Fast Facts: UNH Library Services

FISCAL YEAR 2020 DATA POINTS (7/1/19 - 6/30/20)

LIBRARY VISITS
800,520 Virtual Visits
476,730 In Person Visits

Web Form 14.8%
Email 13.8%
Phone 5.6%
Chat 5.4%
In Person 60.3%

CIRCULATION DESK ACTIVITY
27,553 Total Interactions
21,387 Books Circulated
3,035 Questions Answered
1,876 Media Items Circulated
1,255 Technology Circulated

RESEARCH QUESTIONS
3,543 Total Research Questions Asked
1,888 Questions In Person
464 Questions Via Web Form
433 Questions Via Email
175 Questions Via Phone
169 Questions Via Online Chat

LIBRARY INSTRUCTION
338 Total Instruction Events
259 Classes
47 Workshops and Presentations
32 Tours, Fairs, & Orientation Events

STUDY ROOM USAGE
5,900 Total Reservations
10,941 Total Hours Reserved
455 Days or 1.24 Years of Studying

TOP SPECIAL COLLECTIONS & ARCHIVES
Betty & Barney Hill Papers
Amy Cheney Beach Papers
Football Team Photographs
Historical NH Newspapers
Lotte Jacobi Papers