Fast Facts: UNH Library Services

**Fiscal Year 2020 Data Points (7/1/19 - 6/30/20)**

**Circulation Desk Activity**
- Total Interactions: 27,553
  - Books Circulated: 21,387
  - Questions Answered: 3,035
  - Media Items Circulated: 1,876
  - Technology Circulated: 1,255

**Library Visits**
- Virtual Visits: 800,520
- In Person Visits: 476,730

**Research Questions**
- Total Research Questions Asked: 3,543
  - In Person: 1,888
  - Via Web Form: 464
  - Via Email: 433
  - Via Phone: 175
  - Via Online Chat: 169

**Library Instruction**
- Total Instruction Events: 338
  - Classes: 259
  - Workshops and Presentations: 47
  - Tours, Fairs, & Orientation Events: 32

**Study Room Usage**
- Total Reservations: 5,900
- Total Hours Reserved: 10,941
- Days or Years of Studying: 455 Days or 1.24 Years

**Top Special Collections & Archives**
- Betty & Barney Hill Papers: 720 Views
- Amy Cheney Beach Papers: 1,361 Views
- Football Team Photographs: 1,022 Views
- Historical NH Newspapers: 989 Views
- Lotte Jacobi Papers: 724 Views