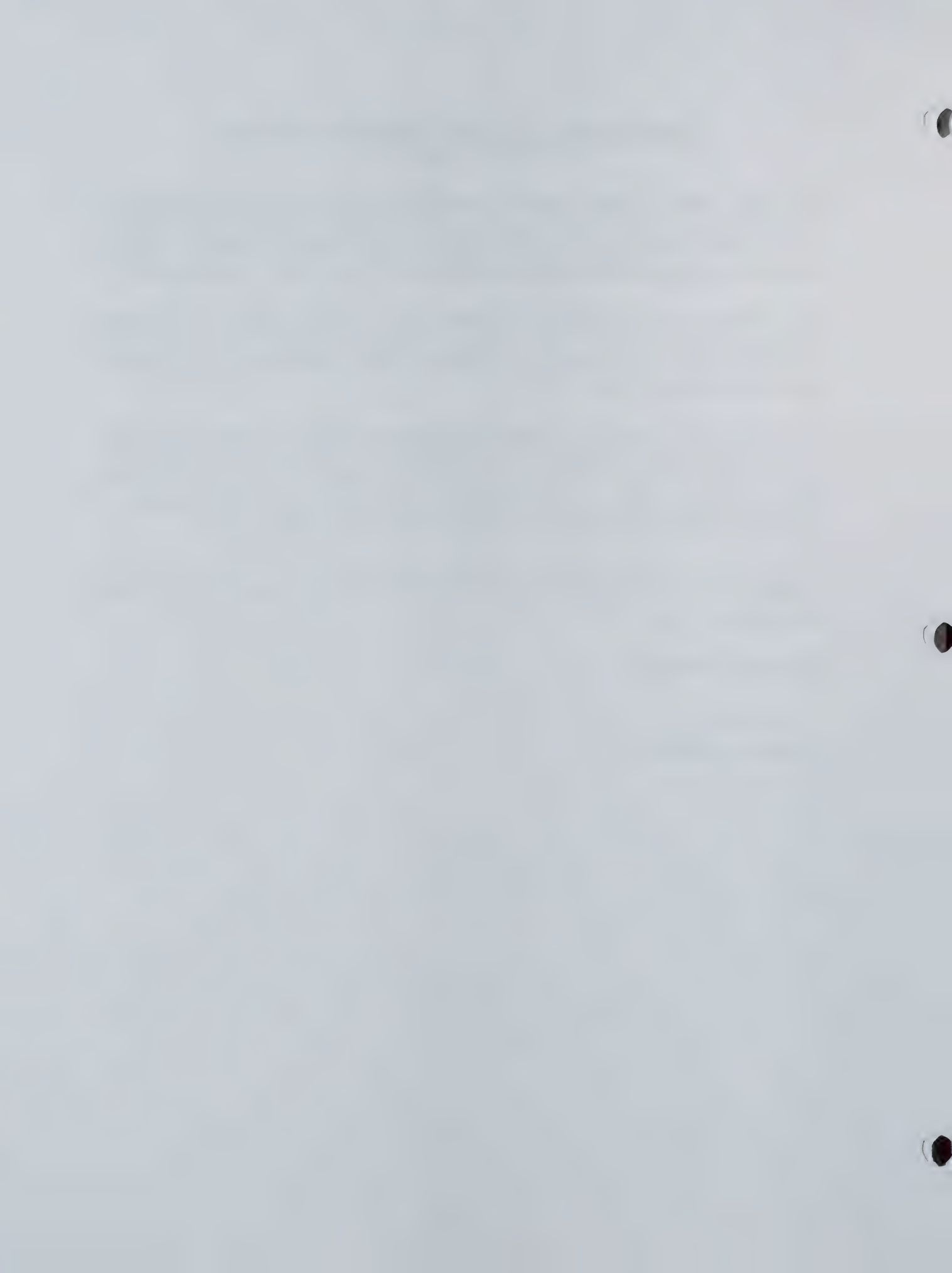
The Committee is comprised of Citizens and Department Heads. The members are Derry Police Chief, Edward Garone; Derry Fire Chief, George Klauber; Department of Public Works, Alan Cote, Supt. of Operations; and School Department, Jane Simard. Appointees are: Tom Caron, Chairperson; Grant Benson, Jr., Randall Chase, Kathy Garafalo, Al Dimmock, Mike Houghton and Sharon Trenholm as our Recording Clerk.

This year the Committee reviewed 25 cases through the Town. I wish to thank all the Departments for their assistance this past year. We are looking forward to working with you again next year.

Respectfully submitted,

TOM CARON

Tom Caron, Chairman



DERRY HOUSING AND REDEVELOPMENT AUTHORITY

2011 ANNUAL REPORT

I am pleased to submit the 2011 Annual Report for the Derry Housing and Redevelopment Authority (DHRA). The DHRA administers 100 Section 8 Housing Choice Vouchers in Derry, and owns 27 units of housing for low-income elderly and disabled residents of Derry. Currently, the DHRA's waiting list contains 225 applicants which is a decrease of nine percent over the previous year. An applicant can now expect to wait approximately two and one half to three years for assistance. Through the first eight months of 2011, the DHRA has received 74 applications and turned over only 6 units.

The DHRA is governed by a five member Board of Commissioners. Led by Chairman J.L. Sweeney, the Board is currently comprised of Fred Tompkins, Tom Hosey, Sandra Amabello and Christopher Williams.

The 2010 fiscal year audit was conducted and the final report indicated no findings or compliance issues. Overall, the DHRA realized a surplus of \$28,275 (before depreciation) for the 2010 fiscal year.

The DHRA received a perfect score of 100 percent on its 2010 Section 8 Management Assessment Program (SEMAP) report to the Department of Housing and Urban Development. SEMAP is the federal government's "report card" on the efficiency, accuracy and compliance of a public housing authority. Pursuant to receiving this score, HUD has designated the DHRA as a "High Performer"; the fourth consecutive year that the Agency has been so classified by HUD.

It is important to note that in addition to the services provided to the low-income residents of Derry, the DHRA plays a role in the economics of the Town. In 2010, the DHRA paid \$731,017 to local landlords for rental assistance to its clients. Over the past three years, the DHRA has paid over two million dollars to local landlords for rental assistance.

In July of 2011, the DHRA entered into a management agreement with the Groveland Housing Authority in Groveland, MA to provide property management services for that organization. It was a tribute to the staff and Board of the DHRA to be recommended by HUD for this role, and it has provided much needed revenue to the Agency. We look forward to working in the coming year with the Town and other local agencies to provide decent, safe and sanitary housing for the low-income residents of Derry.

Respectfully submitted,

Robert G. Fleig, PHM
Executive Director



Derry Planning Board Annual Report

Fiscal Year 2011 was an active year for the Derry Planning Board. The Board has seen an uptick in the number of commercial applications being presented to the Board. The Planning Board reviewed three subdivision applications, six site plan applications, two of which were amendments to a previously approved site plan. The Board also approved four lot line adjustments, two Site Plan Determinations, one voluntary merger, and revoked one approval. For the calendar year 2011, the Board has been informed of 26 Change in Use applications, which are businesses moving into existing storefronts in Derry. Fiscal 2010 saw a total of 38 Changes in Use. As of the writing of this report at the end of September, the Planning Board has held 19 meetings this fiscal year. Please refer to the report of the Planning Department for additional details.

Notable this year was the approval of the Wal-Mart site plan. Construction has begun for the new store to be located on Ashleigh Drive, with an anticipated opening date in late 2012. Additionally, the Allen properties were sold on Manchester Road to Boomer Wolf. Their approved site plan includes redevelopment of the two properties containing four retail buildings with a total of 45,000 square feet of retail space. The design included a walkable site and innovative storm water design techniques to protect the wetland adjacent to the property. Woof Meow is scheduled to open by the end of 2011.

The Planning Board also held several workshops this year. Topics of discussion included the revision of the Planning Board fee schedule, amendments to the Construction Monitoring Procedures Manual, Impact Fees versus the Growth Management Ordinance and several rezoning requests received from property owners. The Board recently approved a recommendation to change the zoning of eight parcels currently zoned Office Research Development in the area of South Range Road, and have moved that recommendation on to Town Council for their consideration. Future workshop topics include recommendations from FEMA for changes to the current Floodplain Regulations, suggested changes to the Zoning Ordinance received from the Conservation Commission, and a look at potential changes to zoning definitions, zone designations and the sign ordinance.

In closing, I would like to thank the board members who volunteer their time in service to the Town, the Town Administrator, and Town department staff, particularly in the Planning, Public Works and GIS departments, who provide the board with valued support and technical assistance.

Respectfully submitted,

David Granese

David Granese
Chair, Derry Planning Board

MEMORANDUM FOR THE RECORD

On 10/10/2023, the following information was received from the [redacted] regarding the [redacted] case.

The [redacted] advised that the [redacted] was [redacted] on [redacted] at [redacted].

The [redacted] further stated that the [redacted] was [redacted] by [redacted] on [redacted].

The [redacted] also mentioned that the [redacted] was [redacted] on [redacted].

The [redacted] concluded that the [redacted] was [redacted] on [redacted].

The [redacted] further advised that the [redacted] was [redacted] on [redacted].

The [redacted] also mentioned that the [redacted] was [redacted] on [redacted].

The [redacted] concluded that the [redacted] was [redacted] on [redacted].

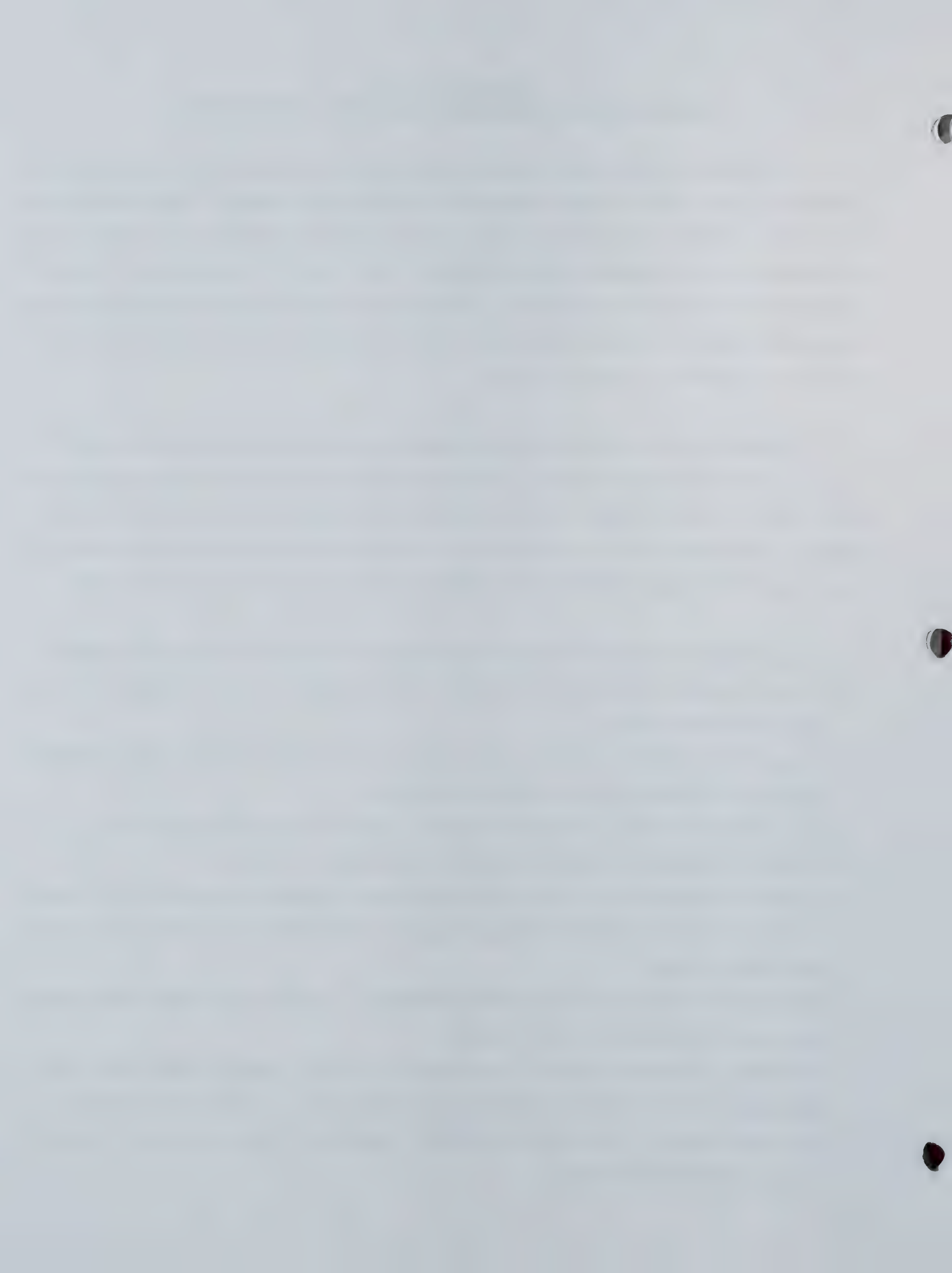
REPORT OF THE SOUTHERN NEW HAMPSHIRE PLANNING COMMISSION

The Southern New Hampshire Planning Commission has a wide range of services and resources available to help dues-paying members deal with a variety of municipal issues. Technical assistance is provided by a professional staff whose expertise is, when necessary, supplemented by consultants who are selected for their specialized skills or services. Each year, with the approval of appointed representatives, the Commission staff designs and carries out programs of area-wide significance that are mandated under New Hampshire and federal laws or regulations, as well as local projects which pertain more exclusively to a specific community.

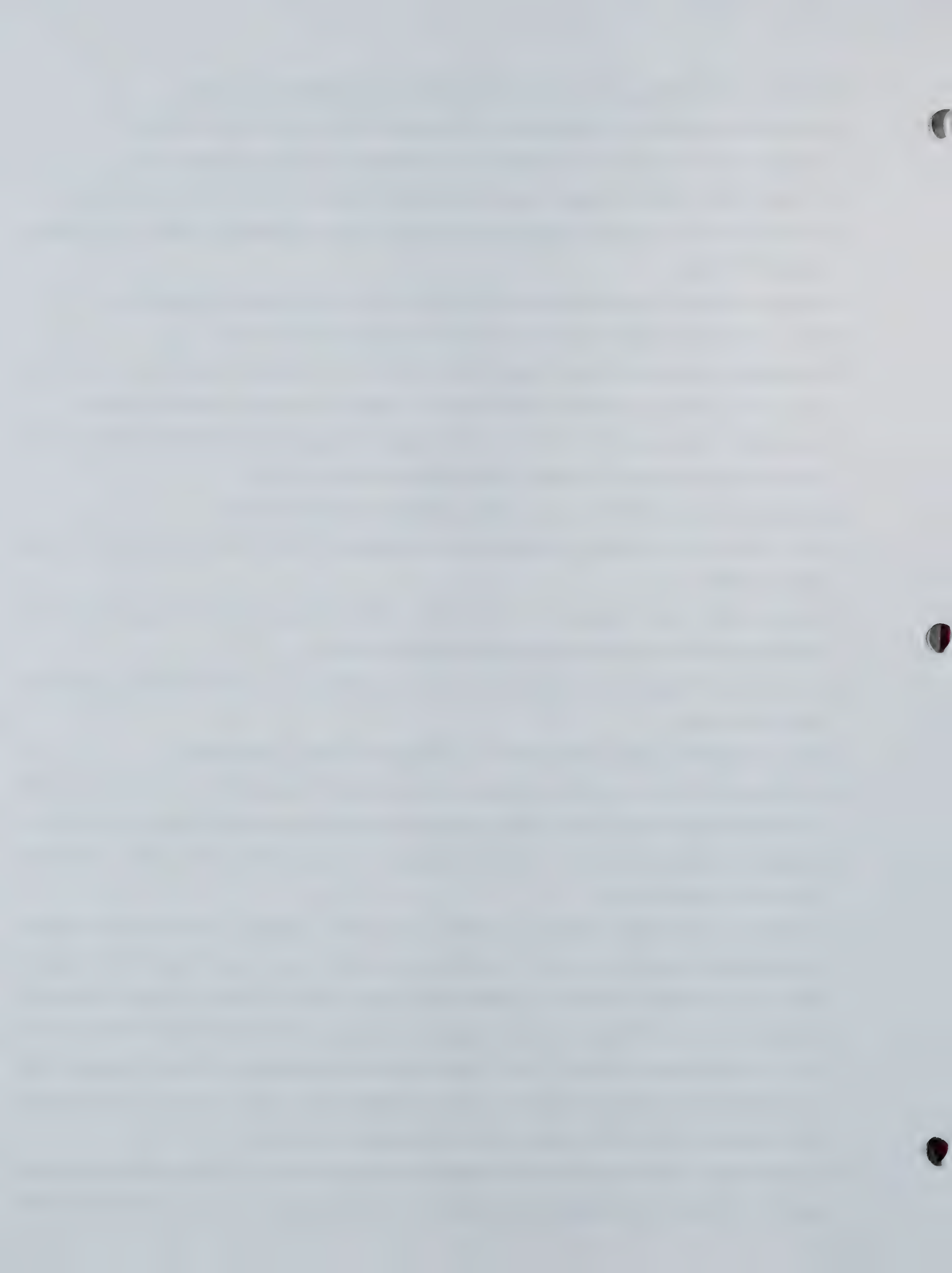
Technical assistance is provided in a professional and timely manner by staff at the request of the Planning Board and/or Board of Selectmen. The Commission conducts planning studies and carries out projects that are of common interest and benefit to all member communities, keeps officials apprised of changes in planning and land use regulation, and, in conjunction with the New Hampshire Municipal Association, offers training workshops for Planning and Zoning Board members on an annual basis.

Services that were performed for the Town of Derry during the past year are as follows:

- 1) Hosted a Legislative Open House in Concord for Derry legislators and other legislators from the region on January 12, 2010;
- 2) Prepared build-out Studies and maps showing future growth and development of the community under current zoning utilizing Community Viz Software;
- 3) Applied for and obtained grant funding to prepare a source water protection plan for Derry;
- 4) Provided GIS-based maps and support services when requested by the town;
- 5) Conducted a Broadband Survey of the Community Anchor Institutions within the Town as part of the New Hampshire Broadband Mapping Program to help identify un-served and under-served areas within the town;
- 6) Participated in several discussions regarding Rockingham County Economic Development held in Exeter, which was attended by Derry officials;
- 7) Participated in regional economic development discussions through SNHPC and Greater Manchester Chamber of Commerce Metro Center – NH initiative, attended by Town officials;
- 8) Participated with the Town as part of a CTAP Collaborative Grant to develop an Economic Development Plan for the region;



- 9) Participated in “Moving Derry Forward” local economic development campaign;
- 10) Presented information on the importance of economic development to Derry officials;
- 11) Prepared and developed an Atlas of the town’s commercial and industrial zoned land;
- 12) Worked with the Derry Planning Board to update the Derry Master Plan, which was adopted;
- 13) Conducted traffic counts at 41 locations in the Town of Derry and forwarded data to the Planning Board Chairman;
- 14) Continued to provide assistance on the I-93 Exit 4A project, including the project SEIS;
- 15) Represented the interests of the Town on the Derry-Salem SE-TRIP project;
- 16) Represented the interest of the Town on the CART Board of Directors and the CART Executive Committee, including attendance at the February 2, 2010 Town Budget Committee hearing;
- 17) Represented the interests of the Town on the Region 8 Regional Coordination Council for the statewide coordination of Community Transportation Services Project;
- 18) Provided assistance to the Town on a Transportation Enhancements Grant;
- 19) Met with the Planning Board to discuss the development of the FY 2013 – FY 2022 Ten Year Highway Plan;
- 20) Studied high accident location at the intersection of NH 28 Bypass/English Range Road/Scobie Pond Road and provided countermeasures for the intersection;
- 21) Collected traffic data at Holy Cross Church and analyzed the data to produce local trip generation rate for churches;
- 22) Attended NH DOT public meeting for NH 28/Kilrea Road safety improvements;
- 23) Continued to provide brownfields program assistance to all municipalities in the region to fund environmental assessment studies and to encourage the clean up and redevelopment of these sites;
- 24) Facilitated several Brownfields Advisory Committee meetings throughout the year which were attended by Derry officials;
- 25) Facilitated four Natural Resources Advisory Committee meetings throughout the year for Conservation Commission members focusing on a variety of topics including: Asian Longhorn Beetle and Emerald Ash Borer, Hillsborough County Lands Charrette, Project Nighthawk, Groundwater Reclassification, Potential Impacts of Blasting on Water Resources, Wildfire Action Plan, Pooled Wetland Banking Policy, Wetlands Care and Maintenance, Stream Crossing Rules, Agricultural Commissions and Farmers Markets, Eastern Brook Trout Coalition, Review of Land Use Documents for Wildlife Habitat and Natural Resource Protection;
- 26) Facilitated and hosted four Planner’s Roundtable meetings this year for Planning Board members and Town Planners addressing the following topics: 2010 Planning Legislation Update, Regional



- Economic Development Plan Update, General John Stark Scenic Byway Update, The Benefits and Costs of Alternative Future Land Use Development, Capitol Corridor and Passenger Rail Project, Mixed Use Overlay Districts, Bedford Master Plan Update, Londonderry Village Center, NH Citizen Planner Collaborative Website and Web-based Modules Beta-testing Feedback discussion;
- 27) Encouraged and facilitated energy planning to communities within the region by offering energy audits on municipal buildings through the Energy Technical Assistance Program (ETAP);
 - 28) Administered ETAP project for the Town, including assistance in enrolling in the Energy Inventory Tool;
 - 29) Began work on the Regional Comprehensive Master Plan Update for 2011, including the distribution and tabulation of the RCMP Update Survey;
 - 30) Completed work on the Regional Housing Needs Assessment and continued Workforce Housing Coordination and Technical Assistance;
 - 31) Facilitated a meeting with Town Administrators, Public Works Directors, and Road Agents to discuss the feasibility of energy purchasing cooperatives;
 - 32) Continued to work with Emergency Management Directors from all the municipalities in the region to develop a region-wide Community Preparedness Program;
 - 33) Conducted a number of public opinion surveys on various topics of regional concern including transportation, open space and recreation, natural hazards, public facilities and services and public utilities and communication;
 - 34) Compiled building permit and certificate of occupancy permit records to record dwelling unit totals in all communities and prepared a summary report.

Derry's Representatives to the Commission

David N. Gomez - Treasurer

Joel Olbright

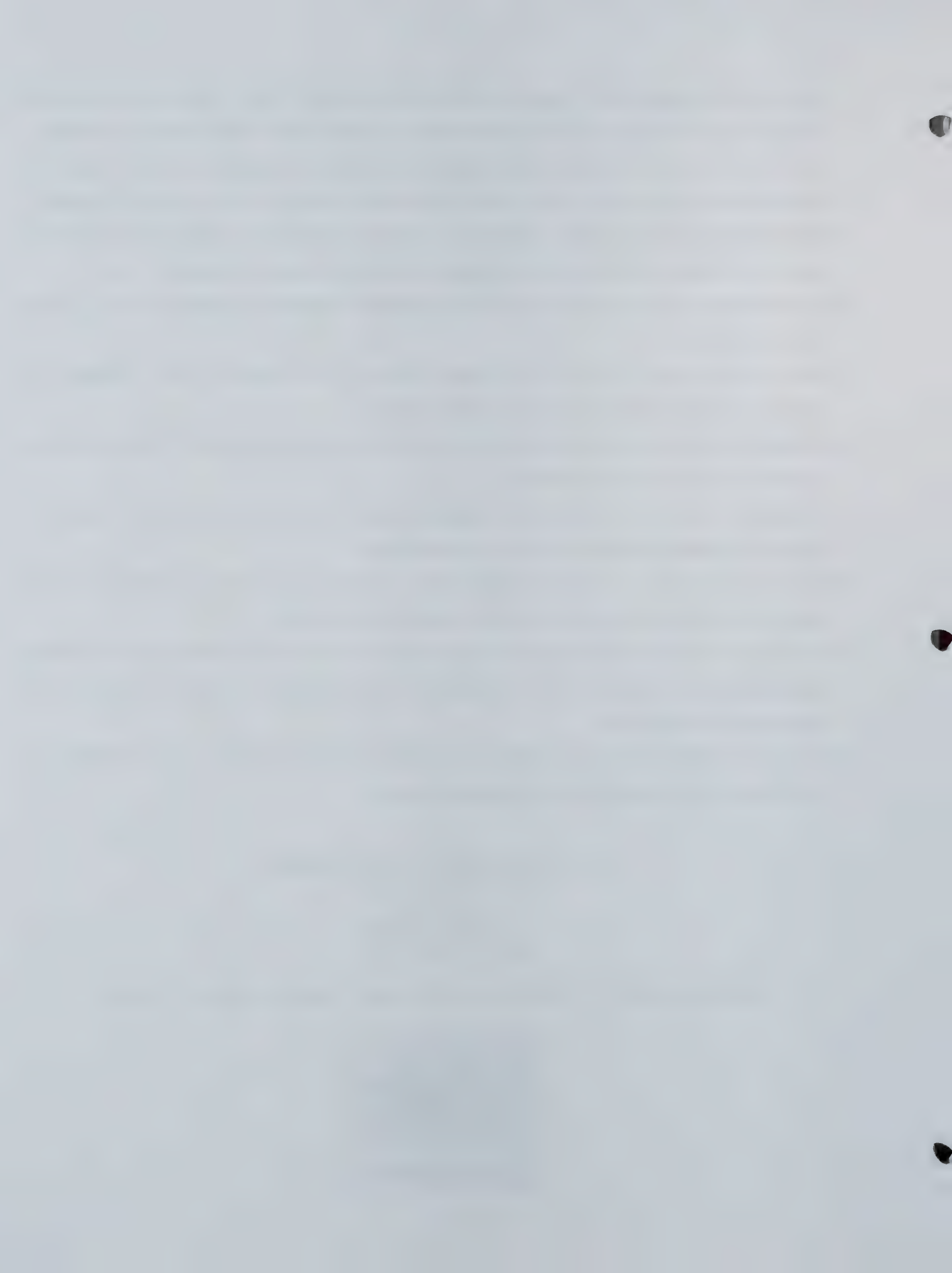
Beverly A. Ferrante

Brian Chirichiello, Alt.

Executive Committee Members: David N. Gomez – Treasurer, Beverly A. Ferrante



SNHPC



ZONING BOARD OF ADJUSTMENT

The Derry Zoning Board of Adjustment (ZBA) is a quasi-judicial board made up of members and alternates who serve with a sense of commitment to the Town and its residents. Zoning laws do not always permit property owners to enjoy their property to its fullest extent: The ZBA hears and reviews requests from the public and decides whether the tests required have been met, that granting the petition from the applicant is just and fair.

The ZBA hears petitions from property owners for variances, exceptions, special exceptions, administrative appeals and requests for re-hearing that arise out of a use or area restrictions do not allow the petitioners their desired use of their property that is not permitted by the zoning ordinances. The petitioners must demonstrate that their intents meet the requirements set by law. The petitions brought forth by property owners are heard on the first and third Thursday of each month at 7:00 pm. You can observe the working of the ZBA either in person, or live on the Cable Network. The public is always welcome.

In the year 2010, the ZBA heard 31 cases brought before the board with the greater majority granted by the ZBA.

The current members as of September 1, 2011 are: Allan Virr, Chairman; David Thompson, Vice Chairman; Albert Dimmock Secretary, James Webb; Member, Ernest Osborn; Alternates, John DeBonis, Donald Burgess, Betsy Burtis, Lynn Perkins and Louis Serrechia.

As board chairman, I would on behalf of myself, members, and alternates would like to thank the staff of the Code Enforcement Office, our Recording Secretary, Ginny Rioux and Code Enforcement Officer, Bob Mackey for their past and present support and assistance in the conduct of our meetings.

Respectfully Submitted,

Allan D. Virr
Chairman

COMING BOARD OF ADJUSTMENT

The City's Board of Adjustment (BOA) is a quasi-judicial board made up of members and citizens who serve with a sense of commitment to the town and its residents. The BOA does not always require property owners to appear in person to its public hearings and reviews requests from the public and decides whether the laws and rules have been met. The BOA hearing the petition from the applicant is just one of the ways in which the BOA can help.

The BOA has authority over property owners for variances, exceptional appeals, and other requests. The BOA does not allow the petitioners to deny the use of their property, but it does have the authority to grant variances. The petitioners must demonstrate that their use is not in violation of the zoning ordinance. The BOA has the authority to grant variances and other requests as set by law. The BOA has the authority to grant variances and other requests as set by law. The BOA has the authority to grant variances and other requests as set by law. The BOA has the authority to grant variances and other requests as set by law.

In the year 2010, the BOA had 11 cases brought before the board with the greatest number granted by the BOA.

The current members are: Chairman, David L. Smith; Vice Chairman, Alan Johnson; Secretary, James White; Member, Brent Gibson; Member, John Johnson; Member, Donald Brown; Member, Eric Brown and other members.

As board members, I would be happy to provide information and assistance with the BOA. If you have any questions, please contact the BOA at 123 Main Street, or by phone at 555-1234. The BOA is open to the public and we welcome your input.

Respectfully Submitted,

Alan D. White
Chairman



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