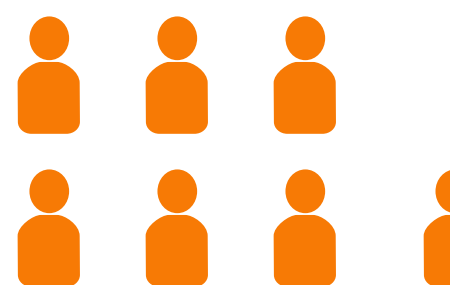




Fast Facts: UNH Library Services

FISCAL YEAR 2021 DATA POINTS (7/1/20-6/30/21)

LIBRARY VISITS



632,615 Virtual Visits



126,299 In Person Visits*
*UNH Library reopened 8/28/21

RESEARCH QUESTIONS

2128 Total Research Questions Asked

- 656 Questions Via Web Form
- 561 Questions Via Email
- 543 Questions With No Data
- 167 Questions Via Online Chat
- 112 Questions Via Zoom
- 83 Questions Via Phone
- 6 Questions In Person

In Person
0.8%

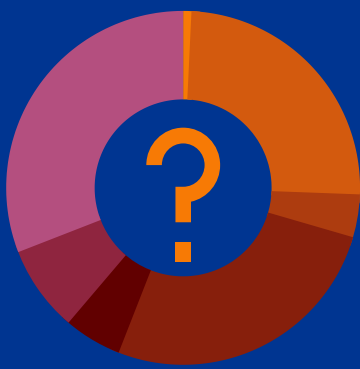
No Data
24.8%

Phone
3.9%

Email
26.4%

Web Form
30.9%

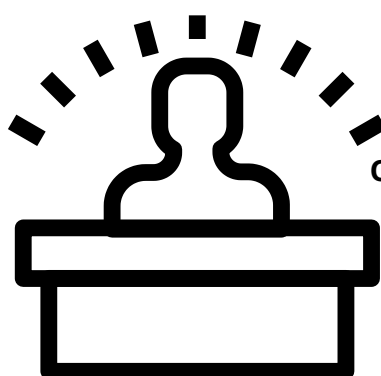
Chat
7.9%



CIRCULATION DESK ACTIVITY

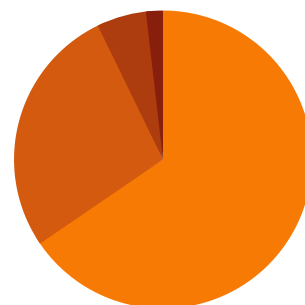
8,191 Total Interactions

- 5,098 Books Circulated
- 2,531 Questions Answered
- 419 Media Items Circulated
- 143 Technology Circulated



Questions
27.3%

Media Circ
5.4%



Book Circ
65.5%

LIBRARY INSTRUCTION

291 Total Instruction Sessions

- 231 Classes
- 30 Workshops & Presentations
- 30 Tours, Fairs, & Orientation Events

Workshops
10%

Tours, Fairs,
Other 10%

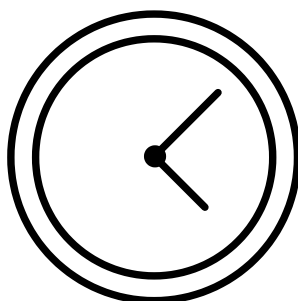
Classes
80%



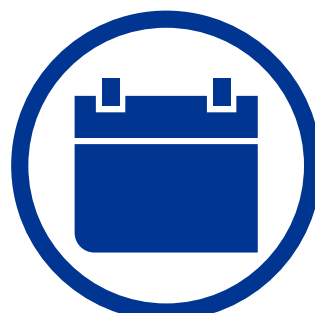
STUDY ROOM USAGE



2,444 Total Reservations



4,179 Total Hours
Reserved



174 Total Days Reserved

TOP SPECIAL COLLECTIONS & ARCHIVES BY USE

Betty & Barney Hill Papers	11,256 Views	
Amy Cheney Beach Papers	1,508 Views	
Historical NH Newspapers	1,000 Views	
Football Team Photographs	932 Views	
Lotte Jacobi Papers	694 Views	

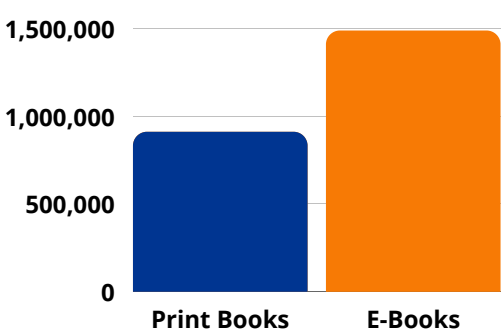




Fast Facts: UNH Library Collections

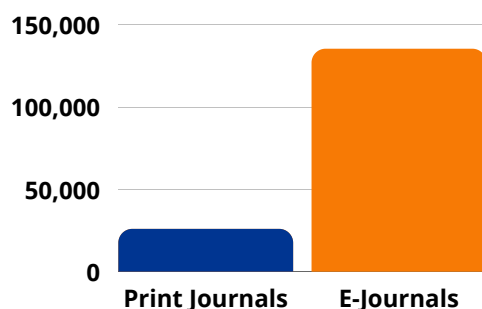
FISCAL YEAR 2021 DATA POINTS (7/1/20-6/30/21)

DISTRIBUTION OF BOOK & JOURNAL COLLECTION



2,554,644 Total Book & Journal Titles

909,312 Print Books
1,484,230 E-Books



25,894 Print Journal Titles
135,208 E-Journal Titles

MEDIA COLLECTION



8,820 Streaming Titles
Including Kanopy Titles

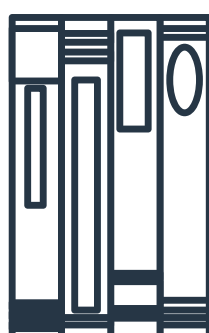


5,581 Physical Media Titles

ITEMS ADDED TO COLLECTION FY20

94,389 Total New Titles Added

89,979 Electronic Titles
4,410 Print Titles



TOP 5 VIEWED RESEARCH GUIDES



[Fake News, Misleading Info & Evaluating Sources](#)

24,852 Views

[English 401 Research Starter](#)

6,757 Views

[Open Educational Resources](#)

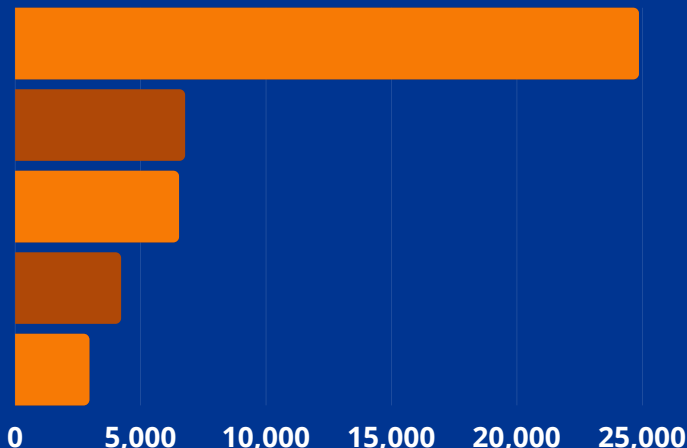
6,524 Views

[FIRE - First Year Innovation and Research Experience](#)

4,206 Views

[Responsible Conduct of Research & Scholarly Activity](#)

2,950 Views



TOP 5 SCHOLARS REPOSITORY COLLECTIONS

1,344,905 Total Downloads*

[Honors Theses and Capstones](#)

346,466 Downloads

[Doctoral Dissertations](#)

211,549 Downloads

[Master's Theses and Capstones](#)

194,512 Downloads

[The Carsey School of Public Policy](#)

76,538 Downloads

[University of New Hampshire Survey Center](#)

60,560 Downloads

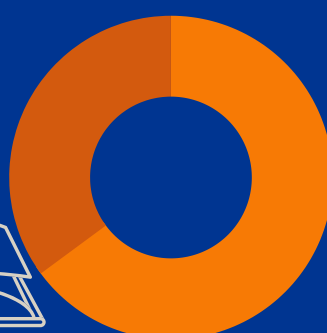
*Total Downloads Includes All Repository Collections

INTERLIBRARY LOANS

6,449 Items Supplied from Other Libraries

Materials Received
35.1%

11,916 Items Supplied to Other Libraries



Materials Sent
64.9%