Fast Facts: UNH Library Services

FISCAL YEAR 2021 DATA POINTS (7/1/20 - 6/30/21)

LIBRARY VISITS

- 632,615 Virtual Visits
- 126,299 In Person Visits*
  *UNH Library reopened 8/28/21

RESEARCH QUESTIONS

- 2128 Total Research Questions Asked
  - 654 Questions Via Web Form
  - 541 Questions Via Email
  - 543 Questions With No Data
  - 167 Questions Via Online Chat
  - 112 Questions Via Zoom
  - 83 Questions Via Phone
  - 6 Questions In Person

CIRCULATION DESK ACTIVITY

- 8,191 Total Interactions
- 5,098 Books Circulated
- 2,531 Questions Answered
- 419 Media Items Circulated
- 143 Technology Circulated

LIBRARY INSTRUCTION

- 291 Total Instruction Sessions
  - 231 Classes
  - 30 Workshops & Presentations
  - 30 Tours, Fairs, & Orientation Events

STUDY ROOM USAGE

- 2,444 Total Reservations
- 4,179 Total Hours Reserved
- 174 Total Days Reserved

TOP SPECIAL COLLECTIONS & ARCHIVES

Betty & Barney Hill Papers
Amy Cheney Beach Papers
Historical NH Newspapers
Football Team Photographs
Lotte Jacobi Papers

Web Form 30.9%
Email 26.4%
Chat 7.9%
Phone 3.9%
No Data 24.8%
In Person 0.8%

Book Circ 65.5%
Media Circ 5.4%
Questions 27.3%

By Use

- Betty & Barney Hill Papers: 11,256 Views
- Amy Cheney Beach Papers: 1,508 Views
- Historical NH Newspapers: 1,000 Views
- Football Team Photographs: 932 Views
- Lotte Jacobi Papers: 694 Views
Fast Facts: UNH Library Collections

**FISCAL YEAR 2021 DATA POINTS (7/1/20 - 6/30/21)**

**Print Books**
- 1,500,000

**E-Books**
- 1,000,000
- 500,000

**Electronic Titles**
- 25,943 Views
- 6,757 Views
- 6,524 Views
- 4,206 Views
- 2,950 Views

**Print Journal Articles**
- 1,484,230

**E-Journal Titles**
- 135,208

**Materials Sent**
- 64.9%

**Materials Received**
- 35.1%

**Materials Supplied to Other Libraries**
- 6,449

**Materials Supplied from Other Libraries**
- 11,916

**TOP 5 SCHOLARS REPOSITORY COLLECTIONS**
- Honors Theses and Capstones: 1,344,905 Downloads
- Doctoral Dissertations: 346,466 Downloads
- Master’s Theses and Capstones: 211,549 Downloads
- The Carsey School of Public Policy: 194,512 Downloads
- University of New Hampshire Survey Center: 76,538 Downloads

*Total Downloads Includes All Repository Collections*